

## Cormmonwealth Bank <br> Commonwealth Bank of Australia ACN 123123124

## Profit Announcement For the year ended 30 June 2001

Results have been subject to an independent audit by the external auditors.
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## Financial Highlights

(Except where otherwise stated, all figures relate to the year ended 30 June 2001 and comparatives for the profit and loss are to the proforma combination of the Commonwealth Bank Group and Colonial Limited for the year ended 30 June 2000. Financial data is provided on a half year basis in Appendix 12.)

For the year ended 30 June 2001, the Commonwealth Bank Group recorded a net operating profit after income tax of \$2,398 million.

The net operating profit ('cash basis') for the year ended 30 June 2001 after tax, and before goodwill amortisation and appraisal value uplift is $\$ 2,262$ million. This is an increase of $\$ 194$ million or $9 \%$ over the year ended 30 June 2000.

A fully franked dividend of 75 cents per ordinary share will be paid on 8 October 2001 to owners of ordinary shares at the close of business on 27 August 2001.

On a cash basis, the dividend payout ratio for the year is $75.5 \%$ down from $85.3 \%$ for the prior year. The prior year ratio was inflated by the dividend payment to Colonial shareholders with only 17 days of Colonial contribution included in the Group result.

The Group result comprised:
Segment profit after tax

- Banking
1,793
149
up 12\%
- Funds Management
- Life Insurance
320
up 34\%
Net operating profit after tax and
before goodwill amortisation and appraisal value uplift
2,262
down 12\%


## Banking

The contribution to profit after tax from the Group's banking businesses increased to $\$ 1,793$ million, $12 \%$ over the prior year, reflecting:

- Net interest income growth of $\$ 318$ million or $8 \%$, which was achieved through an $8 \%$ growth in average interest earning assets compared with the prior year and a stable net interest margin of $2.78 \%$.
- Other banking income growth of $\$ 203$ million or $9 \%$, notwithstanding a reduction in lending fees as a result of discounted and nil home loan establishment fee offers.
- Tax benefits totalling $\$ 84$ million with $\$ 30$ million relating to the effect of the reduction in the corporate tax rate on current year income tax and deferred tax balances, and the increased recoupment of prior year, unrecognised tax losses of $\$ 54$ million.


## Funds Management

The contribution to profit after tax from the Group's funds management businesses increased to $\$ 149$ million, $34 \%$ over the prior year. Funds under management (FUM) (excluding life insurance FUM) have grown by $18 \%$ to $\$ 77$ billion, contributing to a $29 \%$ increase in funds management income, partly offset by increased volume related expenses such as sales and processing costs. The funds management business also manages internal funds of $\$ 24$ billion on behalf of the life insurance businesses of the Group.

## Life Insurance

The contribution from life insurance to profit after tax was down $\$ 43$ million to $\$ 320$ million, $12 \%$ less than the prior year. This result reflects lower investment earnings on shareholders funds which have reduced the after tax profit from life insurance by $\$ 17$ million, together with the effect of poor persistency and claims experience in Asia and New Zealand.

## Group Expenses

Operating expenses across the Group increased 7\% or $\$ 348$ million to $\$ 5,170$ million. The increase includes the effect of GST of $\$ 111$ million and expenses from acquired and developing businesses of $\$ 90$ million. The merger of the Colonial and Commonwealth Group businesses realised approximately $\$ 120$ million of expense savings in the current year. Excluding
these items, expenses increased by $5.5 \%$, reflecting a $4 \%$ wage increase as a result of a domestic enterprise bargaining arrangement and increased sales volume related expenses in both the domestic and international business.

Bad debt expense increased by $\$ 75$ million to $\$ 385$ million due to the stage of the credit cycle. Provision coverage ratios have remained strong.

## Income Tax

Income tax expense has reduced by $\$ 190$ million to $\$ 993$ million, $16 \%$ less than the prior year. Of this reduction, $\$ 93$ million relates to tax on behalf of life insurance policyholders. The balance of $\$ 97$ million primarily results from the 2 percentage points reduction in the corporate tax rate to $34 \%$ and utilisation of previously unrecognised tax losses.

The components of the segment results are detailed below:

| Banking ${ }^{(1)}$ | \$M |  |
| :--- | ---: | ---: |
| Total operating income | 6,855 | up $8 \%$ |
| Net interest income | 4,474 | up $8 \%$ |
| Other operating income | 2,381 | up $9 \%$ |
| Operating expenses | 3,958 | up $9 \%$ |
| Bad debt charge | 385 | up $24 \%$ |
| Income tax expense | 705 | down $6 \%$ |
| Operating profit after tax | 1,793 | up $12 \%$ |
| Net interest margin | $2.78 \%$ | down 1 basis |
|  |  | point |
| Lending assets | $\$ B$ |  |
| (net of securitisation) ${ }^{(2)}$ | 150 | up $3 \%$ |
| Average interest earning assets | 161 | up $8 \%$ |
| Funds Management | $\$ M$ |  |
| Operating income ${ }^{(3)}$ | 739 | up $29 \%$ |
| Operating expenses | 496 | up $21 \%$ |
| Income tax expense | 94 | up $81 \%$ |
| Operating profit after tax | 149 | up $34 \%$ |
|  | $\$ \mathbf{B}$ |  |
| Funds under management ${ }^{(4)}$ | 101 | up $15 \%$ |
| - Retail | 34 | up $38 \%$ |
| - Wholesale | 43 | up $6 \%$ |
| - Life insurance | 24 | up $7 \%$ |

## Life Insurance

Operating margin

| - Australia and New Zealand | 213 | down 4\% <br> - Asia |
| :--- | ---: | ---: |
| Investment earnings on assets in $\$ 17 \mathrm{~m}$ |  |  |

## Appraisal Value Uplift ${ }^{(5)}$

For the year ended 30 June 2001, appraisal values of the life insurance and funds management businesses increased by $\$ 1,267$ million. Of the increase, $\$ 423$ million comprised net profit of the businesses, $\$ 806$ million represented the appraisal value uplift and the balance of $\$ 38$ million represented the net capital movements. The appraisal value uplift comprises two elements. Firstly, \$332 million arising from realised Colonial integration synergy benefits relating to the life insurance and funds management businesses which have been offset directly against goodwill; and secondly, $\$ 474$ million of operating appraisal value uplift reflected in profit.
${ }^{(1)}$ Includes General Insurance.
${ }^{(2)}$ Net of loans securitised of $\$ 6,773$ million ( $\$ 3,006$ million at 30 June 2000).
(3) Includes internal income.
(4) Includes internal and external FUM.
(5) AASB 1038 requires that all investments owned by a life company be recorded at market value. The 'appraisal value uplift' is the periodic movement in the Balance Sheet asset 'excess of market value over net assets'.

## Financial Highlights

## Goodwill Amortisation

The goodwill amortisation charged in determining the result for the year was $\$ 338$ million.

## Key Performance Measures

| Return on equity <br> (before abnormals) | $13.50 \%$ |  |
| :--- | ---: | ---: |
| Return on equity <br> (cash basis) | $12.83 \%$ | up 0.37 |
| Earnings per share (cents) <br> (before abnormals) |  |  |
| (6) | percentage points |  |

As expected, the purchase of Colonial has resulted in a dilution of EPS (cash basis) during the first year. With the major integration milestones now achieved future results will benefit as the cost and revenue synergies are realised.

[^0]
## Integration of Colonial

Significant progress has been made on the integration of the Colonial businesses into the Group. Based on the work completed to date, cost and revenue synergies are expected to exceed the business case estimate of $\$ 380$ million. The current forecast of the annualised synergies that will be realised when the integration is completed (by 30 June 2003) is of the order of $\$ 450$ million.

Additional costs associated with the integration work were identified during the year resulting in a $\$ 145$ million increase in the provision for integration costs (before tax), bringing total once off integration costs to $\$ 545$ million (Refer page 26 for detail).

The major milestone achieved during the year was the integration of Colonial State Bank, which involved combining the distribution networks and the conversion of the Colonial product systems to equivalent Commonwealth Bank product systems.

A new network staffing structure was introduced in October 2000, integrating the most effective sales and service elements of Commonwealth Bank and Colonial into a single, streamlined and customer focussed delivery system. Along with this new structure, 367 Colonial branches were amalgamated or absorbed into the Commonwealth Bank branch network and two new call centres were established.

## Group Performance Summary


${ }^{(1)}$ 'Cash basis' for the purpose of this performance summary is defined as net profit after tax and before abnormal items, goodwill amortisation and life insurance and funds management appraisal value uplift.
${ }^{(2)}$ Business acquisitions include costs associated with acquisitions in the prior year including State Street Master custody operations, Trust Bank and the development of European Banking which increased expenses by $\$ 90$ million, and net GST of $\$ 111$ million. Offset against this figure are the Colonial integration expense synergies achieved to date of $\$ 120$ million.
${ }^{(3)}$ Primarily includes $25 \%$ outside equity interest in the ASB Group. In August 2000 the Group purchased this 25\% interest.
(4) Proforma Group represents the combined results of Commonwealth Bank and Colonial for the year ended 30 June 2000. The Colonial results have been adjusted for abnormal items and other items not considered part of the ongoing operations.
${ }^{(5)}$ Proforma results have only been prepared on a 'cash basis'.
(6) Included within life insurance income is $\$ 94$ million of tax relating to policyholder income ( 30 June 2000: $\$ 187$ million). This item is also included in the income tax line in the above profit and loss. The net impact on the net profit after tax is therefore nil (Refer page 22).

| As at | $\begin{array}{r} 30 / 06 / 01 \\ \$ M \end{array}$ | $\begin{array}{r} 30 / 06 / 00 \\ \$ \mathrm{M} \end{array}$ | $\begin{array}{r} \text { Comparison } \\ 30 / 06 / 01 \\ \text { vs } 30 / 06 / 00 \\ \% \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: |
| Balance Sheet - Summary |  |  |  |
| Total Assets | 230,411 | 218,259 | 6 |
| Total Liabilities | 210,563 | 199,824 | 5 |
| Shareholders' Equity | 19,848 | 18,435 | 8 |
| Assets held and Funds under management |  |  |  |
| On Balance Sheet |  |  |  |
| Banking assets | 191,333 | 185,108 | 3 |
| Life funds under management | 24,527 | 22,916 | 7 |
| Other life insurance and funds management assets | 14,551 | 10,235 | 42 |
|  | 230,411 | 218,259 | 6 |
| Off Balance Sheet |  |  |  |
| Funds under management ${ }^{(1)}$ | 76,954 | 65,266 | 18 |
|  | 307,365 | 283,525 | 8 |
| Banking Assets | 191,333 | 185,108 | 3 |
| Life insurance and funds management assets | 39,078 | 33,151 | 18 |
| External funds under management | 76,954 | 65,266 | 18 |
|  | 307,365 | 283,525 | 8 |
|  | Full Year |  | 30/06/01 |
|  | 30/06/01 | 30/06/00 | vs 30/06/00 |
|  | \$M | \$M | \% |
| Shareholder Summary |  |  |  |
| Dividends per share (cents) - fully franked | 136 | 130 | 5 |
| Dividends provided for, reserved or paid (\$million) | 1,720 | 1,431 | 20 |
| Dividend cover (times - before abnormals) | 1.4 | 1.2 | 17 |
| Dividend cover (times - cash) | 1.3 | 1.4 | (7) |
| Earnings per share (cents) (basic \& fully diluted) |  |  |  |
| before abnormal items | 190 | 185 |  |
| after abnormal items | 190 | 291 |  |
| cash basis ${ }^{(4)}$ | 179 | 181 |  |
| Dividend payout ratio (\%) ${ }^{(3)}$ |  |  |  |
| before abnormal items | 71.2 | 83.5 |  |
| after abnormal items | 71.2 | 53.0 |  |
| cash basis ${ }^{(4)}$ | 75.5 | 85.3 |  |
| Net tangible assets per share (\$) | 10.19 | 9.18 |  |
| Weighted average number of shares (basic) | 1,260m | 927 m |  |
| Shares at end of period | 1,244m | 1,260m |  |
| Number of shareholders | 709,647 | 788,791 |  |
| Share prices for the period (\$) |  |  |  |
| Trading high | 34.15 | 27.95 |  |
| Trading low | 26.18 | 22.54 |  |
| End (closing price) | 34.15 | 27.69 |  |

${ }^{(1)}$ In accordance with ASSIRT reporting requirements the funds management balances exclude $\$ 9.5$ billion (2000: $\$ 8$ billion) in funds under overlay management by Tactical Global Management.
${ }^{(2)}$ Calculated in accordance with AASB 1027: Earnings per Share.
${ }^{(3)}$ Dividends paid divided by earnings. The comparative ratios have been amended to the same basis as the current year. Previously this ratio was calculated as Dividend per share divided by Earnings per share. Excludes dividends on preference shares of $\$ 9$ million.
${ }^{(4)}$ 'Cash basis' for the purpose of this performance summary is defined as net profit after tax and before abnormal items, before goodwill amortisation and life insurance and funds management appraisal value uplift. The 30 June 2000 dividend payout ratio was inflated by the payment of the final dividend to Colonial shareholders, but the Colonial Group only contributed 17 days profit to the 30 June 2000 result.

## Group Performance Summary

|  | Full Year Ended |  | $\begin{array}{r} 30 / 06 / 00 \\ \% \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} 30 / 06 / 01 \\ \% \\ \hline \end{array}$ | Proforma Group $30 / 06 / 00$ $\%$ |  |
| Performance Ratios (\%) |  |  |  |
| Return on average shareholders' equity ${ }^{(1)}$ |  |  |  |
| before abnormal items | 13.50 | Refer note ${ }^{(7)}$ | 22.06 |
| after abnormal items | 13.50 | Refer note ${ }^{(7)}$ | 34.78 |
| cash basis | 12.83 | 12.46 | 21.61 |
| Return on average total assets ${ }^{(2)}$ |  |  |  |
| before abnormal items | 1.07 | Refer note ${ }^{(7)}$ | 1.08 |
| after abnormal items | 1.07 | Refer note ${ }^{(7)}$ | 1.70 |
| cash basis | 1.01 | 1.03 | 1.06 |
| Capital adequacy - Tier 1 | 6.51 | 7.49 | 7.49 |
| Capital adequacy - Tier 2 | 4.18 | 4.75 | 4.75 |
| Deductions | (1.53) | (2.49) | (2.49) |
| Capital adequacy - Total | 9.16 | 9.75 | 9.75 |
| Productivity |  |  |  |
| Cost to total average assets ratio ${ }^{(3)}$ | 2.30 | 2.40 | 2.15 |
| Cost to assets held and funds under management ${ }^{(3)}$ | 1.75 | 1.83 | 1.85 |
| Staff expense/Total operating income ${ }^{(4)}$ | 26.75 | 26.07 | 27.77 |
| Total operating income per FTE ${ }^{(5)}$ | \$252,400 | \$227,088 | \$211,842 |
| Cost to income ratios (\%) |  |  |  |
| Banking | 57.70 | 57.40 | 55.80 |
| Funds management | 67.10 | 71.60 | 67.30 |
| Life insurance | 59.50 | 52.10 | 46.00 |
| Other Information (numbers) |  |  |  |
| Full time staff | 31,976 | 34,154 | 34,154 |
| Part time staff | 7,161 | 7,383 | 7,383 |
| Full time staff equivalent | 34,960 | 37,131 | 37,131 |

${ }^{(1)}$ Ratio based on operating profit after tax and outside equity interest applied to average shareholders equity, excluding outside equity interests.
${ }^{(2)}$ Based on operating profit after tax and outside equity interest. Averages are based on beginning and end of year balances. 30 June 2000 includes Colonial assets weighted for the 17 days from 13 June 2000 to 30 June 2000.
(3) 30 June 2000 includes Colonial assets weighted for the 17 days from 13 June 2000 to 30 June 2000.
${ }^{(4)}$ The effect of lower investment earnings and MOS profits in the current year increased this ratio over the prior year.
(5) 30 June 2000 includes Colonial FTE staff numbers weighted for the 17 days from 13 June 2000 to 30 June 2000.
${ }^{(6)}$ Proforma Group represents the combined results of Commonwealth Bank and Colonial for the year ended 30 June 2000.
${ }^{(7)}$ Proforma results have only been prepared on a cash basis.

## Overview of Group

Commonwealth Bank of Australia provides a wide range of banking, financial and related services primarily in Australia and New Zealand. These services include personal, business and corporate banking, life insurance and funds management. On 13 June 2000 the Group acquired 100\% of Colonial Limited (Colonial) a life insurance, banking and funds management group. Colonial had operations in Australia, New Zealand, the United Kingdom and throughout Asia and the Pacific.

The Commonwealth Bank of Australia became the successor in law to the State Bank of New South Wales (known as Colonial State Bank) and to all the assets and liabilities of State Bank of New South Wales effective on 4 June 2001 pursuant to legislation.

## Strategic Initiatives

The demand for banking and financial services is being driven by three major forces:

- The convergence of technology and information, with the Internet a significant influence.
- The need to provide relevant long term savings and investment products for an ageing population.
- The need to satisfy the day to day individual requirements of personal and business customers.
Changing customer needs is heightening the demand for information and advice, but is also encouraging demands for more regulation.

A more challenging, uncertain environment, continuing pressure on margins and a weaker domestic currency, each pose significant challenges.

Within this globalising yet more customer focused environment, the Group's major assets are its domestic scale and management capabilities, a pre-eminent brand and a strong, diversified business mix.

Consistent with this context, the Group's vision is to be recognised as having the best brands in helping customers manage and build wealth.

A set of business goals underpins the achievement of the Group's vision. Each operating division in turn has a series of strategies that are consistent with, and directed at the collective achievement of those business goals, which are to:

- Provide customised service to grow revenue per customer.
- Develop best team.
- Develop offshore opportunities.
- Achieve global best-practice costs.

The strategic emphasis is on wealth management services that are aligned to customers' needs, and the use of technology to improve both service and productivity.

## Outlook Statement

Recovery in the major global economies continues to be uncertain putting at risk the sustainability of current growth rates in Australia, even with a historically low exchange rate. Interest rates are expected to remain low, around the levels of the past six months. Equities markets will continue to reflect uncertainty about the global economy and corporate earnings.

Credit quality in the business sector is expected to continue to weaken reflecting the normal lag from an economic slow-down. However, low interest rates should moderate the severity of the credit cycle.

Uncertainty in the equities markets may affect investment returns in the insurance businesses and dampen revenue on investment management activities; however, continued strong growth of retail funds should be achieved in the light of the current momentum in the business and Government policy on superannuation. Lending volumes are expected to continue at recently achieved growth rates, supported by low interest rates and reasonable demand for credit. However, bank margins are expected to continue to decline reflecting the competitive environment witnessed over recent years.

With the successful completion of the critical phases of the Colonial integration, the Bank is positioned to achieve the benefits of integration synergies. The Bank also expects that its strategic investments, including the Colonial merger, will improve its competitive position by enhancing customer service, revenue and efficiency.

Directors expect that the Group will continue to maintain a high ratio of dividends to cash earnings relative to peer financial institutions.

## Main Financial Indicators

Graphs presented in this section include half yearly comparisons with prior years on a proforma basis where this information displays a more relevant trend.

## Net Operating Profit (Cash basis)

- The Group recorded a net operating profit before goodwill amortisation and appraisal value uplift for the year of $\$ 2,262$ million. This result represents a $9 \%$ increase over last year.
- The result for the six months to 30 June 2001 of $\$ 1,153$ million represents an increase of $11 \%$ over the prior comparative period.


## Operating Income

- Total operating income for the year was $\$ 8,824$ million, an increase of $5 \%$ over last year.
- Net interest income of $\$ 4,474$ represents an increase of 8\% over last year.
- Other banking operating income of $\$ 2,381$ million, represents an increase of $9 \%$ over last year.
- External funds management income of $\$ 701$ million (before $\$ 38$ million of internal income) represents an increase of $30 \%$ over last year.
- Life insurance income of $\$ 1,268$ million represents a decline of $19 \%$ over last year.


## Cost Ratios

- The Banking cost income ratio has declined from $59 \%$ for the half year ended June 2000 to $58 \%$ for the current half year.
- The funds management cost income ratio has declined from $70 \%$ in the half year ended June 2000 to $68 \%$ for the current half year. The increase in the ratio over the past six months reflects one off costs incurred in aligning Stewart Ivory with the Colonial business in the United Kingdom.
- The life insurance cost income ratio has increased from $53 \%$ for the half year ended June 2000 to $60 \%$ for the current half year due to lower investment earnings and poor persistency and claims experience in Asia and New Zealand.





## Main Financial Indicators

## Lending Assets Growth

Lending assets spot balances (net of securitisation) have increased by $\$ 5$ billion or $3 \%$ over the prior financial year. The majority of this growth has been achieved in housing during the six months ending June 2001, and reflects improved market conditions and the effect of Group strategic initiatives.

## Funds Under Management

- Total funds under management (FUM) at 30 June 2001 were $\$ 101$ billion, a 15\% increase for the year. Total FUM consists of $\$ 77$ billion in external FUM and $\$ 24$ billion in FUM managed on behalf of the life insurance business (Refer table on page 20).
- Retail FUM (including international funds) have increased by $\$ 10$ billion or 42\% for the year.
- Wholesale FUM (including international funds) have increased by $\$ 2$ billion or $6 \%$ over the year.
- The Group's custody business administers $\$ 74$ billion of assets.



Note:
${ }^{(1)}$ Internal Managed Life FUM relates to the funds managed for the Life Insurance businesses of the Group.
${ }^{(2)}$ Total FUM as reported by ASSIRT is represented by Retail, Wholesale and Internal FUM, excluding $\$ 3$ billion of international funds.
(3) The Wholesale balance of FUM has been adjusted due to the change in ASSIRT policy of reporting the Tactical Global Management fund under overlay management on a cash basis from March 2001, as opposed to reporting the total market exposure. As a result the wholesale balance has been reduced by $\$ 9.5$ billion (2000: $\$ 8$ billion).

## Main Financial Indicators

## Shareholder Returns

## Earnings Per Share

Earnings per share is up 3 cents in the half year ended June 2001 compared with the first half. This reflects the progressive realisation of synergies from the Colonial integration.

## Return on Equity

- Return on Equity (before abnormals) for the half year ended June 2001 has increased by 1.52 percentage points over the half year ended December 2000 from 12.74\% to $14.26 \%$. The annual return on equity before abnormals was $13.50 \%$.
- Return on Equity (cash basis) for the half year ended 30 June 2001 has increased by 0.64 percentage points over the half year ended 31 December 2000 from 12.46\% to 13.10\%. The annual return on equity (cash basis) was $12.83 \%$.



## Share Price Performance

Total Shareholder Return (TSR) is calculated using movements in the share price assuming all dividends are reinvested. The five year return to 30 June 2001 is 34.2\%.


## Banking Performance Summary

The contribution from the Group's banking business has increased $12 \%$ over the prior year to $\$ 1,793$ million, with net interest earnings increasing by $8 \%$ to $\$ 4,474$ million and other banking income increasing by $9 \%$ to $\$ 2,381$ million. Average interest earning assets have increased by $8 \%$ over the prior year to $\$ 161$ billion. Underlying profit, before tax and bad debts has increased by $7 \%$ over the prior year to $\$ 2,897$ million.
$\begin{array}{lrrrr} & & \text { Full Year Ended }\end{array}$ Comparison $\left.\begin{array}{rl}\mathbf{3 0 / 0 6 / 0 1}\end{array}\right)$

## Banking Margin ${ }^{(5)}$

The ratio of total banking income to average total banking assets (including securitisation) has declined at an increasing rate from $4.36 \%$ at 30 June 1996 to $3.58 \%$ for the year ended 30 June 2001. This reflects how net interest margins have decreased over this period, but have only been partly offset by increases in other sources of banking income, leading to the lower net cost of banking to customers.

Despite this, the Group's profit after tax has continued to grow, reflecting strong asset growth, new service lines and cost efficiencies.

${ }^{(1)}$ Represents operating profit after tax and outside equity interest and before goodwill amortisation and abnormal items. The 30 June 2000 result includes $\$ 6$ million of Colonial profit for the period 13 June 2000 to 30 June 2000.
${ }^{(2)}$ Lending Assets represents loans, advances and receivables and bank acceptances excluding provisions for bad and doubtful debts and securitised balances. Securitised balances are not included in lending assets and amounted to $\$ 6.8$ billion as at 30 June 2001 compared to $\$ 3.0$ billion as at 30 June 2000.
${ }^{(3)}$ Proforma Group represents the combined balances of the Commonwealth Bank and Colonial State Bank for the year ended 30 June 2000.
(4) The factors affecting the Group and banking cost to income ratio are discussed on page 25 of this profit announcement.
(5) Banking Margin represents total Banking income divided by total average Banking assets.
${ }^{(6)}$ Interest earning assets increased significantly in the latter half of the June 2000 year. This increase did not have a large impact on average assets for the prior year but resulted in a much higher average interest earning asset balance for the current year.
${ }^{(7)}$ Includes Australia Post and private agencies.
${ }^{(8)}$ Comparatives have been restated for a definitional change where Colonial single point operators have been reclassified to branches.
${ }^{(9)}$ Includes third party ATMs.

## Banking Performance Summary

Major Balance Sheet Items

| As at | $\begin{array}{r} 30 / 06 / 01 \\ \$ M \end{array}$ | $\begin{array}{r} 30 / 06 / 00^{(3)} \\ \$ \mathrm{M} \\ \hline \end{array}$ | $\begin{array}{r} \text { Comparison } \\ 30 / 06 / 01 \\ \text { vs } 30 / 06 / 00 \\ \% \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: |
| Loans, advances and other receivables ${ }^{(1)}$ |  |  |  |
| Gross Housing | 80,284 | 73,744 | 9 |
| Securitisation | $(6,773)$ | $(3,006)$ | large |
| Housing (net of securitisation) | 73,511 | 70,738 | 4 |
| Personal | 7,768 | 8,533 | (9) |
| Business | 32,224 | 32,437 | (1) |
| Corporate | 24,198 | 22,343 | 8 |
| Bank acceptances | 12,075 | 11,108 | 9 |
| Total lending assets | 149,776 | 145,159 | 3 |
| Trading securities |  |  |  |
| Corporate | 6,909 | 7,347 | (6) |
| Deposits and other public borrowings |  |  |  |
| Personal | 58,620 | 56,337 | 4 |
| Business | 16,351 | 14,056 | 16 |
| Corporate | 42,384 | 42,201 | 0 |
|  | 117,355 | 112,594 | 4 |
| Debt issues |  |  |  |
| Corporate | 24,484 | 25,275 | (3) |

Detailed analysis of the above is provided in Banking - Business Analysis (Refer pages 14 to 15).
${ }^{(1)}$ Loan balances are before provisions for impairment.
$\left.\begin{array}{lrrrr} & & \text { Full Year Ended }\end{array} \quad \begin{array}{rlrr}\text { Comparison } \\ \mathbf{3 0 / 0 6 / 0 1}\end{array}\right)$

Detailed analysis of the components of Banking Operating Profit is provided on pages 16 to 19 .
${ }^{(2)}$ Proforma Group represents the combined balances of the banking operations of Commonwealth Bank and Colonial for the year ended 30 June 2000.
${ }^{(3)}$ Prior year figures have been adjusted to align with categories as at 30 June 2001 following the amalgamation of Colonial operations and product systems.

## Banking - Business Analysis

(All figures relate to the year ended 30 June 2001. All comparisons are to 30 June 2000 unless otherwise stated. Market share statistics exclude ASB Bank.)

As shown in the Banking Performance Summary on page 12 total lending assets have grown by $\$ 4.6$ billion to $\$ 149.8$ billion during the year to 30 June 2001. As at 30 June 2001, securitised home loan balances amounted to $\$ 6.8$ billion, an increase of $\$ 3.8$ billion over the year. Allowing for this, gross lending assets have increased by $\$ 8.4$ billion or $6 \%$ since 30 June 2000.

Despite this growth, the market has remained very competitive and the Group has experienced a small decline in market share in the major product groups over the year. During the early part of the year, while the Group focussed on the more complex planning stages of integration, some business momentum was lost. Over the second half of the year the Group regained part of this.

An analysis of the areas of growth is detailed below.

## Personal Products

## Housing Loans

The Group's home loan outstandings, including securitisation, totalled $\$ 80.3$ billion at 30 June 2001, a $9 \%$ increase over the year. Securitised balances were $\$ 6.8$ billion as at 30 June 2001 compared to $\$ 3.0$ billion as at 30 June 2000.

Growth in home loans was affected in the first half by the impact of the GST, the Sydney Olympics and significant growth in non-traditional mortgage origination such as mortgage broker channels. However, campaigns undertaken to drive balance sheet growth resulted in stronger sales in the second half, limiting the decline in the Group's total market share of home loans, which was 20.3\% at June 2001 (source: APRA 06/01).

## Personal Lending

Personal Lending balances at 30 June 2001 amounted to $\$ 7.8$ billion, a reduction of $\$ 0.8$ billion compared with the balance at 30 June 2000. The principal balances included within Personal Lending are credit card outstandings and personal loans. These are discussed below.

## Credit Cards

Credit card outstandings for the Group totalled just over $\$ 3.8$ billion at 30 June 2001, a $9 \%$ increase from the balance of $\$ 3.5$ billion at 30 June 2000.

The Group has maintained strong new cardholder account growth for the year with the number of cardholder accounts increasing to 2.8 million. The number of merchants increased to over 146,000 from last year with growth encouraged through expanded Internet services to merchants. The Group's market share of Credit Cards has declined marginally to $26.3 \%$ as at May 2001 from 27.8\% last year (Source: ABA).

## Personal Loans

Personal loan outstandings for the Group totalled $\$ 3.5$ billion at 30 June 2001 compared with $\$ 4.2$ billion as at 30 June 2000. During the half year to 31 December the reduction was due partly to $\$ 0.5$ billion of loans to individuals for infrastructure borrowings which matured.

The Group continues to hold the largest share of the personal loan market with $21.9 \%$ as at June 2001 compared to 23.9\% last year (Source: APRA 06/01).

## Deposit Products

As at 30 June 2001, the Group's retail deposit base in Australia stood at approximately $\$ 58.6$ billion, a $4 \%$ increase from June 2000. The Group is the largest acceptor of retail deposits in Australia with a market share of $24.0 \%$ at June 2001 compared with $25.3 \%$ at June 2000 (Source: APRA All banks). However, there was a planned reduction due to the non-renewal of some high cost Colonial certificates of deposit with consequent benefits to interest margins.

## Share Trading

Commonwealth Securities maintained its position as the leading broker in Australia in terms of the number of transactions. The total number of clients increased over the year from 537,000 to 652,000 at 30 June 2001. Over $80 \%$ of CommSec trades are now conducted online with the balance by telephone. Service and efficiency has been improved through the launch of initiatives such as Voice Broker, a speech recognition system and enhanced Straight Through Processing across all channels.

## Business Products

## Business Lending

At 30 June 2001, total Business Lending (excluding bank acceptances) amounted to $\$ 32.2$ billion, representing a marginal decline during the year.

## Corporate Products

Corporate Lending balances amounted to $\$ 24.2$ billion at 30 June 2001, representing an increase of $8 \%$ or $\$ 2$ billion during the year. Corporate Deposits have risen slightly at 30 June 2001 to $\$ 42.4$ billion (including certificates of deposit).

The Group's Institutional Banking Division services the Group's corporate clients with turnover of more than $\$ 40$ million per annum, Government entities and other major financial institutions. The products offered include financial markets, corporate finance, securities underwriting, trading and distribution, equities, payments and transaction services, investment management and custody. Many of these products are offered globally to match the international operations of the Group's clients. Highlights during the year included the following:

## Financial Markets

There was a strong growth in the contribution of Financial Markets with Trading income up 30\% due to increased volume of client transactions and underlying market volatility.

Financial Markets continues to offer a wide range of innovative risk management solutions to clients. New developments this year included various energy risk management transactions for clients using swaps and options, the development of products related to the environment including the creation of a consumer oriented labelling programme with the Australian Greenhouse Office, and the continual development of financial risk management products including Best of Two Asset Options, Margin Locks, Floating Rate Par Forwards and Average Strike Options.

## Corporate Finance

Corporate Finance undertook a number of substantial transactions in the twelve months to 30 June 2001 including:

- An innovative non-recourse project financing transaction in Victoria for Pulse Energy to fund the acquisition of retail gas and electricity customers in Victoria.
- Joint lead underwriter and arranger of financing for Billiton's acquisition of the Worsley Alumina Refinery.
- Joint lead arranger for a syndicated facility for an acquisition by CSL Limited.
- A cross border leasing transaction in the United Kingdom on behalf of the Royal Mail.
- Co-arranger of a debt package to support an acquisition by Amatek Holdings.
Over $\$ 17$ billion of capital was raised for clients in the year to 30 June 2001 which represents a $49 \%$ growth on that raised in the previous financial year. Of this amount $39 \%$ was by originations, $36 \%$ financing by direct lending and the balance by syndicated loans and equity.


## Equity Capital Markets

The Group established a position in the equity capital markets during the year and participated in a number of raisings including managing the Initial Public Offering of shares by Pan Pharmaceuticals and underwriting and distributing the Resettable Preference Share Issue for Australand Holdings.

## Banking - Business Analysis

## Transaction Services

Transaction Services, which provides cash management solutions for clients through corporate accounts, payments and information services, experienced strong growth over the financial year. The payments business is now positioned as a leader in high volume payment processing and the Group is the largest clearer in the domestic market.

## Commonwealth Custodial Services

Commonwealth Custodial Services has consolidated its position in the market with $\$ 74$ billion of assets under administration at 30 June 2001.

## Customer Service

The Group operates the largest financial services distribution network in the country, with sales and service provided through a wide range of direct customer contact, self-service and third party channels. The integration of the Colonial banking operations over 2000/01 has further expanded the range of delivery options available to our customers. Strategic emphasis is on generating customer service, value and efficiency across the distribution network, with a number of transformational changes to management structures and systems over 2000/01 providing a strong platform for future growth.

## Direct contact service channels

The combined branch network of Commonwealth and Colonial was reduced by 375 over 2000/01, from 1,441 as at June 2000 ( 1,074 Commonwealth, 367 Colonial) to 1,066 as at June 2001. Included in this reduction were 290 integration-related amalgamations. In addition, 536 branches were refurbished during the year.

In integrating Colonial operations, a key priority was to ensure that the particular skills and competencies of both organisations were effectively leveraged going forward. A number of former Colonial franchisees have been retained in key network roles, including 15 in Regional and Rural locations. Through integration, a wider range of branch types is now available to customers, with further reconfiguration of the network planned to better meet the needs of specific locations and customer segments. A new network structure introduced in October 2000 draws on the best elements of both organisations to improve alignment and customer focus in key markets. Together with the implementation of a new sales and service leadership system promoting greater ownership, accountability and reward for performance, these changes are translating into a more client focussed, efficient, effective and committed delivery network.

In addition to branches, there were important developments in a number of other direct customer contact channels over the year. A comprehensive transformation was undertaken of management structures and systems across the Group's Business Banking arm thereby allowing the number of Business Banking Centres to be reduced from 97 to 83.

The Group's mobile banker sales force continues to play an important role in the home loan market, meeting customer demand for greater convenience and accessibility. In support of the Group's strategy to be positioned to meet the full financial needs of customers, insurance managers have been appointed, trained and accredited to meet the insurance risk needs of the Commercial Business, Middle Market and Personal Segments. As a result of the Colonial integration, the combined Financial Advisor network of Financial Planners and Investment Consultants has expanded to 670. This network is fully accredited to sell a suite of internal and external products.

The Group's direct customer contact network continues to be augmented by the alliance with Australia Post. Personal Banking services are available at 3,738 Australia Post agencies across the country, and following a successful trial, transactional banking
services for business clients has expanded to 112 Australia Post locations.

## Electronic and Direct Banking

Customer usage of direct and self-service banking continues to gain pace. The total number of transactions performed in direct/electronic channels increased by $22 \%$ over the year while teller transactions continued to decline. As a result, the proportion of total transactions carried out in-branch was further reduced, from $18.8 \%$ to $15.6 \%$ this year. NetBank customer registrations surpassed 1.0 million, up from 320,000 last year. Over the year, NetBank processed some 152 million transactions, up from 49 million in the previous year. The Group's total online customers numbered over 1.5 million (including Commonwealth Securities Ltd customers) at 30 June 2001.

Telephone banking password customers now exceed 5 million (up $33 \%$ ). During the year, in excess of 110 million calls were received on the 132221 customer service line (up 11\%), peaking at 2.5 million calls per week. Two new call centres were established over the year, designed to both meet public assurance commitments arising from integration and to cater for our expanding requirements going forward.

ATM and EFTPOS usage continue to grow strongly, with total transactions up $6 \%$ and $40 \%$ respectively over 2000/01. The group retains the largest proprietary ATM and EFTPOS terminal networks in the country ( 2,910 and 122,074 terminals respectively) plus acquired the transactions of a further 1,000 third party ATMs.

## Woolworths EzyBanking

Woolworths EzyBanking is available through 659 Woolworths stores nationally. Sales of transaction accounts (Ezy Action) and credit cards (Ezy Mastercard) during the year have been above expectations with more than 425,000 account holders signed up as at 30 June 2001. Approximately $35 \%$ of these customers are new to the Commonwealth Bank Group.

## Third Party

Through the acquisition of Colonial Limited, the Group has increased the range of distribution networks previously used to include:

- Multi-agents and life brokers.
- Authorised financial planners through wholly owned businesses.
- Independent financial planners.
- Insurance franchisers.
- Mortgage brokers.

Distributors in these new channels number over 5,000.

## United Kingdom

Given the high level of competition, opportunities are being explored to leverage the Group's presence in the UK flowing from the Colonial acquisition. This will involve merging the Newworld UK business with the existing UK Wealth Management Business.

## New Zealand Banking Operations

Growth in ASB's banking operations was particularly strong in relation to personal, business and rural lending. This contributed to a total annual lending growth for total loans of 10\%, compared to the market annual growth rate of $3.7 \%$ (Source: PSCR Reserve Bank of New Zealand). Customer retention and customer acquisition were important drivers of volume growth, with the customer base increasing by $2.3 \%$ in the past year to reach over 880,000 customers.

At 30 June 2001, ASB Bank had total assets of NZ\$20.1 billion (2000: $\$ 17.3$ billion), including total advances of NZ $\$ 16.2$ billion ( $2000 \$ 14.4$ billion).

## Banking Analysis of Performance

## Net Interest Income



## Net Interest Income

30/06/01 - Proforma 30/06/00 (up 8\%)
Net interest income for the year increased by $8 \%$ or $\$ 318$ million from $\$ 4,156$ million to $\$ 4,474$ million.
The increase in net interest income was the result of the growth in net interest earning assets. As shown on page 12, average interest earning assets grew by $\$ 12$ billion or $8 \%$ from $\$ 149$ billion at 30 June 2000 to $\$ 161$ billion at 30 June 2001. This generated additional net interest income of $\$ 334$ million, offset by a small decline in the net interest margin from $2.79 \%$ to $2.78 \%$ resulting in a reduction in net interest income of $\$ 5$ million, and a one day variance in the accounting periods reducing net interest income by $\$ 11$ million.

The table below highlights the effect of movements in net interest earning assets and interest margin on net interest income. Further details can be found in Appendix 6 of this report.

| Full Year INCREASE/DECREASE | Financial Year 2001 vs Proforma Financial Year 2000 \$M | Financial Year 2000 vs Financial Year 1999 \$M |
| :---: | :---: | :---: |
| Due to changes in average volume of |  |  |
| interest earning assets and interest bearing liabilities | 334 | 424 |
| Due to changes in interest margin | (5) | (232) |
| Due to days variance in periods | (11) |  |
| Change in net interest income | 318 | 192 |

The growth in average interest earning assets reflects:
A strong growth in home loans in the latter half of the year ended June 2000 as the market anticipated increased prices following the introduction of the GST. The current financial year had a slow first quarter in home lending, where the introduction of the GST and post Olympic factors contributed to softer market conditions. This was compounded by unexpected growth in the volume of originations through mortgage brokers. Home loan volumes picked up strongly over the rest of the year as a result of an extensive advertising campaign supported by nil establishment fee offers, and an improvement in market conditions. While market share declined across a number of products, growth in balances over the final months reflected a strong level of home loan approvals.

Commercial lending had a slow first half, however during the second half volumes improved providing clear indications that the extensive rebuilding programme undertaken across the network during 2000/01 is driving improved results.

The acquisition of Trust Bank during the prior financial year contributed to the current year growth in average interest earning assets.

[^1]
## Banking Analysis of Performance

## Group Interest Margins and Spreads

The following table shows both actual and proforma margins and spreads for the Group for the June 2000 and June 2001 financial years. Interest spread represents the difference between the average interest rate earned and the average interest rate paid on funds.

Interest margin represents net interest income as a percentage of average interest earning assets.

The calculations of margins and spreads for Australia and Overseas include an allowance for transfer of offshore funding used to finance onshore lending. The lower overseas margins and spreads reflect the effect of the wholesale funding nature of that business.

|  | Full Year Ended Proforma Group |  |  |
| :---: | :---: | :---: | :---: |
| Australia |  |  |  |
| Interest spread ${ }^{(1)}$ | 2.56 | 2.58 | 2.71 |
| Benefit of interest free liabilities, provisions and equity ${ }^{(2)}$ | 0.43 | 0.40 | 0.42 |
| Net interest margin ${ }^{(3)}$ | 2.99 | 2.98 | 3.13 |
| Overseas |  |  |  |
| Interest spread ${ }^{(1)}$ | 1.06 | 1.10 | 1.22 |
| Benefit of interest free liabilities, provisions and equity ${ }^{(2)}$ | 0.55 | 0.42 | 0.30 |
| Net interest margin ${ }^{(3)}$ | 1.61 | 1.52 | 1.52 |
| Group |  |  |  |
| Interest spread ${ }^{(1)}$ | 2.32 | 2.38 | 2.47 |
| Benefit of interest free liabilities, provisions and equity ${ }^{(2)}$ | 0.46 | 0.41 | 0.41 |
| Net interest margin ${ }^{(3)}$ | 2.78 | 2.79 | 2.88 |

(1) Difference between the average interest rate earned and the average interest rate paid on funds.
${ }^{(2)}$ A portion of the Group's interest earning assets is funded by interest free liabilities and shareholders' equity. The benefit to the Group of these interest free funds is the amount it would cost to replace them at the average cost of funds.
${ }^{(3)}$ Net interest income divided by average interest earning assets for the period.

## Group Interest Margin

## 30/06/01 - Proforma 30/06/00 (down 1 basis point)

30/06/01-30/06/00 (down 10 basis points)

The Group net interest margin for the year to 30 June 2001 decreased slightly by 1 basis point from the prior year to $2.78 \%$.

There was a number of factors which impacted the average rate. In addition to three cash rate increases in the latter part of the June 2000 financial year there was also one cash rate increase and three reductions in the year to June 2001. The net effect of the product repricing following these changes was to put pressure on the net interest margin.

Partly offsetting this was the benefit to net interest margins from the difference of market driven short term wholesale rates being below official cash rates during the year due to an expectation by the market that official rates would fall. However, the market has started to anticipate the end of the easing cycle in official rates with the next move more likely to be an increase.

Average deposit balances on low interest paying accounts were higher over the year than the prior year, mainly as a result of businesses accumulating their GST instalments. This benefited the net interest margin by increasing the amount of interest free liabilities.

## Banking Analysis of Performance

## Other Banking Operating Income

The following table sets forth the Group's other banking operating income for the year ended 30 June 2001 together with comparatives.

|  | $\begin{array}{r} 30 / 06 / 01 \\ \$ M \\ \hline \end{array}$ | Year Ended Proforma Group 30/06/00 \$M | $\begin{array}{r} \text { Actual } \\ 30 / 06 / 00 \\ \$ M \end{array}$ | $\begin{array}{r} 30 / 06 / 01 \\ \text { vs 30/06/00 } \\ \text { Proforma } \\ \% \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: |
| Lending fees | 602 | 623 | 554 | (3) |
| Commission and other fees | 1,173 | 1,066 | 946 | 10 |
| Trading income | 426 | 327 | 311 | 30 |
| Dividends | 14 | 20 | 20 | (30) |
| Net gain on investment securities | 56 | 12 | 12 | large |
| Net profit on sale of property, plant and equipment | 25 | 14 | 14 | 79 |
| General insurance premium income | 107 | 104 | 104 | 3 |
| Less general insurance claims | (57) | (55) | (55) | 4 |
| Other | 35 | 67 | 45 | (48) |
| Total Other Banking Operating Income | 2,381 | 2,178 | 1,951 | 9 |

## Other Banking Operating Income

30/06/01 - Proforma 30/06/00 (up 9\%)
Other Operating Income increased by $9 \%$ or $\$ 203$ million from $\$ 2,178$ million to $\$ 2,381$ million during the current year. The principal reasons for the overall increase are set out below.

## Lending Fees

30/06/01 - Proforma 30/06/00 (down 3\%)
Lending fees have dropped by $3 \%$ or $\$ 21$ million to $\$ 602$ million over the prior year mainly due to a number of nil entry and discounted home loan establishment fee offers during the current year. This was part of the Group's strategy to build lending balances to improve future earnings potential.

The lower establishment fees were partly offset by increases in other lending fees based on higher volumes.

## Commission and Other Fees

30/06/01 - Proforma 30/06/00 (up 10\%)
Growth in commission and other fees has been driven by Credit Cards with increased sales activity from both merchants and cardholders, although growth has slowed since last year. There has been a $27 \%$ increase in the value of merchants sales and $20 \%$ increase in the value of credit cardholders sales.

Retail transaction fees for the year to 30 June 2001 represent $12 \%$ of Other Banking Operating income ( $4 \%$ of total Banking Operating income) which is consistent with last year.

## Trading Income

30/06/01 - Proforma 30/06/00 (up 30\%)
The Group's Financial Markets operations contributed $\$ 426$ million of trading income, representing growth of $30 \%$ or $\$ 99$ million on the previous year. Trading Income improved due to market volatility in the interest rate and foreign exchange markets. Volumes of client transactions grew significantly as a result of this higher level of underlying volatility. This growth in trading income did not result in significant additional risk exposure.

## Dividends

30/06/01 - Proforma 30/06/00 (down 25\%)
Dividend income represents dividends earned on the Group's strategic investments.

## Net Gain on Investment Securities

30/06/01 - Proforma 30/06/00 (up \$44 million)
Gains during the current year included the sale of the Brisbane Airport investment and the sale of the Group's interest in IPAC Securities.

## Net Profit on Sale of Property Plant and Equipment

## 30/06/01 - Proforma 30/06/00 (up 79\%)

The Group continued its sale and leaseback strategy during the current year, with the sale of several major properties within the Sydney CBD.

## General Insurance Income (net of claims)

30/06/01 - Proforma 30/06/00 (up 3\%)
General Insurance premium income less claims has remained stable at $\$ 50$ million during the current financial year.

## Banking Analysis of Performance

## Charge for Bad and Doubtful Debts

The following table sets out the charge for bad and doubtful debts for the year ending 30 June 2001 together with comparatives.

|  | Full Year Ended |  | $\begin{array}{r} \text { Comparison } \\ 30 / 06 / 00 \\ \$ M \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} 30 / 06 / 01 \\ \$ M \end{array}$ | $\begin{array}{r} \hline \text { Proforma } \\ \text { Group } \\ 30 / 06 / 00 \\ \$ M \end{array}$ |  |
| Specific Provisioning |  |  |  |
| New and increased provisioning | 495 | n/a | 236 |
| Less provisions no longer required | (84) | n/a | (96) |
| Net specific provisioning | 411 | 246 | 140 |
| Provided from general provision | (411) | (246) | (140) |
| Charge to profit and loss | - | - |  |
| General provisioning |  |  |  |
| Direct write offs | 35 | 34 | 34 |
| Recoveries of amounts previously written off | (88) | (54) | (54) |
| Movement in general provision | 27 | 84 | 76 |
| Funding of specific provisions | 411 | 246 | 140 |
| Charge to profit and loss | 385 | 310 | 196 |
| Total Charge for Bad and Doubtful Debts | 385 | 310 | 196 |

Total charge for bad and doubtful debts increased by $24 \%$ to $\$ 385$ million during the year to 30 June 2001, primarily relating to a small number of large corporate and commercial lending exposures that became impaired during the year and were provisioned for potential loss.

## Provisions for Impairment

|  | Full Year Ended |  |
| :---: | :---: | :---: |
|  | $\begin{array}{r} \hline \text { 30/06/01 } \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 00 \\ \$ M \end{array}$ |
| Provisions for Impairment |  |  |
| General Provisions | 1,399 | 1,358 |
| Specific Provisions | 234 | 432 |
| Total Provisions | 1,633 | 1,790 |
| Total provisions for impairment as a \% of gross impaired assets net of interest reserved | 251.6 | 178.3 |
| Specific Provisions for impairment as a \% of gross impaired assets net of interest reserved | 36.06 | 43.03 |
| General provisions as a \% of risk weighted assets | 1.01 | 1.06 |

Total Provisions for Impairment for the Group at 30 June 2001 were $\$ 1,633$ million, down $8.8 \%$ from 30 June 2000. This level of provisioning is considered adequate to cover any bad debt write offs from the current lending portfolio having regard to the current outlook.

Specific provisions for impairment have decreased $46 \%$ from $\$ 432$ million to $\$ 234$ million from 30 June 2000 to 30 June 2001, primarily as a result of increased write offs of the impaired asset portfolio including the effect of applying the Commonwealth policy to Colonial portfolios.

The general provisions for impairment have increased to $\$ 1,399$ million at 30 June 2001 from $\$ 1,358$ million at 30 June 2000, an increase of $3 \%$. The general provision as a percentage of Risk Weighted Assets is at $1.01 \%$, down from $1.06 \%$ at 30 June 2000. This level is consistent with that of other major Australian banks.

Gross impaired assets less interest reserved have decreased $35 \%$ from $\$ 1,004$ million to $\$ 649$ million over the year. This has been primarily due to additions to gross impaired assets (including interest reserved) for the year of $\$ 707$ million which have been more than offset by write offs and realisations totalling \$1,125 million.

This has resulted in a decrease in the coverage ratio of specific provisions to $36.06 \%$ from $43.03 \%$, reflecting the positive management of impaired assets, which were generally well provisioned, and have now been written off.

## Funds Management - Business Analysis

The funds management businesses have contributed $\$ 149$ million to the Group's result for the year. This represents an increase of $\$ 38$ million or $34 \%$ over the prior year. The growth in operating profit reflects strong growth in external funds under management which have increased by $\$ 11.7$ billion to $\$ 77$ billion. Funds management income has increased by $29 \%$ partly offset by an increase in variable sales and processing expenses.

The following tables set forth the Group's Funds Management result for the year ending 30 June 2001 together with comparatives.

|  | Full Year Ended |  |  | $\begin{array}{r} \text { Comparison } \\ 30 / 06 / 01 \\ \text { vs } 30 / 06 / 00 \\ \text { Proforma } \\ \% \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: |
|  | Proforma |  |  |  |
|  |  | Group | Actual |  |
|  | 30/06/01 | 30/06/00 | 30/06/00 |  |
|  | \$M | \$M | \$M |  |
| Funds Management |  |  |  |  |
| Operating income - external | 701 | 541 | 143 | 30 |
| Operating income - internal ${ }^{(1)}$ | 38 | 32 | 10 | 19 |
| Total operating income | 739 | 573 | 153 | 29 |
| Operating expenses | 496 | 410 | 103 | 21 |
| Operating profit before tax | 243 | 163 | 50 | 49 |
| Income tax expense | 94 | 52 | 14 | 81 |
| Operating profit after tax | 149 | 111 | 36 | 34 |

The Funds Management business manages both internal funds (Life Insurance statutory fund assets) and external funds (wholesale and retail). The tables below show the split of each type of funds managed.

${ }^{(1)}$ Income received from the life insurance business to manage statutory funds.
(2) Excludes non-Group funds under trusteeship, custody and administration.
${ }^{(3)}$ Includes life investment assets managed by parties other than the Group funds management businesses, and other non-investment life assets (including excess of market value over net assets of life insurance subsidiaries).
(4) Funds under management exclude funds under tactical overlay management. In accordance with revised ASSIRT reporting requirements 30 June 2000 comparatives have been restated to exclude $\$ 8$ billion in funds under tactical overlay management at 30 June 2000 and $\$ 9.5$ billion from 30 June 2001.
${ }^{(5)}$ Represents total external funds under management of the Group. ASSIRT reporting includes external funds under management, and funds managed on behalf of the life insurance companies in the Group which are included within life insurance assets. ASB Group funds under management are not included in the ASSIRT reporting.
(6) The 30 June 2000 ratio is calculated on a proforma basis.
${ }^{(7)}$ Total funds management expense to income ratio is calculated on a gross of commission basis due to the differing cost structures of the funds management businesses across the Group. The 30 June 2000 ratio is calculated on a proforma basis.
${ }^{(8)}$ Wholesale opening balance has been reduced by $\$ 8$ billion to exclude tactical overlay management (Refer Note 4).
${ }^{(9)}$ Internal managed life outflows include the transfer of $\$ 2.5$ billion of funds during the current financial year relating to assets acquired by Winterthur as part of the sale of Colonial UK Life.

## Funds Management - Business Analysis

## Performance Analysis

The result has been driven by a strong growth in income, which has increased by $\$ 166$ million from $\$ 573$ million in the financial year ended 30 June 2000 to $\$ 739$ million in the current financial year. This growth in income is due to an increase of $\$ 13$ billion or $15 \%$ in funds under management (FUM).

Expenses for the business reflect increased volumes; however, some one off expenses were incurred in integrating the Stewart Ivory acquisition into the First State business in the United Kingdom.

Tax expense has increased due to the non-recognition of tax benefits in relation to certain offshore tax losses.

## Funds Under Management Performance

The combined Commonwealth and Colonial First State funds management business rank first in terms of both retail and wholesale FUM (Source: ASSIRT March 2001).

Total external FUM have increased by $\$ 11.7$ billion or $18 \%$ to $\$ 77$ billion over the year to 30 June 2001. Internally managed life FUM increased by $7 \%$ or $\$ 1.6$ billion over the year to 30 June 2001. The combined life insurance assets and funds under management totalled $\$ 116$ billion at 30 June 2001 (Refer page 20).

The growth in assets held and funds under management of $\$ 18$ billion to $\$ 116$ billion was achieved across retail ( $\$ 9$ billion), wholesale ( $\$ 3$ billion) and life insurance assets ( $\$ 6$ billion).

## Colonial First State Investments

Colonial First State Investment's (CFSI) FUM grew 23 \% with strong growth recorded in both wholesale and retail funds. New business inflows remained strong during the year, particularly in Australia.

The number of active accounts in Australia increased from 565,000 at 30 June 2000 to 793,000 at 30 June 2001, representing an increase of $40 \%$. This enabled Colonial First State to improve its retail market share from $5.4 \%$ to $6.1 \%$ (Source: ASSIRT March 2001). Colonial First State continues to have a five star rating.

During the year, the property asset management businesses of Commonwealth Property and Colonial First Sate were merged, giving the combined group approximately $\$ 12$ billion in property assets under management.

## Commonwealth Investment Management

Commonwealth Investment Management (CIM) total FUM grew by $6 \%$ over the year mainly due to strong retail funds growth which increased $78 \%$ over the year to $\$ 12$ billion at 30 June 2001. This included the transfer in of $\$ 2.3$ billion of funds from Colonial life which were previously managed by CFSI. Excluding this transfer the increase was $44 \%$ for the year. This growth reflected strong sales in retail unit trust (entry fee product) and retail cash management trusts. As at 30 June $2001 \$ 9$ billion was managed on behalf of a diverse range of wholesale clients, including state, local and semi-government entities, corporations, investment funds and superannuation funds.

## New Products and Initiatives

The CFSI group continued to develop its international business in the United Kingdom and Asia, which trade under the name of First State Investments. In the UK, the integration of the Stewart Ivory business (acquired in March 2000) was completed giving the UK business a funds management and private client platform for growth. In Hong Kong, a number of new products were launched including the New China Fund, which invests in Chinese corporations through the Chinese and Hong Kong stock markets.

A number of enhancements to CFSI's online services were made during the year including extensions to FirstNet Adviser, an online service that allows advisors enquiry access to their clients' investment details. CFSI investors can transact online, with functionality allowing additional investments to existing accounts, withdrawals to a nominated bank account and switching of investment monies between a range of Managed Investment Funds.

In May 2001, CFSI launched the Diversified Private Equity Fund, a public offer fund that invests in a portfolio of quality unlisted companies.

## Life Insurance - Business Analysis

The life insurance operations contributed $\$ 320$ million to the Group's result for the year, which is a decrease of $\$ 43$ million from $\$ 363$ million for the year to 30 June 2000. The effect of the decline in world equity markets on investment earnings on life insurance funds, together with poor claims and persistency experience were the principal reasons for the reduction in the profit from life insurance operations.

As at 30 June 2001, life insurance assets totalled $\$ 39$ billion, an increase of $\$ 6$ billion or $18 \%$ over the year. The results from the Group's life insurance operations are detailed on the following pages. During the early part of the year while the Group focussed on the more complex planning stages of integration, some business momentum was lost. The Group is now starting to regain part of this.

The following table sets forth the Group's Life Insurance Income result for the year ending 30 June 2001 together with comparatives.

| Summary Profit and Loss(excluding abnormal income and appraisal value uplift) | Full Year Ended |  |  | $\begin{array}{r} \text { Comparison } \\ 30 / 06 / 01 \\ \text { vs } 30 / 06 / 00 \\ \text { Proforma } \\ \% \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} 30 / 06 / 01 \\ \$ M \end{array}$ | $\begin{array}{r} \hline \text { Proforma } \\ \text { Group } \\ 30 / 06 / 00 \\ \$ \mathrm{M} \end{array}$ | Actual $30 / 06 / 00$ \$M |  |
| Life Insurance |  |  |  |  |
| Margin on Services operating income - external | 1,268 | 1,557 | 326 | (19) |
| Operating expenses - external | (716) | (779) | (140) | (8) |
| Operating expenses - internal ${ }^{(1)}$ | (38) | (32) | (10) | 19 |
| Total expenses | (754) | (811) | (150) | (7) |
| Operating profit before tax | 514 | 746 | 176 | (31) |
| Income tax expense | 194 | 383 | 47 | (49) |
| Operating profit after tax | 320 | 363 | 129 | (12) |

${ }^{(1)}$ Management charge paid to Funds Management.
The table above details the operating income, operating expenses and tax expense from the Group's life insurance businesses, based on the disclosure required by Accounting Standard AASB 1038.

It should be noted that income, operating expenses and tax expense included in the table above includes both policyholders' and shareholders' components.

Included within tax expense for the year is $\$ 94$ million relating to policyholder earnings, compared with $\$ 187$ million last year. The reduction is mainly attributable to reduced investment earnings on behalf of policyholders.

The operating profit after tax relates to shareholders. In order to gain a more informative understanding of the shareholder profit after tax, the sources of profit are analysed in the table below.

The table below details the sources of after tax profit from the Group's life insurance operations.


## Sources of life insurance operating profit (excluding abnormal income)

The Margin on Services operating profit after income tax is represented by:

| Planned profit margins | 257 | 225 | 121 | 14 |
| :---: | :---: | :---: | :---: | :---: |
| Experience variation | (63) | (20) | (8) | large |
| New business losses / reversal of capitalised losses | (2) | 13 | 1 | large |
| Operating margins | 192 | 218 | 114 | (12) |
| Investment earnings on assets in excess of policyholder liabilities ${ }^{(1)}$ | 126 | 143 | 13 | (12) |
| Other | 2 | 2 | 2 |  |
| Operating profit after tax | 320 | 363 | 129 | (12) |

${ }^{(1)}$ Includes a gain of $\$ 46$ million in the current year resulting from the transfer of certain strategic investments to the life insurance business.

## Underlying results of life insurance businesses by geographical region.

The table below details the underlying results of the Group's life insurance businesses by geographical region.

| Full Year Ended | $\begin{array}{r} 30 / 06 / 01 \\ \$ M \end{array}$ | Australia Proforma Group 30/06/00 \$M | New ZealandProformaGroup$30 / 06 / 01$$30 / 06 / 00$ |  | $\begin{array}{r} 30 / 06 / 01 \\ \$ \mathrm{M} \end{array}$ | $\begin{array}{r} \text { Asia } \\ \text { Proforma } \\ \text { Group } \\ 30 / 06 / 00 \\ \$ \mathrm{M} \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating Margins | 190 | 201 | 23 | 21 | (21) | (4) |
| Investment earnings on assets in excess of policyholder liabilities | 129 | 112 | (5) | 15 | 2 | 16 |
| Other | - | 1 | 1 | - | 1 | 1 |
| Operating profit after tax | 319 | 314 | 19 | 36 | (18) | 13 |

## Life Insurance - Business Analysis

Operating margins in Australia decreased to $\$ 190$ million from \$201 million in the prior year reflecting lower policyholder investment returns, and increased claims offset by growth in the investment-linked portfolio, particularly superannuation and allocated pension products. The disability trends experienced in the first half have been controlled through improvements in claims management and repricing which should protect margins on this line of business in the future.

In addition experience variations in the prior year in Australia reflected some positive one off items and loss reversals that have not been repeated in the current year, and hence operating margins are lower in the current reporting period.

Expense integration synergies achieved to date are reflected in the current year operating margins. The expense synergies reflect the benefits of the integration of the Colonial life companies which occurred in the first half of the June 2000 financial year and the benefits of the progressive integration of the Colonial and Commonwealth life companies in the current reporting period.

The Australian life business has experienced sales pressure on its master fund business, although across the Group this was largely compensated by strong sales growth of complementary products by the funds management businesses. While this did not materially impact the profit margin in the current year, it did impact
the life business appraisal value (Refer Summary of Life Insurance and Funds Management Valuations - page 24).

Margins on the Asian life insurance business have fallen by $\$ 17$ million in the current year. The primary driver of this is persistency rates in Hong Kong. Although persistency rates are improving, the residual effect from large acquisitions of agents in 1998/99 and continued poaching of staff continues to depress margins.

Investment returns on shareholders funds for the year ended 30 June 2001 (assets in excess of policyholder liabilities) were $\$ 126$ million which was $\$ 17$ million lower than in the prior year. Investment returns were lower in all regions due to the global downturn in equity markets and some investment write-downs within the New Zealand portfolio. As part of a re-balancing of the Group's exposure to equities, during the year certain strategic investments previously held by the Bank, which were held at cost, were transferred to the life insurance operations where assets are reported at market value. This resulted in a gain of $\$ 46$ million after tax being reported within investment earnings on assets held in excess of policyholder liabilities. Life insurance assets in excess of liabilities amounted to approximately $\$ 2.6$ billion as at 30 June 2001. The Group has maintained a balanced weighting between growth and fixed interest investments during the period.

| New Business - Life Insurance and Superannuation | Full Year Ended |  |  | Comparison 30/06/01 vs 30/06/00 Proforma |
| :---: | :---: | :---: | :---: | :---: |
|  |  Proforma <br> Group <br>  $30 / 06 / 00$ <br> 30/06/01 $\$ M$ |  | $\begin{array}{r} \text { Actual } \\ 30 / 06 / 00 \\ \$ M \\ \hline \end{array}$ |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| Master Fund/Trusts | 4,727 | 4,333 | 2,646 | 9 |
| Risk | 295 | 253 | 46 | 17 |
| Annuities, bonds and other statutory fund products | 901 | 1,153 | 348 | (22) |
| Total | 5,923 | 5,739 | 3,040 | 3 |

Details of the Group's new business mix for life insurance products is set out in the above table.

On a pro-forma basis, sales of new business grew by 3\% over the year. This reflects growth across all regions.

The growth within Australia represents an increase in masterfund/trust products and risk business offset by a decline in Annuities and Bonds.

The growth in masterfund/trust products has been in personal and corporate superannuation. Margins on these products remain strong, and while there is some pressure on third party originated business overall there has been no margin compression.

Sales of life insurance bonds and traditional forms of life insurance investment business within Australia have fallen over the year. This is in line with expectations, as investors switch to masterfund/trust products.

Further growth in Australia is expected following the introduction of a more comprehensive life insurance risk product range to the branch network and the introduction of specialist risk writers for both personal and business lines. New member services are being developed to strengthen the Group's offerings to this market.

Asian new business sales are above the prior year. The largest areas of growth have been in Thailand following expansion of its agency force, and Hong Kong following the launch of the Mandatory Provident Fund (MPF).

The launch of the MPF funds is a one off event and the impact that it had on the current year's new business is not expected to be repeated in future years.

New Zealand growth has primarily been within the risk products and the masterfund/trust product offerings.

## Summary of Life Insurance and Funds Management Valuations

The following table sets out the components of the carrying values of the Group's life insurance and funds management businesses. These are Directors' valuations based on appraisal values determined by independent actuaries Trowbridge Consulting. The key actuarial assumptions that have been used by the independent actuaries are also summarised.

| As at 30 June 2001 | Australia \$M | Life Insurance New Zealand \$M | $\begin{array}{r} \text { Asia }^{(1)} \\ \$ \mathrm{M} \\ \hline \end{array}$ | Funds Management \$M | Total \$M |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Shareholders net tangible assets | 1,643 | 236 | 719 | 269 | 2,867 |
| Value of in force business | 706 | 135 | 101 | 618 | 1,560 |
| Embedded Value | 2,349 | 371 | 820 | 887 | 4,427 |
| Value of future new business | 786 | 265 | 123 | 2,402 | 3,576 |
| Carrying Value | 3,135 | 636 | 943 | 3,289 | 8,003 |
| 30 June 2000 Carrying Value | 3,015 | 604 | 875 | 2,242 | 6,736 |
| Increase to $\mathbf{3 0}$ June 2000 | 120 | 32 | 68 | 1,047 | 1,267 |
| Analysis of Movement since 30 June 2000 | Australia \$M | Life Insurance New Zealand \$M | Asia \$M | Funds Management \$M | Total \$M |
| Profits | $273{ }^{(2)}$ | 19 | (18) | 149 | 423 |
| Opening Fair Value Adjustments | - |  | (30) | - | (30) |
| Net Capital Movements ${ }^{(3)}$ | (269) | 39 | 179 | 77 | 26 |
| Transfers / Acquisitions of Business ${ }^{(4)}$ | ) | - | - | 34 | 34 |
| Change in Shareholders NTA | 4 | 58 | 131 | 260 | 453 |
| Synergies Credited to Goodwill | 332 |  |  | - | 332 |
| Transfers / Acquisitions of Business ${ }^{(5)}$ | (183) | - | - | 191 | 8 |
| Net Appraisal Value Uplift | (33) | (26) | (63) | 596 | 474 |
| Increase to 30 June 2001 | 120 | 32 | 68 | 1,047 | 1,267 |

${ }^{(1)}$ The Asian Life businesses are not held in the market value environment and are carried at net assets plus an excess representing the difference between appraisal value and net assets at the time of acquisition. This excess which effectively represents goodwill is being amortised on a straight line basis over 20 years.
${ }^{(2)}$ Excluding the gain of $\$ 46$ million resulting from the transfer of certain strategic investments to the life insurance business.
(3) Includes dividends paid, capital injections and payments for investments in controlled entities.
${ }^{(4)}$ Represents the inclusion of net assets for funds management businesses not held in a market value environment.
${ }^{(5)}$ This item includes a transfer of business from the life insurance business to the funds management business ( $\$ 183$ million). Balance of $\$ 8$ million represents goodwill on acquisition of State Street.

## Change in Life Insurance and Funds Management Valuations

The valuations adopted above have resulted in a total valuation increase of $\$ 1,267$ million since 30 June 2000.
The main components of the increase comprise:

- Total profits earned for the year of $\$ 423$ million.
- Opening fair value adjustments to the Asian life operations totalling $\$ 30$ million representing changed assumptions on tax and investment earnings in the opening valuation.
- Realisation of expense and revenue synergy benefits arising on the Colonial integration of $\$ 332$ million. These have been credited against goodwill.
- Net appraisal value uplift of $\$ 474$ million for the year.

The net appraisal value uplift of $\$ 474$ million includes $\$ 596$ million relating to the funds management businesses. This reflects strong growth in funds under management which have increased by $15 \%$ over the year to 30 June 2001 and lower expense levels arising from increased scale in the businesses.

Offsetting this, the life insurance businesses appraisal values reduced by $\$ 122$ million. This result reflects lower than expected growth in sales volumes in the Australian business and the impact of lower than expected investment returns during the year.

A partial write off of the 'excess' in relation to the Asian life businesses and lower than expected business persistency experience in the New Zealand business also contributed to the reduced uplift.

Further details on the movement in carrying value for the year are included in Appendix 13.

## Valuation Assumptions

The key changes in assumptions used in the life insurance appraisal valuations since 30 June 2000 are:

- Investment earnings rates, discount rates and new business growth rates have been reduced by $0.5 \%$ to reflect changes in long term interest rates.
- New business volumes for life insurance business in Australia have been slightly reduced reflecting lower than expected growth in sales during the year (Refer Life Insurance Business Analysis on page 23).
- A slight increase in disability claims in Australia and New Zealand.
- Business persistency in New Zealand has been reduced in light of recent poor persistency experience.
The key changes in assumptions used in the funds management appraisal valuations since 30 June 2000 are:
- Investment earnings rates, discount rates and new business growth rates have been reduced by $0.5 \%$ to reflect changes in long term interest rates.
- New business volumes for the funds management businesses have been increased based on improved experience during the year (Refer Funds Management Business Analysis on page 21).
- Expense levels for the funds management businesses have decreased slightly reflecting increased scale in the businesses.
Further details on actuarial assumptions can be found in Appendix 13.


## Group Operating Expenses

The following table sets forth the Group's operating expenses for year ended 30 June 2001 together with comparatives.

|  | Full Year Ended |  |  | $\begin{array}{r} \text { Comparison } \\ 30 / 06 / 01 \\ \text { vs } 30 / 06 / 00 \\ \text { Proforma } \\ \% \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} 30 / 06 / 01 \\ \$ M \end{array}$ | $\begin{array}{r} \text { Proforma } \\ \text { Group } \\ 30 / 06 / 00 \\ \$ M \end{array}$ | Actual $30 / 06 / 00$ $\$ M$ |  |
| Expenses from - Existing operations | 5,089 | 4,822 | 3,407 | 6 |
| Expenses from - Business acquisitions and GST (net of synergies) | 81 |  |  | n/a |
| Total Operating Expenses | 5,170 | 4,822 | 3,407 | 7 |

## Expenses by category as follows:

Staff ${ }^{(2)}$
Occupancy and equipment
Information technology services ${ }^{(2)}$
Other expenses

Total Operating Expenses
Banking
Life Insurance
Funds Management
Total Operating Expenses
Cost to average assets held and funds under management ${ }^{(1)}$

| $\mathbf{2 , 3 6 0}$ | Refer note $^{(2)}$ | 1,705 |  |
| ---: | ---: | ---: | ---: |
| $\mathbf{6 0 4}$ | $"$ | 437 |  |
| $\mathbf{7 4 8}$ | $"$ | 571 |  |
| $\mathbf{1 , 4 5 8}$ | $"$ | 694 |  |
| $\mathbf{5 , 1 7 0}$ | $"$ | 3,407 |  |
| $\mathbf{3 , 9 5 8}$ | 3,633 | 3,164 | 9 |
| 716 | 779 | 140 | $(8)$ |
| $\mathbf{4 9 6}$ | 410 | 103 | 21 |
| $\mathbf{5 , 1 7 0}$ | 4,822 | 3,407 | 7 |
| $\mathbf{1 . 7 5}$ | 1.85 | 1.85 | $(5)$ |

${ }^{(1)}$ The fall in cost to average assets held and funds under management reflects the strong growth in funds under management (up $\$ 13$ billion or $15 \%$ on a proforma basis) and on balance sheet assets, including life insurance (up $\$ 4$ billion or $42 \%$ ) over the past 12 months. In contrast operating expenses have risen 7\%.
${ }^{(2)}$ Proforma is not available as Colonial Group did not prepare expense breakdown on this basis.

The Group's operating expenses have increased $\$ 348$ million or $7 \%$ from $\$ 4,822$ million for the year ended 30 June 2000 to $\$ 5,170$ million for the current year.

Expenses from existing operations have increased by $\$ 267$ million or $5.5 \%$ from $\$ 4,822$ million to $\$ 5,089$ million in the current year. The increase in expenses primarily relates to:

- Volume related increases of $\$ 122$ million, predominantly relating to the Funds Management businesses and increased loyalty costs in the Cards business.
- The finalisation of an enterprise bargaining agreement with staff resulted in a $4 \%$ increase in salaries effective from 1 July 2000. This added $\$ 97$ million to costs.
- Asian expenses incurred in developing the life insurance business.
The introduction of the GST added $\$ 111$ million to expenses while the costs of developing European banking, the full year effect of the acquisition in the first half of last year of Trust Bank of Tasmania and State Street Master Custody businesses has added a further $\$ 90$ million. The above increases are partly offset by $\$ 120$ million of Colonial integration savings made in the current year.


## Cost to Income Ratios

|  | $\mathbf{3 0 / 0 6 / 0 1}$ <br> $\%$ | $\mathbf{3 0 / 0 6 / 0 0}$ |
| :--- | ---: | ---: |
| $\%$ |  |  |
| Banking | 57.7 | 57.4 |
| Funds Management | 67.1 | 71.6 |
| Life Insurance | 59.5 | 52.1 |
| Group | 58.6 | 57.2 |

The Group's cost to income ratio reflects the different business mix, including policyholder items and investment returns on life insurance shareholder funds.

Accordingly, it is more appropriate to look at the cost to income ratio by line of business. The increase in the Banking cost income ratio of $0.3 \%$ from $57.4 \%$ in the year ended 30 June 2000 to $57.7 \%$ in the current year is attributable to the following:

- The GST together with the impact of the $4 \%$ wage rise increased the cost income ratio by $1.8 \%$.
- Expenditure in relation to the development of the European banking operations and the full year effect of new businesses has increased the cost to income ratio by $0.7 \%$.
- Synergies achieved in relation to the Colonial integration have decreased the cost to income ratio by $1.6 \%$.
- The cost to income benefit from improved volumes of $0.3 \%$.

The improvement in the funds management ratio of $3.8 \%$ from $71.6 \%$ in the prior year to $67.1 \%$ in the current year is due to scale economies from the growth in funds under management, partly offset by some one off expenses within Stewart Ivory during the second half of the financial year.

The increase in the life insurance cost income ratio reflects the impact of lower investment earnings and policyholder tax (4.8\% impact).

The achievement of the integration of the Colonial business ahead of schedule represented a significant milestone for the Group. The current forecast of the annualised cost synergies that will be realised when the integration is completed (by 30 June 2003) is $\$ 355$ million (out of the total synergies forecast of $\$ 450$ million).

## Other Group Items

## Staff Numbers

The table below details the Group's staff numbers as at 30 June 2001. Staff number reductions related to the Colonial integration were in excess of 2,700 with a net increase in other staff movements reflecting business growth.

| Staff Numbers as at | $\mathbf{3 0 / 0 6 / 0 1}$ <br> Number | $\mathbf{3 0 / 0 6 / 0 0}$ <br> Number |
| :--- | ---: | ---: |
| Full time staff | 31,976 | 34,154 |
| Part time staff | $\mathbf{7 , 1 6 1}$ | $\mathbf{7 , 3 8 3}$ |
| Full time staff equivalent | $\mathbf{3 4 , 9 6 0}$ | $\mathbf{3 7 , 1 3 1}$ |
|  |  |  |
| Australia | 28,837 | 31,056 |
| New Zealand | 3,872 | 3,731 |
| Other Overseas | 2,251 | 2,344 |
|  | $\mathbf{3 4 , 9 6 0}$ | $\mathbf{3 7 , 1 3 1}$ |

## Income Tax Expense

|  | Full Year Ended |  |  | $\begin{array}{r} \text { Comparison } \\ 30 / 06 / 01 \\ \text { vs } 30 / 06 / 00 \\ \text { Proforma } \\ \% \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} 30 / 06 / 01 \\ \$ M \end{array}$ | $\begin{array}{r} \text { Proforma } \\ \text { Group } \\ 30 / 06 / 00 \\ \$ \mathrm{M} \end{array}$ | Actual $30 / 06 / 00$ $\$ M$ |  |
| Banking | 705 | 748 | 759 | (6) |
| Funds Management | 94 | 52 | 14 | 81 |
| Life | 194 | 383 | 47 | (49) |
|  | 993 | 1,183 | 820 | (16) |

## Effective tax rate

| Banking | $28 \%$ | $31 \%$ | $33 \%$ |
| :--- | :--- | :--- | :--- |
| Funds Management | $39 \%$ | $32 \%$ | $28 \%$ |
| Life Insurance (Policyholder and Corporate) | $38 \%$ | $51 \%$ | $27 \%$ |

Income tax expense has decreased 16\% from \$1,183 million for 30 June 2000 to $\$ 993$ million for 30 June 2001.
The tax expense consists of corporate tax of $\$ 899$ million (year to 30 June $2000 \$ 996$ million) and policyholder tax of $\$ 94$ million (year to 30 June $2000 \$ 187$ million).

Corporate taxation has declined by $\$ 97$ million, primarily reflecting the benefit from the drop in the corporate tax rate from $36 \%$ to $34 \%$ which reduced the prima facie income tax expense by $\$ 65$ million, the utilisation of previously unrecognised overseas tax losses of $\$ 54$ million, offset by a $\$ 20$ million adjustment for the effect of lower tax rates on deferred tax balances when compared to the prior year.

The reduction in policyholder tax expense of $\$ 93$ million is as a result of lower tax paid due to weaker investment returns on behalf of policyholders.

The funds management effective tax rate increased due to the non-recognition of overseas tax losses partly offset by the benefits from the change in tax rate.

## Restructuring Provisions and Fair Value Adjustments

The following table highlights the restructuring provisions and fair value adjustments raised as part of the acquisition of Colonial Limited at 30 June 2000 and subsequent revisions at 30 June 2001.

|  | Actual Balance 30/06/01 \$M | Expenditure Year Ended $30 / 06 / 01$ $\$ M$ | Revised 30/06/01 \$M | Increase \$M | $\begin{array}{r} \text { Reported } \\ 30 / 06 / 00 \\ \$ \mathrm{M} \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Restructuring Costs |  |  |  |  |  |
| - Colonial | 195 | 244 | 439 | 145 | 294 |
| - Commonwealth Bank | 6 | 100 | 106 | - | 106 |
| Total restructuring costs (pre tax) | 201 | 344 | 545 | 145 | 400 |
| Net of Tax | 142 | 275 | 417 | 87 | 330 |


|  | Actual Balance 30/6/01 $\$ \mathrm{M}$ | Revision \$M | $\begin{array}{r} \text { Reported } \\ 30 / 6 / 00 \\ \$ \mathrm{M} \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: |
| Fair Value Adjustments | 637 | 162 | 475 |
| Net of Tax | 478 | 151 | 327 |

## Other Group Items

Provisions for restructuring costs of $\$ 400$ million ( $\$ 330$ million after tax) were raised at 30 June 2000. These provisions covered the estimated costs, based on information then available, of integrating the Colonial operations (acquired 13 June 2000) into the Group, including the rationalisation of processing and administrative functions. The principal costs associated with this programme are in the area of redundancy, property and systems.

An additional $\$ 145$ million ( $\$ 87$ million after tax) was added to the provision during the year to cover the forecast additional costs of integration. The additional costs are primarily in the area of staff redundancies and information technology contract termination costs.

Integration related synergies of $\$ 450$ million are expected to be achieved by 2003, an increase of $\$ 70$ million on those previously forecast. This comprises forecast cost synergies of $\$ 355$ million revenue synergies of $\$ 70$ million and funding synergies of $\$ 25$ million. The increase is the result of a more detailed understanding of the business together with the accelerated timeframes over which the integration will be completed.

During the current year, restructuring costs of $\$ 344$ million were charged against the provision. These expenses included redundancy and other staff payments of $\$ 100$ million, occupancy costs of $\$ 45$ million, information technology costs of $\$ 95$ million and other staff costs of $\$ 24$ million.

Fair value adjustments of $\$ 475$ million ( $\$ 327$ million net of tax) were raised at 30 June 2000. These fair value adjustments principally related to write offs of capitalised systems costs in accordance with Commonwealth Bank accounting policy and additional general provisioning for bad debts to bring Colonial onto a consistent provisioning methodology.

Additional fair value adjustments of $\$ 151$ million (net of tax) were taken during the year. These principally relate to asset and investment write downs, additional general provisioning as a result of aligning Colonial credit policies with the Commonwealth Group and tax adjustments.

These revisions to the provision for restructuring and fair value adjustments result in an increase in goodwill on acquisition of $\$ 238$ million

## Dividends

Dividends will continue to be based on Cash Earnings Per Share, having regard to the following:

- Rate of business growth;
- Capital adequacy;
- Investment requirements;
- The cyclical nature of life insurance investment returns; and
- A range of other factors.

Subject to these factors, the group will continue to maintain a high payout ratio relative to its peers. The dividend payout ratio for the year was $75.5 \%$ on a cash basis.

## Capital Management

Risk Weighted Capital Ratios

|  | $\mathbf{3 0 / 0 6 / 0 1}$ | $\mathbf{3 0 / 0 6 / 0 0}$ |
| :--- | ---: | ---: |
| Tier 1 Capital | 6.51 | 7.49 |
| Total Capital | 9.16 | 9.75 |

The decline in the ratios from 30 June 2000 can be attributed to:

- A change in the treatment of the investment in our life insurance and funds management businesses announced by APRA in February 2001. The capital adequacy calculation included in the December 2000 profit announcement incorporated this change. If this change had not occurred the tier 1 ratio at 30 June 2001 would have been $0.39 \%$ higher and the total capital ratio would have been $0.20 \%$ higher;
- An increase in goodwill associated with the merger with Colonial amounting to $\$ 238$ million (Refer to the discussion on Restructuring Provision and Fair Value Adjustment);
- A decrease in tier 1 capital of $\$ 464$ million relating to the acquisition of the remaining $25 \%$ interest in ASB Group in August 2000;
- A decrease in the contributions to capital from lower tier 2 dated notes and bond issues due to the regulatory limitation that these instruments do not exceed $50 \%$ of tier 1 capital; and
- A $\$ 9.9$ billion ( $8 \%$ ) increase in the amount of risk weighted assets.
The Group has continued its active capital management programme. During the year:
- An on-market buy-back programme in November 2000 resulted in the purchase of 0.8 million ordinary shares for $\$ 23.5$ million;
- An off-market buy-back in March 2001 resulted in the purchase of 25.1 million ordinary shares for $\$ 700$ million;
- The issue of 3.5 million PERLS (Preferred Exchangeable Resettable Listed Shares) in March 2001 raised $\$ 687$ million net of issue costs; and
- The shares needed to satisfy the DRP in respect of the interim dividend paid in March 2001 were acquired on-market. This required the purchase of 4.5 million ordinary shares for $\$ 143.6$ million.
In January 2001 the Basel Committee on Banking Supervision issued proposals for changes to the calculation of capital adequacy for banks. These changes will not come into effect until 2005. The changes include a specific requirement for capital to cover operating risk and changes to the capital requirement for credit risk. Under the proposals, the deduction for investment in life insurance and funds management companies currently made from total capital will be split $50 \%$ from tier 1 and $50 \%$ from tier 2. There is insufficient information available to ascertain whether overall the proposals will result in an increased requirement for regulatory capital or not. The Bank continues to work closely with industry bodies and with APRA to ensure that the changes, when finalised, will require a realistic level of capital. For further detail on capital adequacy see Appendix 8.


# Commonwealth Bank <br> Commonwealth Bank of Australia ACN 123123124 

## Financial Disclosures for the year ended 30 June 2001

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Consolidated Statement of Cash Flows

## Consolidated Statement of Financial Performance

|  | $\begin{array}{r} 30 / 06 / 01 \\ \$ M \end{array}$ | $\begin{array}{r} 30 / 06 / 00 \\ \$ \mathrm{M} \end{array}$ |
| :---: | :---: | :---: |
| Interest income | 11,900 | 8,842 |
| Interest expense | 7,426 | 5,123 |
| Net interest income | 4,474 | 3,719 |
| Other income: |  |  |
| Proceeds from sale of assets | 185 | 61 |
| Written down value of assets sold | (104) | (36) |
| Other | 2,300 | 1,926 |
| Net banking operating income | 6,855 | 5,670 |
| Premiums and related revenue | 958 | 459 |
| Investment revenue | 1,698 | 1,066 |
| Claims and policyholder liability expense | $(1,388)$ | $(1,199)$ |
| Life insurance margin on services operating income | 1,268 | 326 |
| Funds management fee income | 701 | 143 |
| Net life insurance and funds management operating income before appraisal value uplift | 1,969 | 469 |
| Total net operating income before appraisal value uplift | 8,824 | 6,139 |
| Charge for bad and doubtful debts | 385 | 196 |
| Operating expenses: |  |  |
| Staff expenses | 2,360 | 1,705 |
| Occupancy and equipment expenses | 604 | 437 |
| Information technology services | 748 | 571 |
| Other expenses | 1,458 | 694 |
|  | 5,170 | 3,407 |
| Profit from ordinary activities before appraisal value uplift, restructuring charge, goodwill amortisation and income tax | 3,269 | 2,536 |
| Appraisal value uplift | 474 | 1,165 |
| Restructuring charge | - | (106) |
| Goodwill amortisation | (338) | (57) |
| Profit from ordinary activities before income tax | 3,405 | 3,538 |
| Income tax expense | 993 | 800 |
| Net profit | 2,412 | 2,738 |
| Outside equity interests in net profit | (14) | (38) |
| Net profit attributable to members of the Bank | 2,398 | 2,700 |


| Earnings per share based on net profit distributable to members of the Bank |  |  |
| :--- | :--- | :--- |
| Basic and Fully Diluted | $\mathbf{1 9 0}$ | 291 |
| Dividends provided for, reserved or paid per share attributable to members of the Bank: | $\mathbf{1 3 6}$ | 130 |

As at 30 June 2001

|  | $\begin{array}{r} 30 / 06 / 01 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} 30 / 06 / 00 \\ \$ M \end{array}$ |
| :---: | :---: | :---: |
| Assets |  |  |
| Cash and liquid assets | 3,709 | 2,575 |
| Receivables due from other financial institutions | 4,622 | 5,154 |
| Trading securities | 6,909 | 7,347 |
| Investment securities | 9,705 | 9,149 |
| Loans, advances and other receivables | 136,059 | 132,263 |
| Bank acceptances of customers | 12,075 | 11,107 |
| Life insurance investment assets | 31,213 | 27,036 |
| Deposits with regulatory authorities | 61 | 46 |
| Property, plant and equipment | 919 | 1,073 |
| Investment in associates | 400 | 403 |
| Intangible Assets | 10,852 | 10,227 |
| Other assets | 13,887 | 11,879 |
| Total Assets | 230,411 | 218,259 |
| Liabilities |  |  |
| Deposits and other public borrowings | 117,355 | 112,594 |
| Payables due to other financial institutions | 6,903 | 4,633 |
| Bank acceptances | 12,075 | 11,107 |
| Provision for dividend | 779 | 708 |
| Income tax liability | 1,355 | 1,823 |
| Other provisions | 1,007 | 1,554 |
| Life insurance policyholder liabilities | 27,029 | 25,282 |
| Debt issues | 24,484 | 25,275 |
| Bills payable and other liabilities | 13,872 | 11,549 |
|  | 204,859 | 194,525 |
| Loan Capital | 5,704 | 5,299 |
| Total Liabilities | 210,563 | 199,824 |
| Net Assets | 19,848 | 18,435 |
| Shareholders' Equity |  |  |
| Share Capital |  |  |
| Ordinary Share Capital | 12,455 | 12,521 |
| Preference Share Capital | 687 | - |
| Reserves | 4,091 | 3,265 |
| Retained profits | 1,160 | 1,686 |
| Shareholders' equity attributable to members of the Bank | 18,393 | 17,472 |
| Outside equity interests: |  |  |
| Controlled entities | (3) | 375 |
| Life insurance statutory funds | 1,458 | 588 |
| Total outside equity interests | 1,455 | 963 |
| Total Shareholders' Equity | 19,848 | 18,435 |

## Consolidated Statement of Cash Flows

For the year ended 30 June 2001

|  | $\begin{array}{r} 30 / 06 / 01 \\ \$ M \end{array}$ | $\begin{array}{r} 30 / 06 / 00 \\ \$ \mathbf{~} \end{array}$ |
| :---: | :---: | :---: |
| Cash Flows From Operating Activities |  |  |
| Interest received | 12,059 | 7,949 |
| Dividends received | 14 | 20 |
| Interest paid | $(7,704)$ | $(4,538)$ |
| Other operating income received | 2,800 | 2,210 |
| Expenses paid | $(5,583)$ | $(3,215)$ |
| Income taxes paid | $(1,252)$ | (976) |
| Net decrease (increase) in trading securities | (262) | (50) |
| Life insurance: |  |  |
| Investment income | 900 | 428 |
| Premiums received | 6,286 | 2,771 |
| Policy payments | $(5,423)$ | $(2,112)$ |
| Net Cash provided by Operating Activities | 1,835 | 2,487 |
| Cash Flows from Investing Activities |  |  |
| Payments for acquisition of entities | (337) | (46) |
| Net movement in investment securities: |  |  |
| Purchases | $(19,676)$ | $(16,852)$ |
| Proceeds from sale | 28 | 17 |
| Proceeds at or close to maturity | 19,654 | 15,212 |
| Withdrawal (lodgement) of deposits with regulatory authorities | 15 | 950 |
| Net increase in loans, advances and other receivables | $(4,181)$ | $(8,791)$ |
| Proceeds from sale of property, plant and equipment | 157 | 44 |
| Purchase of property, plant and equipment | (132) | (94) |
| Net decrease (increase) in receivables due from other financial institutions not at call | (184) | $(3,697)$ |
| Net decrease (increase) in securities purchased under agreements to resell | (891) | (433) |
| Net decrease (increase) in other assets | 1,427 | $(2,424)$ |
| Life insurance: |  |  |
| Purchases of investment securities | $(21,229)$ | $(11,356)$ |
| Proceeds from sale/maturity of investment securities | 20,556 | 10,863 |
| Net Cash used in Investing Activities | $(4,793)$ | $(16,607)$ |
| Cash Flows from Financing Activities |  |  |
| Buyback of shares | (724) | (553) |
| Proceeds from issue of shares (net of costs) | 723 | 4 |
| Net increase (decrease) in deposits and other borrowings | 5,246 | 6,043 |
| Net movement in debt issues | $(2,099)$ | 5,834 |
| Dividends paid | $(1,368)$ | (882) |
| Net movements in other liabilities | $(1,010)$ | 461 |
| Net increase (decrease) in payables due to other financial institutions not at call | 1,396 | 2,470 |
| Net increase (decrease) in securities sold under agreements to repurchase | (485) | 327 |
| Issue of loan capital | - | 2,053 |
| Other | (69) | 306 |
| Net Cash provided by Financing Activities | 1,610 | 16,063 |
| Net Increase (Decrease) in Cash and Cash Equivalents | $(1,348)$ | 1,943 |
| Cash and Cash Equivalents at beginning of period | 1,386 | (557) |
| Cash and Cash Equivalents at end of period | 38 | 1,386 |

It should be noted that the Bank does not use this accounting Statement of Cash Flows in the internal management of its liquidity positions.

## Appendices

1. Income Tax Expense
2. Loans, Advances and Other Receivables
3. Deposits and Other Public Borrowings
4. Financial Reporting by Segments
5. Average Interest Earning Assets \& Liabilities
6. Interest Rate and Volume Analysis
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14. Intangible Assets
15. Amortisation Schedule

## 1. Income Tax Expense

Income tax expense shown in the financial statements differs from the prima facie tax charge calculated at current taxation rates on operating profit.

| prating prof. | 30/06/01 | Full Year Ended 30/06/00 |
| :---: | :---: | :---: |
|  | \$M | \$M |
| Operating profit before income tax |  |  |
| Banking | 2,174 | 2,147 |
| Life insurance | 988 | 1,341 |
| Funds Management | 243 | 50 |
|  | 3,405 | 3,538 |
| Prima facie income tax at 34\% (30 June 2000 and prior: 36\%) |  |  |
| Banking | 739 | 773 |
| Life insurance | 336 | 483 |
| Funds Management | 83 | 18 |
|  | 1,158 | 1,274 |
| Add (or deduct) permanent differences |  |  |
| expressed on a tax effect basis |  |  |
| Current period |  |  |
| Tax rate change | 3 | 23 |
| Specific provisions for offshore bad and doubtful debts not tax effected | 8 | (22) |
| Taxation rebates (net of accruals) | (35) | (38) |
| Tax adjustment referable to policy holder income ${ }^{(1)}$ | 62 | 28 |
| Non-assessable income - life insurance surplus ${ }^{(1)}$ | (43) | (62) |
| Change in excess of net market value over net assets of life insurance controlled entities ${ }^{(1)}$ | (161) | (402) |
| Non-deductible goodwill amortisation | 115 | 21 |
| Non-assessable capital gains | (38) |  |
| Tax losses recognised | (65) | (11) |
| Employee share acquisition plan | (8) | (9) |
| Other items | 26 | (3) |
|  | (136) | (475) |
| Prior Periods |  |  |
| Other | (29) | 1 |
| Total income tax expense | 993 | 800 |
| Income tax attributable to operating profit |  |  |
| Banking | 705 | 739 |
| Life insurance | 100 | 3 |
| Funds Management | 94 | 14 |
| Shareholder tax | 899 | 756 |
| Policy holder tax | 94 | 44 |
| Total Income Tax Expense | 993 | 800 |

[^2]
## 2. Loans, Advances and Other Receivables

|  | $\begin{array}{r} 30 / 06 / 01 \\ \$ M \end{array}$ | $\begin{array}{r} 30 / 06 / 00 \\ \$ M \end{array}$ |
| :---: | :---: | :---: |
| Australia |  |  |
| Overdrafts ${ }^{(1)}$ | 2,785 | 2,816 |
| Housing loans ${ }^{(1)}$ | 65,466 | 63,471 |
| Credit card outstandings | 3,962 | 3,501 |
| Lease financing | 4,497 | 5,565 |
| Bills discounted | 1,556 | 991 |
| Term loans | 40,650 | 39,579 |
| Redeemable preference share financing | 306 | 641 |
| Equity participation in leveraged leases | 1,536 | 1,659 |
| Other lending | 1,301 | 1,708 |
| Total Australia | 122,059 | 119,931 |

## Overseas

Overdrafts

| Overdrafts | 1,304 | 1,080 |
| :---: | :---: | :---: |
| Housing loans | 8,045 | 7,266 |
| Credit card outstandings | 232 | 208 |
| Lease financing | 256 | 228 |
| Term loans | 6,790 | 6,837 |
| Redeemable preference share financing | 471 | - |
| Other Lending | 38 | 218 |
| Total Overseas | 17,136 | 15,837 |
| Gross Loans, Advances and Other Receivables | 139,195 | 135,768 |

Less:
Provisions for impairment
General provision
Specific provision against loans and advances
(233)

Term loans

| $(\mathbf{1 , 3 9 9})$ | $(1,358)$ |
| ---: | ---: |
| $(\mathbf{2 3 3})$ | $(431)$ |
| $(\mathbf{6 4 3 )}$ | $(558)$ |
| $(514)$ | $(691)$ |
| $(\mathbf{1 8 6 )}$ | $(216)$ |
| $(68)$ | $(131)$ |
| $(93)$ | $(120)$ |
| $(3,136)$ | $(3,505)$ |
| $\mathbf{1 3 6 , 0 5 9}$ | 132,263 |

Lease financing

| $(\mathbf{1 , 3 9 9})$ | $(1,358)$ |
| ---: | ---: |
| $(\mathbf{2 3 3})$ | $(431)$ |
| $(\mathbf{6 4 3 )}$ | $(558)$ |
| $(514)$ | $(691)$ |
| $(\mathbf{1 8 6 )}$ | $(216)$ |
| $(68)$ | $(131)$ |
| $(93)$ | $(120)$ |
| $(3,136)$ | $(3,505)$ |
| $\mathbf{1 3 6 , 0 5 9}$ | 132,263 |

## Net Loans, Advances and Other Receivables

${ }^{(1)}$ Housing loans at 30 June 2001 include $\$ 5.7$ billion of home equity facility loans reclassified from the overdraft category. Equivalent loans of $\$ 2.4$ billion at 30 June 2000 have been reclassified in the comparatives.

## Asset Quality

| Balances of Impaired Assets | Full Year Ended |  |
| :---: | :---: | :---: |
|  |  |  |
|  | \$M | \$M |
| Total Impaired Assets |  |  |
| Gross non-accruals | 715 | 1,132 |
| Gross restructured | 1 | 1 |
| Other real estate owned | - | 1 |
| Other assets acquired through security enforcement | 1 | 1 |
| Total Gross impaired assets | 717 | 1,135 |
| Less Interest reserved | (68) | (131) |
| Subtotal | 649 | 1,004 |
| Less Specific provisions for impairment | (234) | (432) |
| Total Net Impaired assets | 415 | 572 |
| Net Impaired Assets by Geographical Segments |  |  |
| Australia | 302 | 391 |
| Overseas | 113 | 181 |
| Total | 415 | 572 |


| Provisions for Impairment | Full Year Ended$30 / 06 / 00$ |  |
| :---: | :---: | :---: |
|  |  |  |
|  | \$M | \$M |
| General Provisions |  |  |
| Opening balance | 1,358 | 1,081 |
| Charge against profit and loss | 385 | 196 |
| Acquired provisions, including fair value adjustments | 51 | 214 |
| Transfer to specific provisions | (411) | (140) |
| Bad debts recovered | 88 | 54 |
| Adjustments for exchange rate fluctuations and other items | (29) | (3) |
|  | 1,442 | 1,402 |
| Bad debts written off | (43) | (44) |
| Closing balance | 1,399 | 1,358 |
| Specific Provisions |  |  |
| Opening balance | 432 | 275 |
| Acquired provisions, including fair value adjustments | 6 | 219 |
| Transfer from general provision for: |  |  |
| New and increased provisioning | 495 | 236 |
| Less write-back of provisions no longer required | (84) | (96) |
| Net transfer | 411 | 140 |
| Adjustments for exchange rate fluctuations and other items | (17) | 5 |
|  | 832 | 639 |
| Bad debts written off | (598) | (207) |
| Closing balance | 234 | 432 |
| Total Provisions for Impairment | 1,633 | 1,790 |
| Specific provisions for impairment comprise the following segments: |  |  |
| Provisions against loans and advances | 233 | 431 |
| Provisions for diminution | 1 | 1 |
| Total | 234 | 432 |
|  | \% | \% |
| Provision Ratios |  |  |
| Specific provisions for impairment as \% of gross impaired |  |  |
| assets net of interest reserved | 36.06 | 43.03 |
| Total provisions for impairment as \% of gross impaired |  |  |
| assets net of interest reserved | 251.62 | 178.29 |
| General provisions as \% of risk weighted assets | 1.01 | 1.06 |
| Impaired Asset Ratios |  |  |
| Gross impaired assets net of interest reserved as \% of credit risk net of unearned income | 0.32 | 0.51 |
| Net impaired assets as \% of: |  |  |
| Risk weighted assets | 0.30 | 0.44 |
| Total shareholders' equity | 2.09 | 3.10 |

## Income Received and Forgone on Impaired Assets

Interest is only taken to profit on non-accrual loans when received in cash. Interest entitlement on non-accrual loans that is not received represents income forgone.

|  | Full Year Ended |  |
| :---: | :---: | :---: |
|  | 30/06/01 | 30/06/00 |
|  | \$M | \$M |
| Impaired Assets |  |  |
| Income received |  |  |
| Current period | 20 | 16 |
| Prior period | 31 | 35 |
| Total income received | 51 | 51 |
| Income forgone | 16 | 9 |
| Movement in Impaired Asset Balances |  |  |
| Gross impaired assets at period beginning | 1,135 | 657 |
| New and increased | 707 | 414 |
| Balances written off | (666) | (226) |
| Returned to performing or repaid | (459) | (194) |
|  | 717 | 651 |
| Colonial Impaired assets acquired | - | 484 |
| Gross impaired assets at period end | 717 | 1,135 |
|  | 30/06/01 | 30/06/00 |
| Loans accruing but past 90 days or more | \$M | \$M |
| Housing loans | 218 | 211 |
| Other loans | 90 | 64 |
| Total | 308 | 275 |

Housing loan arrears rate

| Housing loans accruing but past 90 days or more $\$ M$ | 218 | 211 |
| :--- | ---: | ---: |
| Housing loan balances $\$ M$ | $\mathbf{7 3 , 5 1 1}$ | $\mathbf{7 0 , 7 3 8}$ |
| Arrears rate \% | $\mathbf{0 . 3 0 \%}$ | $0.30 \%$ |

## 3. Deposits and Other Public Borrowings

|  | $\begin{array}{r} 30 / 06 / 01 \\ \$ M \end{array}$ | $\begin{array}{r} 30 / 06 / 00 \\ \$ M \end{array}$ |
| :---: | :---: | :---: |
| Australia |  |  |
| Certificates of deposit | 12,927 | 14,136 |
| Term deposits | 28,102 | 29,677 |
| On demand and short term deposits | 54,601 | 48,975 |
| Deposits not bearing interest | 6,350 | 6,075 |
| Securities sold under agreements to repurchase | 435 | 946 |
| Other | 6 | 7 |
| Total Australia | 102,421 | 99,816 |
| Overseas |  |  |
| Certificates of deposit | 2,294 | 2,686 |
| Term deposits | 7,849 | 6,144 |
| On demand and short term deposits | 4,130 | 3,419 |
| Deposits not bearing interest | 635 | 529 |
| Total Overseas | 14,934 | 12,778 |
| Total Deposits and Other Public Borrowings | 117,355 | 112,594 |

## 4. Financial Reporting by Segments

This note sets out segment reporting in accordance with statutory reporting requirements. Refer to the business analysis at the front of this report for detailed profit and loss accounts by segment.

| Primary SegmentBusiness Segments | Year Ended 30 June 2001 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Life | Funds | GROUP |
|  | Banking | Insurance | Management | Total |
| Profit and Loss | \$M | \$M | \$M | \$M |
| Interest income | 11,900 | - |  | 11,900 |
| Premium and related revenue | - | 958 | - | 958 |
| Other income | 2,485 | 1,698 | 701 | 4,884 |
| Appraisal value uplift | - | - | - | 474 |
| Total Revenue | 14,385 | 2,656 | 701 | 18,216 |
| Interest Expense | 7,426 | - | - | 7,426 |
| Profit before tax, appraisal value uplift, goodwill amortisation Income tax expense | $\begin{gathered} 2,512 \\ (705) \end{gathered}$ | $\begin{array}{r} 514 \\ (194) \end{array}$ | $\begin{aligned} & 243 \\ & (94) \end{aligned}$ | $\begin{aligned} & 3,269 \\ & (993) \end{aligned}$ |
| Profit after tax and before goodwill amortisation and appraisal value uplift | 1,807 | 320 | 149 | 2,276 |
| Outside equity interest | (14) | - | - | (14) |
| Profit after tax and outside equity interest before goodwill amortisation and appraisal value uplift | 1,793 | 320 | 149 | 2,262 |
| Goodwill amortisation |  |  |  | (338) |
| Appraisal value uplift |  |  |  | 474 |
| Profit after tax | 1,793 | 320 | 149 | 2,398 |
| Non-Cash Expenses |  |  |  |  |
| Goodwill amortisation | - | - | - | (338) |
| Depreciation | (108) | (37) | (5) | (150) |
| Other | (28) | (5) | (4) | (37) |
| Balance Sheet |  |  |  |  |
| Total Balance Sheet Assets | 191,333 | 37,278 | 1,800 | 230,411 |
| Acquisition of Property, Plant \& Equipment and Intangibles | 28 | 400 | 3 | 431 |
| Associate Investments | 249 | 128 | 23 | 400 |
| Total Balance Sheet Liabilities | 179,733 | 30,329 | 501 | 210,563 |


| Profit and Loss | Year Ended 30 June 2000 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Banking \$M | Life Insurance \$M | Funds Management \$M | GROUP <br> Total \$M |
| Interest income | 8,842 |  |  | 8,842 |
| Premium and related revenue |  | 459 | - | 459 |
| Other income | 1,987 | 1,066 | 143 | 3,196 |
| Appraisal value uplift | - | - | - | 1,165 |
| Total Revenue | 10,829 | 1,525 | 143 | 13,662 |
| Interest Expense | 5,123 | - |  | 5,123 |
| Profit before tax, appraisal value uplift, goodwill amortisation Income tax expense | $\begin{array}{r} 2,310 \\ (739) \\ \hline \end{array}$ | $\begin{array}{r} 176 \\ (47) \\ \hline \end{array}$ | $\begin{array}{r} 50 \\ (14) \\ \hline \end{array}$ | $\begin{array}{r} 2,536 \\ (800) \\ \hline \end{array}$ |
| Profit after income tax and before goodwill amortisation and appraisal value uplift Outside equity interest | $\begin{array}{r} 1,571 \\ (38) \end{array}$ | 129 | 36 | $\begin{array}{r} 1,736 \\ (38) \\ \hline \end{array}$ |
| Profit after tax and outside equity interest before goodwill amortisation and appraisal value uplift | 1,533 | 129 | 36 | 1,698 |
| Goodwill amortisation |  |  |  | (57) |
| Restructuring provision |  |  |  | (106) |
| Appraisal value uplift | - | - | - | 1,165 |
| Profit after tax | 1,533 | 129 | 36 | 2,700 |
| Non-Cash Expenses |  |  |  |  |
| Goodwill amortisation | - | - |  | (57) |
| Depreciation | (115) | (2) | - | (117) |
| Other | (41) | (2) | (1) | (44) |
| Balance Sheet |  |  |  |  |
| Total Balance Sheet Assets | 185,108 | 32,642 | 509 | 218,259 |
| Acquisition of Property, Plant \& Equipment and Intangibles | 2,836 | 2,392 | 440 | 5,668 |
| Associate Investments | 263 | 108 | 32 | 403 |
| Total Balance Sheet Liabilities | 171,488 | 28,140 | 195 | 199,824 |


| Financial Reporting by Segments |  | $\mathbf{3 0 / 0 6 / 0 1}$ |  |
| :--- | ---: | ---: | ---: | ---: |
| GEOGRAPHICAL SEGMENTS | $\mathbf{\$ M}$ | $\mathbf{\%}$ | $\mathbf{3 0 / 0 6 / 0 0}$ |
| $\%$ |  |  |  |

Other Countries are:
United Kingdom, United States of America, Japan, Singapore, Hong Kong, Grand Cayman, the Philippines, Fiji, Thailand, Indonesia, Malaysia, China and Vietnam.

## 5. Average Interest Earning Assets and Liabilities

The table lists the major categories of interest earning assets and interest bearing liabilities of the Group together with the respective interest earned or paid and the average interest rates for each of the full years ending 30 June 2001 and proforma 30 June 2000 and the half years ending 30 June 2001, 31 December 2000 and proforma 30 June 2000 Averages used are predominantly daily averages.
Full Year Ended

| Average |
| :---: |
| Balance |

The overseas component comprises overseas branches of the Bank and overseas domiciled controlled entities. Overseas intergroup borrowings have been adjusted into the interest spread and margin calculations to more appropriately reflect the overseas cost of funds. Non-accrual loans are included in Interest Earning Assets under loans, advances and other receivables.

## Average Interest Earning Assets and interest income

Cash and liquid assets

| Australia | 2,428 |
| :--- | ---: |
| Overseas | 273 |

$2,428 \quad 10$
$107 \quad 4$.
4.4

1,933
82
Receivables due from other financial
institutions
Australia
Overseas
Deposits with regulatory authorities
Australia
Overseas
Trading securities
Australia
Overseas
Investment securities
Australia
Overseas
Loans, advances and other receivables
Australia
Overseas
Other interest earning assets
Intragroup loans
Australia
Overseas
Average interest earning assets and
interest income including intragroup
Intragroup eliminations
Total average interest earning
assets and interest income

Average
Rate

11,900
7.4

| 2,658 | 159 | 6.0 | 2,000 | 118 | 5.9 |
| ---: | ---: | ---: | ---: | ---: | ---: |
| 1,595 | 121 | 7.6 | 1,307 | 80 | 6.1 |

$6.9 \quad 366$
3,198

| n/a | $-\quad$ | - | 168 | 5.9 |  |
| ---: | ---: | ---: | ---: | ---: | ---: |
| 3,198 | $\mathbf{-}$ | $\mathbf{6 . 0}$ | 2,825 |  |  |
|  |  |  |  |  | 7.0 |
| 163,805 | 12,091 | 7.4 | 151,931 | 10,570 | 5.9 |
| $(3,198)$ | $(191)$ | 6.0 | $(2,825)$ | $(168)$ |  |


| 160,607 | 11,900 | 7.4 | 149,106 | 10,402 | 7.0 |
| :--- | :--- | :--- | :--- | :--- | :--- |

$\left.\begin{array}{lrr}\text { Full Year Ended } & \begin{array}{r}\text { 30/06/01 } \\ \text { Interest }\end{array} & \begin{array}{r}\text { Average } \\ \text { Balance } \\ \mathbf{\$ M}\end{array} \\ \hline \text { Average } \\ \text { Rate } \\ \%\end{array}\right\}$

Full Year Ended


| Full Year Ended | Average Balance \$M | 30/06/01 <br> Interest <br> \$M | Average Rate \% |
| :---: | :---: | :---: | :---: |
| Non-Interest Bearing Liabilities |  |  |  |
| Deposits not bearing interest |  |  |  |
| Australia | 6,034 |  |  |
| Overseas | 608 |  |  |
| Liability on acceptances |  |  |  |
| Australia | 12,077 |  |  |
| Overseas | 109 |  |  |
| Life insurance policy liabilities |  |  |  |
| Australia | 23,584 |  |  |
| Overseas | 2,617 |  |  |
| Other liabilities |  |  |  |
| Australia | 13,536 |  |  |
| Overseas | 2,890 |  |  |
| Total average non-interest bearing liabilities | 61,455 |  |  |
| Total average liabilities and loan capital | 207,433 |  |  |
| Shareholders' equity | 18,197 |  |  |
| Total average liabilities, loan capital and shareholders' equity | 225,630 |  |  |
| Percentage of total average liabilities applicable to overseas operations | 16.6\% |  |  |
| (1) Proforma 30 June 2000 non-interest data is not available. |  |  |  |


| Half Year Ended |  |  |  | $31 / 12 / 00$ |  |  | Proforma 30/06/00 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Balance \$M | Interest <br> \$M | Average Rate \% | Average Balance \$M | Interest \$M | Average Rate \% | Average Balance \$M | Interest \$M | Average Rate \% |
| Average Interest Earning Assets and interest income |  |  |  |  |  |  |  |  |  |
| Cash and liquid assets |  |  |  |  |  |  |  |  |  |
| Australia | 2,380 | 49 | 4.2 | 2,475 | 58 | 4.6 | 2,244 | 50 | 4.5 |
| Overseas | 303 | 3 | 2.0 | 243 | - |  | 25 | - |  |
| Receivables due from other financial institutions |  |  |  |  |  |  |  |  |  |
| Australia | 2,543 | 71 | 5.6 | 2,771 | 88 | 6.3 | 2,437 | 74 | 6.1 |
| Overseas | 1,724 | 67 | 7.8 | 1,468 | 54 | 7.3 | 1,325 | 47 | 7.1 |
| Deposits with regulatory authorities |  |  |  |  |  |  |  |  |  |
| Australia | - | - | n/a | - | - | n/a | - | - | n/a |
| Overseas | 39 | - | - | 19 | - | - | 10 | - | - |
| Trading securities |  |  |  |  |  |  |  |  |  |
| Australia | 6,427 | 231 | 7.2 | 4,818 | 156 | 6.4 | 5,535 | 172 | 6.2 |
| Overseas | 2,785 | 80 | 5.8 | 2,392 | 81 | 6.7 | 1,848 | 55 | 6.0 |
| Investment securities |  |  |  |  |  |  |  |  |  |
| Australia | 2,882 | 105 | 7.3 | 3,600 | 137 | 7.5 | 4,513 | 150 | 6.7 |
| Overseas | 6,553 | 203 | 6.2 | 5,988 | 210 | 7.0 | 5,096 | 173 | 6.8 |
| Loans, advances and other receivables |  |  |  |  |  |  |  |  |  |
| Australia | 119,720 | 4,384 | 7.4 | 118,129 | 4,599 | 7.7 | 115,239 | 4,241 | 7.4 |
| Overseas | 18,007 | 678 | 7.6 | 15,994 | 639 | 7.9 | 14,755 | 547 | 7.5 |
| Other interest earning assets | - | 5 | n/a | - | 2 | n/a | - | 4 | n/a |
| Intragroup loans |  |  |  |  |  |  |  |  |  |
| Australia | - | - | n/a | - | - | n/a | - | - | n/a |
| Overseas | 3,209 | 82 | 5.2 | 3,188 | 109 | 6.8 | 3,795 | 117 | 6.2 |
| Average interest earning assets and |  |  |  |  |  |  |  |  |  |
| interest income including intragroup | 166,572 | 5,958 | 7.2 | 161,085 | 6,133 | 7.6 | 156,822 | 5,630 | 7.2 |
| Intragroup eliminations | $(3,209)$ | (82) | 5.2 | $(3,188)$ | (109) | 6.8 | $(3,795)$ | (117) | 6.2 |
| Total average interest earning assets and interest income | 163,363 | 5,876 | 7.3 | 157,897 | 6,024 | 7.6 | 153,027 | 5,513 | 7.2 |


| Full Year Ended | Average Balance \$M | 30/06/01 Interest \$M | Average Rate \% | Average Balance \$M | 31/12/00 Interest \$M | Average Rate \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Non-Interest Earning Assets |  |  |  |  |  |  |
| Bank acceptances |  |  |  |  |  |  |
| Australia | 12,361 |  |  | 11,792 |  |  |
| Overseas | 137 |  |  | 81 |  |  |
| Life insurance investment assets |  |  |  |  |  |  |
| Australia | 26,825 |  |  | 26,339 |  |  |
| Overseas | 4,104 |  |  | 2,037 |  |  |
| Property, plant and equipment |  |  |  |  |  |  |
| Australia | 911 |  |  | 1,135 |  |  |
| Overseas | 238 |  |  | 242 |  |  |
| Other assets |  |  |  |  |  |  |
| Australia | 22,899 |  |  | 20,435 |  |  |
| Overseas | 2,654 |  |  | 1,029 |  |  |
| Provisions for impairment |  |  |  |  |  |  |
| Australia | $(1,634)$ |  |  | $(1,354)$ |  |  |
| Overseas | (78) |  |  | (90) |  |  |
| Total average non-interest earning assets | 68,417 |  |  | 61,646 |  |  |
| Total Average Assets | 231,780 |  |  | 219,543 |  |  |
| Percentage of total average assets applicable to overseas operations | 17.1\% |  |  | 14.8\% |  |  |

${ }^{(1)}$ Proforma 30 June 2000 non-interest data is not available.


| Half Year Ended |  |  |  | 31/12/00 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Balance \$M | Interest <br> \$M | Average Rate \% | Average Balance \$M | Interest | Average Rate \% |
| Non-Interest Bearing Liabilities |  |  |  |  |  |  |
| Deposits not bearing interest |  |  |  |  |  |  |
| Australia | 6,308 |  |  | 5,764 |  |  |
| Overseas | 634 |  |  | 582 |  |  |
| Liability on acceptances |  |  |  |  |  |  |
| Australia | 12,367 |  |  | 11,792 |  |  |
| Overseas | 137 |  |  | 81 |  |  |
| Life insurance policy liabilities |  |  |  |  |  |  |
| Australia | 23,290 |  |  | 23,873 |  |  |
| Overseas | 3,421 |  |  | 1,826 |  |  |
| Other liabilities |  |  |  |  |  |  |
| Australia | 14,294 |  |  | 12,790 |  |  |
| Overseas | 4,131 |  |  | 1,669 |  |  |
| Total average non-interest <br> bearing liabilities |  |  |  |  |  |  |
| Total average liabilities and loan capital | 213,116 |  |  | 201,842 |  |  |
| Shareholders' equity | 18,664 |  |  | 17,700 |  |  |
| Total average liabilities, Ioan capital and shareholders' equity | 231,780 |  |  | 219,542 |  |  |
| Percentage of total average liabilities applicable to overseas operations | 17.8\% |  |  | 15.3\% |  |  |

## 6. Interest Rate and Volume Analysis of Full Year Results

Full Year Ended
30/06/01 vs Proforma 30/06/00
Changes due to

|  | Pges due to |  |  |
| :---: | :---: | :---: | :---: |
|  | Volume \$M | Rate \$M | Total \$M |
| Interest Earning Assets |  |  |  |
| Cash and liquid assets |  |  |  |
| Australia | 21 | 4 | 25 |
| Overseas | 1 | 2 | 3 |
| Receivables due from other financial institutions |  |  |  |
| Australia | 39 | 2 | 41 |
| Overseas | 20 | 22 | 41 |
| Deposits with regulatory authorities |  |  |  |
| Australia | - | - |  |
| Overseas | - | - |  |
| Trading securities |  |  |  |
| Australia | (48) | 70 | 22 |
| Overseas | 37 | 25 | 62 |
| Investment securities |  |  |  |
| Australia | (73) | 44 | (29) |
| Overseas | 59 | 28 | 88 |
| Loans, advances and other receivables |  |  |  |
| Australia | 528 | 407 | 935 |
| Overseas | 213 | 122 | 335 |
| Other interest earning assets | - | 3 | 3 |
| Intragroup loans |  |  |  |
| Australia |  |  |  |
| Overseas | 22 | 1 | 24 |
| Change in interest income including intragroup | 850 | 700 | 1,550 |
| Intragroup eliminations | (22) | (1) | (24) |
| Change in interest income | 826 | 700 | 1,526 |
| Interest Bearing Liabilities and Loan Capital |  |  |  |
| Time Deposits |  |  |  |
| Australia | (130) | 232 | 102 |
| Overseas | 78 | 152 | 229 |
| Savings Deposits |  |  |  |
| Australia | (2) | 65 | 62 |
| Overseas | 0 | 17 | 17 |
| Other demand deposits |  |  |  |
| Australia | 146 | 94 | 239 |
| Overseas | 16 | 3 | 18 |
| Payables due to other |  |  |  |
|  |  |  |  |
| Australia | 13 | (7) | 6 |
| Overseas | 33 | (10) | 23 |
| Debt Issues |  |  |  |
| Australia | 157 | 52 | 209 |
| Overseas | 130 | 3 | 133 |
| Loan Capital |  |  |  |
| Australia | 115 | 22 | 137 |
| Overseas | 4 | (3) | 1 |
| Other interest bearing liabilities | - | 21 | 21 |
| Intragroup borrowings |  |  |  |
| Australia | 22 | 1 | 24 |
| Overseas | - | - |  |
| Change in interest expense including intragroup | 513 | 708 | 1,221 |
| Intragroup eliminations | (22) | (1) | (24) |
| Change in interest expense | 492 | 705 | 1,197 |
| Change in net interest income | 334 | (5) | 329 |
| Change due to Variation in Time Periods |  |  | (11) |

Volume and Rate Analyses are for the full year. The calculations are based on balances over the year. The volume and rate variances for both total interest earning assets and liabilities have been calculated separately (rather than being the sum of the individual categories). The variation in time periods allows for the different number of days in the respective years.

## Interest Rate and Volume Analysis of Half Year Results

| Half Year Ended | 30/06/01 vs Proforma 30/06/00 Changes due to |  |  | 30/06/01 vs Proforma 31/12/00 Changes due to |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Volume \$M | Rate \$M | Total \$M | Volume \$M | Rate \$M | Total \$M |
| Interest Earning Assets |  |  |  |  |  |  |
| Cash and liquid assets |  |  |  |  |  |  |
| Australia | 3 | (4) | (1) | (2) | (6) | (8) |
| Overseas | 1 | 2 | 3 | - | 3 | 3 |
| Receivables due from other financial institutions |  |  |  |  |  |  |
| Australia | 3 | (6) | (3) | (7) | (9) | (16) |
| Overseas | 15 | 5 | 20 | 10 | 4 | 14 |
| Deposits with regulatory authorities |  |  |  |  |  |  |
| Australia | - | - | - | - | - |  |
| Overseas | - | - | - | - | - |  |
| Trading securities |  |  |  |  |  |  |
| Australia | 30 | 30 | 60 | 55 | 23 | 78 |
| Overseas | 27 | (2) | 25 | 12 | (12) | - |
| Investment securities |  |  |  |  |  |  |
| Australia | (57) | 12 | (44) | (27) | (3) | (30) |
| Overseas | 47 | (16) | 31 | 19 | (22) | (4) |
| Loans, advances and other receivables |  |  |  |  |  |  |
| Australia | 164 | 2 | 166 | 60 | (200) | (140) |
| Overseas | 121 | 13 | 134 | 77 | (28) | 49 |
| Other interest earning assets | - | 1 | 1 | - | 3 | 3 |
| Intragroup loans |  |  |  |  |  |  |
| Australia | - | - | - | - | - | - |
| Overseas | (17) | (18) | (34) | 1 | (26) | (25) |
| Change in interest income including intragroup | 348 | 11 | 359 | 201 | (276) | (75) |
| Intragroup eliminations | 17 | 18 | 34 | (1) | 26 | 25 |
| Change in interest income | 371 | 22 | 393 | 201 | (251) | (50) |
| Interest Bearing Liabilities and Loan Capital |  |  |  |  |  |  |
| Time Deposits |  |  |  |  |  |  |
| Australia | (104) | 40 | (64) | (44) | (36) | (80) |
| Overseas | 54 | 50 | 103 | 40 | (25) | 15 |
| Savings Deposits |  |  |  |  |  |  |
| Australia | (4) | (8) | (12) | (9) | (27) | (36) |
| Overseas | 4 | 5 | 9 | 6 | (2) | 4 |
| Other demand deposits |  |  |  |  |  |  |
| Australia | 100 | (39) | 60 | 75 | (112) | (37) |
| Overseas | 10 | (2) | 8 | 4 | 2 | 6 |
| Payables due to other |  |  |  |  |  |  |
| financial institutions |  |  |  |  |  |  |
| Australia | 25 | (11) | 14 | 16 | (1) | 15 |
| Overseas | 39 | (59) | (19) | 16 | (27) | (11) |
| Debt Issues |  |  |  |  |  |  |
| Australia | 30 | 34 | 63 | 8 | 36 | 44 |
| Overseas | 31 | (31) | - | 17 | (43) | (25) |
| Loan Capital |  |  |  |  |  |  |
| Australia | 51 | (7) | 44 | 11 | (23) | (12) |
| Overseas | (1) | (1) | (2) | (2) | 1 | (1) |
| Other interest bearing liabilities | - | 10 | 10 | - | (1) | (1) |
| Intragroup borrowings |  |  |  |  |  |  |
| Australia | (17) | (18) | (34) | 1 | (26) | (25) |
| Overseas | - | - | - | - | - |  |
| Change in interest expense including intragroup | 203 | (22) | 181 | 129 | (272) | (143) |
| Intragroup eliminations | 17 | 18 | 34 | (1) | 26 | 25 |
| Change in interest expense | 216 | (1) | 215 | 128 | (246) | (118) |
| Change in net interest income | 155 | 23 | 178 | 73 | (5) | 68 |
| Change due to Variation in Time Periods |  |  | (11) |  |  | (36) |

These Volume and Rate Analyses are for half year periods. The calculations are based on balances over the half year.
The volume and rate variances for both total interest earning assets and liabilities have been calculated separately (rather than being the sum of the individual categories). The variation in time periods allows for the different number of days in the respective half years.

## 7. Integrated Risk Management

(Excludes Life Insurance and Funds Management)
The major categories of risk actively managed by the Bank include credit risk, liquidity and funding risk, market risk and other operational risks. Refer to the 2001 Annual Report, Note 39 which explains the management of market risk.

Interest Rate Risk in the Balance Sheet will be discussed within Note 39 of the 2001 Annual Report.

## Next 12 months' Earnings

Over the year to 30 June 2001 the potential impact on net interest earnings of a $1 \%$ parallel rate shock and the expected change in price of assets and liabilities held for purposes other than trading is as follows:

|  | $30 / 06 / 01$ | $\mathbf{3 0 / 0 6 / 0 0}$ |
| :--- | ---: | ---: |
| (expressed as a \% of expected next 12 months' earnings) | $\%$ | 1.8 |
| Average monthly exposure | $\mathbf{1 . 8}$ | 2.3 |
| High month exposure | $\mathbf{2 . 4}$ | 1.4 |
| Low month exposure | $\mathbf{0 . 9}$ |  |

## Economic Value

The figures in the following table represent the net present value of the expected change in future earnings in all future periods for the remaining term of existing assets and liabilities, where repricing dates do not match, held for purposes other than trading.

|  | $\mathbf{3 0 / 0 6 / 0 1}$ | $\mathbf{3 0 / 0 6 / 0 0}$ |
| :--- | ---: | ---: |
| Exposure as at period end | $\mathbf{\$ M}$ | $\mathbf{4 2}$ |
| Average monthly exposure | $\mathbf{2 3}$ | 19 |
| High month exposure | $\mathbf{4 2}$ | 27 |
| Low month exposure | $\mathbf{1 1}$ | 45 |

Foreign Exchange Risk in the Balance Sheet will be discussed within Note 39 of the 2001 Annual Report.
An adverse movement of $10 \%$ in the applicable AUD foreign exchange rate would cause the Bank's capital ratio to deteriorate by less than 0.3\% (0\%for June 2000)

Value at Risk (VaR) within Financial Markets Trading will be discussed in the 2001 Annual Report.

|  | Average VaR During June 2001 Half \$M | Average VaR During December 2000 Half \$M | Average VaR During June 2000 Half \$M | Average VaR During December 1999 Half \$M |
| :---: | :---: | :---: | :---: | :---: |
| Group (excluding ASB Bank) |  |  |  |  |
| Interest rate risk | 2.21 | 2.30 | 2.52 | 2.35 |
| Exchange risk | 1.03 | 0.64 | 0.73 | 0.67 |
| Implied volatility risk | 0.39 | 0.32 | 0.25 | 0.32 |
| Equities risk | 0.42 | 0.42 | 0.32 | 0.13 |
| Commodities risk | 0.34 | 0.33 | 0.29 | 0.47 |
| Prepayment | 0.44 | 0.38 | 0.28 | 0.00 |
| ASB Bank | 0.17 | 0.21 | 0.26 | 0.00 |
| Diversification benefit | (1.99) | (1.74) | (1.59) | (1.49) |
| Total | 3.00 | 2.86 | 3.06 | 2.45 |

## 8. Capital Adequacy

|  | Full Year Ended |  | $\begin{array}{r} \text { Comparison } \\ 30 / 06 / 01 \\ \text { vs } 30 / 06 / 00 \\ \% \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} 30 / 06 / 01 \\ \$ M \end{array}$ | 30/06/00 \$M |  |
| Tier One Capital |  |  |  |
| Shareholders' Equity (excluding asset revaluation reserve) | 19,843 | 18,435 | 8 |
| Eligible Loan Capital | 462 | 418 | 11 |
| Total Shareholders' Equity and Loan Capital | 20,305 | 18,853 | 8 |
| Less Goodwill | $(5,716)$ | $(5,905)$ | (3) |
| Less Preference shares |  | (86) | large |
| Less Intangible component of investment in non-consolidated subsidiaries | $(4,116)$ | $(2,656)$ | 55 |
| Less Outside equity interest in entities controlled by non-consolidated subsidiaries | $(1,458)$ | (588) | large |
| Total Tier One Capital | 9,015 | 9,618 | (6) |

## Tier Two Capital

| Asset revaluation reserve | 5 | - | large |
| :---: | :---: | :---: | :---: |
| General provision for bad and doubtful debts ${ }^{(1)}$ | 1,390 | 1,358 | 2 |
| FITB related to general provision | (436) | (420) | 4 |
| Note and bond issues | 4,825 | 5,120 | (6) |
| Preference shares | - | 39 | large |
| Total Tier Two Capital | 5,784 | 6,097 | (5) |
| Tier One and Tier Two Capital | 14,799 | 15,715 | (6) |
| Less Investment in non-consolidated subsidiaries (net of intangible component deducted from Tier 1) | $(2,005)$ | $(2,528)$ | (21) |
| Less Other deductions | (114) | (669) | (83) |
| Capital Base | 12,680 | 12,518 | 1 |

${ }^{(1)}$ Excludes general provision for bad and doubtful debts relating to investments in non-consolidated subsidiaries.

|  | $30 / 06 / 01$ | $30 / 06 / 00$ |
| :--- | ---: | ---: |
| $\%$ | $\%$ |  |
| Risk Weighted Capital Ratios |  |  |
| Tier one | 6.51 | 7.49 |
| Tier two | 4.18 | 4.75 |
| Less deductions | $(1.53)$ | $(2.49)$ |
| Total | $\mathbf{9 . 1 6}$ | 9.75 |

The Australian Prudential Regulation Authority (APRA) sets minimum capital adequacy ratios for the Group. These ratios compare the capital base of the Group with on and off balance sheet assets, weighted for risk. Capital base consists of shareholders equity plus other capital instruments acceptable to APRA (tier 1 capital) and general provision for credit losses and other hybrid and debt instruments acceptable to APRA (tier 2 capital). The life insurance and funds management businesses are not consolidated for capital adequacy purposes.

For an analysis of the movements in the capital ratios see page 27.

## Government Guarantee

In conjunction with the Government's sale in 1996 of its remaining shareholding in the Commonwealth Bank, transitional arrangements were implemented which provide that:

- all demand and term deposits were guaranteed for a period of three years from 19 July 1996, with term deposits outstanding at the end of that three-year period being guaranteed until maturity; and
- all other amounts payable under a contract that was entered into before or under an instrument executed, issued, endorsed or accepted by the Bank and outstanding at 19 July 1996 will be guaranteed until their maturity.
Accordingly, demand deposits are no longer guaranteed.
Term deposits outstanding at 19 July 1999 remain guaranteed until maturity. The run off of the Government guarantee has had no effect on the Bank's access to deposit markets.


## 9. Credit Ratings

Debt issues not guaranteed by the Commonwealth of Australia

|  | Short-term | Long-term |
| :--- | :---: | :---: |
| Standard \& Poor's Corporation | A-1+ | AA- |
| Moody's Investors Service, Inc. | $\mathrm{P}-1$ | Aa3 |
| Fitch, Inc | $\mathrm{F} 1+$ | AA |
| Moody's Bank Financial Strength Rating |  | B |
| Fitch, Inc Individual Rating |  | $\mathrm{A} / \mathrm{B}$ |

## 10. Share Capital and Reserves

|  | Shares Issued | \$M |
| :---: | :---: | :---: |
| Ordinary Share Capital |  |  |
| Opening balance 1 July 2000 | 1,260,201,978 | 12,521 |
| Buyback | $(25,927,367)$ | (275) |
| Exercise of executive options | 2,435,000 | 37 |
| Employee Share Acquisition Plan Issues | 873,425 | - |
| Employee Share Subscription Plan Issues | 107,550 | 3 |
| DRP 1999/2000 final dividend fully paid ordinary shares @ \$27.31 | 6,324,869 | 169 |
| Buyback for DRP* | $(4,652,665)$ | (144) |
| DRP: 2000/2001 interim dividend fully paid ordinary shares@30.82 * | 4,514,948 | 144 |
| Sell down of shares from DRP * | 137,717 | 4 |
| Issue costs | - | (4) |
| Closing balance 30 June 2001 | 1,244,015,455 | 12,455 |
| Preference Share Capital |  |  |
| Opening balance 1 July 2000 | - | - |
| Shares issued | 3,500,000 | 700 |
| Issue Costs | - | (13) |
| Closing balance 30 June 2001 | 3,500,000 | 687 |
| Retained Profits |  |  |
| Opening balance 1 July 2000 |  | 1,686 |
| Buyback |  | (449) |
| Operating profit for year |  | 2,398 |
| Provisions for cash dividends |  | $(1,421)$ |
| Appropriations to reserves (net) |  | $(1,054)$ |
| Closing balance 30 June 2001 |  | 1,160 |
| Reserves |  |  |
| Opening balance 1 July 2000 |  | 3,265 |
| Transfer of DRP Reserve to Share Capital and Cash Dividend |  | (331) |
| Transfer to Asset Revaluation Reserve |  | 5 |
| Appropriation from profits (net) |  | 1,054 |
| Movement in Foreign Currency Translation Reserve |  | 98 |
| Closing balance 30 June 2001 |  | 4,091 |

* Shares were not cancelled but were placed in a holding account until they were issued to DRP participants; with the remainder of the shares being sold. Thus, there was no actual movement in the number of shares on issue.


## Dividend Franking Account

After fully franking the final dividend to be paid for the year ended 30 June 2001 the amount of franking credits available as at 30 June 2001 to frank dividends for subsequent financial years is nil (30 June 2000: $\$ 450$ million). The 30 June 2000 franking account balance was fully utilised by the April 2001 share buy-back which was in part paid out of retained earnings. This figure is based on the combined franking accounts of the Group at 30 June 2001 and has been adjusted for franking credits that will arise from the payment of income tax payable on profits of the year ended 30 June 2001, franking debits that will arise from the payment of dividends proposed as at 30 June 2001 and franking credits that the Group may be prevented from distributing. The Bank expects that future tax payments will generate sufficient franking credits for the Bank to be able to continue to fully frank future dividend payments. Dividend payments on or after 1 July 2001 will be franked at the $30 \%$ tax rate.

The Dividend Reinvestment Plan is capped at 10,000 shares per shareholder.

## Record Date

The register closes for determination of dividend entitlement and for participation in the Dividend Reinvestment Plan at $5: 00 \mathrm{pm}$ on 31 August 2001 at ASX Perpetual Registrars Limited, Locked Bag A14, Sydney South, 1232.

## Ex Dividend Date

The ex dividend date is 27 August 2001.

## 11. Definitions

| Item | Description |
| :--- | :--- |
| Appraisal Value | The embedded value plus estimated value of profits from future business. |
| Dividend Payout Ratio | Dividends per share divided by earnings per share. |
| DRP | Dividend Reinvestment Plan. |
| DRP Participation Rate | The percentage of total issued capital participating in the Dividend Reinvestment Plan. |
| Earnings Per Share | Calculated in accordance with AASB 1027: Earnings per Share. |
| Other Countries | United Kingdom, United States of America, Japan, Singapore, Hong Kong, Grand Cayman, the <br> Philippines, Fiji, Thailand, Indonesia, Malaysia, China and Vietnam. <br> Proforma 30 June 2000 <br> Proforma represents the combined results of Commonwealth Bank and Colonial for the year ended <br> Return on Average Shareholders' <br> 30 June 2000 adjusted for items not considered part of the ongoing operations. <br> Based on operating profit after tax and outside equity interests applied to average shareholders <br> Equity |
| Requity. |  |
| Return on Average Total Assets | Based on operating profit after tax and outside equity interests. Averages are based on beginning <br> and end of period balances. <br> Includes the gross amount of trading derivative contract revaluations. |
| Rnderlying Profit | Represents operating profit before tax, charge for bad and doubtful debts and goodwill amortisation. |


| Group Performance Summary | $\begin{array}{r} \text { Full Year } \\ 30 / 06 / 01 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \text { Half Year } \\ 30 / 06 / 01 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \text { Half Year } \\ 31 / 12 / 00 \\ \$ M \\ \hline \end{array}$ | Full Year ${ }^{(4)}$ Proforma $30 / 06 / 00$ $\$ M$ | Half Year Proforma ${ }^{(4)}$ 30/06/00 \$M | Half Year Proforma 31/12/99 \$M |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Profit and Loss - Summary |  |  |  |  |  |  |
| Operating profit after tax ('cash basis ${ }^{(1)}$ ') | 2,262 | 1,153 | 1,109 | 2,068 | 1,035 | 1,033 |
| Operating profit after tax and abnormal items | 2,398 | 1,263 | 1,135 | Refer note ${ }^{(5)}$ | Refer note ${ }^{(5)}$ | Refer note ${ }^{(5)}$ |
| Income |  |  |  |  |  |  |
| Interest income | 11,900 | 5,876 | 6,024 | 10,402 | 5,513 | 4,889 |
| Interest expense | 7,426 | 3,623 | 3,803 | 6,246 | 3,427 | 2,819 |
| Net interest income | 4,474 | 2,253 | 2,221 | 4,156 | 2,086 | 2,070 |
| Other banking operating income | 2,381 | 1,185 | 1,196 | 2,178 | 1,106 | 1,072 |
| Total banking income | 6,855 | 3,438 | 3,417 | 6,334 | 3,192 | 3,142 |
| Life insurance income ${ }^{(6)}$ | 1,268 | 604 | 664 | 1,557 | 739 | 818 |
| Funds management income | 701 | 381 | 320 | 541 | 300 | 241 |
| Total Income | 8,824 | 4,423 | 4,401 | 8,432 | 4,231 | 4,201 |
| Expenses |  |  |  |  |  |  |
| Operating expenses - existing operations | 5,089 | 2,619 | 2,470 | 4,822 | 2,473 | 2,349 |
| Operating expenses - business acquisitions and GST, net of synergies ${ }^{(2)}$ | 81 | (34) | 115 | - |  |  |
| Total operating expenses | 5,170 | 2,585 | 2,585 | 4,822 | 2,473 | 2,349 |
| Charge for bad and doubtful debts | 385 | 203 | 182 | 310 | 142 | 168 |
| Total Expenses | 5,555 | 2,788 | 2,767 | 5,132 | 2,615 | 2,517 |
| Operating profit before goodwill amortisation, appraisal value uplift, abnormal items and income tax | 3,269 | 1,635 | 1,634 | 3,300 | 1,616 | 1,684 |
| Income tax expense ${ }^{(6)}$ | 993 | 479 | 514 | 1,183 | 555 | 628 |
| Operating profit after income tax | 2,276 | 1,156 | 1,120 | 2,117 | 1,061 | 1,056 |
| Outside equity interests ${ }^{(3)}$ | (14) | (3) | (11) | (49) | (26) | (23) |
| Operating profit after income tax and before goodwill amortisation, appraisal value uplift and abnormal items | 2,262 | 1,153 | 1,109 | 2,068 | 1,035 | 1,033 |
| Abnormal items |  | - | - | Refer note ${ }^{(5)}$ |  |  |
| Income tax credit on abnormal items | - | - | - |  |  |  |
| Appraisal value uplift | 474 | 285 | 189 | " |  |  |
| Goodwill amortisation | (338) | (175) | (163) |  |  |  |
| Operating profit after income tax attributable to shareholders of the Bank | 2,398 | 1,263 | 1,135 | " |  |  |
| Contributions to profit (after tax) |  |  |  |  |  |  |
| Banking | 1,793 | 918 | 875 | 1,594 | 802 | 792 |
| Life insurance | 320 | 164 | 156 | 363 | 170 | 193 |
| Funds management | 149 | 71 | 78 | 111 | 63 | 48 |
| Profit after tax from operations ('cash basis ${ }^{(1)}$ ') | 2,262 | 1,153 | 1,109 | 2,068 | 1,035 | 1,033 |
| Goodwill amortisation | (338) | (175) | (163) | Refer note ${ }^{(5)}$ |  |  |
| Appraisal value uplift | 474 | 285 | 189 | " |  |  |
| Operating profit after income tax and before abnormal items | 2,398 | 1,263 | 1,135 | " |  |  |
| Abnormal items after tax | - | - | - | " |  |  |
| Operating profit after income tax | 2,398 | 1,263 | 1,135 | " |  |  |

${ }^{(1)}$ 'Cash basis' for the purpose of this performance summary is defined as net profit after tax and before abnormal items, before goodwill amortisation and life insurance appraisal value uplift.
${ }^{(2)}$ Business acquisitions include State Street custody operations, Trust Bank and the development of European Banking which increased expenses by $\$ 90$ million, and net GST of $\$ 111$ million.
(3) Primarily includes $25 \%$ outside equity interest in the ASB Group. In August 2000 CBA purchased the remaining 25\%.
${ }^{(4)}$ Proforma Group represents the combined results of Commonwealth Bank and Colonial for the year ended 30 June 2000.
The Colonial results have been adjusted for abnormal items and other items not considered part of the ongoing operations.
${ }^{(5)}$ Proforma results have only been prepared on a 'cash basis'.

| Group Performance Summary | $\begin{array}{r} \text { Full Year } \\ 30 / 06 / 01 \\ \$ M \end{array}$ | $\begin{array}{r} \text { Half Year } \\ 30 / 06 / 01 \\ \$ M \end{array}$ | $\begin{array}{r} \text { Half Year } \\ 31 / 12 / 00 \\ \$ M \\ \hline \end{array}$ | Full Year Proforma ${ }^{(4)}$ 30/06/00 \$M | Half Year Proforma 30/06/00 \$M | Half Year Proforma 31/12/99 \$M |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Performance Ratios (\%) |  |  |  |  |  |  |
| Return on average shareholders' equity ${ }^{(1)}$ |  |  |  |  |  |  |
| before abnormal items | 13.50 | 14.26 | 12.74 | Refer note ${ }^{(5)}$ | Refer note ${ }^{(5)}$ | Refer note ${ }^{(5)}$ |
| after abnormal items | 13.50 | 14.26 | 12.74 | Refer note ${ }^{(5)}$ | Refer note ${ }^{(5)}$ | Refer note ${ }^{(5)}$ |
| cash basis | 12.83 | 13.10 | 12.46 | 12.46 | 12.48 | 12.44 |
| Return on average total assets ${ }^{(2)}$ |  |  |  |  |  |  |
| before abnormal items | 1.07 | 1.12 | 1.02 | Refer note ${ }^{(5)}$ | Refer note ${ }^{(5)}$ | Refer note ${ }^{(5)}$ |
| after abnormal items | 1.07 | 1.12 | 1.02 | Refer note ${ }^{(5)}$ | Refer note ${ }^{(5)}$ | Refer note ${ }^{(5)}$ |
| cash basis | 1.01 | 1.02 | 1.00 | 1.03 | 0.97 | 1.05 |
| Capital adequacy - Tier 1 | 6.51 | 6.51 | 6.71 | 7.49 | 7.49 | $\mathrm{n} / \mathrm{a}$ |
| Capital adequacy - Tier 2 | 4.18 | 4.18 | 4.37 | 4.75 | 4.75 | n/a |
| Deductions | (1.53) | (1.53) | (1.71) | (2.49) | (2.49) | n/a |
| Capital adequacy - Total | 9.16 | 9.16 | 9.37 | 9.75 | 9.75 | n/a |
| Productivity |  |  |  |  |  |  |
| Cost to total average assets ratio ${ }^{(3)}$ | 2.30 | 2.30 | 2.32 | 2.40 | 2.33 | 2.38 |
| Cost to assets held and funds under management ${ }^{(3)}$ | 1.75 | 1.73 | 1.78 | 1.83 | 1.83 | 1.85 |
| Staff expense/Total operating income | 26.75 | 26.27 | 27.22 | n/a | n/a | n/a |
| Total operating income per FTE | \$252,400 | \$126,504 | \$122,284 | \$227,088 | \$113,948 | \$117,026 |
| Cost to income ratios (\%) |  |  |  |  |  |  |
| Banking | 57.7 | 57.4 | 58.1 | 57.4 | 58.8 | 55.9 |
| Funds management | 67.1 | 68.2 | 65.9 | 71.6 | 70.4 | 72.9 |
| Life insurance | 59.5 | 59.3 | 59.6 | 52.1 | 52.6 | 51.6 |
| Other Information (numbers) |  |  |  |  |  |  |
| Full time staff | 31,976 | 31,976 | 33,016 | 34,154 | 34,154 | $\mathrm{n} / \mathrm{a}$ |
| Part time staff | 7,161 | 7,161 | 7,190 | 7,383 | 7,383 | n/a |
| Full time staff equivalent | 34,960 | 34,960 | 35,993 | 37,131 | 37,131 | n/a |

${ }^{(1)}$ Annualised ratio based on operating profit after tax and outside equity interest applied to average shareholders equity, excluding outside equity interests.
${ }^{(2)}$ Based on operating profit after tax and outside equity interest. Averages are based on beginning and end of year balances. 30 June 2000 includes Colonial assets weighted for the 17 days from 13 June 2000 to 30 June 2000.
${ }^{(3)} 30$ June 2000 includes Colonial assets weighted for the 17 days from 13 June 2000 to 30 June 2000.
${ }^{(4)}$ Proforma Group represents the combined results of Commonwealth Bank and Colonial for the year ended 30 June 2000.
(5) Proforma results have only been provided on a cash basis.

| Banking Performance Summary | $\begin{array}{r} \text { Full Year } \\ 30 / 06 / 01 \\ \$ M \end{array}$ | Half Year 30/06/01 \$M | $\begin{array}{r} \text { Half Year } \\ 31 / 12 / 00 \\ \$ M \\ \hline \end{array}$ | Full Year ${ }^{(2)}$ Proforma 30/06/00 \$M | Half Year Proforma 30/06/00 \$M | Half Year Proforma 31/12/99 \$M |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating Profit after Tax from operations ${ }^{(1)}$ | 1,793 | 918 | 875 | 1,594 | 802 | 792 |
| Lending Assets | 149,776 | 149,776 | 147,756 | 145,159 | 145,159 | 139,092 |
| Average interest earning assets | 160,607 | 163,363 | 157,897 | 149,106 | 153,027 | 145,227 |
| Average interest bearing liabilities | 145,978 | 148,531 | 143,466 | 135,801 | 139,677 | 131,968 |
| Risk weighted assets | 138,383 | 138,383 | 132,754 | 128,484 | 128,484 | n/a |
| Net impaired assets | 415 | 415 | 588 | 572 | 572 | n/a |
| Performance Ratios (\%) |  |  |  |  |  |  |
| Net interest margin | 2.78 | 2.78 | 2.79 | 2.79 | 2.74 | 2.84 |
| General provision/Risk weighted assets | 1.01 | 1.01 | 1.06 | 1.06 | 1.06 | n/a |
| Total provisions/Gross Impaired assets (net of interest reserved) | 251.6 | 251.6 | 199.5 | 178.3 | 178.3 | n/a |
| Non-interest income/Total operating income | 34.7 | 34.5 | 35.2 | 34.4 | 34.6 | 34.1 |
| Cost to average assets ratio | 2.07 | 2.10 | 2.11 | 2.12 | 2.11 | 2.12 |
| Cost to income ratio | 57.7 | 57.4 | 58.1 | 57.4 | 58.8 | 55.9 |
| Operating Profit Summary |  |  |  |  |  |  |
| Interest income | 11,900 | 5,876 | 6,024 | 10,402 | 5,513 | 4,889 |
| Interest expense | 7,426 | 3,623 | 3,803 | 6,246 | 3,427 | 2,819 |
| Net interest income | 4,474 | 2,253 | 2,221 | 4,156 | 2,086 | 2,070 |
| Other operating income | 2,381 | 1,185 | 1,196 | 2,178 | 1,106 | 1,072 |
| Total operating income | 6,855 | 3,438 | 3,417 | 6,334 | 3,192 | 3,142 |
| Operating expenses | 3,958 | 1,973 | 1,985 | 3,633 | 1,878 | 1,755 |
| Underlying profit | 2,897 | 1,465 | 1,432 | 2,701 | 1,314 | 1,387 |
| Charge for bad and doubtful debts | 385 | 203 | 182 | 310 | 142 | 168 |
| Operating profit before abnormal items, goodwill amortisation and income tax | 2,512 | 1,262 | 1,250 | 2,391 | 1,172 | 1,219 |
| Income tax expense | 705 | 341 | 364 | 748 | 344 | 404 |
| Outside equity interests | 14 | 3 | 11 | 49 | 26 | 23 |
| Operating profit after income tax, before abnormal items and goodwill amortisation | 1,793 | 918 | 875 | 1,594 | 802 | 792 |

${ }^{(1)}$ Represents operating profit after tax and outside equity interest and before goodwill amortisation and abnormal items.
(2) Proforma Group represents combined Commonwealth Bank and Colonial for the year ended 30 June 2000.

## Banking Analysis of Performance

| Net Interest Income | $\begin{array}{r} \text { Full Year } \\ 30 / 06 / 01 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \text { Half Year } \\ 30 / 06 / 01 \\ \$ \mathrm{M} \\ \hline \end{array}$ | $\begin{array}{r} \text { Half Year } \\ 31 / 12 / 00 \\ \$ M \\ \hline \end{array}$ | Full Year Proforma 30/06/00 \$M | Half Year Proforma 30/06/00 \$M | Half Year Proforma $\begin{array}{r} 31 / 12 / 99 \\ \$ M \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Interest Income |  |  |  |  |  |  |
| Loans | 10,246 | 5,034 | 5,212 | 9,031 | 4,776 | 4,255 |
| Other financial institutions | 280 | 138 | 142 | 198 | 121 | 77 |
| Liquid assets | 110 | 52 | 58 | 82 | 50 | 32 |
| Trading securities | 548 | 311 | 237 | 465 | 227 | 238 |
| Investment securities | 655 | 308 | 347 | 598 | 323 | 275 |
| Dividends on redeemable preference shares | 54 | 28 | 26 | 24 | 12 | 12 |
| Other | 7 | 5 | 2 | 4 | 4 |  |
| Total Interest Income | 11,900 | 5,876 | 6,024 | 10,402 | 5,513 | 4,889 |
| Interest Expense |  |  |  |  |  |  |
| Deposits | 5,042 | 2,435 | 2,607 | 4,386 | 2,344 | 2,042 |
| Other financial institutions | 328 | 165 | 163 | 300 | 171 | 129 |
| Short term debt issues | 902 | 432 | 470 | 762 | 460 | 302 |
| Long term debt issues | 759 | 402 | 357 | 560 | 313 | 247 |
| Loan capital | 374 | 179 | 195 | 237 | 138 | 99 |
| Other | 21 | 10 | 11 | 1 | 1 |  |
| Total Interest Expense | 7,426 | 3,623 | 3,803 | 6,246 | 3,427 | 2,819 |
| Net Interest Income | 4,474 | 2,253 | 2,221 | 4,156 | 2,086 | 2,070 |

## Group Interest Margins and Spreads

## Australia

Interest spread
Benefit of interest free liabilities, provisions and equity
Net interest margin

## Overseas

Interest spread
Benefit of interest free liabilities, provisions and equity Net interest margin

## Group

Interest spread
Benefit of interest free liabilities, provisions and equity Net interest margin

|  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
| 2.56 | 2.57 | 2.55 | 2.58 | 2.50 | 2.67 |
| 0.43 | 0.41 | 0.45 | 0.40 | 0.41 | 0.38 |
| 2.99 | 2.98 | 3.00 | 2.98 | 2.91 | 3.05 |
|  |  |  |  |  |  |
| 1.06 | 1.14 | 0.98 | 1.10 | 1.08 | 1.12 |
| 0.55 | 0.55 | 0.55 | 0.42 | 0.45 | 0.39 |
| 1.61 | 1.69 | 1.53 | 1.52 | 1.53 | 1.51 |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  | 2.33 | 2.31 | 2.38 | 2.31 | 2.45 |
| 0.46 | 0.45 | 0.48 | 0.41 | 0.43 | 0.39 |
| 2.78 | 2.78 | 2.79 | 2.79 | 2.74 | 2.84 |
|  |  |  |  |  |  |

## Banking Analysis of Performance

| Other Banking Operating Income | Full Year 30/06/01 \$M | $\begin{array}{r} \text { Half Year } \\ 30 / 06 / 01 \\ \$ M \end{array}$ | $\begin{array}{r} \text { Half Year } \\ 31 / 12 / 00 \\ \$ M \\ \hline \end{array}$ | Full Year Proforma 30/06/00 \$M | Half Year Proforma 30/06/00 \$M | Half Year Proforma 31/12/99 \$M |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Lending fees | 602 | 284 | 318 | 623 | 317 | 306 |
| Commission and other fees | 1,173 | 594 | 579 | 1,066 | 559 | 507 |
| Trading income | 426 | 222 | 204 | 327 | 160 | 167 |
| Dividends | 15 | 5 | 10 | 20 | 7 | 13 |
| Net gain on investment securities | 56 | 20 | 36 | 12 | (5) | 17 |
| Net profit on sale of property, plant and equipment | 25 | 24 | 1 | 14 | 3 | 11 |
| General insurance premium income | 107 | 52 | 55 | 104 | 53 | 51 |
| Less general insurance claims | (57) | (28) | (29) | (55) | (26) | (29) |
| Other | 34 | 12 | 22 | 67 | 38 | 29 |
| Total Other Banking Operating Income | 2,381 | 1,185 | 1,196 | 2,178 | 1,106 | 1,072 |

Funds Management Business

| Operating income - external | 701 | 381 | 320 | 541 | 300 | 241 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Operating income - internal ${ }^{(1)}$ | 38 | 18 | 20 | 32 | 18 | 14 |
| Total operating income | 739 | 399 | 340 | 573 | 318 | 255 |
| Operating expenses | 496 | 272 | 224 | 410 | 224 | 186 |
| Operating profit before tax | 243 | 127 | 116 | 163 | 94 | 69 |
| Income tax expense | 94 | 56 | 38 | 52 | 31 | 21 |
| Operating profit after tax | 149 | 71 | 78 | 111 | 63 | 48 |

(1) Income received from Life Insurance Business to manage statutory funds.

## Life Insurance Analysis \& Performance

| Summary Profit and Loss (excluding abnormal income and appraisal value uplift) | $\begin{array}{r} \text { Full Year } \\ 30 / 06 / 01 \\ \$ M \end{array}$ | $\begin{array}{r} \text { Half Year } \\ 30 / 06 / 01 \\ \$ M \end{array}$ | $\begin{array}{r} \text { Half Year } \\ 31 / 12 / 00 \\ \$ M \end{array}$ | Full Year Proforma 30/06/00 \$M | Half Year Proforma 30/06/00 \$M | Half Year Proforma 31/12/99 \$M |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Life Insurance |  |  |  |  |  |  |
| Margin on Services operating income - external | 1,268 | 604 | 664 | 1,557 | 739 | 818 |
| Operating expenses - external | (716) | (340) | (376) | (779) | (371) | (408) |
| Operating expenses - internal ${ }^{(1)}$ | (38) | (18) | (20) | (32) | (18) | (14) |
| Total expenses | (754) | (358) | (396) | (811) | (389) | (422) |
| Operating profit before tax | 514 | 246 | 268 | 746 | 350 | 396 |
| Income tax expense | 194 | 82 | 112 | 383 | 180 | 203 |
| Operating profit after tax | 320 | 164 | 156 | 363 | 170 | 193 |

${ }^{(1)}$ Management charge paid to Funds Management.

Life insurance Business

|  |  |  | Full Year | Half Year | Half Year |
| ---: | ---: | ---: | ---: | ---: | ---: |
| Full Year | Half Year | Half Year | Proforma | Proforma | Proforma |
| $30 / 6 / 01$ | $30 / 6 / 01$ | $31 / 12 / 00$ | $30 / 6 / 00$ | $30 / 6 / 00$ | $31 / 12 / 99$ |
| $\$ M$ | $\$ M$ | $\$ M$ | $\$ M$ | $\$ M$ | $\$ M$ |

## Sources of life insurance operating profit (excluding Abnormals)

The Margin on Services operating profit after income tax is represented by:
Planned profit margins
Experience variation
New business losses / reversal of capitalised losses
Operating margins
Investment earnings on assets in excess of policyholder liabilities

## Other

Operating profit after income tax

| $\mathbf{2 5 7}$ | $\mathbf{1 2 9}$ | 128 | 225 | 122 | 103 |
| ---: | ---: | ---: | ---: | ---: | ---: |
| $\mathbf{( 6 3 )}$ | $\mathbf{( 3 0 )}$ | $(33)$ | $(20)$ | $(8)$ | $(12)$ |
| $\mathbf{( 2 )}$ | $\mathbf{1}$ | $(3)$ | 13 | 2 | 11 |
| $\mathbf{1 9 2}$ | $\mathbf{1 0 0}$ | 92 | 218 | 116 | 102 |
| $\mathbf{1 2 6}$ | $\mathbf{5 8}$ | 68 | 143 | 52 | 91 |
| $\mathbf{2}$ | $\mathbf{6}$ | $(4)$ | 2 | 2 | - |
| $\mathbf{3 2 0}$ | $\mathbf{1 6 4}$ | $\mathbf{1 5 6}$ | $\mathbf{3 6 3}$ | $\mathbf{1 7 0}$ | $\mathbf{1 9 3}$ |

New Business - Insurance and Superannuation
Master Fund/Trusts
Risk
Annuities, bonds and other statutory fund products Total

| 4,727 | 2,230 | 2,497 | 4,333 | 2,646 | 2,272 |
| ---: | ---: | ---: | ---: | ---: | ---: |
| 295 | 164 | 131 | 253 | 46 | 137 |
| 901 | 373 | 528 | 1,153 | 348 | 631 |
| $\mathbf{5 , 9 2 3}$ | $\mathbf{2 , 7 6 7}$ | $\mathbf{3 , 1 5 6}$ | $\mathbf{5 , 7 3 9}$ | $\mathbf{3 , 0 4 0}$ | $\mathbf{3 , 0 4 0}$ |


| Group Operating Expenses | $\begin{array}{r} \text { Full Year } \\ 30 / 06 / 01 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \text { Half Year }{ }^{(2)} \\ 30 / 06 / 01 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \text { Half Year } \\ 31 / 12 / 00 \\ \$ M \\ \hline \end{array}$ | Full Year Proforma $30 / 06 / 00$ $\$ \mathrm{M}$ | Half Year Proforma $\begin{array}{r} 30 / 06 / 00 \\ \$ M \end{array}$ | Half Year Proforma 31/12/99 \$M |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Expenses from - Existing operations | 5,089 | 2,619 | 2,470 | 4,822 | 2,473 | 2,349 |
| Expenses from - Business acquisitions and GST (net of synergies) | 81 | (34) | 115 |  |  |  |
| Total Operating Expenses | 5,170 | 2,585 | 2,585 | 4,822 | 2,473 | 2,349 |
| Expenses by category as follows: |  |  |  |  |  |  |
| Staff | 2,360 | 1,161 | 1,199 | Refer note ${ }^{(1)}$ | Refer note ${ }^{(1)}$ | Refer note ${ }^{(1)}$ |
| Occupancy and equipment | 604 | 300 | 304 |  |  |  |
| Information technology services | 748 | 418 | 330 | " |  |  |
| Other expenses | 1,458 | 706 | 752 | " |  | " |
| Total Operating Expenses | 5,170 | 2,585 | 2,585 | " | " | " |
| Banking | 3,958 | 1,973 | 1,985 | 3,633 | 1,878 | 1,755 |
| Life Insurance | 716 | 340 | 376 | 779 | 371 | 408 |
| Funds Management | 496 | 272 | 224 | 410 | 224 | 186 |
| Total Operating Expenses | 5,170 | 2,585 | 2,585 | 4,822 | 2,473 | 2,349 |
| Cost to income ratio | 58.6 | 58.5 | 58.7 | 57.2 | 58.5 | 55.9 |
| Cost to average assets held and funds under management | 1.75 | 1.73 | 1.78 | 1.85 | 1.83 | 1.85 |

(1) Proforma information is not available as Colonial Group did not analyse expenses on this basis.
(2) During the current six months the transition of Colonial IT staff to EDS Australia has resulted in increased IT expenses offset by lower staff, occupancy and other expenses.

|  | Full Year Ended |  |
| :---: | :---: | :---: |
| Group Operating Expenses | $\begin{array}{r} \hline 30 / 06 / 01 \\ \$ M \end{array}$ | $\begin{array}{r} 30 / 06 / 00^{(1)} \\ \$ \mathrm{M} \end{array}$ |
| Salaries and wages | 2,061 | 1,498 |
| Superannuation contributions | 12 | 2 |
| Provision for long service leave | 47 | 38 |
| Provisions for other employee entitlements | (10) | 6 |
| Payroll tax | 99 | 75 |
| Fringe benefits tax | 48 | 33 |
| Other staff expenses | 103 | 53 |
| Total Staff Expenses | 2,360 | 1,705 |
| Occupancy and Equipment Expenses |  |  |
| Operating lease rentals | 329 | 208 |
| Depreciation |  |  |
| Buildings | 29 | 31 |
| Leasehold improvements | 45 | 28 |
| Equipment | 76 | 58 |
| Repairs and maintenance | 60 | 46 |
| Other | 65 | 66 |
| Total Occupancy and Equipment Expenses | 604 | 437 |
| Information Technology Services |  |  |
| Projects and development | 205 | 186 |
| Data processing | 219 | 144 |
| Desktop | 152 | 103 |
| Communications | 172 | 138 |
| Total Information Technology Services | 748 | 571 |
| Other Expenses |  |  |
| Postage | 108 | 81 |
| Stationery | 107 | 75 |
| Fees and commissions | 535 | 176 |
| Other | 708 | 362 |
| Total Other Expenses | 1,458 | 694 |
| Total Operating Expenses | 5,170 | 3,407 |

${ }^{(1)}$ The above operating expenses are actual expenses incurred for the financial years ending 30 June 2001 and 30 June 2001. A detailed breakdown of expenses on a proforma basis for 30 June 2000 financial year is not available.

## 13. Life Insurance Business

The following information, in accordance with AASB 1038, is provided to disclose life insurance business transactions contained in the Group financial statements and the underlying methods and assumptions used in their calculation.

|  | GROUP |  |
| :--- | ---: | ---: |
| Summarised Profit and Loss Statement | $\mathbf{2 0 0 1}$ |  |
|  | $\mathbf{\$ M}$ | 2000 |
| \$M |  |  |

## Sources of life insurance operating profit

The Margin on Services operating profit after income tax is represented by:

| Emergence of planned profit margins | 257 | 121 |
| :---: | :---: | :---: |
| Difference between actual and planned experience | (63) | (8) |
| Movement in excess of net market value over net assets of controlled entities | 474 | 92 |
| Reversal of previously recognised losses or loss recognition on groups of related products | (2) | 1 |
| Investment earnings on assets in excess of policyholder liabilities | 126 | 13 |
| Other | 2 | 2 |
| Operating profit after income tax | 794 | 221 |
| Life insurance premiums received and receivable | 6,510 | 2,927 |
| Life insurance claims paid and payable | 5,671 | 2,279 |

An analysis of this financial result is contained in the Life Insurance - Business Analysis section of this report.

## Carrying Values of Life Insurance and Funds Management Business

The following table sets out the components of the carrying values of the Group's life insurance and funds management businesses, together with the key actuarial assumptions that have been used by the independent actuaries. These are Directors' valuations based on appraisal values determined by independent actuaries Trowbridge Consulting.

| Analysis of Movement since 30 June 2000 | Australia \$M | Life Insurance New Zealand \$M | Asia \$M | Funds Management \$M | Total \$M |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Profits ${ }^{(1)}$ | 273 | 19 | (18) | 149 | 423 |
| Opening Fair Value Adjustments ${ }^{(2)}$ | - | - | (30) | - | (30) |
| Net Capital Movements | (269) | 39 | 179 | 77 | 26 |
| Transfers / Acquisitions of Business ${ }^{(3)}$ | - | - | - | 34 | 34 |
| Change in Shareholders NTA | 4 | 58 | 131 | 260 | 453 |
| Synergies Credited to Goodwill ${ }^{(4)}$ | 332 | - | - | - | 332 |
| Transfers / Acquisitions of Business | (183) | - | - | 191 | 8 |
| Net Appraisal Value Uplift | (33) | (26) | (63) | 596 | 474 |
| Increase to 30 June 2001 | 120 | 32 | 68 | 1,047 | 1,267 |

30 June 2000 balance ${ }^{(5)}$
Opening fair value adjustment ${ }^{(2)}$
Profits
Less profit on strategic holding ${ }^{(4)}$
Net capital movements
Transfers/acquisitions of business ${ }^{(3)}$
30 June 2001 balance

## 30 June 2000 balance ${ }^{(5)}$

Synergies credited to goodwill ${ }^{(4)}$
Transfers/acquisitions of business ${ }^{(4)}$
Uplift
30 June 2001 balance

30 June 2000 balance ${ }^{(5)}$
Synergies credited to goodwill ${ }^{(4)}$
Transfers/acquisitions of business ${ }^{(4)}$
Uplift
30 June 2001 balance

|  | Life Insurance |  | Funds <br> Australia <br> 1,639 | New Zealand | Management |
| ---: | ---: | ---: | ---: | ---: | ---: |

Shareholders' net tangible assets
Value in force business

## Embedded value

Value future new business
Carrying Value
${ }^{1)}$ Total Australian life insurance profit is $\$ 320$ million, comprising $\$ 274$ million in the life insurance corporate structure and $\$ 46$ million relating to certain strategic investments transferred from the Bank to the life insurance operations.
${ }^{(2)}$ Fair value adjustments totalling $\$ 30$ million have been made to the opening value of the Asian operations representing changed assumptions on tax and investment earnings in the opening valuation.
${ }^{(3)}$ Represents the net tangible assets of a number of funds management entities not held in a life insurance corporate structure (\$34 million).
${ }^{(4)}$ This item includes a transfer of business from the Life insurance business to the Funds Management business (\$183 million) and goodwill arising on acquisition of new businesses during the year ( $\$ 8$ million). Cost and revenue synergies arising from the Colonial Integration were achieved during the year with a value of $\$ 332$ million. The value of these synergies is credited against goodwill.
(5) Balances at 30 June 2000 include some minor adjustments principally related to the re-allocation of value between in force business and future new business. Such adjustments have no effect on the Appraisal Value Uplift for the year.

The following table reconciles the carrying values of the life and funds management businesses to the value of investments in non-consolidated subsidiaries as shown in the capital adequacy calculation.

## Reconciliation of the components of the carrying value to the value of investments in non-consolidated subsidiaries

|  | 30 June 2001 | 30 June 2000 ${ }^{(1)}$ |
| :---: | :---: | :---: |
| Intangible component of investment in non-consolidated subsidiaries deducted from Tier 1 capital comprises: |  |  |
| Value future new business | 3,576 | 2,725 |
| Value of self-generated in force business ${ }^{(2)}$ | 540 | - |
| Adjustments ${ }^{(1)}$ | - | (69) |
|  | 4,116 | 2,656 |
| Investment in non-consolidated subsidiaries deducted from Total Capital comprises: |  |  |
| Shareholders' NTA in life and funds management businesses | 2,867 | 2,414 |
| Shareholders' NTA in other non-consolidated subsidiaries | 41 | 78 |
|  | 96 | 140 |
| Value of in force business ${ }^{(2)}$ | - | 1,597 |
| Value of acquired in force business ${ }^{(2)}$ | 1,020 | - |
| Less non-recourse debt | $(2,019)$ | $(1,698)$ |
| Other ${ }^{(1)}$ | - | (3) |
|  | 2,005 | 2,528 |

${ }^{(1)}$ Balances at 30 June 2000 include some minor adjustments principally related to the re-allocation of value between in force business and future new business.
${ }^{(2)}$ Refer Note 31 of the Annual Report for an explanation of the change in treatment between 30 June 2000 and 30 June 2001 relating to the value of self-generated business in force.

## Key Assumptions Used in Appraisal Values

The following Key Assumptions have been used by Trowbridge Consulting in determining the appraisal values. Other actuarial assumptions used in the valuation are described in the section Actuarial Methods and Assumptions.

| New | Risk | Value of |
| ---: | ---: | ---: |
| Business | Discount | Franking |
| Multiplier ${ }^{(1)}$ | Rate | Credits |
|  | $\%$ | $\%$ |

## Life insurance entities

| Australia | 9 | 11.5 | 70 |
| :---: | :---: | :---: | :---: |
| New Zealand | 9 | 12.0 | - |
| Asia |  |  |  |
| - Hong Kong | 9 | $\begin{aligned} & \text { HKD13.5 } \\ & \text { USD12. } \end{aligned}$ | - |
| - Other | Various | Various | - |
| Funds management entities |  |  |  |
| Australia | n/a | 12.5 | 70 |
| As at 30 June 2000 | New <br> Business Multiplier | Risk Discount Rate \% | Value of Franking Credits \% |
| Life insurance entities |  |  |  |
| Australia | 10 | 12 | 70 |
| New Zealand | 8 | 13 | - |
| Asia <br> - Hong Kong | 9 various | $\begin{aligned} & \text { HKD15 } \\ & \text { USD12.5 } \end{aligned}$ |  |
| Funds management entities |  |  |  |
| Australia | n/a | 13 | 70 |

[^3]
## Policy Liabilities

Appropriately qualified actuaries have been appointed in respect of each life insurance business and they have reviewed and satisfied themselves as to the accuracy of the policy liabilities included in this financial report, including compliance with the regulations of the Life Insurance Act 1995 where appropriate. Details are set out in the various statutory returns of these life insurance businesses.

|  | $\mathbf{2 0 0 1}$ |  |
| :--- | ---: | ---: |
| Components of policy liabilities: | $\mathbf{\$ M}$ |  |
|  |  |  |
| Future policy benefits ${ }^{(1)}$ | $\mathbf{\$ M}$ |  |
| Future bonuses | $\mathbf{2 9 , 7 2 7}$ |  |
| Future expenses | $\mathbf{1 , 5 8 3}$ | $\mathbf{2 8 , 9 8 3}$ |
| Future profit margins | $\mathbf{2 , 2 0 9}$ | 1,751 |
| Future charges for acquisition expenses | $\mathbf{1 , 2 2 4}$ | $\mathbf{1 , 1 7 0}$ |
| Balance of future premiums | $(616)$ |  |
| Provisions for bonuses not allocated to participating policyholders | $\mathbf{( 6 4 8 )}$ |  |
| Total policy liabilities | $\mathbf{( 7 , 1 1 2 )}$ | $(7,701)$ |

${ }^{(1)}$ Including bonuses credited to policyholders in prior years.

## Taxation

Taxation has been allowed for in the determination of policy liabilities in accordance with the relevant legislation applicable in each territory.

On 1 July 2000 a new tax regime for life insurance companies commenced in Australia. The primary effect of this regime is to tax profits that had previously not been subject to taxation. Allowance has been made in the appraisal values and policy liabilities of the life insurance businesses for the impact of the new tax requirements.

## Actuarial Methods and Assumptions

Policy liabilities have been calculated in accordance with the Margin on Services (MoS) methodology as set out in Actuarial Standard 1.02 - Valuation Standard ('AS1.02') issued by the Life Insurance Actuarial Standards Board ('LIASB'). The principal methods and profit carriers used for particular product groups are as follows:

| Product Type | Method | Profit Carrier |
| :--- | :--- | :--- |
| Individual | Projection | Bonuses / dividends or expected claim |
| Conventional | Projection | payments |
| Investment account | Projection | Bonuses or asset charges |
| Investment linked | Accumulation | Asset charge |
|  | Projection | Not applicable |
| Lump sum risk | Projection | Premiums/claims |
| Income stream risk | Projection | Expected claim payments |
| Immediate annuities | Projection | Bonuses or annuity payment |
| Group | Projection | Bonuses or asset charges |
| Investment account | Projection | Asset charge |
| Investment linked | Accumulation | Claims |
| Lump sum risk | Projection | Premiums (implied) |
| Income stream risk |  | Expected claim payments |

The 'Projection Method' measures the present values of estimated future policy cash flows to calculate policy liabilities. The policy cash flows incorporate investment income, premiums, expenses, redemptions and benefit payments.

The 'Accumulation Method' measures the accumulation of amounts invested by policyholders plus investment earnings less fees specified in the policy to calculate policy liabilities. Deferred acquisition costs are offset against this liability.

Bonuses are amounts added, at the discretion of the life insurer, to the benefits currently payable under Participating Business. Under the Life Act, bonuses are a distribution to policyholders of profits and may take a number of forms including reversionary bonuses, interest credits and capital growth bonuses (payable on the termination of the policy).

## Actuarial Assumptions

Set out below is a summary of the material assumptions used in the calculation of policy liabilities. These assumptions are also used in the determination of appraisal values.

## Discount Rates

These are the rates used to discount further cash flows to determine their net present value in the policy liabilities. The discount rates are determined with reference to the expected earnings rate of the assets that support the policy liabilities adjusted for taxation where relevant. The following table shows the applicable rates for the major classes of business in Australia and New Zealand. The changes relate to changes in long term earnings rates, asset mix and reflect the new tax regime for Australian business.

| Class of Business | June 2001 <br> Rate Range \% | June 2000 <br> Rate Range \% |
| :--- | ---: | ---: |
| Traditional - ordinary business (after tax) | $6.38-6.72$ | 6.11 |
| Traditional - superannuation business (after tax) | $7.80-8.23$ | 7.88 |
| Annuity business (after tax) | $6.51-7.97$ | $6.40-8.25$ |
| Term life insurance - ordinary business (after tax) | $4.20-4.55$ | $3.20-5.28$ |
| Term life insurance - superannuation business (after tax) | $4.20-4.55$ | $4.50-5.28$ |
| Disability business (before tax) | $4.20-4.55$ | 6.15 |
| Investment linked - ordinary business (after tax) | $5.86-6.36$ | $5.70-5.82$ |
| Investment linked - superannuation business (after tax) | $7.34-7.92$ | $7.00-7.80$ |
| Investment linked - exempt (after tax) | $8.34-9.12$ | $8.35-8.63$ |
| Investment account - ordinary business (after tax) | 4.51 | 4.44 |
| Investment account - superannuation business (after tax) | 5.49 | 5.72 |

## Bonuses

The valuation assumes that the long-term supportable bonuses will be paid, which is in line with company bonus philosophy. There have been no significant changes to these assumptions.

## Maintenance expenses

For the Australian and New Zealand operations of the Colonial Group, maintenance expense assumptions are based on the contractual fees (inclusive of an allowance for inflation) as set out in the service company agreements. These have increased in line with inflation.

For other operations maintenance expense assumptions are based on an analysis of experience over the past year taking into account future business plans. 'One-off' expenses are excluded.

## Investment management expenses

Investment management expense assumptions are based on the contractual fees (inclusive of an allowance for inflation) as set out in Fund Manager agreements. There have been no significant changes to these assumptions.

## Inflation

The inflation assumption is consistent with the investment earning assumptions. There have been no significant changes to these assumptions.

## Benefit indexation

The indexation rates are based on an analysis of past experience and estimated long term inflation and vary by business and product type. There have been no significant changes to these assumptions.

## Taxation

The taxation basis and rates assumed vary by territory and product type. For the Australian business it reflects the new regime for life insurance companies effective 1 July 2000.

## Voluntary discontinuance

Discontinuance rates are based on recent company and industry experience and vary by territory, product, age and duration in force. The only significant change has been an increase in the assumption for New Zealand and Asia.

## Surrender values

Current surrender value bases are assumed to apply in the future. There have been no significant changes to these assumptions.

## Unit price growth

Unit prices are assumed to grow in line with assumed investment earnings assumptions, net of asset charges as per current company practice. There have been no significant changes to these assumptions.

## Mortality and Morbidity

Rates vary by sex, age, product type and smoker status. Rates are based on standard mortality tables applicable to each territory e.g. IA90-92 in Australia for risk, IM/IF80 for annuities, adjusted for recent company and industry experience where appropriate. The only significant change has been an increase in the assumption for disability claims.

## Solvency

## Australian Life Insurers

Australian life insurers are required to hold prudential reserves in excess of the amount of policy liabilities. These reserves are required to support capital adequacy requirements and provide protection against the adverse experience. Actuarial Standard AS2.02 'Solvency Standard' ('AS2.02') prescribes a minimum capital requirement and the minimum level of assets required to be held in each life insurance fund. All controlled Australian life insurance entities complied with the solvency requirements of AS2.02. Further information is available from the individual statutory returns of subsidiary life insurers.

## Overseas life insurers

Overseas life insurance subsidiaries are required to hold reserves in excess of policy liabilities in accordance with local Acts and prudential rules. Each of the overseas subsidiaries complied with local requirements. Further information is available from the individual statutory returns of subsidiary life insurers.

Managed assets \& fiduciary activities
Arrangements are in place to ensure that asset management and other fiduciary activities of controlled entities are independent of the life insurance funds and other activities of the Group.

## Disaggregated Information

Life insurance business is conducted through a number of life insurance entities in Australia and overseas. Under the Australian Life Insurance Act 1995, life insurance business is conducted within one or more separate statutory funds which are distinguished from each other and from the shareholders' fund. The financial statements of Australian life insurers prepared in accordance with AASB 1038, (and which are lodged with the relevant Australian regulators) show all major components of the financial statements disaggregated between the various life insurance statutory funds and their shareholder funds.

## 14. Intangible Assets

|  | $\begin{array}{r} 2001 \\ \$ M \end{array}$ | GROUP 2000 $\$ \mathrm{M}$ |
| :---: | :---: | :---: |
| Purchased goodwill - Colonial | 5,662 ${ }^{(1)}$ | 5,424 |
| Purchased goodwill - Other ${ }^{(3)}$ | 1,131 | 888 |
| Realisation of Life Insurance Synergy benefits ${ }^{(2)}$ | (332) | - |
| Accumulated amortisation | (745) | (407) |
| Total Goodwill | 5,716 | 5,905 |
| Excess of net market value over net assets of life insurance controlled entities | 5,136 | 4,322 |
| Total Intangibles | 10,852 | 10,227 |

${ }^{(1)}$ Increase in goodwill associated with Colonial relates to amendments to integration provision ( $\$ 87$ million) and fair value adjustment ( $\$ 151$ million). Refer Restructuring Provision and Fair Value Adjustment discussion for further details (page 26).
${ }^{(2)}$ Cost and revenue synergies, planned on acquisition of Colonial, are being achieved from the integration of the Commonwealth and Colonial life insurance businesses. Changes in the Excess of net market value over net assets of life insurance controlled entities that are directly attributable to these cost and revenue synergies have been recorded as a realisation of goodwill.
${ }^{(3)}$ Increase in other goodwill principally relates to acquisition of remaining $25 \%$ interest in ASB Group in August 2000.

## 15. Amortisation Schedule

|  | $\mathbf{3 0 / 0 6 / 0 1}$ | $30 / 06 / 00$ |
| :--- | ---: | ---: |
| $\mathbf{\$ M}$ | $\mathbf{\$ M}$ |  |
| Goodwill | $\mathbf{5 , 7 1 6}$ | 5,905 |
| Excess of Net Market value over net assets of life insurance controlled entities | $\mathbf{5 , 1 3 6}$ | $\mathbf{4 , 3 2 2}$ |
|  | $\mathbf{1 0 , 8 5 2}$ | 10,227 |

## Analysis of movement:

## Goodwill

| Opening balance | 5,905 | 491 |
| :---: | :---: | :---: |
| Purchased goodwill | 243 | 5,495 |
| Amortisation for the year | (338) | (57) |
| Transfer from excess | (332) |  |
| Fair value adjustments and increase in integration provisions | 238 |  |
| Other adjustments | - | (24) |
| Closing Balance | 5,716 | 5,905 |
| Excess of Net Market value over net assets of life insurance controlled entities |  |  |
| Opening balance | 4,322 |  |
| Introduction of appraisal value accounting | - | 4,260 |
| Synergies | 332 |  |
| Other adjustments ${ }^{(4)}$ | 8 | (30) |
| Appraisal value uplift | 474 | 92 |
| Closing Balance | 5,136 | 4,322 |

[^4] acquisition of State Street in the year ended 30 June 2001.


[^0]:    (6) Comparison with actual 30 June 2000.
    ${ }^{(7)}$ Proforma results have only been prepared on a cash basis.

[^1]:    (1)

    Proforma Group represents the combined results of Commonwealth Bank and Colonial for the year ended 30 June 2000.

[^2]:    ${ }^{(1)}$ The prima facie life insurance income tax of $\$ 336$ million less these permanent differences equals the life insurance tax expense of \$194 million.

[^3]:    ${ }^{(1)}$ Changes in multipliers reflect changed risk discount rates, changes to business mix and changes to views on future new business growth.
    ${ }^{(2)}$ These are the risk discount rates for Hong Kong dollar business and US dollar business.

[^4]:    ${ }^{(4)}$ Includes an adjustment to the opening balance of (\$30) million in June 2000 (refer page 24) and $\$ 8$ million excess arising from the

