How to download documents from NetBank.

If you're applying for Australian Government support during the coronavirus crisis you may be asked to supply certain financial documents. These can be downloaded through NetBank and uploaded directly to MyGov (no need to print) and include:
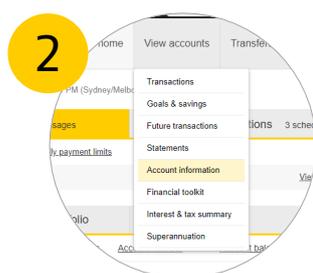
- **Account confirmation** – confirms your account details without showing the balance
- **Balance confirmation** – verifies your account details and balance from the previous day without showing transactions
- **Detailed account summary** – a comprehensive summary of your account, including current interest rates and fees
- **Interest and tax summary** – certifies interest and tax paid for a given financial year

Follow these steps to download Account confirmation, Balance confirmation, Detailed account summary:

1 — Log on to NetBank

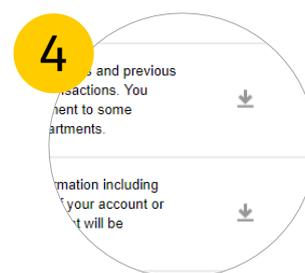Visit netbank.com.au and log on using your NetBank User ID and password.

2 — Select Account information

Select 'Account information' from the 'View accounts' menu.

3 — Choose Account

Choose the relevant account from the drop down menu.

4 — Download file

Scroll down to the document required, click the downward arrow next to it and save to your computer.

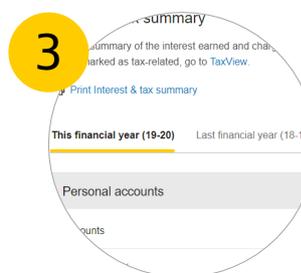## Follow these steps to download Interest and tax summary:

1 — Log on to NetBank

Visit netbank.com.au and log on using your NetBank User ID and password.

2 — Select Interest and tax summary

Select 'Interest and tax summary' from 'View accounts' menu.

3 — Download file

Choose the tax year you want by selecting the relevant tab, then click 'Download'.