

Commonwealth Bank of Australia, Tokyo Branch

Basic Principles and Policy to Tackle Anti-Social Forces

CBA sets up the “Basic Principles and Policy to Tackle Anti-Social Forces” as mentioned, and will comply with it to ensure that intercept the relationship with Anti-Social Forces who threat to Social Order/Discipline and Safety and also disturb sound growth of economy and society.

Basic Principles in bar of damages by Anti-Social Forces

- Tackling it as a company body
- Concert with external specialists
- Block all relationship included transactions
- Legal actions to civil affairs and criminal matters in an emergency
- Prohibition of Backroom Deal and Money Supply

Tackling Policy based on Basic Principles

- CBA has a correct understanding its social responsibility in regarding to eliminate anti-social forces and the entire staff works as one to get fully prepared for elimination of any relationship with Anti-social forces.
- CBA will secure the safety of its employees who tackle Anti-social forces.
- CBA will establish close communication system in concert with external specialists such as police.
- CBA will not have any relationship, including business and transactional relationship, with Anti-social forces, and besides CBA will refuse any unjustified demands by Anti-social forces.
- CBA will take legal measures towards unjustified demands by Anti-social forces in both sides of civil affairs and criminal matters.
- CBA will never negotiate back room deals with Anti-social forces, even if their demands are to conceal matters related to any misconduct of either Business Activities and its employees of CBA.
- CBA will never engage in any financing for anti-social forces.