## Presentation of Half Year Results

13 February 2002

## Disclaimer

The material that follows is a presentation of general background information about the Bank's activities current at the date of the presentation, 13 February 2002. It is information given in summary form and does not purport to be complete. It is not intended to be relied upon as advice to investors or potential investors and does not take into account the investment objectives, financial situation or needs of any particular investor. These should be considered, with or without professional advice when deciding if an investment is appropriate.

## Speaker's Notes

- Speaker's notes for this presentation are attached below each slide.
- To access them, you may need to save the slides in PowerPoint and view/print in "notes view."


## Overview

- Underlying Group performance up 14\%
- Reflects a strong banking result up 16\% (before bad debts) driven by a steady net interest margin and growth in other banking income
- Funds under management result is up $23 \%$ with strong momentum in funds inflow maintained through September 11
- Australian life insurance operating margin up 22\% offset by a weak offshore life insurance result
- Increase in bad and doubtful debt expense, driven by two large impaired corporate exposures
- Organisational restructure announced in December 2001 complementing the Bank's strategic focus on wealth management


## Agenda

- Performance Highlights
- Income and Expenditure
- Segment Results
- Balance Sheet
- Integration of Colonial
- Funding and Capital


## Performance Highlights

Set out in this presentation are unaudited proforma graphs and tables which include the profit and loss, balance sheet and life insurance and funds management statistics for the Commonwealth Bank and Colonial Limited for the half year ending June 2000. These have been prepared to illustrate the proforma consolidated position of Commonwealth Bank and Colonial as if Colonial had been merged with Commonwealth Bank from 1 January 2000 to 30 June 2000 for profit and loss purposes.

The proformas do not include goodwill amortisation or life insurance appraisal value uplift. The results included within the profit and loss have been adjusted for abnormal items and other items not considered part of the ongoing operations, such as the effect of Colonial's UK life insurance business which was sold during the period and specific payments made by Colonial in relation to the merger with Commonwealth Bank. [No adjustments have been made for inconsistencies in accounting policies between Colonial and Commonwealth].

## Cormonwealth Bank

## Net Profit*



* Net Profit after tax and outside equity interest - cash basis.

Excludes abnormal items, appraisal value uplift and goodwill amortisation.

*     * Proforma


## Lending Assets and Funds under Management


${ }^{* *}$ Excludes securitised housing loan balances $\$ 5.7 \mathrm{~b}$ (Dec 01)\$6.8b (Jun 01), \$4.7b (Dec 00), \$3b (Jun 00).

* Proforma


## Australian Market Share

Dec 2000 Jun 2001 Dec 2001

| Home Loans <br> (Residentially Secured) | 20.8\% | 20.4\% | 20.2\%* |
| :---: | :---: | :---: | :---: |
| Credit Cards^ | 21.9\% | 21.4\% | 21.3\%* |
| Retail Deposits | 24.6\% | 24.0\% | 24.1\% |
| Retail FUM (Plan for Life) | 16.0\% | 16.5\% | 16.6\%** |
| Retail FUM (ASSIRT) | 19.6\% | 20.4\% | 19.8\%** |
| Superannuation/Annuities | 15.7\% | 15.8\% | 16.3\%** |
| Retail Broking <br> * November 2001 <br> ** September 2001 <br> $\wedge$ Colonial data captured as part of market shar | 8.5\% | 8.7\% | 8.5\% |
| Half Year Results 13 |  |  | eatth Bark |

# Home Loan Market Share Continues to Stabilise 

Initiatives to recapture momentum have included:

- Increasing use of mortgage brokers
- Cross-sell campaigns in the proprietary channels
- Strong volume growth in both proprietary \& mortgage broker channels


## Home Loan Market Share

## Market Share (all lenders)

Jan 2001 - Nov 2001


- Residentially

Secured
Approvals

- Residentially

Secured Balances *

- Owner

Occupied
Approvals

- Owner

Occupied
Balances

* Includes owner occupied loans, home equity and similar facilities and investment home loans.

Half Year Results 13

## Home Loan Market Share

## Third Party Brokers Funded Approvals Market Share



Source: Market Intelligence Strategy Centre

## Half Year Results 13

## New Zealand Market Share ASB Group

Dec 2000 Jun 2001 Dec 2001

| Retail Lending | $14.9 \%$ | $15.3 \%$ | $15.1 \%$ |
| :--- | :--- | :--- | ---: |
| Retail Deposits | $14.5 \%$ | $14.5 \%$ | $14.7 \%$ |
| Credit Cards | $13.8 \%$ | $14.1 \%$ | $13.5 \%$ |
| Retail Funds Management | $4.6 \%$ | $5.9 \%$ | $6.1 \%$ |
| Main Bank Share | $16.4 \%$ | $16.4 \%$ | $16.2 \%$ |

## Domestic Net Interest Margins



## $\rightarrow$ NAB $\rightarrow$ WBC $\rightarrow$ ANZ $\pm$ Commonwealth Bank Group

Net interest margin for Commonwealth Bank refers to half-yearly reporting periods ending June and December. The ANZ, NAB and WBC net interest margin refers to the half-yearly reporting periods ending March and September.
*Proforma

## Normalised Earnings

|  | $\begin{gathered} 31 / 12 / 00 \\ \$ \mathrm{~m} \end{gathered}$ | $\begin{gathered} 30 / 06 / 01 \\ \$ \mathrm{~m} \end{gathered}$ | $\begin{gathered} \text { 31/12/01 } \\ \$ \mathrm{~m} \end{gathered}$ | $\begin{gathered} 31 / 12 / 01 \\ \text { v 31/12/00 } \\ \% \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: |
| Net Interest Income | 2,221 | 2,253 | 2,349 | 6\% |
| Other Banking Operating Income | 1,196 | 1,185 | 1,278 | 7\% |
| Total Banking Income | 3,417 | 3,438 | 3,627 | 6\% |
| Underlying Life Insurance operating income | 506 | 482 | 466 | -8\% |
| Normalised Shareholder Investment Returns (8\%pa) (1) | 91 | 98 | 101 | 11\% |
| Total Life Insurance | 597 | 580 | 567 | -5\% |
| Funds Management | 320 | 381 | 390 | 22\% |
| Total Income | 4,334 | 4,399 | 4,584 | 6\% |
| Total Expenses | 2,585 | 2,585 | 2,594 | 0\% |
| Underlying performance before tax | 1,749 | 1,814 | 1,990 | 14\% |

## Group Cost to Income ratio ${ }^{(2)}$ <br> 59.6\% 58.8\% 56.6\%

(1) Returns are based on the average monthly Life Insurance Shareholder investment assets for the period (Dec 2001 average $\$ 2.5 \mathrm{bn}$, June 2001 average $\$ 2.4 \mathrm{bn}$, Dec 2000 average \$2.3bn).
(2) On a normalised basis

## Income and Expenditure

Commonwealth Bank

## Operating Income



[^0]
## Operating Expense Analysis



## Cost Ratios



* Proforma ** Costs to assets held and funds under management


## Segment Results

Commonwealth Bank

## Banking

|  | $\begin{array}{r} 30 / 06 / 00^{*} \\ \$ \mathrm{M} \end{array}$ | $\begin{array}{r} 31 / 12 / 003 \\ \$ M \end{array}$ | $\begin{array}{r} 30 / 06 / 01 \\ \$ M \end{array}$ | $\begin{array}{r} 31 / 12 / 01 \\ \$ M \end{array}$ | $\begin{array}{r} 31 / 12 / 01 \\ \text { vs } 31 / 12 / 00 \\ \% \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Interest income | 5,513 | 6,024 | 5,876 | 5,369 | (11) |
| Interest expense | 3,427 | 3,803 | 3,623 | 3,020 | (21) |
| Net interest income | 2,086 | 2,221 | 2,253 | 2,349 | 6 |
| Other operating income | 1,106 | 1,196 | 1,185 | 1,278 | 7 |
| Total operating income | 3,192 | 3,417 | 3,438 | 3,627 | 6 |
| Operating expenses | 1,878 | 1,985 | 1,973 | 1,965 | (1) |
| Underlying profit | 1,314 | 1,432 | 1,465 | 1,662 | 16 |
| Charge for bad and doubtful debts | 142 | 182 | 203 | 290 | 59 |
| Operating profit before goodwill amortisation and income tax | 1,172 | 1,250 | 1,262 | 1,372 | 10 |
| Income tax expense | 344 | 364 | 341 | 396 | 9 |
| Outside equity interests | 26 | 11 | 3 | 1 | (91) |
| Operating profit after income tax, before <br> goodwill amortisation | 802 | 875 | 918 | 975 | 11 |
| Banking Cost to Income Ratio <br> * Proforma | 58.8 \% | 58.1 \% |  | \% \% 54.2 |  |
| Half Year Results 13 | Commonwealth Bank |  |  |  |  |

## Funds Management

|  | 30/06/00* 31/12/00 |  | (00 30/06/01 | 2/01 $\begin{array}{r}\text { 31/12/01 } \\ \text { vs }\end{array}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 31/12/01 | 12/00 |
|  | \$M | \$M |  | \$M | \$M | \% |
| Operating income | 318 | 340 | 399 | 404 | 19 |
| Operating expenses | 224 | 224 | 272 | 276 | 23 |
| Operating profit before tax | 94 | 116 | 127 | 128 | 10 |
| Income tax expense | 31 | 38 | 56 | 32 | (16) |
| Operating profit after tax | 63 | 78 | 71 | 96 | 23 |

Funds Management
Cost to Income Ratio
70.4 \% 65.9 \% 68.2\% 68.3 \%

* Proforma


## Funds Under Management



## Life and Super

|  | $30 / 06 / 00^{*}$ | 31/12/00 30 | 30/06/01 31/ | $2 / 01 \begin{array}{r}\text { 31/12/01 } \\ \text { vs }\end{array}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | 31/12/00 |  |
|  |  | \$M | \$M | \$M | \% |
| Operating margins |  |  |  |  |  |
| Australia | 108 | 92 | 98 | 112 | 22 |
| New Zealand | 9 | 14 | 9 | 6 | (57) |
| Asia | (1) | (14) | (7) | (33) | large |
| Total | 116 | 92 | 100 | 85 | (8) |
| Investment earnings on assets in excess of policyholder liabilities ${ }^{(1)}$ | 52 | 68 | 58 | 36 | (47) |
| Other | 2 | (4) | 6 | - | large |
| Operating profit after tax | 170 | 156 | 164 | 121 | (22) |
| Life Insurance Cost to Income Ratio |  |  |  |  |  |
| Basic |  | 61.5 \% | 57.4\% | 69. |  |
| Normalised |  | 66.3 \% | 61.7\% | 64.7 |  |

## Life and Super

## Investment Earnings

-Investment mix is approximately 50 : 50 growth : income
-As at 31 December 2001: $36 \%$ is directly invested in equity markets $11 \%$ is invested in property

| Net Earnings on Shareholders Assets |  |
| :--- | :---: |
| $(\$ \mathrm{~m})$ : |  |
| For period: | $01 / 07 / 01-31 / 12 / 01$ |
| Australia | 15 |
| New Zealand | 3 |
| Asia | 18 |
| Total | 36 |


| Market | Exposure* at 31/12/01 | Key Market Index Movement YTD |
| :---: | :---: | :---: |
| Australia | 52\% | (1.9)\% |
| US | 22\% | (5.8)\% |
| UK/Europe | e 13\% | (9.7)\% |
| Other | 3\% | (7.5)\% |

[^1]
## Business Value : Movement analysis

Business Value as at 30 June 20018,003Analysis of Movement since 30 June 2001
MoS / Cash Profits ..... 217
Net Capital Movements ..... 295
Disposals of Business ..... (46)
Change in Shareholders NTA ..... 466
Disposals of Business ..... (15)
Net Appraisal Value Uplift ..... 174
Increase to 31 December 2001 ..... 625
Business Value as at 31 December 2001 ..... 8,628

## Balance Sheet

Commonwealth Bank

## Asset Quality

Commonwealth Bank

## Credit Risk

## Total Risk Rated Exposures



## Net Impaired Assets



## Net Impaired Assets



- Commowealth Bank Group (Other Countries)*
$\square$ Commonwealth Bank Group (Australia)*
$\rightarrow$ Net Impaired assets as \% of Total Shareholder Equity* (axis on right)
* Excluding Colonial prior to 30 June 2000


## Half Year Results 13

## Arrears

Loans Accruing past 90 days or more

|  | $30 / 06 / 00$ | $31 / 12 / 00$ | $30 / 06 / 01$ | $31 / 12 / 01$ |
| :--- | ---: | ---: | ---: | ---: |
|  | $\$ \mathrm{~m}$ | $\$ \mathrm{~m}$ | $\$ \mathrm{~m}$ | $\$ \mathrm{~m}$ |
| Housing Loans | 211 | 247 | 218 | 168 |
| Other Loans | 64 | 66 | 90 | 79 |
| Total |  |  |  |  |
| Housing loans arrears rate |  |  | 313 | 308 |
|  | $30 / 6 / 99$ | $30 / 6 / 00^{*}$ | $31 / 12 / 00^{*}$ | $30 / 06 / 01$ |
| Housing Loans accruing <br> but past 90 days or more $\$ \mathrm{~m}$ | 182 | $211 / 12 / 01$ |  |  |
| Housing loan balances $\$ \mathrm{~m}$ | 52,646 | 70,738 | 71,505 | 73,511 |
| Arrears rate \% | $0.35 \%$ | $0.30 \%$ | $0.35 \%$ | $0.30 \%$ |

[^2]
## Credit Risk: Historical P\&L Charge



* Excludes Colonial


## Aggregate Provisions



## General Provision

\$m


Jun 01


## Non-Accrual Loans by Size

As at 31 December 2001


## Specific Provisions by Size

## As at 31 December 2001



## Non Accruals by Industry

As at 31 December 2001


## Specific Provisions by Industry

## As at 31 December 2001



## Industry Exposures

Exposure to selected industries



\% Impaired

Half Year Results 13

## Integration of Colonial

Commonwealth Bank

## Integration Synergies

|  | June <br> 2003 <br> Forecast | $31 / 12 / 00$ <br> $\mathbf{\$ M}$ | 30/06/01 <br> $\mathbf{\$ M}$ | $\mathbf{3 1 / 1 2 / 0 1}$ <br> $\mathbf{\$ M}$ |
| :--- | ---: | ---: | ---: | ---: |
| Recognised Synergies |  |  |  |  |
| Cost |  | 20 | 100 | 150 |
| $\quad$ Revenue | 5 | 17 | 20 |  |
| Annualised Synergies |  |  |  |  |
| $\quad$ Cost | 380 | 80 | 275 | 320 |
| Revenue | 70 | 10 | 40 | 45 |
| Total | 450 | 90 | 315 | 365 |

## Integration Expenditure

|  | $\begin{gathered} \text { Provision } \\ 30 / 06 / 00 \\ \$ \mathrm{~m} \end{gathered}$ | Expenditure Full Year Ended $30 / 06 / 01$ $\$ \mathrm{~m}$ | Adjustments to Opening Balance 30/6/01 \$m | $\begin{gathered} \text { Closing } \\ \text { Balance } \\ 30 / 06 / 01 \\ \$ \mathrm{~m} \\ \hline \end{gathered}$ | $\begin{gathered} \text { Closing } \\ \text { Balance } \\ 31 / 12 / 01 \\ \$ \mathrm{~m} \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Total Restructuring | 400 | 344 | 145 | 201 | 108 |
| Costs (pre tax) |  |  |  |  |  |
| Net of Tax | 330 | 275 | 87 | 142 | 77 |

Funding and Capital

Cormonwealth Bank

## Funding Sources



## Capital Adequacy



## Capital Management

- Hybrid capital
- On-market buy-back of the dividend reinvestment plan
shares in respect of the interim dividend payable in March 2002
- BIS II


## ROE and EPS*



* As reported in prior profit announcements (i.e. not proforma)


## Annual Dividends


$\square$ First Half $\quad$ Second Half $\quad \rightarrow$ Payout Ratio

## Overview

Commonwealth Bank

## Overview

- Sound Banking performance
- Significant reduction in banking cost to income ratio
- Increase in bad and doubtful debt expense, driven by two large corporate exposures
- Exceptional Funds Management result given the slowing of business in September and softer global equity markets
- Australian life insurance business performing well, but operations in New Zealand and Asia weaker
- Stable operating expenses
- Capital Management initiatives
- Double digit EPS growth anticipated


## Presentation of Half Year Results

13 February 2002


[^0]:    * Proforma

[^1]:    * \% of total Group equity exposure

[^2]:    *Housing loan balances net of securitisation and includes home equity and similar facilities.

