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Financial Performance and Business Review

|  | Full Year ended |  | Jun 05 vs |
| :--- | ---: | ---: | ---: |
|  | $\mathbf{3 0 / 0 6 / 0 5}$ | $\mathbf{3 0 / 0 6 / 0 4}$ | Jun 04 |
| Net profit after income tax | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ | $\mathbf{\%}$ |
| Statutory basis | $\mathbf{3 , 9 9 1}$ | 2,572 | 55 |
| Cash basis | $\mathbf{3 , 5 3 8}$ | 2,695 | 31 |
| Underlying basis | $\mathbf{3 , 4 6 6}$ | 3,078 | 13 |

The Bank's net profit after tax ("statutory basis") increased by $55 \%$ to $\$ 3,991$ million for the year ended 30 June 2005. This result includes an Appraisal Value uplift of $\$ 778$ million ( $\$ 201$ million in 2004) and goodwill amortisation of $\$ 325$ million (which is consistent with 2004).

Net profit after tax ("cash basis") increased by $31 \%$ to $\$ 3,538$ million compared with $\$ 2,695$ million in the prior year. Earnings per share ("cash basis") was $\$ 2.68$, an increase of $30 \%$, which is at the upper end of the market guidance provided in February. Net profit after tax ("cash basis") includes:

- shareholder investment returns, which increased from $\$ 152$ million after tax in 2004 to $\$ 177$ million after tax; and
- substantially lower Which new Bank expenses of $\$ 105$ million after tax, compared with $\$ 535$ million in 2004.

Excluding these items, net profit after tax ("underlying basis") increased by $13 \%$ to $\$ 3,466$ million compared with $\$ 3,078$ million in the prior year. Strong income growth and good cost control contributed to the strong result, with:

- Growth in lending assets of $15 \%$, with market share growth across a range of products, and net interest margins remaining flat over the year;
- Growth in Funds under Administration of $12 \%$, with the gross margin declining by only two basis points;
- Insurance revenues benefiting from a $8 \%$ growth in inforce premiums, despite severe weather storms in February;
- Expenses remaining virtually flat for three halves, despite being impacted by higher spend on compliance projects and a stronger NZ dollar; and
- The charge for bad and doubtful debts as a proportion of Risk Weighted Assets remaining consistent with the previous year at 17 basis points.
Total Shareholder Return (TSR) over the two years ended 30 June 2005 was $50.5 \%$. This is in excess of the 40.6\% increase in the ASX Accumulation Financial Index over the same period.

The result for the second half of the year was also strong, with Total Operating Income increasing 5\% compared with the first half and operating expenses remaining flat.

Net profit after tax ("underlying basis") increased by $8 \%$ on the first half year. The operating environment was characterised by significantly stronger price competition in the retail deposit market, and a moderate slowdown in home lending volumes.

Weaker shareholder investment earnings in the second half (down $41 \%$ ) and a substantially higher Which new Bank expense ( $\$ 86$ million compared with $\$ 19$ million in the first half) resulted in net profit after tax ("cash basis") increasing by $1 \%$ to $\$ 1,782$ million.

## Which new Bank

The Bank has continued to meet or exceed its Which new Bank market commitments and critical project milestones. A comprehensive discussion of progress and outcomes is set out on pages 6 and 7 .

## Dividends

The total dividend for the year is another record at $\$ 1.97$ per share, an increase of 14 cents or $8 \%$ on the prior year. The dividend payout ratio ("cash basis") for the year is $73.9 \%$ consistent with the payout ratio in the prior year, after adjusting for the additional Which new Bank expenses in that year.

The dividend payment for the second half of the year is $\$ 1.12$ per share ( $\$ 1.04$ per share in the previous year). This dividend payment is fully franked and will be paid on 23 September 2005 to owners of ordinary shares at the close of business on 19 August 2005 ("record date"). Shares will be quoted ex-dividend on 15 August 2005.

The Bank issued $\$ 200$ million of shares to satisfy shareholder participation in the Dividend Reinvestment Plan ("DRP") in respect of the interim dividend for 2004/05. It expects to issue around $\$ 272$ million of shares in respect of the DRP for the final dividend for 2004/05.

## Outlook

From an international perspective, we anticipate continuing respectable economic growth and strong commodity prices. Although domestic growth has slowed, a combination of widespread investment in capacity expansion, and favourable terms of trade together suggest some pick up in growth. Progress of the domestic economy is therefore contingent upon continuing strong terms of trade and the success of business investment.

Australia's fiscal position, credit quality, employment levels and business confidence are strong and provide a positive overall environment for financial services businesses. Robust demand for business credit is helping offset the continuing moderation of demand for housing credit from its record peak. Competition across the banking industry, particularly for deposits, is likely to continue, with margins declining generally in line with experience in recent years.

In February 2005, the Bank increased its expected compound annual growth rate in cash earnings per share for the period 2003 to 2006 from exceeding 10 percent per annum to exceeding 12 percent per annum. Subject to market conditions, the Bank remains committed to at least achieving this goal. For the 2006 fiscal year, the Bank remains confident that the momentum within the business from Which new Bank will ensure that the Bank delivers EPS growth which equals or exceeds the average of its peers. As a consequence, the Bank expects dividend per share to further increase in the 2006 fiscal year subject to the factors considered in its dividend policy.

As announced on 14 June 2005, following Mr David Murray's retirement, Mr Ralph Norris will take up the position of Chief Executive Officer and Managing Director of the Bank from close of business on 22 September 2005. This timing allows for a smooth transition in the last year of Which new Bank and will facilitate continuing growth underpinned by the Bank's competitive positioning established with the Which new Bank programme.

Highlights (cont'd)

| Full Year Ended |  |  |  |
| :--- | ---: | ---: | ---: |
| Contributions to Profit (after income tax) | $\mathbf{3 0 / 0 6 / 0 5}$ | $\mathbf{3 0 / 0 6 / 0 4}$ | Jun 05 vs |
| Banking | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ | Jun 04 \% |
| Funds Management | $\mathbf{2 , 9 5 9}$ | 2,675 | 11 |
| Insurance | $\mathbf{3 5 1}$ | 274 | 28 |
| NPAT ("underlying basis") | $\mathbf{1 5 6}$ | 129 | 21 |
| Shareholder Investment Returns (after tax) | $\mathbf{3 , 4 6 6}$ | 3,078 | 13 |
| Which new Bank (after tax) | $\mathbf{1 7 7}$ | 152 | 16 |
| NPAT ("cash basis") | $\mathbf{( 1 0 5 )}$ | $(535)$ | large |
| Appraisal value uplift | $\mathbf{3 , 5 3 8}$ | 2,695 | 31 |
| Goodwill amortisation | $\mathbf{7 7 8}$ | 201 | large |
| NPAT ("statutory basis") | $\mathbf{( 3 2 5 )}$ | $(324)$ | - |
|  | $\mathbf{3 , 9 9 1}$ | 2,572 | 55 |
| Dividends on preference shares paid ${ }^{(1)}$ |  |  |  |
| Dividends on ordinary shares paid/declared | $\mathbf{1 3 1}$ | 101 |  |


| Half Year Ended |  |  |
| ---: | ---: | ---: |
| $\mathbf{3 0 / 0 6 / 0 5}$ | $\mathbf{3 1 / 1 2 / 0 4}$ | Jun 05 vs |
| $\mathbf{\$ M}$ | $\$ M$ | Dec 04 \% |
| $\mathbf{1 , 5 3 2}$ | 1,427 | 7 |
| $\mathbf{1 8 1}$ | 170 | 6 |
| 89 | 67 | 33 |
| $\mathbf{1 , 8 0 2}$ | 1,664 | 8 |
| $\mathbf{6 6}$ | 111 | $(41)$ |
| $\mathbf{( 8 6 )}$ | $(19)$ | large |
| $\mathbf{1 , 7 8 2}$ | 1,756 | 1 |
| $\mathbf{5 1 3}$ | 265 | large |
| $\mathbf{( 1 6 3 )}$ | $(162)$ | 1 |
| $\mathbf{2 , 1 3 2}$ | 1,859 | 15 |
|  |  |  |
| $\mathbf{7 0}$ | 61 |  |
| $\mathbf{1 , 4 3 4}$ | 1,083 |  |

${ }^{(1)}$ Includes dividends paid on Perls, Perls II, Trust Preferred securities and ASB preference shares.

|  | Full Year Ended |  |  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Shareholder Summary | 30/06/05 | 30/06/04 | $\begin{gathered} \hline \text { Jun } 05 \text { vs } \\ \text { Jun } 04 \% \\ \hline \end{gathered}$ | 30/06/05 | 31/12/04 | $\begin{gathered} \hline \text { Jun } 05 \text { vs } \\ \text { Dec } 04 \% \\ \hline \end{gathered}$ |
| Dividend per share - fully franked (cents) | 197 | 183 | 14 cents | 112 | 85 | 27 cents |
| Dividend cover - cash (times) | 1.4 | 1.1 |  | 1.2 | 1.6 |  |
| Dividend cover - underlying (times) | 1.3 | 1.3 |  | 1.2 | 1.5 |  |
| Earnings per share (cents) |  |  |  |  |  |  |
| Statutory - basic | 303.1 | 196.9 | 54 | 161.5 | 141.6 | 14 |
| Statutory - fully diluted | 303.0 | 196.8 | 54 | 161.4 | 141.6 | 14 |
| Cash basis - basic | 267.6 | 206.6 | 30 | 134.1 | 133.5 | - |
| Cash basis - fully diluted | 267.5 | 206.5 | 30 | 134.0 | 133.5 | - |
| Underlying basis - basic | 261.9 | 237.1 | 10 | 135.5 | 126.3 | 7 |
| Underlying basis - fully diluted | 261.8 | 237.0 | 10 | 135.5 | 126.3 | 7 |
| Dividend payout ratio (\%) |  |  |  |  |  |  |
| Statutory | 65.2 | 93.5 |  | 69.5 | 60.2 |  |
| Cash Basis ${ }^{(1)}$ | 73.9 | 73.9 |  | 83.8 | 63.9 |  |
| Weighted ave number of shares - basic | 1,273 | 1,256 |  | 1,277 | 1,269 |  |
| Weighted ave number of shares - fully diluted | 1,274 | 1,257 |  | 1,278 | 1,270 |  |
| Return on Equity - cash (\%) | 16.0 | 12.7 | 330 bpts | 15.9 | 16.0 | (10) bpts |
| Return on Equity - underlying (\%) | 15.6 | 14.6 | 100 bpts | 16.1 | 15.1 | 100 bpts |

${ }^{(1)}$ Dividend payout ratio for June 2004 excludes the impact of Which new Bank expenses ( $\$ 535$ million after tax), as communicated at the commencement of the program. No adjustment has been made for 2005.


## Important Dates for Shareholders

15 August 2005 Ex-Dividend Date
19 August 2005 Record Date
23 September 2005 Final Dividend Payment
28 October 2005 Annual General Meeting
15 February 20062006 Interim Results Announcement

Highlights (cont'd)

|  | Full Year Ended |  |  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Group Performance Summary | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \\ \hline \end{array}$ | $\begin{gathered} \hline \text { Jun } 05 \text { vs } \\ \text { Jun } 04 \text { \% } \\ \hline \end{gathered}$ | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \hline 31 / 12 / 04 \\ \$ M \\ \hline \end{array}$ | $\begin{aligned} & \hline \text { Jun } 05 \text { vs } \\ & \text { Dec } 04 \% \\ & \hline \end{aligned}$ |
| NPAT ("statutory basis") | 3,991 | 2,572 | 55 | 2,132 | 1,859 | 15 |
| NPAT ("cash basis") | 3,538 | 2,695 | 31 | 1,782 | 1,756 | 1 |
| NPAT ("underlying basis") ${ }^{(1)}$ | 3,466 | 3,078 | 13 | 1,802 | 1,664 | 8 |
| Net Interest Income | 5,966 | 5,410 | 10 | 3,033 | 2,933 | 3 |
| Other banking income | 2,915 | 2,846 | 2 | 1,503 | 1,412 | 6 |
| Funds management income | 1,261 | 1,158 | 9 | 646 | 615 | 5 |
| Insurance income | 747 | 678 | 10 | 387 | 360 | 8 |
| Total Operating Income | 10,889 | 10,092 | 8 | 5,569 | 5,320 | 5 |
| Shareholder investment returns | 237 | 196 | 21 | 92 | 145 | (37) |
| Policyholder tax benefit | 228 | 203 | 12 | 117 | 111 | 5 |
| Total Income | 11,354 | 10,491 | 8 | 5,778 | 5,576 | 4 |
| Operating expenses | 5,697 | 5,500 | 4 | 2,869 | 2,828 | 1 |
| Which new Bank | 150 | 749 | large | 122 | 28 | large |
| Total Operating Expenses | 5,847 | 6,249 | (6) | 2,991 | 2,856 | 5 |
| Charge for bad and doubtful debts | 322 | 276 | 17 | 176 | 146 | 21 |
| Net Profit Before Income Tax | 5,185 | 3,966 | 31 | 2,611 | 2,574 | 1 |
| Policyholder tax expense | 228 | 203 | 12 | 117 | 111 | 5 |
| Corporate tax expense | 1,409 | 1,059 | 33 | 707 | 702 | 1 |
| Outside equity interests | 10 | 9 | 11 | 5 | 5 | - |
| NPAT ("cash basis") | 3,538 | 2,695 | 31 | 1,782 | 1,756 | 1 |
| Appraisal value uplift | 778 | 201 | large | 513 | 265 | large |
| Goodwill amortisation | (325) | (324) | - | (163) | (162) | 1 |
| NPAT ("statutory basis") | 3,991 | 2,572 | 55 | 2,132 | 1,859 | 15 |

${ }^{(1)}$ Underlying basis excludes Which new Bank and Shareholder investment returns.

|  | Full Year Ended |  |  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Key Performance Indicators | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \end{array}$ | $\begin{gathered} \hline \text { Jun } 05 \text { vs } \\ \text { Jun } 04 \% \end{gathered}$ | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 31 / 12 / 04 \\ \$ M \end{array}$ | Jun 05 vs Dec 04 \% |
| Banking |  |  |  |  |  |  |
| Net interest margin (\%) | 2.45 | 2.53 | (8) bpts | 2.45 | 2.44 | 1 bpt |
| Average interest earning assets | 243,948 | 214,187 | 14 | 249,586 | 238,402 | 5 |
| Average interest bearing liabilities | 225,592 | 197,532 | 14 | 230,354 | 220,908 | 4 |
| Funds Management |  |  |  |  |  |  |
| Operating income to average funds under administration (\%) | 1.09 | 1.11 | (2) bpts | 1.09 | 1.10 | (1) bpt |
| Funds under administration - spot | 123,064 | 109,883 | 12 | 123,064 | 117,440 | 5 |
| Insurance |  |  |  |  |  |  |
| Inforce premiums | 1,265 | 1,167 | 8 | 1,265 | 1,199 | 6 |
| Capital Adequacy |  |  |  |  |  |  |
| Tier 1 (\%) | 7.46 | 7.43 |  | 7.46 | 7.46 |  |
| Total (\%) | 9.75 | 10.25 |  | 9.75 | 9.60 |  |
| Adjusted Common Equity | 4.91 | 4.75 |  | 4.91 | 4.76 |  |


| Credit Ratings | Long-term | Short-term | Affirmed |
| :--- | ---: | ---: | ---: |
| Fitch Ratings | AA | F1+ | Jun 05 |
| Moody's Investor Services | Aa3 | $\mathrm{P}-1$ | Jun 05 |
| Standards \& Poor's | AA- | A-1+ | Jun 05 |

The Bank continues to maintain a strong capital position which is reflected in its credit ratings which remained unchanged for the year. Additional information regarding the Bank's capital is disclosed on pages 46 and 47.

| As at |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Balance Sheet Summary | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ \mathrm{M} \end{array}$ | $\begin{array}{r} \hline 31 / 12 / 04 \\ \$ M \end{array}$ | 30/06/04 | Jun 05 vs Dec 04 \% | $\begin{gathered} \hline \text { Jun } 05 \text { vs } \\ \text { Jun } 04 \text { \% } \end{gathered}$ |
| Lending Assets ${ }^{(2)}$ | 235,849 | 224,402 | 205,946 | 5 | 15 |
| Total assets | 329,035 | 320,952 | 305,995 | 3 | 8 |
| Total liabilities | 302,975 | 295,885 | 281,110 | 2 | 8 |
| Shareholders' equity | 26,060 | 25,067 | 24,885 | 4 | 5 |
| Assets held and FUA |  |  |  |  |  |
| On Balance Sheet |  |  |  |  |  |
| Banking assets | 292,026 | 284,258 | 269,066 ${ }^{(1)}$ | 3 | 9 |
| Insurance Funds under administration | 22,959 | 23,221 | 22,952 | (1) | - |
| Other insurance and internal funds management assets | 14,050 | 13,473 | $13,977^{(1)}$ | 4 | 1 |
|  | 329,035 | 320,952 | 305,995 | 3 | 8 |
| Off Balance Sheet |  |  |  |  |  |
| Funds under administration | 100,105 | 94,219 | 86,931 | 6 | 15 |
|  | 429,140 | 415,171 | 392,926 | 3 | 9 |

[^0]| Productivity and Efficiency | Full Year Ended |  |  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 30/06/05 | 30/06/04 | $\begin{aligned} & \hline \text { Jun } 05 \text { vs } \\ & \text { Jun } 04 \% \end{aligned}$ | 30/06/05 | 31/12/04 | $\begin{aligned} & \text { Jun } 05 \text { vs } \\ & \text { Dec } 04 \text { \% } \end{aligned}$ |
| Banking |  |  |  |  |  |  |
| Expense to income (\%) | 50.2 | 59.2 | 15.2 | 50.3 | 50.1 | (0.4) |
| Underlying expense to income (\%) | 48.9 | 50.8 | 3.7 | 48.1 | 49.7 | 3.2 |
| Funds Management |  |  |  |  |  |  |
| Expense to average FUA (\%) | 0.73 | 0.80 | 8.8 | 0.72 | 0.74 | 2.7 |
| Underlying expense to average FUA (\%) | 0.70 | 0.76 | 7.9 | 0.68 | 0.72 | 5.6 |
| Insurance |  |  |  |  |  |  |
| Expense to average inforce premiums (\%) | 45.5 | 47.3 | 3.8 | 46.6 | 44.9 | (3.8) |
| Underlying expense to average inforce premiums (\%) | 45.3 | 46.1 | 1.7 | 46.5 | 44.8 | (3.8) |


| Expense ratios ${ }^{(1)}$ |  |  |
| :---: | :---: | :---: |
|  |  |  |
|  | CAGR $=5.1 \%$ |  |
| 0.87\% | CAGR = 8.4\% | $\underset{0.73 \%}{\text { Funds }}{ }_{\text {Mgt }}{ }^{4}$ |
| Jun 03 <br> ${ }^{(1)}$ On a cash basis <br> ${ }^{22}$ Expense to income | ${ }^{(3)}$ Expense to average inforce premiums <br> ${ }^{(4)}$ Expense to average funds under administration | Jun 05 |

## Which new Bank Summary

## Background

In September 2003, the Bank launched its Which new Bank customer service vision "To excel in customer service". The service transformation consists of three themes; excellent customer service through engaged people supported by simple processes.

The Bank estimated a spend of $\$ 1,480$ million over the three years to 2006. This included $\$ 600$ million of normal project spend, and an additional $\$ 620$ million in areas such as systems and process simplification, technology and staff training and $\$ 260$ million invested in the branch network.
The Bank provided the following financial guidance:

- An increase in cash EPS exceeding 10\% CAGR over the three years, which has subsequently been revised upwards to exceed 12\% CAGR;
- Achieving a 4-6\%pa productivity improvement;
- Regaining profitable market share in key business lines; and
- Increasing dividends each year.


## Progress in 2005

The Bank continues to make significant progress on its market commitments, with net benefits in 2005 totalling $\$ 724$ million. Market shares in key business lines have improved (home loans, personal lending, funds management) or are showing signs of turn-around (business lending, deposits). Efficiency gains are being recorded in each segment. Dividends have continued to increase throughout the program.
Progress within the major initiatives include the following:

- "CommLeader" the Bank's leadership program which provides a common understanding of our approach to leadership and desired behaviours that underpin the cultural change, has been completed by 300 senior leaders;
- Service and sales training for 27,000 staff has been completed, thereby equipping staff and managers to provide higher quality needs analysis and improved service to our customers;
- "CommWay" initiatives have achieved turnaround time improvement across many of the Bank's processes. In addition, a significant improvement in response times for home loans and personal loans has been achieved with end-to-end systems and process redesign.
- "CommSee" the new customer management platform, that provides our customer service staff with ready access to imaged client documents and authorities, is making it easier to view customer information. More than half our branches now have CommSee operating and we are averaging over 90,000 referrals per month and maintaining a conversion rate of around $30 \%$. Although CommSee is still being implemented across the country, the momentum gained during the second half of the year will position us well to benefit fully from this customer service initiative;
- A further 127 branches have been refurbished this year, bringing the number of branches modernised to help our people provide faster, more efficient service, to 252 ;
- The new NetBank platform was introduced in April 2005 providing enhanced functionality and greater flexibility for our 2 million online customers;
- A redesign of Support Functions has led to the implementation of new business models, achieving simplification and efficiency gains and improving customer service as reflected in the internal customer service survey results; and
- The Wealth Management team achieved its June 2005 goal of reducing the number of product systems to seven. This brings the number of systems decommissioned to 10 , since the beginning of Which new Bank.


## Key metrics

Customer service
Product sales per retail staff member for the June 2005 quarter are $25 \%$ higher than at the commencement of Which new Bank in September 2003.

Customer queue times across branches have improved with 85\% of branches now serving customers, on average, within two minutes, compared with $41 \%$ at the start of the program.

Our internal Service Quality Index, which tracks a number of our service indicators, has moved from 7.7 in June 2003 to 8.5 in June 2005. Our Strength of Relationship score has increased slightly from 5.7 in the June 2003 quarter to 5.9 in the June 2005 quarter.

## Engaged People

The annual Gallup Survey, measuring employee engagement, showed the Bank increased its percentile rating from $74^{\text {th }}$ in May 2003 to $77^{\text {th }}$ in May 2005. This is against our target of exceeding the global best practice mark at the $75^{\text {th }}$ percentile.

Our recently introduced internal customer service survey, which surveys our support and operations staff for quality of service provided, has risen for the third successive quarter. The latest result show $88 \%$ of internal customers agree that they receive excellent service.

The staff engagement survey reaffirmed progress with results improving in the last six months. This includes staff having a clear understanding of the customer service vision, where the Bank is headed and that we have an environment where ideas and knowledge are more freely shared.

## Simple processes

CommWay, the Bank's approach to continuous improvement, has completed 41 projects averaging a 49\% improvement in turnaround times as well as achieving efficiency gains. Projects were completed across all major operations and support areas. In addition, the program has built competencies across the Bank, with over 450 business people skilled in applying the tools and methodologies as part of their everyday role.

Customers are being provided with quicker credit decisions for home loans and personal loans. The proportion of conditional approvals able to be provided on-the-spot has increased to $71 \%$ for home loans in branches, and $45 \%$ for personal loans, compared with $47 \%$ and $0 \%$ respectively at the start of the program. This will continue to rise as additional initiatives are fully implemented.

## Focus for 2006

The Bank continues to make significant progress in its customer service transformation and remains confident that with the momentum gained so far, it will meet all the Which new Bank market commitments.

The 2006 financial year will see the completion of all major Which new Bank projects including the deployment of CommSee across Australia. We expect customer service to continue to improve as our people further embrace the service and sales culture, our customer service staff are provided with better tools to serve customers and turnaround times continue to reduce.

| Which New Bank | Full Year Ended |  | Half Year Ended |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 31 / 12 / 04 \\ \$ M \end{array}$ |
| Gross spend | 601 | 634 | 346 | 255 |
| Change in provision for future costs | (97) | 208 | (40) | (57) |
| Investments capitalised | (154) | (112) | (84) | (70) |
| Net Which new Bank expenses | 350 | 730 | 222 | 128 |
| Less: Normal project spend | (200) | (200) | (100) | (100) |
| Expensing of previously capitalised software | - | 219 | - | - |
| Incremental WnB expense - before tax | 150 | 749 | 122 | 28 |
| Incremental WnB expense - after tax | 105 | 535 | 86 | 19 |
| Which new Bank expense to date | 1,235 | 634 | 1,235 | 889 |
|  | Full Year Ended |  | Half Year Ended |  |
|  | 30/06/05 | 30/06/04 | 30/06/05 | 31/12/04 |
| Incremental WnB expense by Segment | \$M | \$M | \$M | \$M |
| Banking | 112 | 698 | 97 | 15 |
| Funds Management | 36 | 37 | 24 | 12 |
| Insurance | 2 | 14 | 1 | 1 |
| Incremental WnB expense - before tax | 150 | 749 | 122 | 28 |
|  | Full Year Ended |  | Half Year Ended |  |
|  | 30/06/05 | 30/06/04 | 30/06/05 | 31/12/04 |
| Which new Bank benefits - total | \$M | \$M | \$M | \$M |
| Gross benefits - Revenue | 340 | 152 | 192 | 148 |
| Less: Additional operating expenses | (67) | (60) | (36) | (31) |
| Net benefits - Revenue | 273 | 92 | 156 | 117 |
| Gross benefits - Expenses | 451 | 145 | 267 | 184 |
| Net benefits pre tax | 724 | 237 | 423 | 301 |
| Target communicated to market | 620 | 200 |  |  |

The impact on current full year expenses is the net of $\$ 451$ million cost benefits, less the impact of additional operating expenses of $\$ 67$ million, totalling $\$ 384$ million. The ratio of net benefits is: revenue $38 \%$ : expenses $62 \%$ (2004 was $39 \%$ and $61 \%$ respectively).

|  | Full Year Ended |  | Half Year Ended |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 30/06/05 | 30/06/04 | 30/06/05 | 31/12/04 |
| Investment capitalised under WnB | \$M | \$M | \$M | \$M |
| Branch Refurbishment | 58 | 74 | 45 | 13 |
| IT systems | 96 | 38 | 39 | 57 |
| Total amount capitalised | 154 | 112 | 84 | 70 |

The balance of capitalised IT systems at 30 June 2005 was $\$ 182$ million.


## Banking Analysis

## Financial Performance and Business Review

The 2005 underlying profit after tax for the banking business increased by $11 \%$ to $\$ 2,959$ million. The performance during the year was underpinned by:

- Strong volume growth in home lending, up $15 \%$ to $\$ 140$ billion and personal lending, up $19 \%$ to $\$ 16$ billion;
- Stable net interest margin since June 2004 to bring the full year NIM to $2.45 \%$, eight basis points below the average for the prior year;
- Continued market share growth in the key retail lending products;
- Good cost control, with relatively flat costs, and
- Bad debt expense as a proportion of Risk Weighted Assets remaining at 17 basis points.
The underlying result for the second half of the year increased $7 \%$ to $\$ 1,532$ million from $\$ 1,427$ million in the first half. The second half performance reflects:
- Home lending volumes remaining ahead of market growth, despite a slow down across the market in the second half;
- Continued stable product margins;
- Operating costs being relatively flat compared with the first half; and
- Improved productivity with the underlying cost to income ratio dropping to $48.1 \%$.


## Australian Retail

The Australian retail banking operations performed strongly over the year.

The Bank was able to further improve its market share position in home lending, credit cards and other personal lending through a combination of competitive products, effective marketing and good customer service. Margins increased in all products except home loans, where there was only a minor contraction, reflecting growth in third party volumes.

Credit quality remained sound. A decision was taken to increase the risk profile on personal lending unsecured credit, which had a positive impact on lending volume and revenue growth, but with some increase in the bad debt expense. The Bank's personal loan quality remains on par with the average of major competitors.

There has been some loss of retail deposit market share in the high interest rate segment as competitors aggressively price in an effort to gain market share. The Bank's strategy remains focused on delivering segmented product offers as the basis for maintaining profitable market share. In June, the Bank introduced its new NetBank Saver account to meet the needs of customers in this market segment.

The Bank introduced changes to its mortgage broker business model during the year with a progressive implementation from April 2005. Results to date have been in line with expectations, including a significant reduction in the proportion of introductory rate or "honeymoon" business. Separately, development continues on the Bank's new commission-only proprietary home loan channel "Innovators" (launched late 2004), with early results encouraging. The new channel is designed to acquire new home loan customers from external sources,
and to complement our existing branch, mobile and broker channels.

## Premium, Business \& Corporate and Institutional

Premium Business Services provides financial services to a broad client base that incorporates the institutional, corporate and business segments as well as the Bank's high-net worth personal clients.

Our working capital services business had a strong year with continued market share growth and good earnings momentum. The global markets trading business was limited by the low volatility in the Australian dollar and in particular Australian interest rates, leading to some decline in domestic customer activity. The lending business saw intense competition, especially for larger credit and particularly during the first half of the year.

While business lending market share reduced slightly, the Bank's pricing and credit discipline led to further improvements in credit quality.

The Bank's relationship based service approach has been successful for a broad range of investment products including primary offerings of equities and debt.

Other performance highlights include:

- Lead roles in a number of new financings, including a $\$ 1$ billion bond issue for Goldman Sachs and a $\$ 1.9$ billion Syndicated Standby Revolving and Term Loan Facility for Qantas Airways Ltd. This was the largest Australian dollar syndicated debt raising by an Australian corporate in the market last year; and
- The acquisition of AOT Australia, which further leverages CommSec's scale into the institutional market. CommSec continues to be the most active broker by number of transactions on the ASX and has the busiest single purpose website in Australia.


## Asia Pacific

Asia Pacific Banking incorporates the retail and commercial banking operations in New Zealand, Fiji, and Indonesia. ASB Bank in New Zealand represents the majority of this business and their results are separately disclosed in appendix 21 on page 64.

During the year, the Bank acquired an 11\% interest in Jinan City Commercial Bank, one of the 10 largest city commercial banks in China by assets. Subject to regulatory approval, the Bank will also acquire a $19.9 \%$ interest in Hzangzhou City Commercial Bank, ranked in the top five city commercial banks by assets.

The New Zealand banking sector has continued to remain buoyant during the second half, with some evidence of a slowdown in the home loan market. The impact of the cash rate increases continues to be negative across the market and competition remains intense.

ASB Bank has strengthened its position, further increasing its market share in home lending throughout the year.

ASB Bank was recognised for the third consecutive year as the "Bank of the Year" for New Zealand (Source: Banker Magazine, UK) reflecting the Bank's strong operational performance and commitment to customer service.

|  | Full Year Ended |  |  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Key Performance Indicators | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \end{array}$ | $\begin{aligned} & \hline \text { Jun } 05 \text { vs } \\ & \text { Jun } 04 \% \end{aligned}$ | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \text { 31/12/04 } \\ \$ M \end{array}$ | $\begin{aligned} & \text { Jun } 05 \text { vs } \\ & \text { Dec } 04 \% \end{aligned}$ |
| Net interest income | 5,966 | 5,410 | 10 | 3,033 | 2,933 | 3 |
| Other operating income | 2,915 | 2,846 | 2 | 1,503 | 1,412 | 6 |
| Total Operating Income | 8,881 | 8,256 | 8 | 4,536 | 4,345 | 4 |
| Operating expenses | 4,344 | 4,191 | 4 | 2,184 | 2,160 | 1 |
| Which new Bank | 112 | 698 | large | 97 | 15 | large |
| Total Operating Expenses | 4,456 | 4,889 | (9) | 2,281 | 2,175 | 5 |
| Charge for bad and doubtful debts | 322 | 276 | 17 | 176 | 146 | 21 |
| Net profit before Income Tax | 4,103 | 3,091 | 33 | 2,079 | 2,024 | 3 |
| Income tax expense | 1,220 | 914 | 33 | 615 | 605 | 2 |
| Outside equity interests | 3 | 1 | - | 1 | 2 | - |
| NPAT ("cash basis") | 2,880 | 2,176 | 32 | 1,463 | 1,417 | 3 |
| NPAT("underlying basis") ${ }^{(1)}$ | 2,959 | 2,675 | 11 | 1,532 | 1,427 | 7 |
| Productivity and other measures |  |  |  |  |  |  |
| Expense to income (\%) | 50.2 | 59.2 | 15.2 | 50.3 | 50.1 | (0.4) |
| Expense to income - underlying (\%) | 48.9 | 50.8 | 3.7 | 48.1 | 49.7 | 3.2 |
| Effective corporate tax rate (\%) | 29.7 | 29.6 | 10 bpts | 29.6 | 29.9 | (30) bpts |
| Balance Sheet |  |  |  |  |  |  |
| Lending assets (\$m) ${ }^{(2)}$ | 235,849 | 205,946 | 15 | 235,849 | 224,202 | 5 |
| Average interest earning assets (\$m) | 243,948 | 214,187 | 14 | 249,586 | 238,402 | 5 |
| Average interest bearing liabilities (\$m) | 225,592 | 197,532 | 14 | 230,354 | 220,908 | 4 |
| Asset Quality |  |  |  |  |  |  |
| Risk weighted assets (\$m) | 189,559 | 169,321 | 12 | 189,559 | 180,673 | 5 |
| Net impaired assets (\$m) | 219 | 197 | 11 | 219 | 238 | (8) |
| General provision/Risk weighted assets (\%) | 0.73 | 0.82 | (9) bpts | 0.73 | 0.76 | (3) bpts |
| Total provisions/Gross impaired assets (net of interest reserved) (\%) | 411.4 | 451.8 | - | 411.4 | 373.0 | - |
| Bad debt expense as a \% of Risk weighted assets annualised (\%) | 0.17 | 0.16 | 1 bpt | 0.19 | 0.16 | 3 bpts |


${ }^{(1)}$ Underlying basis excludes Which new Bank.
${ }^{(2)}$ Lending assets comprise Loans, Advances, and Other Receivables (gross of provisions for impairment) and Bank acceptances of customers.

## Banking Analysis (cont'd)

## Total Banking Income

Total banking income comprises income from the Australian Retail; Premium, Business \& Corporate and Institutional; Group Treasury and Asia Pacific operations.


- Australian Retail Banking Services: Total income increased by $9 \%$ from the prior year to $\$ 4,679$ million, driven largely by higher interest income, with growth in lending assets of $15 \%$ while margins remained stable. Income during the second half was $5 \%$ above the first half.
- Premium, Business \& Corporate and Institutional and Group Treasury: Total income was $6 \%$ above the prior full year and reflects improved growth in lending assets. Income in the second half of the year was relatively flat compared with the first half.
- Asia Pacific: The increase in total income by $17 \%$ from the prior year reflects the benefits of continued strong lending growth in ASB Bank combined with a stronger New Zealand Dollar. Income in the second half of the year was $6 \%$ above the first half.


## Net Interest Income

Net interest income for the year increased by $10 \%$ to $\$ 5,966$ million. The growth was driven by a $14 \%$ increase in average interest earning assets, partially offset by an eight basis points contraction in the net interest margin to 2.45\%.

During the second half of the year, with evidence of a slow down in home lending activity, net interest income increased $3 \%$ on the first half. This was the result of a $5 \%$ growth in average interest earning assets, a stable net interest margin (2.45\%) and three less days in the second half compared with the first half.


## Volume

Average interest earning assets increased by $\$ 26$ billion over the year to $\$ 250$ billion, reflecting a $\$ 28$ billion increase in lending assets. Average liquid assets reduced by $\$ 3$ billion during the year.

The largest contributor to the increase in average interest earning assets was the continued resilience of home lending in Australia and New Zealand.

Average home loan balances increased by 19\% since 30 June 2004 to $\$ 132$ billion (19\% growth excluding
securtisation). This growth was ahead of the market, in both the Australia and New Zealand residential lending sectors.

During the second half of the year, home lending activity across the market slowed as expected. Average home lending balances increased 6\% (down from 10\% in the first half).

Personal lending average balances increased \$2 billion (15\%) since June 2004, with strong growth across all major products including personal loans, credit cards and margin lending.

Average balances for Business, Corporate and Institutional lending grew 13\% over the full year, across a number of lines of business including variable lending, hire purchase and term loans. During the second half average balances grew by $5 \%$ relative to the first half.

## Interest Margin

The net interest margin for the full year of $2.45 \%$ was eight basis points below the prior year. Following the contraction which occurred during the second half of last year, the NIM has remained stable over the past 12 months. The average monthly margin for the June 2005 half year of $2.45 \%$ was in line with the average margin for the June 2004 half year of $2.46 \%$.


Factors impacting on the margin relative to the June 2004 half year included:

- Funding Mix: increased reliance on wholesale funding as a result of the strong growth in home lending outpacing retail deposit growth. The impact was to reduce NIM by four basis points.
- Asset Mix: continued strong growth in home loans balances (lower margin than other products) compared with other lending caused a slight reduction in NIM, but this was more than offset by the reduced level of non-lending liquid assets.
- Other: while competition remained strong across all products, the Bank continued to focus on maintaining the net interest margin. Most product margins remained relatively flat, which together with a slight benefit from a cash rate increase led to a one basis point increase in NIM.
During the second half of the year the net interest margin stabilised at $2.45 \%$, up one basis point from the first half. This outcome reflected relatively stable margins across the major lending assets.


## Other Banking Income

|  | Full Year Ended |  | Half Year Ended |  |
| :--- | ---: | ---: | ---: | ---: |
|  | $\mathbf{3 0 / 0 6 / 0 5}$ | $\mathbf{3 0 / 0 6 / 0 4}$ | $\mathbf{3 0 / 0 6 / 0 5}$ | $\mathbf{3 1 / 1 2 / 0 4}$ |
|  | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ |
| Commissions and Fees | $\mathbf{1 , 5 9 5}$ | 1,503 | $\mathbf{7 9 8}$ | 797 |
| Lending fees | $\mathbf{7 5 3}$ | 724 | $\mathbf{3 9 5}$ | 358 |
| Trading income | $\mathbf{4 4 0}$ | 499 | $\mathbf{2 2 1}$ | 219 |
| Other | $\mathbf{1 2 7}$ | 120 | $\mathbf{8 9}$ | 38 |
| Other Banking Income | $\mathbf{2 , 9 1 5}$ | $\mathbf{2 , 8 4 6}$ | $\mathbf{1 , 5 0 3}$ | $\mathbf{1 , 4 1 2}$ |
|  |  |  |  |  |

Other banking income increased $2 \%$ to $\$ 2,915$ million compared with $\$ 2,846$ million in the prior year. During the current year higher volume related commission and lending fees income were partially offset by lower trading income.

During the second half of the year, income increased 6\% over the first half with increased volumes, changes in upfront commission payments to mortgage brokers and higher leasing income attributable to a change in tax legislation. Commission and trading income were broadly in line with the first half of the year.


## During the year:

- Commissions and Fees increased $6 \%$ to $\$ 1,595$ million driven by increased volumes and completion of major infrastructure transactions (including Tollways) during the first half of the year. Credit card volume increases were driven by increased activity levels, combined with the launch of the Platinum card during March 2004. There was no significant growth in commission and fee income in the second half, relative to the first half of the year.
- Lending Fees increased $4 \%$ to $\$ 753$ million with volume increases in bill and overdraft facilities being the primary drivers. Second half income increased 10\% on the first half, reflecting a reduction in upfront commission payments to mortgage brokers, combined with continued higher volumes in personal lending, overdraft and bill facilities.
- Trading Income of $\$ 440$ million was $12 \%$ below the prior year with lower market volatility and difficult trading conditions while lower volumes were recorded across the derivatives and foreign exchange sectors. Second half trading income levels were in line with the first half.
- Other Banking Income was relatively flat for the year. Current year income includes an amount of $\$ 52$ million due to the change in tax consolidation legislation for leasing (recognised in the second half of the year). The prior year included profits from strategic assets sales (Bank of Queensland and Fleet Lease) totalling \$71 million, partially offset by a $\$ 31$ million equity accounting loss of an associated entity due to a change in it's accounting policy.


## Operating Expenses

Operating expenses within the Banking business increased $4 \%$ to $\$ 4,344$ million during the current year. Operating expenses during the year were impacted by:

- Average increase of $4 \%$ in staff expenses reflecting labour market movements and other inflation-related cost increases;
- Volume growth in the New Zealand Banking operations;
- A stronger New Zealand Dollar contributing an additional $\$ 20$ million in costs; and
- Increased costs associated with large compliance related projects (e.g. Basel II, IFRS and Sarbanes Oxley) totalling \$35 million for the year ( $\$ 15$ million in 2004).
Excluding the impact of the higher New Zealand Dollar and increased compliance project costs, operating expenses increased by $3 \%$.

During the second half of the year, operating costs were virtually flat, increasing by only $1 \%$ to $\$ 2,184$ million. Costs across the core Australian banking segments were at or below the first half, offset by volume related increases within the New Zealand Banking operations.

## Productivity



The underlying Banking expense to income ratio dropped to below $50 \%$ for the first time to $48.9 \%$ over the year. This favourable result was attributable to higher income (8\% increase) without a corresponding rise in underlying expenses. The benefits realised under the Which new Bank program continue to increase.

The underlying Banking expense to income ratio for the second half was 48.1\%, down from $49.7 \%$ in the first half and $50.8 \%$ in the prior June half year.

## Bad and Doubtful Debts

The total charge for bad and doubtful debts for the full year was $\$ 322$ million, which is 17 basis points of Risk Weighted Assets. This level is consistent with the prior year.

Impaired assets were $\$ 395 m$ at year end, down from \$445m at December 2004 and up from \$363m at June 2004.

The Bank remains well provisioned, with total provisions for impairment as a percentage of gross impaired assets net of interest reserved of 411\% (December 2004: 373\%, June 2004: 452\%). General provision as a percentage of risk weighted assets is $0.73 \%$ compared with $0.76 \%$ as at 31 December 2004 and $0.82 \%$ as at 30 June 2004.

## Taxation Expense

The corporate tax charge for the full year was $\$ 1,220$ million, an effective tax rate of $29.7 \%$ compared with $29.6 \%$ in the prior year.

The effective tax rate in the second half of the current year was $29.6 \%$, down from $29.9 \%$ in the first half.

Banking Analysis (cont'd)

## Assets \& Liabilities

| Retail Lending | As at |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Major Balance Sheet Items (gross of impairment) | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 31 / 12 / 04 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \end{array}$ | $\begin{aligned} & \hline \text { Jun } 05 \text { vs } \\ & \text { Dec } 04 \% \end{aligned}$ | $\begin{gathered} \hline \text { Jun } 05 \text { vs } \\ \text { Jun } 04 \% \\ \hline \end{gathered}$ |
| Lending assets - Home Lending (excl. securitisation) | 129,913 | 121,704 | 112,488 | 7 | 15 |
| Lending assets - Home Lending | 119,094 | 115,313 | 104,883 | 3 | 14 |
| Lending assets - Personal Lending | 15,477 | 14,317 | 13,160 | 8 | 18 |
| Market Share Percentage ${ }^{(1)}$ |  |  |  |  |  |
| Home Loans | 19.9 | 19.6 | $19.3{ }^{(2)}$ |  |  |
| Credit cards | 22.9 | 23.2 | $22.7^{(2)}$ |  |  |

${ }^{(1)}$ Refer to definitions on page 70
${ }^{(2)}$ As reported in the June 2004 Profit Announcement

## Home Lending

Home loan balances (net of securitisation) increased by $14 \%$ from 30 June 2004 to $\$ 119$ billion. Excluding the impact of securitisation, (there were a number of tranches in the past six months), the growth since June 2004 totalled 15\% and 7\% since December 2004. Home lending market share improved, rising 63 basis points since June 2004 (up 31 basis points from December 2004) to 19.9\% as at June 2005. Market share has improved each month in the year to June 2005.

The Bank's branches continue to perform strongly, with growth ahead of the overall market. This has been supported by further increases in broker originated loans which now account for $21 \%$ of the Bank's total Australian book.

## Personal Lending

Personal lending balances increased by $18 \%$ over the full year to $\$ 15.5$ billion, and by $8 \%$ over the past six months.

Personal Loans have grown strongly, as the Bank has sought to optimise the relationship between risk and reward. Growth in credit card balances reflected higher activity levels and the launch of a new Platinum card in March 2004. Market share in credit cards has improved 20 basis points since June 2004. Margin Lending balances continued to grow throughout the year, assisted by strong equity markets.

| Business, Corporate and Institutional Lending ${ }^{(1)}$ | As at |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ \mathrm{M} \\ \hline \end{array}$ | $\begin{array}{r} \hline 31 / 12 / 04 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \\ \hline \end{array}$ | $\begin{aligned} & \text { Jun } 05 \text { vs } \\ & \text { Dec } 04 \text { \% } \end{aligned}$ | $\begin{gathered} \hline \text { Jun } 05 \text { vs } \\ \text { Jun } 04 \% \\ \hline \end{gathered}$ |
| Interest earning lending assets | 51,584 | 48,424 | 45,899 | 7 | 12 |
| Bank acceptances of customers | 16,786 | 16,297 | 15,019 | 3 | 12 |
| Cash and other liquid assets | 11,144 | 10,667 | 13,379 | 4 | (17) |
| Trading \& investment securities | 22,057 | 23,525 | 23,884 | (6) | (8) |
| Market Share Percentage |  |  |  |  |  |
| Business Lending | 13.4 | $13.5{ }^{(2)}$ | $13.8{ }^{(2)}$ |  |  |
| Asset Finance ${ }^{(4)}$ | 16.6 | $16.7{ }^{(3)}$ | 16.8 |  |  |
| Transaction Services (Commercial) ${ }^{(5)}$ | 24.8 | $24.4{ }^{(3)}$ | $24.4{ }^{(3)}$ |  |  |
| Transaction Services (Corporate) ${ }^{(6)}$ | 22.1 | $21.4{ }^{(3)}$ | $20.9{ }^{(3)}$ |  |  |

${ }^{(1)}$ Includes Group Treasury
${ }^{(2)}$ Refer to definitions on page 70
${ }^{(3)}$ As reported in the December 2004 Profit Announcement
${ }^{(4)}$ Source: AELA (Aust Equip Lessors Assoc) as at May 2005. The comparatives have been restated to now also include other CBA receivables (previously included CBFC business only)

## Lending Assets

Business, Corporate and Institutional interest earning lending has increased $\$ 5.7$ billion or $12 \%$ over the year to $\$ 51.6$ billion at June 2005 ( $\$ 3.2$ billion or $7 \%$ growth since December 2004). Bank acceptances increased by $12 \%$ since June 2004 (3\% growth since December 2004) with Bill facilities continuing to be a valuable source of financing for our customers.

Total lending growth market share (including bank acceptances) decreased slightly during the second half of the year to $13.4 \%$. Business credit spreads, particularly for large transactions, contracted further throughout the year, reflecting the higher competitive business environment.
${ }^{(5)}$ Source: East \& Partners as at February 2005. Survey respondents included companies with $\$ 20$ million to $\$ 340$ million turnover.
${ }^{(6)}$ Source: East \& Partners as at May 2005. Survey respondents are companies with turnover greater than $\$ 340$ million

## Trading and Investment Securities

Trading and Investment securities decreased by $\$ 1.8$ billion over the year ( $\$ 1.5$ billion since December 2005) to $\$ 22.1$ billion at June 2005.

## Transaction Services

Transaction market share for medium (commercial) and large corporations continued to grow, increasing 40 and 70 basis points respectively over the past year.

| Deposits Australia | As at |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 31 / 12 / 04 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \end{array}$ | $\begin{aligned} & \hline \text { Jun } 05 \mathrm{vs} \\ & \text { Dec } 04 \text { \% } \\ & \hline \end{aligned}$ | $\begin{gathered} \hline \text { Jun } 05 \text { vs } \\ \text { Jun } 04 \% \\ \hline \end{gathered}$ |
| Transaction Deposits | 30,501 | 29,394 | 28,887 | 4 | 6 |
| Savings Deposits | 34,205 | 33,603 | 32,914 | 2 | 4 |
| Investment Deposits | 52,286 | 50,566 | 47,844 | 3 | 9 |
| Deposits not bearing Interest | 5,823 | 5,885 | 5,407 | (1) | 8 |
| Sub Total Deposits (excl CD's and other) | 122,815 | 119,448 | 115,052 | 3 | 7 |
| Certificate of Deposits and other ${ }^{(1)}$ | 18,299 | 21,360 | 24,101 | (14) | (24) |
| Total Deposits (Australia) | 141,114 | 140,808 | 139,153 |  | 1 |
| Debt issues | 51,682 | 45,465 | 38,542 | 14 | 34 |
| Market Share Percentage |  |  |  |  |  |
| Household Deposits ${ }^{(2)}$ | 29.8 | 30.3 | 30.7 |  |  |
| Retail Deposits ${ }^{(3)}$ | 22.9 | 23.4 | $23.6{ }^{(4)}$ |  |  |
| Other includes securities sold under agreement to repurchase and short sales. <br> Source: APRA |  | $\begin{aligned} & \text { (3) } \mathrm{Sol} \\ & \text { (4) } \\ & \mathrm{As} \end{aligned}$ | Source: RBA <br> As reported in the June | 4 Profit Anno | ment |

Deposits
In a competitive market, characterised by aggressive pricing, the Bank has grown its total deposits excluding Certificates of Deposit (CD's) by 7\% over the year to 30 June 2005 (up 3\% since 31 December 2004), whilst improving product margins. Across the three deposit categories, the strongest growth was in Investment Deposits, which have increased 9\% over the past twelve months.

Transaction and Savings Deposits grew by 6\% and 4\% respectively during the past year. Savings performance reflected heightened competition as a number of competitors looked to compete aggressively on price in an effort to grow market share.

The Bank's strategy remains focussed on delivering segmented product offers as the basis for maintaining profitable market share. As part of this strategy the Bank introduced its new NetBank Saver account in June 2005.

## Debt Issues

Debt issues were $\$ 51.7$ billion at 30 June 2005, an increase of $\$ 13$ billion or $34 \%$ from 30 June 2004 ( $14 \%$ or $\$ 6$ billion increase since December 2004). The growth of debt issues reflects the wholesale funding requirement following the strong asset growth over the past twelve months. The majority of these issues were from offshore markets, where there was favourable market conditions and attractive funding rates.

| Asia Pacific | As at |  |  | $\begin{aligned} & \hline \text { Jun } 05 \text { vs } \\ & \text { Dec } 04 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \text { Jun } 05 \text { vs } \\ & \text { Jun } 04 \% \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \text { 31/12/04 } \\ \$ \mathrm{M} \end{array}$ | $\begin{array}{r} 30 / 06 / 04 \\ \$ M \end{array}$ |  |  |
| Home Lending | 20,765 | 18,945 | 16,967 | 10 | 22 |
| Other Lending assets | 12,132 | 10,906 | 10,018 | 11 | 21 |
| Trading \& investment securities | 2,843 | 3,378 | 2,459 | (16) | 16 |
| Cash and liquid assets | 821 | 1,469 | 1,481 | (44) | (45) |
| Debt issues | 6,939 | 5,881 | 5,500 | 18 | 26 |
| Deposits ${ }^{(1)}$ | 23,006 | 21,492 | 19,176 | 7 | 20 |
| Market Share Percentage |  |  |  |  |  |
| NZ Lending for housing ${ }^{(3)}$ | 23.0 | 22.7 | $22.2{ }^{(4)}$ |  |  |
| NZ Retail Deposits ${ }^{(3)}$ | 19.5 | 18.7 | $17.5^{(2)}$ |  |  |

${ }^{1)}$ Asia Pacific Deposits exclude deposits held in other overseas countries ( 30 June 2005, $\$ 3,909$ million)
${ }^{(2)}$ As reported in the June 2004 Profit Announcement

## Lending Assets

Total Asia Pacific home lending remained strong over the past twelve months, increasing by $22 \%$ to $\$ 20.8$ billion at 30 June 2005. Growth in the second half of the year has been maintained, increasing $10 \%$ relative to December 2004. The strong performance reflects ASB Bank's prominence in the Auckland market, continued excellence in customer service and ongoing successful marketing campaigns.

ASB Bank has continued to grow its home lending market share increasing 30 basis points over the past six months to $23.0 \%$ by 30 June 2005.

Other lending assets, which comprise personal, rural and business/commercial lending assets, achieved similar
${ }^{(3)}$ Source: Reserve Bank of NZ
${ }^{(4)}$ Under the current definition used by the RBNZ, the equivalent prior period market share would be $22.4 \%$.
growth levels to that of housing, increasing $21 \%$ in the twelve months to 30 June 2005.

## Deposits

ASB Bank's retail deposits increased 20\% over the year and $7 \%$ in the past six months. Growth in deposits have been ahead of market with market share increasing to $19.5 \%$ at June 2005 up from 17.5\% at June 2004 and 18.7\% at December 2004.

The ASB Bank net interest margin decreased over the year, primarily in the first half of the year. This was attributable to the impact of competitive pressures and higher wholesale funding costs.

Banking Analysis (cont'd)

| Total Banking | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 31 / 12 / 04 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \end{array}$ | $\begin{aligned} & \text { Jun } 05 \text { vs } \\ & \text { Dec } 04 \text { \% } \end{aligned}$ | $\begin{gathered} \text { Jun } 05 \text { vs } \\ \text { Jun } 04 \% \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Interest Earning Assets |  |  |  |  |  |
| Home Loans excl. securitisation | 150,677 | 140,649 | 129,455 | 7 | 16 |
| Less: Securitisation | $(10,818)$ | $(6,391)$ | $(7,605)$ | 69 | 42 |
| Home Loans | 139,859 | 134,258 | 121,850 | 4 | 15 |
| Personal | 15,668 | 14,806 | 13,208 | 6 | 19 |
| Business and Corporate | 63,536 | 58,841 | 55,869 | 8 | 14 |
| Loans, Advances and Other Receivables ${ }^{(1)}$ | 219,063 | 207,905 | 190,927 | 5 | 15 |
| Cash and other liquid assets ${ }^{(2)}$ | 10,627 | 10,284 | 13,704 | 3 | (22) |
| Trading Securities | 14,628 | 15,881 | 14,896 | (8) | (2) |
| Investment Securities | 10,272 | 11,022 | 11,447 | (7) | (10) |
| Non Lending Interest Earning Assets | 35,527 | 37,187 | 40,047 | (4) | (11) |
| Total Interest Earning Assets | 254,590 | 245,092 | 230,974 | 4 | 10 |
| Other Assets ${ }^{(3)}$ | 74,445 | 75,860 | 75,021 | (2) | (1) |
| Total Assets | 329,035 | 320,952 | 305,995 | 3 | 8 |
| Interest Bearing Liabilities |  |  |  |  |  |
| Transaction Deposits | 34,694 | 32,608 | 31,104 | 6 | 12 |
| Savings Deposits | 38,461 | 38,052 | 37,549 | 1 | 2 |
| Investment Deposits | 66,087 | 64,312 | 59,693 | 3 | 11 |
| Certificates of Deposit and other | 21,809 | 25,440 | 28,250 | (14) | (23) |
| Total Interest Bearing Deposits | 161,051 | 160,412 | 156,596 | - | 3 |
| Deposits not bearing interest | 6,978 | 7,013 | 6,581 | - | 6 |
| Deposits and Other Public Borrowings | 168,029 | 167,425 | 163,177 | - | 3 |
| Due to Other Financial Institutions | 8,023 | 9,512 | 6,641 | (16) | 21 |
| Debt Issues | 58,621 | 51,346 | 44,042 | 14 | 33 |
| Loan Capital | 6,291 | 5,801 | 6,631 | 8 | (5) |
| Sub-Total | 240,964 | 234,084 | 220,491 | 3 | 9 |
| Other Non Interest Bearing Liabilities | 62,011 | 61,801 | 60,619 | - | 2 |
| Total Liabilities | 302,975 | 295,885 | 281,110 | 2 | 8 |

${ }^{(1)}$ Gross of provisions for impairment, which are included in "other assets".
${ }^{(2)}$ Includes interest earning portion only. Non interest earning portion is included under "other assets".
${ }^{(3)}$ Other assets include Bank acceptances of customers and provision for impairment.





|  | As at |  |  |
| :---: | :---: | :---: | :---: |
| Provisions for Impairment | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 31 / 12 / 04 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \end{array}$ |
| General provisions | 1,390 | 1,379 | 1,393 |
| Specific provisions | 157 | 180 | 143 |
| Total Provisions | 1,547 | 1,559 | 1,536 |
| Total provisions for impairment as a \% of gross impaired assets net of interest reserved | 411.4 | 373.0 | 451.8 |
| Specific provisions for impairment as a \% of gross impaired assets net of interest reserved | 41.8 | 43.1 | 42.1 |
| General provisions as a \% of risk weighted assets | 0.73 | 0.76 | 0.82 |
| Bad debt expense as a \% of risk weighted assets annualised. | 0.17 | 0.16 | 0.16 |

Total provisions for impairment for the Bank at 30 June 2005 were $\$ 1,547$ million. This level of provisioning is considered adequate to cover any bad debt write offs from the current lending portfolio having regard to the current outlook.

Specific provisions for impairment have increased by $10 \%$ to $\$ 157$ million at 30 June 2005 as a result of an increase in the level of gross impaired assets over the year from \$363 million to \$395 million.

The general provision for impairment has decreased to $\$ 1,390$ million at 30 June 2005. The general provision as
a percentage of Risk Weighted Assets reduced to 0.73\% from $0.82 \%$ in the prior year. The general provision as a percentage of risk weighted assets has declined over the last three years reflecting:

- The majority of growth in credit has been in home loans, which have a lower credit risk than other portfolios;
- The continuing strong asset quality in the business lending book; and
- A level of impaired assets which is at the lower level achieved over the past decade.



## Funds Management Analysis

Financial Performance and Business Review

## Performance Highlights

The full year underlying net profit after tax for the funds management business increased by $28 \%$ to $\$ 351$ million. The performance during the year reflects:

- Strong funds under administration growth of $12 \%$ to $\$ 123$ billion at 30 June; and
- Tight cost control which limited operating expenses growth including commissions to $1 \%$.
The full year cash profit after tax increased by 30\% to $\$ 349$ million. Cash profit was also supported by strong investment markets which increased shareholder investment returns by $27 \%$ to $\$ 33$ million.

The underlying result for the second half of the year increased $6 \%$ to $\$ 181$ million from $\$ 170$ million in the first half despite a higher effective tax rate. Profit momentum was sustained with operating income increasing by $5 \%$, while costs remained flat.

The cash net profit after tax for the six months to June 2005 decreased by $5 \%$ to $\$ 170$ million. The result was impacted by lower shareholder investment returns following less buoyant investment markets in the second half of the year, higher Which new Bank investment spend and changes to the effective tax rate.

## Business Review

The operating environment was favourable, with revenue growth and fund flows benefiting from strong investment markets. At the same time competition remained intense. While the market environment has been conducive to volume growth, the focus of the business on expense control and margins has ensured this volume growth has translated to an excellent profit result.

The year also saw a significant improvement in retail flows and a corresponding increase in retail market share (following several years of declining share). Retail flows were driven by the FirstChoice product which continues to dominate industry retail flows due to a combination of competitive pricing, excellent service and extensive distribution reach.

Another highlight for the year was investment performance, where $95 \%$ (by value) of our domestic funds outperformed benchmark including our flagship Australian Equity funds which all ranked in first or second quartile.

Other key developments within the business during the year included:

- Acquisition of a minority stake in 452 Capital, which gives access to the rapidly growing boutique segment of the market;
- Establishment of a new quantitative asset management business (as a joint venture with Acadian);
- Continuing progress in rationalising legacy systems and products (now down to seven systems from 17 at the start of the program);
- Organisational changes which saw the creation of a discrete asset management business, quite separate from the platform/retail distribution business; and
- Excellent progress in selling funds management products through the Bank network, with productivity of planners up $38 \%$.


## Investment Performance

The investment performance of the asset management business continues to improve with $95 \%$ of retail domestic funds exceeding benchmark on a one year basis. This compares with $57 \%$ last year.

Importantly, the investment performance of our flagship Australian Equity funds are now well ahead of benchmark on a one year basis with rankings in first and second quartiles.

## Operating Income

Operating income for the year increased by $8 \%$ to $\$ 1,271$ million. Income growth was supported by a $12 \%$ increase in funds under administration balances to $\$ 123$ billion as at 30 June 2005.

Margins were maintained against a background of increasing competition. The gross revenue margin for the business was 109 basis points, a decrease of two basis points on 2004. The good margin result is due to a combination of the wholesale net flows being skewed toward higher margin products, and the strong investment returns which meant there was little decline in the funds under management on the older retail products.

During the second half of the year operating income increased by $5 \%$ to $\$ 651$ million. This result was underpinned by a $5 \%$ increase in funds under administration spot balances and margin contraction of one basis point.

## Operating Expenses

Operating expenses for the year of $\$ 812$ million were virtually flat compared with 2004. Volume expenses, which grew $2 \%$ for the year due to stronger sales volumes, accounted for all of the growth in expenses. Other operating expenses were flat year on year, despite the additional cost base of the Symetry business which was acquired during the year.

Key drivers of expenses for the period were:

- Significant savings due to WnB initiatives including the rationalisation of the legacy product systems;
- Redesign and rationalisation of back office functions resulting in head count savings, offset by;
- Average salary increases of $4 \%$.

Expenses to average funds under administration for the year were $0.73 \%$, a decline of seven basis points, reflecting good cost management during the year. On an underlying basis the ratio was $0.70 \%$ which represents an improvement of six basis points. This represents a productivity improvement of $8 \%$ for the year.

During the second half of the year, operating costs were flat compared with the first half.

## Taxation

The corporate tax charge for the year was $\$ 100$ million, with an effective tax rate of $21.9 \%$ compared with $22.3 \%$ for the prior year. The low effective tax rate in this business is due to the impact of transitional tax relief on investment style funds management products within life insurance legal entities and utilisation of prior period tax losses in offshore businesses. This is the last year where transitional relief is granted to life companies and the effective tax rate will be closer to the corporate tax rate in future periods.

## Funds Management Analysis (cont'd)

| Profit Summary | Full Year Ended |  |  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Key Performance Indicators | $\begin{array}{r} \hline \text { 30/06/05 } \\ \$ M \end{array}$ | $\begin{array}{r} \text { 30/06/04 } \\ \$ \mathrm{M} \end{array}$ | $\begin{aligned} & \text { Jun } 05 \text { vs } \\ & \text { Jun } 04 \% \end{aligned}$ | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} 31 / 12 / 04 \\ \$ \mathrm{M} \end{array}$ | $\begin{aligned} & \hline \text { Jun } 05 \text { vs } \\ & \text { Dec } 04 \text { \% } \end{aligned}$ |
| Operating income - external | 1,261 | 1,158 | 9 | 646 | 615 | 5 |
| Operating income - internal | 10 | 14 | (29) | 5 | 5 | - |
| Total Operating Income | 1,271 | 1,172 | 8 | 651 | 620 | 5 |
| Shareholder investment returns | 33 | 26 | 27 | 9 | 24 | (63) |
| Policyholder tax expense | 104 | 149 | (30) | 52 | 52 | - |
| Funds Management Income | 1,408 | 1,347 | 5 | 712 | 696 | 2 |
| Operating expenses | 812 | 806 | 1 | 406 | 406 | - |
| Which new Bank | 36 | 37 | (3) | 24 | 12 | large |
| Total Operating Expenses | 848 | 843 | 1 | 430 | 418 | 3 |
| Net Profit before Income Tax | 560 | 504 | 11 | 282 | 278 | 1 |
| Policyholder tax expense | 104 | 149 | (30) | 52 | 52 |  |
| Corporate tax expense | 100 | 79 | 27 | 56 | 44 | 27 |
| Outside equity interests | 7 | 8 | (13) | 4 | 3 | 33 |
| NPAT ("cash basis") | 349 | 268 | 30 | 170 | 179 | (5) |
| NPAT ("underlying basis") ${ }^{(1)}$ | 351 | 274 | 28 | 181 | 170 | 6 |
| Funds Under Administration |  |  |  |  |  |  |
| Funds under administration - average | 116,262 | 105,458 | 10 | 120,507 | 112,185 | 7 |
| Funds under administration - spot | 123,064 | 109,883 | 12 | 123,064 | 117,440 | 5 |
| Net flows | 456 | 846 | (46) | (394) | 850 | large |
| Total Retail net flows | 2,190 | (35) | large | 547 | 1,643 | large |
| Productivity and Other Measures |  |  |  |  |  |  |
| Operating income to ave FUA | 1.09 | 1.11 | (2) bpts | 1.09 | 1.10 | (1) bpts |
| Expenses to ave FUA actual (\%) | 0.73 | 0.80 | (7) bpts | 0.72 | 0.74 | (2) bpts |
| Expenses to ave FUA underlying (\%) | 0.70 | 0.76 | (6) bpts | 0.68 | 0.72 | (4) bpts |
| Effective corporate tax rate (\%) | 21.9 | 22.3 | (40) bpts | 24.3 | 19.5 | 480 bpts |

${ }^{(1)}$ Underlying basis excludes shareholder investment returns and Which new Bank.


## Funds Management Analysis (cont'd)

## Funds under Administration

Funds under Administration (spot balances) have increased by $12 \%$ over the year to $\$ 123$ billion as at 30 June 2005. The growth in Funds under Administration was due predominantly to strong investment markets which contributed $\$ 13$ billion. Net flows for the year were $\$ 0.5$ billion. Pleasingly, overall retail flows were positive $\$ 2.2$ billion, a turnaround on the flat net flows in the prior year.

Average Funds under Administration of $\$ 116.3$ billion were $10 \%$ higher than the prior year.

The key drivers of funds flows were:

- $\quad$ Continuation of market leading flows into FirstChoice capturing in excess of $25 \%$ of the market net flows;
- Outflows from the cash management product due to competition from attractively priced retail deposit products;
- Outflows in other retail products which include closed legacy products, which was consistent with the prior year;
- Continuing outflows from GDP Equities Plus despite the improved investment performance;
- Loss of lower margin cash and indexed wholesale mandates; and
- Good flows into higher margin equity products in the International business.


## Market Share

The Australian retail market share increased from $14.2 \%$ at 30 June 2004 to $14.8 \%$ at 31 March 2005 (31 December 2004: 14.7\%). This was due to a reclassification of $\$ 3.1$ billion of wholesale Funds under Administration to retail (equivalent to 0.6\% of market share), following the launch of FirstChoice Wholesale.

The business has seen a significant turnaround in the net flow position of retail Funds under Administration in recent quarters. The most recent Plan for Life survey showed the Bank ranking No. 4 for total retail net flows and No. 3 for retail flows excluding cash trusts.

| Market Share Percentage | 30/06/05 | 31/12/04 ${ }^{(1)}$ | 30/06/04 ${ }^{(2)}$ |
| :---: | :---: | :---: | :---: |
| Australian Retail - administrator view ${ }^{(3)}$ | 14.8 | 14.7 | $14.4{ }^{(4)}$ |
| New Zealand | 12.7 | 13.3 | $13.2{ }^{(5)}$ |
| Australian Property ${ }^{(6)}$ | 4.8 | 5.2 | 5.5 |

(1) As reported in the December 2004 Profit Announcement.
${ }^{(2)}$ As reported in the June 2004 Profit Announcement.
${ }^{(3)}$ Source: Plan for Life. The administrator view considers market share from the perspective of the company which administers the product, and also includes badged products distributed by separate entities. Prior period market shares

have not been restated to reflect the transfer of $\$ 3.1$ billion of funds into FirstChoice Wholesale (a retail product).
${ }^{(4)}$ As at March 2004.
(5) Source: Fund Source Research. Prior period market shares have been updated to reflect total FUA rather than retail FUA as previously reported.
Source: UBS Warburg.

2005 FirstChoice - Sources of Funds


## Funds Management Analysis (cont'd)

Full Year Ended 30 June 2005

| Funds Under Administration | Opening Balance ${ }^{(1)}$ 30/06/04 \$M | Inflows \$M | Outflows \$M | Investment Income \$M | Acquisitions \& Disposals \$M | Fx \& other Movements ${ }^{(2)}$ \$M | Closing Balance 30/06/05 \$M |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| FirstChoice \& Avanteos ${ }^{(1)}$ | 12,075 | 10,377 | $(4,265)$ | 1,153 |  | $(271)^{(1)}$ | 19,069 |
| Cash Management | 4,414 | 2,961 | $(3,425)$ | 232 |  |  | 4,182 |
| Other Retail | 34,705 | 4,417 | $(7,875)$ | 3,951 | - | $871^{(3)}$ | 36,069 |
| Australian Retail | 51,194 | 17,755 | $(15,565)$ | 5,336 | - | 600 | 59,320 |
| Wholesale ${ }^{(1)}$ | 23,955 | 10,841 | $(13,350)$ | 3,177 | - | 271 | 24,894 |
| Property | 12,624 | 1,207 | $(1,172)$ | 1,668 | - | (871) ${ }^{(3)}$ | 13,456 |
| Other | 3,033 | 248 | (786) | 391 | - | - | 2,886 |
| Domestically Sourced | 90,806 | 30,051 | $(30,873)$ | 10,572 | - | - | 100,556 |
| Internationally Sourced | 19,077 | 9,209 | $(7,931)$ | 2,453 | - | (300) | 22,508 |
| Total | 109,883 | 39,260 | $(38,804)$ | 13,025 | - | (300) | 123,064 |



|  | Half Year Ended 30 June 2005 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Funds Under Administration | Opening Balance 31/12/04 | Inflows | Outflows <br> \$M | Investment Income \$M | Acquisitions \& Disposals \$M | Fx \& other Movements ${ }^{(2)}$ | Closing <br> Balance <br> 30/06/05 |
| FirstChoice \& Avanteos | 16,266 | 5,287 | $(2,317)$ | 104 |  | $(271)^{(1)}$ | 19,069 |
| Cash Management | 4,460 | 1,330 | $(1,788)$ | 180 |  |  | 4,182 |
| Other Retail | 35,743 | 1,822 | $(3,787)$ | 1,420 |  | $871^{(3)}$ | 36,069 |
| Australian Retail | 56,469 | 8,439 | $(7,892)$ | 1,704 |  | 600 | 59,320 |
| Wholesale | 24,274 | 5,805 | $(6,445)$ | 989 |  | 271 | 24,894 |
| Property | 12,797 | 740 | (661) | 1,451 |  | (871) ${ }^{(3)}$ | 13,456 |
| Other | 2,887 | - | (674) | 673 |  |  | 2,886 |
| Domestically Sourced | 96,427 | 14,984 | $(15,672)$ | 4,817 |  | - | 100,556 |
| Internationally Sourced | 21,013 | 3,600 | $(3,306)$ | 912 | - | 289 | 22,508 |
| Total | 117,440 | 18,584 | $(18,978)$ | 5,729 | - | 289 | 123,064 |


| Funds Under Administration | Half Year Ended 31 December 2004 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Opening <br> 30/06/04 <br> \$M | Inflows \$M | Outflows \$M | Investment Income \$M | Acquisitions \& Disposals \$M | Fx \& other Movements ${ }^{(2)}$ \$M |  |
| FirstChoice \& Avanteos | 12,075 | 5,090 | $(1,948)$ | 1,049 | - | - | 16,266 |
| Cash Management | 4,414 | 1,631 | $(1,637)$ | 52 | - | - | 4,460 |
| Other Retail | 34,705 | 2,595 | $(4,088)$ | 2,531 | - | - | 35,743 |
| Australian Retail | 51,194 | 9,316 | $(7,673)$ | 3,632 | - |  | 56,469 |
| Wholesale | 23,955 | 5,036 | $(6,905)$ | 2,188 | - | - | 24,274 |
| Property | 12,624 | 467 | (511) | 217 | - | - | 12,797 |
| Other | 3,033 | 248 | (112) | (282) | - | - | 2,887 |
| Domestically Sourced | 90,806 | 15,067 | $(15,201)$ | 5,755 | - | - | 96,427 |
| Internationally Sourced | 19,077 | 5,609 | $(4,625)$ | 1,541 | - | (589) | 21,013 |
| Total | 109,883 | 20,676 | $(19,826)$ | 7,296 | - | (589) | 117,440 |

[^1]
## Insurance Analysis

## Financial Performance and Business Review

## Performance Highlights

The Bank is the largest life insurer in the Australian, New Zealand and Fiji markets. The Insurance business delivered a strong profit result for the year, with underlying net profit after tax increasing by $21 \%$ to $\$ 156$ million. The performance during the year was underpinned by:

- Operating income growth of $10 \%$
- In force premium growth of $8 \%$ to $\$ 1,265$ million

The full year cash net profit after tax increased by $23 \%$ to $\$ 309$ million. The result was supported by investment markets which increased shareholder investment returns by $20 \%$ to $\$ 204$ million.

The underlying result for the second half of the year increased $33 \%$ to $\$ 89$ million, due to continuing growth in income and a lower effective tax rate in the second half. However, the cash net profit after tax decreased by $7 \%$ to $\$ 149$ million due to lower investment returns.

## Business Review

## Australia

The Australian business delivered a good profit result for the year, achieved through revenue growth, improved underwriting performance, reduced unit costs and favourable Life Insurance claims experience. Key drivers were:

- Life insurance revenue growth, with life insurance premiums increasing by $5 \%$, despite the loss of a large Group risk mandate;
- Positive claims experience in life insurance products; offset by
- Significant weather related claims in the general insurance portfolio, predominantly attributed to the February Eastern Seaboard storms.
The Bank maintained its number one market share of Australian risk premiums with $13.8 \%$ of the life insurance risk market. The Bank's share of retail life sales (new business) was $12.9 \%$.

Total operating margin in the Australian business for the year increased by $21 \%$ to $\$ 94$ million. Improved operating margins in Life Insurance offset the lower contribution from the underwritten General Insurance business. The Bank has the largest branch based general insurance distribution footprint in Australia.

Cash net profit after tax increased by $4 \%$ to $\$ 186$ million as stronger operating margins were offset by lower shareholder investment returns.

## New Zealand

The life insurance operations in New Zealand trade predominantly under the Sovereign brand.

Sovereign has continued to focus on the delivery of operational improvements and the successful execution of service excellence initiatives. The three key achievements during the year were:

- Continued strengthening of business volumes across all major business lines;
- Further improvements to operations and systems infrastructure; and
- Positive claims experience.

Total cash net profit after tax was $\$ 74$ million for the year, an increase of $35 \%$ on prior year, while the operating margin was $\$ 52$ million, $41 \%$ above same period last year.

Sovereign's sales momentum has continued into the second half of the year. New business market share increased significantly to 30.4\% (March 2005 quarter), up from $28.4 \%$ in the previous corresponding period. The business has also maintained its market leadership position with $27.5 \%$ of the 'in-force' premium market. (Source: ISI).

## Asia

Asia includes the life insurance and pension administration operations in Hong Kong, and life businesses in China, Vietnam, Indonesia and Fiji. The Hong Kong businesses represent the largest operations in the region.

The total cash net profit after tax in the Asia business was $\$ 49$ million, up from $\$ 17$ million in the prior year. Operating Margin for the year was $\$ 8$ million, an increase from $\$ 3$ million in the prior year. This primarily reflects positive investment returns, partly offset by a stronger Australian dollar.

Post balance date, the Bank has entered into an agreement to sell its Hong Kong based life insurance, pensions administration and financial planning businesses to Sun Life Financial. The transaction, targeted for completion within three months, is subject to regulatory approvals. More detail is set out in appendix 16 on page 54 .

## Operating Income

Operating income of $\$ 747$ million was $10 \%$ higher than the prior year. This result was mainly attributable to favourable Life Insurance claims experience in all regions, particularly on the Lump Sum and Wholesale life insurance business.

During the second half of the year, operating income increased 8\%. This was also driven by the Life Insurance business.

## Operating Expenses



Operating expenses of \$551 million were 7\% higher than last year. The underlying expense to average in force premium ratio was $45.3 \%$ a drop of $2 \%$ on the previous year.

The higher expenses were primarily related to the New Zealand operations, which was affected by:

- Adverse foreign exchange movements,
- Higher staff expenses driven by wage inflation associated with a tighter labour market; and
- Sales volume growth resulting in an increase in commission costs.


## Corporate Taxation

The effective corporate tax rate for the year was $22.4 \%$ compared with $20.8 \%$ in the prior year. The increase in the effective corporate tax is due to the increased profitability and permanent differences. The tax rate is lower than the corporate tax rate due to utilisation of tax losses in the overseas businesses.

| Summary Financial Performance (excluding appraisal value uplift) | Full Year Ended |  |  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \end{array}$ | $\begin{gathered} \text { Jun } 05 \text { vs } \\ \text { Jun } 04 \text { \% } \end{gathered}$ | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 31 / 12 / 04 \\ \$ M \end{array}$ | $\begin{aligned} & \text { Jun } 05 \text { vs } \\ & \text { Dec } 04 \% \end{aligned}$ |
| Insurance |  |  |  |  |  |  |
| Life Insurance Operating Income | 693 | 618 | 12 | 363 | 330 | 10 |
| General Insurance Operating Income | 54 | 60 | (10) | 24 | 30 | (20) |
| Total Operating Income | 747 | 678 | 10 | 387 | 360 | 8 |
| Shareholder investment returns | 204 | 170 | 20 | 83 | 121 | (31) |
| Policyholder tax | 124 | 54 | large | 65 | 59 | 10 |
| Total Insurance Income | 1,075 | 902 | 19 | 535 | 540 | (1) |
| Operating expenses ${ }^{(1)}$ | 551 | 517 | 7 | 284 | 267 | 6 |
| Which new Bank | 2 | 14 | large | 1 | 1 | - |
| Total operating expenses | 553 | 531 | 4 | 285 | 268 | 6 |
| Net profit before income tax | 522 | 371 | 41 | 250 | 272 | (8) |
| Income tax expense attributable to: |  |  |  |  |  |  |
| Policyholder | 124 | 54 | large | 65 | 59 | 10 |
| Corporate | 89 | 66 | 35 | 36 | 53 | (32) |
| NPAT ("cash basis") | 309 | 251 | 23 | 149 | 160 | (7) |
| NPAT ("underlying basis") ${ }^{(2)}$ | 156 | 129 | 21 | 89 | 67 | 33 |
| Productivity and Other Measures |  |  |  |  |  |  |
| Expenses to ave inforce premiums (actual \%) | 45.5 | 47.3 | 3.8 | 46.6 | 44.9 | (3.8) |
| Expenses to ave inforce premiums (underlying \%) ${ }^{(2)}$ | 45.3 | 46.1 | 1.7 | 46.5 | 44.8 | (3.8) |
| Effective corporate tax rate (\%) | 22.4 | 20.8 | 160 bpts | 19.5 | 24.9 | (540) bpts |

${ }^{(1)}$ Operating expenses include $\$ 10$ million internal expenses (2004: $\$ 14$ million).
${ }^{(2)}$ Underlying basis excludes shareholder investment returns and Which new Bank.

Sources of Profit from Insurance Activities
The Margin on Services profit from ordinary activities after income tax is represented by:
Planned profit margins
Experience variations

| $\mathbf{1 2 2}$ | 107 | 14 |
| ---: | ---: | ---: |
| $\mathbf{2 7}$ | - | large |
| $\mathbf{( 8 )}$ | $(8)$ | - |
| $\mathbf{1 3}$ | 19 | $(32)$ |
| $\mathbf{1 5 4}$ | 118 | 31 |
| $\mathbf{1 5 5}$ | 133 | 17 |
| $\mathbf{3 0 9}$ | 251 | 23 |


| $\mathbf{6 0}$ | 62 | $(3)$ |
| ---: | ---: | ---: |
| $\mathbf{2 8}$ | $(1)$ | large |
| $\mathbf{( 8 )}$ | - | large |
| $\mathbf{6}$ | 7 | $(14)$ |
| $\mathbf{8 6}$ | 68 | 26 |
| $\mathbf{6 3}$ | 92 | $(32)$ |
| $\mathbf{1 4 9}$ | 160 | $(7)$ |

## Geographical Analysis of Business Performance

Full Year Ended

| Net Profit after Income Tax "Cash Basis" | Australia |  | New Zealand |  | Asia |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \end{array}$ |
| Operating margins | 94 | 78 | 52 | 37 | 8 | 3 | 154 | 118 |
| After tax shareholder investment returns | 92 | 101 | 22 | 18 | 41 | 14 | 155 | 133 |
| Net Profit after Income Tax | 186 | 179 | 74 | 55 | 49 | 17 | 309 | 251 |


| Net Profit after Income Tax "Cash Basis" | Half Year Ended |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Australia |  | New Zealand |  | Asia |  | Total |  |
|  | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \text { 30/12/04 } \\ \$ M \end{array}$ | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} 31 / 12 / 04 \\ \$ M \end{array}$ | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} 31 / 12 / 04 \\ \$ M \end{array}$ | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} 31 / 12 / 04 \\ \$ M \end{array}$ |
| Operating margins | 55 | 39 | 26 | 26 | 5 | 3 | 86 | 68 |
| After tax shareholder |  |  |  |  |  |  |  |  |
| investment returns | 44 | 48 | 12 | 10 | 7 | 34 | 63 | 92 |
| Net Profit after Income Tax | 99 | 87 | 38 | 36 | 12 | 37 | 149 | 160 |


|  | Full Year Ended 30 June 2005 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Opening <br> 30/06/04 | Sales/New Business \$M | Lapses \$M | Other Movements ${ }^{(1)}$ | Closing <br> 30/06/05 $\square$ |
| General Insurance ${ }^{(3)}$ | 192 | 62 | (39) | - | 215 |
| Personal Life | 703 | 164 | (89) | 7 | 785 |
| Group Life | 272 | 74 | (87) | 6 | 265 |
| Total | 1,167 | 300 | (215) | 13 | 1,265 |
| Australia | 815 | 228 | (187) | - | 856 |
| New Zealand | 258 | 48 | (15) | 5 | 296 |
| Asia | 94 | 24 | (13) | 8 | 113 |
| Total | 1,167 | 300 | (215) | 13 | 1,265 |


| Annual Inforce Premiums ${ }^{(2)}$ | Full Year Ended 30 June 2004 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Sales/New Business \$M | Lapses \$M | Other Movements ${ }^{(1)}$ \$M | Closing <br> Balance <br> \$M |
| General Insurance ${ }^{(3)}$ | 196 | 46 | (50) | - - | 192 |
| Personal Life | 626 | 156 | (85) | 6 | 703 |
| Group Life | 254 | 53 | (34) | (1) | 272 |
| Total | 1,076 | 255 | (169) | 5 | 1,167 |
| Australia | 771 | 177 | (133) | - | 815 |
| New Zealand | 221 | 42 | (16) | 11 | 258 |
| Asia | 84 | 36 | (20) | (6) | 94 |
| Total | 1,076 | 255 | (169) | 5 | 1,167 |


|  | Half Year Ended 30 June 2005 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Opening <br> 31/12/04 <br> \$M | Sales/New Business \$M | Lapses \$M | Other Movements ${ }^{(1)}$ \$M | Closing <br> 30/06/05 <br> \$M |
| General Insurance ${ }^{(3)}$ | 205 | 33 | (23) | - | 215 |
| Personal Life | 750 | 84 | (47) | (2) | 785 |
| Group Life | 244 | 42 | (19) | (2) | 265 |
| Total | 1,199 | 159 | (89) | (4) | 1,265 |
| Australia | 809 | 123 | (76) | - | 856 |
| New Zealand | 281 | 24 | (6) | (3) | 296 |
| Asia | 109 | 12 | (7) | (1) | 113 |
| Total | 1,199 | 159 | (89) | (4) | 1,265 |

${ }^{(1)}$ Consists mainly of foreign exchange movements.
(2) Inforce premium relates to risk business. Savings products are disclosed within Funds Management.

General insurance inforce premiums includes approximately $\$ 40$ million of badged premium.

## Inforce Premiums

Annual in force premiums grew by $8.4 \%$ for the year to $\$ 1,265$ million. General Insurance and personal insurance premiums increased by 12.0\% and 11.7\% respectively. There was a decrease of $2.6 \%$ in the Group Life in force premiums mainly attributable to the loss of a large mandate in the Australian Life Insurance business in the first half of the year.

Australia maintained its leading position of inforce premiums with $13.8 \%$ of market share in total life insurance at 31 March 2005. Sovereign maintained its leading position in New Zealand with a market share of 27.5\%.

During the second half of the year, inforce premiums increased by $8.6 \%$ in Group Life insurance, followed by 4.9\% and 4.7\% growth in General Insurance and retail life insurance premiums respectively.

| Market Share Percentage - Annual Inforce Premiums | $\mathbf{3 0 / 0 6 / 0 5}$ | $31 / 12 / 04^{(2)}$ | $30 / 06 / 04^{(1)}$ |  |
| :--- | ---: | ---: | ---: | ---: |
| Australia (Total Risk) | 14.6 | $14.8^{(3)}$ |  |  |
| Australia (Individual Risk) ${ }^{(4)}$ | 13.8 | 14.6 | 12.7 | $12.7^{(2)}$ |
| New Zealand $^{(5)}$ | 13.0 | $27.5^{(2)}$ |  |  |
| Hong Kong $^{(6)}$ | 27.5 | 27.4 | 2.4 |  |

[^2][^3]|  | Full Year Ended |  |  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Shareholder Investment Returns | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \end{array}$ | $\begin{gathered} \text { Jun } 05 \text { vs } \\ \text { Jun } 04 \% \end{gathered}$ | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} 31 / 12 / 04 \\ \$ M \end{array}$ | $\begin{aligned} & \text { Jun } 05 \text { vs } \\ & \text { Dec } 04 \text { \% } \end{aligned}$ |
| Funds Management Business | 33 | 26 | 27 | 9 | 24 | (63) |
| Insurance Business | 204 | 170 | 20 | 83 | 121 | (31) |
| Shareholder Investment Returns before Tax | 237 | 196 | 21 | 92 | 145 | (37) |
| Taxation | 60 | 44 | 36 | 26 | 34 | (24) |
| Shareholder Investment Returns after Tax | 177 | 152 | 16 | 66 | 111 | (41) |


| Shareholder Investments Asset Mix (\%) | As at 30 June 2005 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Australia | New Zealand | Asia | Total |
|  | \% | \% | \% | \% |
| Local equities | 7 | 1 | 5 | 5 |
| International equities | 3 | 6 | 8 | 5 |
| Property | 20 | 5 | 1 | 13 |
| Other | - | 4 | 2 | 1 |
| Growth | 30 | 16 | 16 | 24 |
| Fixed interest | 24 | 54 | 59 | 37 |
| Cash | 46 | 27 | 6 | 33 |
| Other ${ }^{(1)}$ | - | 3 | 19 | 6 |
| Income | 70 | 84 | 84 | 76 |
| Total | 100 | 100 | 100 | 100 |


| Shareholder Investments Asset Mix (\$M) | As at 30 June 2005 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Australia \$M | New Zealand \$M | Asia \$M | Total \$M |
| Local equities | 107 | 4 | 30 | 141 |
| International equities | 50 | 26 | 50 | 126 |
| Property | 306 | 19 | 6 | 331 |
| Other | - | 12 | 10 | 22 |
| Growth | 463 | 61 | 96 | 620 |
| Fixed interest | 370 | 224 | 346 | 940 |
| Cash | 684 | 112 | 36 | 832 |
| Other ${ }^{(1)}$ | - | 12 | 109 | 121 |
| Income | 1,054 | 348 | 491 | 1,893 |
| Total | 1,517 | 409 | 587 | 2,513 |

${ }^{(1)}$ Other mainly includes non revenue generating assets
Domestic and international investment markets rebounded strongly over the year, with the benchmark S\&P/ASX200 price index increasing by $21.1 \%$ and the MSCI World index by 8.3\%. All other asset classes (fixed interest, property and cash) posted positive returns.

Shareholder investment returns of $\$ 237$ million pre tax for the year represent an increase of $21 \%$ over the prior year. This reflected lower returns in Australia due to lower level of capital held in the business offset by the strong international investment markets.

Capital reduced during the year as a result of dividends to the shareholder in excess of profit (\$56 million), foreign exchange movements (\$58 million) and the acquisition of Symmetry Limited.

During the second half of the year, shareholder investment returns were 37\% lower due to lower growth rates across most investment markets globally.

## Life Company Valuations

The following table sets out the components of the carrying values of the Bank's life insurance and funds management businesses. These are Directors' valuations, based on appraisal values using a range of economic and business assumptions determined by management, which were reviewed by independent actuaries, Trowbridge Deloitte.

In determining the carrying value, Directors have taken account of certain market based factors which result in the adoption of a more conservative valuation that is $\$ 450$ million lower at 30 June 2005 ( $\$ 450$ million lower at 30 June 2004) than that determined by Trowbridge Deloitte.

\begin{tabular}{|c|c|c|c|c|c|}
\hline \multirow[b]{2}{*}{Carrying Value at 30 June 2005} \& \& \multicolumn{3}{|c|}{Life Insurance} \& \multirow[t]{2}{*}{\begin{tabular}{l}
Total \\
\$M
\end{tabular}} \\
\hline \& Funds Management \$M \& Australia \& \[
\begin{array}{r}
\text { New } \\
\text { Zealand } \\
\$ M \\
\hline
\end{array}
\] \& Asia

\$M \& <br>
\hline Shareholders net tangible assets \& 500 \& 1,017 \& 409 \& 587 \& 2,513 <br>
\hline Value of inforce business \& 1,859 \& 533 \& 359 \& - \& 2,751 <br>
\hline Embedded Value \& 2,359 \& 1,550 \& 768 \& 587 \& 5,264 <br>
\hline Value of future new business \& 3,096 \& 330 \& 350 \& 22 \& 3,798 <br>
\hline Carrying Value \& 5,455 \& 1,880 \& 1,118 \& 609 \& 9,062 <br>
\hline Increasel(Decrease) in Carrying Value since 30 June 2004 \& 316 \& 219 \& 140 \& (15) \& 660 <br>
\hline
\end{tabular}

\begin{tabular}{|c|c|c|c|c|c|}
\hline \multirow[b]{2}{*}{Analysis of Movement Since 30 June 2004} \& \multirow[b]{2}{*}{Funds Management \$M} \& \multicolumn{3}{|c|}{Life Insurance} \& \multirow[t]{2}{*}{\begin{tabular}{l}
Total \\
\$M
\end{tabular}} \\
\hline \& \& Australia \& \[
\begin{array}{r}
\text { New } \\
\text { Zealand } \\
\$ M \\
\hline
\end{array}
\] \& Asia

(1)
\$M \& <br>
\hline Profits \& 349 \& 176 \& 71 \& 50 \& 646 <br>
\hline Net Capital movements ${ }^{(2)}$ \& (121) \& 195 \& (79) \& 1 \& (4) <br>
\hline Dividends paid \& (213) \& (485) \& - \& (4) \& (702) <br>
\hline Acquisitions ${ }^{(3)}$ \& (30) \& - \& - \& - \& (30) <br>
\hline FX Movements \& - \& - \& 2 \& (60) \& (58) <br>
\hline Change in Shareholders NTA \& (15) \& (114) \& (6) \& (13) \& (148) <br>
\hline Acquired excess \& 30 \& - \& - \& - \& 30 <br>
\hline Net Appraisal value uplift/(reduction) \& 301 \& 333 \& 146 \& (2) \& 778 <br>
\hline Increasel(Decrease) to 30 June 2005 \& 316 \& 219 \& 140 \& (15) \& 660 <br>
\hline
\end{tabular}

${ }^{(1)}$ The Asian life businesses are not held in a market value environment and are carried at net assets plus any excess representing the difference between appraisal value and net assets at the time of acquisition. This excess, which effectively represents goodwill, is being amortised on a straight line basis over 20 years subject to impairment. Subject to gaining the appropriate regulatory approval, the disposal of the Hong Kong life insurance operations will occur subsequent to 30 June 2005. Refer appendix 16 on page 54 for further information.
${ }^{(2)}$ Includes capital injections, transfers and movements in intergroup loans.
${ }^{(3)}$ Represents the purchase of Symmetry Limited. The goodwill on acquisition is reclassified as acquired excess, representing the difference between appraisal value and net assets at the time of acquisition.

## Change in Valuations

The valuations adopted have resulted in a total positive change in value of $\$ 660$ million since 30 June 2004. The main components comprised:

- An appraisal value uplift of $\$ 778$ million, reflecting growth in Funds under Administration, and improved fund flows while persistency levels and claims ratios improved across each of the insurance businesses.

The uplift also includes the negative impact of continued uncertainty of investment markets and industry funds flows;

- Decrease due to dividends in excess of profits of \$56 million; and
- A $\$ 62$ million decrease in net tangible assets due to net capital and foreign exchange movements.



# Commonwealth Bank <br> Commonwealth Bank of Australia ACN 123123124 

## Financial Disclosures for the year ended 30 June 2005

## Financial Disclosures

## Consolidated Statement of Financial Performance

| For the year ended 30 June 2005 | Appendix | Full Year Ended |  | Half Year Ended |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $30 / 06 / 05$ | $30 / 06 / 04$ | $30 / 06 / 05$ | 31/12/04 |
| Interest income |  | 16,194 | 13,287 | 8,354 | 7,840 |
| Interest expense |  | 10,228 | 7,877 | 5,321 | 4,907 |
| Net interest income | 1 | 5,966 | 5,410 | 3,033 | 2,933 |
| Other income: |  |  |  |  |  |
| Revenue from sale of assets |  | 595 | 943 | 358 | 237 |
| Written down value of assets sold |  | (604) | (874) | (369) | (235) |
| Other |  | 2,924 | 2,777 | 1,514 | 1,410 |
| Net banking operating income | 1,5 | 8,881 | 8,256 | 4,536 | 4,345 |
| Funds management fee income including premiums |  |  |  |  |  |
| Investment revenue |  | 2,008 | 1,967 | 785 | 1,223 |
| Claims and policyholder liability expense |  | $(1,871)$ | $(1,809)$ | (728) | $(1,143)$ |
| Net funds management operating income |  | 1,398 | 1,333 | 707 | 691 |
| Premiums and related revenue |  | 1,132 | 1,012 | 557 | 575 |
| Investment revenue |  | 1,186 | 840 | 470 | 716 |
| Claims and policyholder liability expense |  | $(1,243)$ | (950) | (492) | (751) |
| Insurance margin on services operating income |  | 1,075 | 902 | 535 | 540 |
| Total net operating income before appraisal value uplift |  | 11,354 | 10,491 | 5,778 | 5,576 |
| Charge for bad and doubtful debts |  | 322 | 276 | 176 | 146 |
| Operating expenses: |  |  |  |  |  |
| Operating expenses | 6 | 5,697 | 5,500 | 2,869 | 2,828 |
| Which new Bank | 6 | 150 | 749 | 122 | 28 |
| Total Operating Expenses |  | 5,847 | 6,249 | 2,991 | 2,856 |
| Appraisal value uplift |  | 778 | 201 | 513 | 265 |
| Goodwill amortisation <br> Profit from ordinary activities before income tax |  | (325) | (324) | (163) | (162) |
|  |  | 5,638 | 3,843 | 2,961 | 2,677 |
| Income tax expense |  | 1,637 | 1,262 | 824 | 813 |
|  |  | 4,001 | 2,581 | 2,137 | 1,864 |
| Outside equity interests in net profit |  | (10) | (9) | (5) | (5) |
| Net profit attributable to members of the Bank |  | 3,991 | 2,572 | 2,132 | 1,859 |
| Foreign currency translation adjustment |  | (141) | (8) | 10 | (151) |
| Revaluation of properties |  | 33 | 54 | 33 | - |
| Total valuation adjustments |  | (108) | 46 | 43 | (151) |
| Total changes in equity other than those resulting from transactions with owners as owners |  | 3,883 | 2,618 | 2,175 | 1,708 |
|  |  | Cents per Share |  | Cents per Share |  |
| Earnings per share based on net profit distributable to members of the Bank: |  |  |  |  |  |
| Basic |  | 303.1 | 196.9 | 161.5 | 141.6 |
| Fully Diluted |  | 303.0 | 196.8 | 161.4 | 141.6 |
| Dividends per share attributable to shareholders of the Bank: |  |  |  |  |  |
| Ordinary shares |  | 197 | 183 | 112 | 85 |
| Preference shares (issued 6 Apr 2001) |  | 1,115 | 1,065 | 557 | 558 |
| Other equity instruments (issued 6 Aug 2003) |  | 7,795 | 7,306 | 4,074 | 3,721 |
| Other equity instruments (issued 6 Jan 2004) |  | 908 | 402 | 459 | 449 |
|  |  | \$M | \$M | \$M | \$M |
| Net Profit after Income Tax comprises |  |  |  |  |  |
| Net Profit after income tax ("underlying basis") |  | 3,466 | 3,078 | 1,802 | 1,664 |
| Shareholders investment returns |  | 177 | 152 | 66 | 111 |
| Which new Bank |  | (105) | (535) | (86) | (19) |
| Net Profit after income tax ("cash basis") |  | 3,538 | 2,695 | 1,782 | 1,756 |
| Add Appraisal value uplift |  | 778 | 201 | 513 | 265 |
| Less Goodwill amortisation |  | (325) | (324) | (163) | (162) |
| Net Profit after income tax ("statutory basis") |  | 3,991 | 2,572 | 2,132 | 1,859 |

## Consolidated Statement of Financial Position As at 30 June 2005

| Assets | Appendix | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \hline 31 / 12 / 04 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \end{array}$ |
| :---: | :---: | :---: | :---: | :---: |
| Cash and liquid assets |  | 5,715 | 5,648 | 6,453 |
| Receivables due from other financial institutions |  | 6,205 | 6,456 | 8,369 |
| Trading securities |  | 14,628 | 15,881 | 14,896 |
| Investment securities |  | 10,272 | 11,022 | 11,447 |
| Loans, advances and other receivables | 8 | 217,516 | 206,346 | 189,391 |
| Bank acceptances of customers |  | 16,786 | 16,297 | 15,019 |
| Insurance investment assets |  | 27,837 | 28,232 | 28,942 |
| Deposits with regulatory authorities |  | 45 | 32 | 38 |
| Property, plant and equipment |  | 1,344 | 1,262 | 1,204 |
| Investment in associates |  | 52 | 233 | 239 |
| Intangible assets | 17 | 4,394 | 4,555 | 4,705 |
| Other assets |  | 24,241 | 24,988 | 25,292 |
| Total assets |  | 329,035 | 320,952 | 305,995 |
| Liabilities |  |  |  |  |
| Deposits and other public borrowings | 10 | 168,029 | 167,425 | 163,177 |
| Payables due to other financial institutions |  | 8,023 | 9,512 | 6,641 |
| Bank acceptances |  | 16,786 | 16,297 | 15,019 |
| Provision for dividend |  | 14 | 13 | 14 |
| Income tax liability |  | 1,550 | 1,195 | 811 |
| Other provisions |  | 881 | 891 | 997 |
| Insurance policyholder liabilities | 15 | 24,694 | 24,967 | 24,638 |
| Debt issues |  | 58,621 | 51,346 | 44,042 |
| Bills payable and other liabilities |  | 18,086 | 18,438 | 19,140 |
|  |  | 296,684 | 290,084 | 274,479 |
| Loan Capital |  | 6,291 | 5,801 | 6,631 |
| Total liabilities |  | 302,975 | 295,885 | 281,110 |
| Net assets |  | 26,060 | 25,067 | 24,885 |
| Shareholders' Equity |  |  |  |  |
| Share Capital: |  |  |  |  |
| Ordinary share capital | 14 | 13,871 | 13,647 | 13,359 |
| Preference share capital | 14 | 687 | 687 | 687 |
| Other equity instruments | 14 | 1,573 | 1,573 | 1,573 |
| Reserves | 14 | 4,624 | 3,959 | 3,946 |
| Retained profits <br> Shareholders' equity attributable to members of the Bank |  | 3,516 | 3,159 | 2,840 |
| Outside Equity Interests: |  |  |  |  |
|  |  |  |  |  |
| Controlled entities | 14 | 631 | 629 | 304 |
| Insurance statutory funds and other funds |  | 1,158 | 1,413 | 2,176 |
| Total outside equity interests |  | 1,789 | 2,042 | 2,480 |
| Total shareholders' equity |  | 26,060 | 25,067 | 24,885 |

## Financial Disclosures

Consolidated Statement of Cash Flows
For the year ended 30 June 2005

|  | Full Year Ended |  |
| :---: | :---: | :---: |
|  | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ \mathrm{M} \end{array}$ |
| Cash Flows from Operating Activities |  |  |
| Interest received | 16,205 | 13,101 |
| Dividends received | 3 | 6 |
| Interest paid | $(10,198)$ | $(7,543)$ |
| Other operating income received | 4,649 | 3,410 |
| Expenses paid | $(5,714)$ | $(5,529)$ |
| Income taxes paid | (985) | $(1,366)$ |
| Net decrease (increase) in trading securities | 318 | $(4,324)$ |
| Life insurance: |  |  |
| Investment income | 1,572 | 841 |
| Premiums received ${ }^{(1)}$ | 3,183 | 3,562 |
| Policy payments ${ }^{(1)}$ | $(4,664)$ | $(4,529)$ |
| Net Cash provided by/(used in) operating activities | 4,369 | $(2,371)$ |
| Cash Flows from Investing Activities |  |  |
| Payments for shares in controlled entities, other companies and management rights | (82) | - |
| Proceeds from disposal of controlled entities | - | 63 |
| Proceeds from disposal of entities and businesses | 173 | - |
| Disposal of shares in other companies | - | 114 |
| Net movement in investment securities: |  |  |
| Purchases | $(22,608)$ | $(25,587)$ |
| Proceeds from sale | 392 | 697 |
| Proceeds at or close to maturity | 22,799 | 24,407 |
| (Lodgement) withdrawal of deposits with regulatory authorities | (7) | (15) |
| Net increase in loans, advances and other receivables | $(28,447)$ | $(29,328)$ |
| Proceeds from sale of property, plant and equipment | 30 | 69 |
| Purchase of property, plant and equipment | (286) | (536) |
| Net decrease (increase) in receivables due from other financial institutions not at call | 933 | 292 |
| Net decrease (increase) in securities purchased under agreements to resell | 991 | $(1,023)$ |
| Net decrease (increase) in other assets | 1,056 | $(1,461)$ |
| Life insurance: |  |  |
| Purchases of investment securities | $(14,165)$ | $(20,286)$ |
| Proceeds from sale/maturity of investment securities | 15,281 | 21,500 |
| Net cash (used in) investing activities | $(23,940)$ | $(31,094)$ |
| Cash Flows from Financing Activities |  |  |
| Buy back of shares | - | (532) |
| Proceeds from issue of shares (net of costs) | 66 | 505 |
| Proceeds from issue of preference shares to outside equity interests | 323 | - |
| Proceeds from issue of other equity instruments (net of costs) | - | 1,573 |
| Net increase (decrease) in deposits and other borrowings | 6,332 | 21,997 |
| Net movement in debt issues | 14,579 | 13,413 |
| Dividends paid (excluding DRP buy back of shares) | $(2,083)$ | $(1,774)$ |
| Net movements in other liabilities | (330) | (242) |
| Net increase (decrease) in payables due to other financial institutions not at call | 449 | (929) |
| Net (decrease) increase in securities sold under agreements to repurchase | $(1,480)$ | 206 |
| Issue of loan capital | 1,233 | 985 |
| Redemption of loan capital | $(1,392)$ | (317) |
| Other | (37) | (2) |
| Net cash provided by financing activities | 17,660 | 34,883 |
| Net (decrease) increase in cash and cash equivalents | $(1,911)$ | 1,418 |
| Cash and cash equivalents at beginning of period | 2,846 | 1,428 |
| Cash and cash equivalents at end of period | 935 | 2,846 |

[^4]It should be noted that the Bank does not use this accounting Statement of Cash Flows in the internal management of its liquidity positions.

## Appendices

1. Net Interest Income
2. Net Interest Margin
3. Average Balances and Related Interest
4. Interest Rate and Volume Analysis
5. Other Banking Operating Income
6. Operating Expenses
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8. Loans Advances and other Receivables
9. Asset Quality
10. Deposits and other Public Borrowings
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23. Analysis Template
24. Definitions
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## 1. Net Interest Income

| Interest Income | Full Year Ended |  |  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 30/06/05 \$M | 30/06/04 \$M | $\begin{array}{r} \hline \text { Jun } 05 \\ \text { vs Jun } 04 \\ \% \end{array}$ | 30/06/05 | $\begin{array}{r} 31 / 12 / 04 \\ \$ M \end{array}$ | $\begin{array}{r} \text { Jun } 05 \\ \text { vs Dec } 04 \\ \% \end{array}$ |
| Loans | 14,244 | 11,675 | 22 | 7,358 | 6,886 | 7 |
| Other financial institutions | 229 | 182 | 26 | 128 | 101 | 27 |
| Cash and liquid assets | 198 | 198 | - | 91 | 107 | (15) |
| Trading securities | 785 | 600 | 31 | 391 | 394 | (1) |
| Investment securities | 723 | 607 | 19 | 379 | 344 | 10 |
| Dividends on redeemable preference shares | 15 | 25 | (40) | 7 | 8 | (13) |
| Total interest income | 16,194 | 13,287 | 22 | 8,354 | 7,840 | 7 |
| Interest Expense |  |  |  |  |  |  |
| Deposits | 7,063 | 5,949 | 19 | 3,626 | 3,437 | 5 |
| Other financial institutions | 257 | 160 | 61 | 131 | 126 | 4 |
| Debt issues | 2,557 | 1,505 | 70 | 1,378 | 1,179 | 17 |
| Loan capital | 351 | 263 | 33 | 186 | 165 | 13 |
| Total interest expense | 10,228 | 7,877 | 30 | 5,321 | 4,907 | 8 |
| Net interest income | 5,966 | 5,410 | 10 | 3,033 | 2,933 | 3 |

## 2. Net Interest Margin

## Australia

Interest spread ${ }^{(1)}$
Benefit of interest free liabilities, provisions and equity ${ }^{(2)}$
Net interest margin ${ }^{(3)}$

## Overseas

Interest spread ${ }^{(1)}$
Benefit of Interest free liabilities, provisions and equity ${ }^{(2)}$
Net interest margin ${ }^{(3)}$

## Total Bank

Interest Spread ${ }^{(1)}$
Benefit Of Interest Free Liabilities, Provisions And Equity ${ }^{(2)}$
Net Interest Margin ${ }^{(3)}$

| Full Year Ended |  |
| ---: | ---: |
| $\mathbf{3 0 / 0 6 / 0 5}$ |  |
| $\%$ | $30 / 06 / 04$ <br> $\%$ |
| 2.36 |  |
|  | 2.46 |
| $\mathbf{0 . 2 3}$ | 0.22 |
| $\mathbf{2 . 5 9}$ | 2.68 |
| $\mathbf{1 . 0 3}$ |  |
|  | 1.18 |
| $\mathbf{0 . 6 8}$ | 0.56 |
| $\mathbf{1 . 7 1}$ | 1.74 |
| $\mathbf{2 . 1 1}$ |  |
| $\mathbf{0 . 3 4}$ | 2.22 |
| $\mathbf{2 . 4 5}$ | 0.31 |


| Half Year Ended |  |
| ---: | ---: |
| $30 / 06 / 05$ | $31 / 12 / 04$ |
| $\%$ | $\%$ |
| 2.36 | 2.36 |
|  | 0.25 |

[^5]
## 3. Average Balances and Related Interest

The following table lists the major categories of interest earning assets and interest bearing liabilities of the Bank together with the respective interest earned or paid and the average interest rates for each of the years ending 30 June 2005 and 30 June 2004. Averages used were predominantly daily averages. Interest is accounted for based on product yields, while all trading gains and losses are disclosed as trading income within other banking
income. Where assets or liabilities are hedged, the amounts are shown net of the hedge, however individual items not separately hedged may be affected by movements in exchange rates. The overseas component comprises overseas branches of the Bank and overseas domiciled controlled entities.

Non-accrual loans were included in interest earning assets under loans, advances and other.

| Average Balances | Full Year Ended 30/06/05 |  |  |
| :---: | :---: | :---: | :---: |
|  | Avg Bal <br> \$M | Interest \$M | Yield $\%$ |
| Interest Earning Assets |  |  |  |
| Home Loans | 132,086 | 8,769 | 6.64\% |
| Personal | 14,615 | 1,541 | 10.54\% |
| Business and Corporate | 58,713 | 3,949 | 6.73\% |
| Loans, Advances and Other | 205,414 | 14,259 | 6.94\% |
| Cash and other liquid assets | 10,812 | 427 | 3.95\% |
| Trading Securities | 15,382 | 785 | 5.10\% |
| Investment Securities | 12,340 | 723 | 5.86\% |
| Non Lending Interest Earning Assets | 38,534 | 1,935 | 5.02\% |
| Total Interest Earning Assets | 243,948 | 16,194 | 6.64\% |
| Non Interest Earning Assets | 73,201 |  |  |
| Total Average Assets | 317,149 |  |  |
| Interest Bearing Liabilities |  |  |  |
| Transaction Deposits | 31,788 | 770 | 2.42\% |
| Savings Deposits | 38,221 | 1,274 | 3.33\% |
| Investment Deposits | 64,025 | 3,618 | 5.65\% |
| Certificates of Deposits and other | 25,828 | 1,401 | 5.42\% |
| Total Interest Bearing Deposits | 159,862 | 7,063 | 4.42\% |
| Due to Other Financial Institutions | 7,999 | 257 | 3.21\% |
| Debt Issues | 51,393 | 2,557 | 4.98\% |
| Loan Capital | 6,338 | 351 | 5.54\% |
| Total Interest Bearing Liabilities | 225,592 | 10,228 | 4.53\% |
| Non Interest Bearing Liabilities | 66,085 |  |  |
| Total Average Liabilities | 291,677 |  |  |


| Full Year Ended 30/6/04 |  |  |
| ---: | ---: | ---: |
| Avg Bal | Interest | Yield |
| $\mathbf{\$ M}$ | $\mathbf{\$ M}$ | $\%$ |
| 111,414 | 7,106 | $6.38 \%$ |
| 12,731 | 1,261 | $9.90 \%$ |
| 51,949 | 3,332 | $6.41 \%$ |
| $\mathbf{1 7 6 , 0 9 4}$ | $\mathbf{1 1 , 6 9 9}$ | $\mathbf{6 . 6 4 \%}$ |
| 12,115 | 380 | $3.14 \%$ |
| 13,127 | 600 | $4.57 \%$ |
| 12,851 | 608 | $4.73 \%$ |
| $\mathbf{3 8 , 0 9 3}$ | $\mathbf{1 , 5 8 8}$ | $\mathbf{4 . 1 7 \%}$ |
| 214,187 | $\mathbf{1 3 , 2 8 7}$ | $\mathbf{6 . 2 0 \%}$ |
| $\mathbf{7 3 , 5 3 6}$ |  |  |
| $\mathbf{2 8 7 , 7 2 3}$ |  |  |
|  |  |  |
| 29,953 | 634 | $2.12 \%$ |
| 36,614 | 1,119 | $3.06 \%$ |
| 56,986 | 2,880 | $5.05 \%$ |
| 26,278 | 1,316 | $5.01 \%$ |
| $\mathbf{1 4 9 , 8 3 1}$ | 5,949 | $3.97 \%$ |
| 6,958 | 160 | $2.30 \%$ |
| 34,740 | 1,505 | $4.33 \%$ |
| 6,003 | 263 | $4.38 \%$ |
| $\mathbf{1 9 7 , 5 3 2}$ | $\mathbf{7 , 8 7 7}$ | $3.98 \%$ |
| $\mathbf{6 8 , 0 4 1}$ |  |  |
| $\mathbf{2 6 5 , 5 7 3}$ |  |  |
|  |  |  |

Geographical analysis of key categories

| Loans, Advances and Other |  |  |  |
| :--- | ---: | ---: | ---: |
| Australia | 171,231 | 11,832 | $6.91 \%$ |
| Overseas | 34,183 | 2,427 | $7.10 \%$ |
| Total | $\mathbf{2 0 5 , 4 1 4}$ | $\mathbf{1 4 , 2 5 9}$ | $\mathbf{6 . 9 4 \%}$ |
| Non Lending Interest Earning Assets |  |  |  |
| Australia | 21,278 | 1,138 | $5.35 \%$ |
| Overseas | 17,256 | 797 | $4.62 \%$ |
| Total | $\mathbf{3 8 , 5 3 4}$ | $\mathbf{1 , 9 3 5}$ | $\mathbf{5 . 0 2 \%}$ |
| Total Interest Bearing Deposits |  |  |  |
| Australia | 134,360 | 5,422 | $4.04 \%$ |
| Overseas | 25,502 | 1,641 | $6.43 \%$ |
| Total | $\mathbf{1 5 9 , 8 6 2}$ | $\mathbf{7 , 0 6 3}$ | $\mathbf{4 . 4 2 \%}$ |
| Other Interest Bearing Liabilities |  |  |  |
| Australia | 42,126 | 2,466 | $5.85 \%$ |
| Overseas | 23,604 | 699 | $2.96 \%$ |
| Total | $\mathbf{6 5 , 7 3 0}$ | $\mathbf{3 , 1 6 5}$ | $\mathbf{4 . 8 2 \%}$ |


|  |  |  |
| ---: | ---: | ---: |
| 149,487 | 9,927 | $6.64 \%$ |
| 26,607 | 1,772 | $6.66 \%$ |
| $\mathbf{1 7 6 , 0 9 4}$ | $\mathbf{1 1 , 6 9 9}$ | $\mathbf{6 . 6 4 \%}$ |
|  |  |  |
| 21,502 | 955 | $4.44 \%$ |
| 16,591 | 633 | $3.82 \%$ |
| $\mathbf{3 8 , 0 9 3}$ | $\mathbf{1 , 5 8 8}$ | $\mathbf{4 . 1 7 \%}$ |
|  |  |  |
| 127,408 | 4,696 | $3.69 \%$ |
| 22,423 | 1,253 | $5.59 \%$ |
| $\mathbf{1 4 9 , 8 3 1}$ | $\mathbf{5 , 9 4 9}$ | $\mathbf{3 . 9 7 \%}$ |
|  |  |  |
| 29,594 | 1,582 | $5.35 \%$ |
| 18,107 | 346 | $1.91 \%$ |
| $\mathbf{4 7 , 7 0 1}$ | $\mathbf{1 , 9 2 8}$ | $\mathbf{4 . 0 4 \%}$ |


|  | Full Year Ended 30/06/05 |  |  |
| :--- | ---: | ---: | ---: |
| Net Interest Margin | Avg Bal | Interest | Yield |
| Total Interest Earning Assets | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ | $\%$ |
| Total Interest Bearing Liabilities | $\mathbf{2 4 3 , 9 4 8}$ | $\mathbf{1 6 , 1 9 4}$ | 6.64 |
| Net Interest Income \& Interest spread | $\mathbf{2 2 5 , 5 9 2}$ | 10,228 | 4.53 |
| Benefit of free funds |  | $\mathbf{5 , 9 6 6}$ | $\mathbf{2 . 1 1}$ |
| Net interest margin |  |  | 0.34 |
|  |  |  | $\mathbf{2 . 4 5}$ |


| Full Year Ended 30/6/04 |  |  |
| ---: | ---: | ---: |
| Avg Bal | Interest | Yield |
| \$M | $\mathbf{\$ M}$ | $\%$ |
| 214,187 | 13,287 | 6.20 |
| 197,532 | 7,877 | 3.98 |
|  | 5,410 | $\mathbf{2 . 2 2}$ |
|  |  | 0.31 |
|  |  | $\mathbf{2 . 5 3}$ |

## 3. Average Balances and Related Interest (Cont'd)

| Average Balances | Half Year Ended 30/06/05 |  |  | Half Year Ended 31/12/04 |  |  | Half Year Ended 30/06/04 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Avg Bal \$M | Interest \$M | Yield <br> \% | Avg Bal Interest |  | Yield \% | Avg Bal Interest |  | Yield \% |
|  |  |  |  | \$M | \$M |  | \$M | \$M |  |
| Interest Earning Assets |  |  |  |  |  |  |  |  |  |
| Home loans | 136,102 | 4,529 | 6.71 | 128,135 | 4,240 | 6.56 | 116,226 | 3,756 | 6.50 |
| Personal | 15,342 | 810 | 10.65 | 13,901 | 731 | 10.43 | 12,982 | 653 | 10.12 |
| Business and Corporate | 60,245 | 2,026 | 6.78 | 57,205 | 1,923 | 6.67 | 54,068 | 1,777 | 6.61 |
| Loans, Advances and Other | 211,689 | 7,365 | 7.02 | 199,241 | 6,894 | 6.86 | 183,276 | 6,186 | 6.79 |
| Cash and other liquid assets | 10,798 | 219 | 4.09 | 10,826 | 208 | 3.81 | 12,300 | 191 | 3.12 |
| Trading Securities | 14,957 | 391 | 5.27 | 15,800 | 394 | 4.95 | 14,526 | 331 | 4.58 |
| Investment Securities | 12,142 | 379 | 6.29 | 12,535 | 344 | 5.44 | 14,058 | 338 | 4.84 |
| Non-Lending Interest Earning Assets | 37,897 | 989 | 5.26 | 39,161 | 946 | 4.79 | 40,884 | 860 | 4.23 |
| Total Interest Earning Assets | 249,586 | 8,354 | 6.75 | 238,402 | 7,840 | 6.52 | 224,160 | 7,046 | 6.32 |
| Non-Interest Earning Assets | 73,182 |  |  | 73,220 |  |  | 77,169 |  |  |
| Total Average Assets | 322,768 |  |  | 311,622 |  |  | 301,329 |  |  |
| Interest Bearing Liabilities |  |  |  |  |  |  |  |  |  |
| Transaction Deposits | 32,454 | 414 | 2.57 | 31,132 | 356 | 2.27 | 29,558 | 328 | 2.23 |
| Savings Deposits | 38,193 | 638 | 3.37 | 38,249 | 636 | 3.30 | 37,229 | 589 | 3.18 |
| Investment Deposits | 65,577 | 1,870 | 5.75 | 62,498 | 1,748 | 5.55 | 59,011 | 1,573 | 5.36 |
| Certificates of Deposits and Other | 25,469 | 704 | 5.57 | 26,182 | 697 | 5.28 | 30,369 | 789 | 5.22 |
| Total Interest Bearing Deposits | 161,693 | 3,626 | 4.52 | 158,061 | 3,437 | 4.31 | 156,167 | 3,279 | 4.22 |
| Due to other Financial Institutions | 8,181 | 131 | 3.23 | 7,820 | 126 | 3.20 | 7,097 | 84 | 2.38 |
| Debt Issues | 54,277 | 1,378 | 5.12 | 48,556 | 1,179 | 4.82 | 37,134 | 805 | 4.36 |
| Loan Capital | 6,203 | 186 | 6.05 | 6,471 | 165 | 5.06 | 6,075 | 139 | 4.60 |
| Total Interest Bearing Liabilities | 230,354 | 5,321 | 4.66 | 220,908 | 4,907 | 4.40 | 206,473 | 4,307 | 4.19 |
| Non Interest Bearing Liabilities | 66,851 |  |  | 65,737 |  |  | 70,812 |  |  |
| Total Average Liabilities | 297,205 |  |  | 286,645 |  |  | 277,285 |  |  |

Geographical Analysis of key categories
Loans, Advances and Other

| Australia | 176,181 | 6,085 | 6.96 | 166,361 | 5,747 | 6.85 | 154,929 | 5,246 | 6.81 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Overseas | 35,508 | 1,280 | 7.27 | 32,880 | 1,147 | 6.92 | 28,347 | 940 | 6.67 |
| Total | 211,689 | 7,365 | 7.02 | 199,241 | 6,894 | 6.86 | 183,276 | 6,186 | 6.79 |
| Non Lending Interest Earning Assets |  |  |  |  |  |  |  |  |  |
| Australia | 20,878 | 574 | 5.54 | 21,672 | 564 | 5.16 | 23,739 | 534 | 4.52 |
| Overseas | 17,019 | 415 | 4.92 | 17,489 | 382 | 4.33 | 17,145 | 326 | 3.82 |
| Total | 37,897 | 989 | 5.26 | 39,161 | 946 | 4.79 | 40,884 | 860 | 4.23 |
| Total Interest Bearing Deposits |  |  |  |  |  |  |  |  |  |
| Australia | 135,404 | 2,756 | 4.10 | 133,333 | 2,666 | 3.97 | 133,599 | 2,619 | 3.94 |
| Overseas | 26,289 | 870 | 6.67 | 24,728 | 771 | 6.19 | 22,568 | 660 | 5.88 |
| Total | 161,693 | 3,626 | 4.52 | 158,061 | 3,437 | 4.31 | 156,167 | 3,279 | 4.22 |
| Other Interest Bearing Liabilities |  |  |  |  |  |  |  |  |  |
| Australia | 44,260 | 1,289 | 5.87 | 40,027 | 1,177 | 5.83 | 30,451 | 850 | 5.61 |
| Overseas | 24,401 | 406 | 3.36 | 22,820 | 293 | 2.55 | 19,855 | 178 | 1.80 |
| Total | 68,661 | 1,695 | 4.98 | 62,847 | 1,470 | 4.64 | 50,306 | 1,028 | 4.11 |


|  | Half Year Ended 30/06/05 |  |  | Half Year Ended 31/12/04 |  |  | Half Year Ended 30/06/04 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net Interest Margin | Avg Ba <br> \$M | Interest \$M | Yield \% | Avg Bal \$M | Interest \$M | Yield \% | Avg Bal \$M | Interest \$M | Yield \% |
| Total Interest Earning Assets | 249,5 | 8,354 | 6.75 | 238,402 | 7,840 | 6.52 | 224,160 | 7,046 | 6.32 |
| Total Interest Bearing Liabilities | 230,354 | 5,321 | 4.66 | 220,908 | 4,907 | 4.40 | 206,473 | 4,307 | 4.19 |
| Net Interest Income \& Interest spread |  | 3,033 | 2.09 |  | 2,933 | 2.12 |  | 2,739 | 2.13 |
| Benefit of free funds |  |  | 0.36 |  |  | 0.32 |  |  | 0.33 |
| Net interest margin |  |  | 2.45 |  |  | 2.44 |  |  | 2.46 |

Full Year Ended

|  | rull Year Ended |  |
| :--- | ---: | ---: |
| Change in Net Interest Income | Jun 05 vs Jun 04 <br> Increase/(decrease) | Jun 04 vs Jun 03 <br> Increase/(decrease) |
| Due to changes in average volume of | $\mathbf{7 4 0}$ | $\mathbf{6 7 3}$ |
| interest earning assets and interest bearing liabilities | $(184)$ | $(289)$ |
| Due to changes in interest margin | $\mathbf{5 5 6}$ | $\mathbf{3 8 4}$ |
| Change in net interest income |  |  |


| Volume \& Rate Variance | Full Year Ended 30/06/05 |  |  | Full Year Ended 30/06/04 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Volume \$M | Rate \$M | Total \$M | Volume \$M | Rate \$M | Total $\$ \mathrm{M}$ |
| Interest Earning Assets |  |  |  |  |  |  |
| Home Loans | 1,345 | 318 | 1,663 | 1,120 | 133 | 1,253 |
| Personal | 193 | 87 | 280 | 61 | 35 | 96 |
| Business and Corporate | 444 | 173 | 617 | 183 | - | 183 |
| Loans, Advances and Other | 1,992 | 568 | 2,560 | 1,402 | 130 | 1,532 |
| Cash and other liquid assets | (46) | 93 | 47 | 57 | (18) | 39 |
| Trading Securities | 109 | 76 | 185 | 104 | 42 | 146 |
| Investment Securities | (27) | 142 | 115 | 26 | 16 | 42 |
| Non Lending Interest Earning Assets | 20 | 327 | 347 | 193 | 34 | 227 |
| Total Interest Earning Assets | 1,911 | 996 | 2,907 | 1,597 | 162 | 1,759 |
| Interest Bearing Liabilities |  |  |  |  |  |  |
| Transaction Deposits | 42 | 94 | 136 | (38) | 93 | 55 |
| Savings Deposits | 51 | 104 | 155 | 185 | (6) | 179 |
| Investment Deposits | 377 | 361 | 738 | (157) | 756 | 599 |
| Certificates of Deposits and other | (23) | 108 | 85 | 1,250 | (866) | 384 |
| Total Interest Bearing Deposits | 421 | 693 | 1,114 | 656 | 561 | 1,217 |
| Due to Other Financial Institutions | 29 | 68 | 97 | (35) | (3) | (38) |
| Debt Issues | 775 | 277 | 1,052 | 289 | (136) | 153 |
| Loan Capital | 17 | 71 | 88 | 24 | 19 | 43 |
| Total Interest Bearing Liabilities | 1,196 | 1,155 | 2,351 | 879 | 496 | 1,375 |
| Change in net interest income | 740 | (184) | 556 | 673 | (289) | 384 |
| Geographical analysis of key categories |  |  |  |  |  |  |
| Loans, Advances and Other |  |  |  |  |  |  |
| Australia | 1,473 | 432 | 1,905 | 1,164 | 225 | 1,389 |
| Overseas | 521 | 134 | 655 | 239 | (96) | 143 |
| Total | 1,992 | 568 | 2,560 | 1,402 | 130 | 1,532 |
| Non Lending Interest Earning Assets |  |  |  |  |  |  |
| Australia | (11) | 194 | 183 | 183 | 15 | 198 |
| Overseas | 28 | 136 | 164 | 20 | 9 | 29 |
| Total | 20 | 327 | 347 | 193 | 34 | 227 |
| Total Interest Bearing Deposits |  |  |  |  |  |  |
| Australia | 268 | 458 | 726 | 519 | 499 | 1,018 |
| Overseas | 186 | 202 | 388 | 134 | 65 | 199 |
| Total | 421 | 693 | 1,114 | 656 | 561 | 1,217 |
|  |  |  |  |  |  |  |
| Australia | 702 | 182 | 884 | 263 | 26 | 289 |
| Overseas | 134 | 219 | 353 | 10 | (141) | (131) |
| Total | 798 | 439 | 1,237 | 223 | (65) | 158 |

## 4. Interest Rate and Volume Analysis (cont'd)

|  | Half Year Ended |  |
| :--- | ---: | ---: |
| Change in Net Interest Income | Jun 05 vs Dec 04 Jun 05 vs Jun 04 <br> Increase/(decrease) |  |
| Increase/(decrease) |  |  |



Half Year Ended Jun 05 vs Jun 04

| Volume <br> \$M | Rate <br> $\mathbf{\$ M}$ | Total <br> $\mathbf{\$ M}$ |
| ---: | ---: | ---: |
| 652 | 121 | 773 |
| 122 | 35 | 157 |
| 205 | 44 | 249 |
| $\mathbf{9 7 4}$ | $\mathbf{2 0 5}$ | $\mathbf{1 , 1 7 9}$ |
|  |  |  |
| $(27)$ | 55 | 28 |
| 11 | 49 | 60 |
| $(53)$ | 94 | 41 |
| $\mathbf{( 7 0 )}$ | $\mathbf{1 9 9}$ | $\mathbf{1 2 9}$ |
|  |  |  |
| $\mathbf{8 2 5}$ | $\mathbf{4 8 3}$ | $\mathbf{1 , 3 0 8}$ |
|  |  |  |
|  |  |  |
| 35 | 51 | 86 |
| 16 | 33 | 49 |
| 181 | 116 | 297 |
| 131$)$ | 46 | $(85)$ |
| $\mathbf{1 2 0}$ | $\mathbf{2 2 7}$ | $\mathbf{3 4 7}$ |
|  |  |  |
| 15 | 32 | 47 |
| 403 | 170 | 573 |
| 3 | 44 | 47 |
| $\mathbf{5 2 5}$ | $\mathbf{4 8 9}$ | $\mathbf{1 , 0 1 4}$ |
|  |  |  |
| $\mathbf{3 1 0}$ | $\mathbf{( 1 6 )}$ | $\mathbf{2 9 4}$ |
|  |  | - |
|  |  |  |

Geographical analysis of key categories

| Loans, Advances and Other |  |  |  |
| :---: | :---: | :---: | :---: |
| Australia | 339 | (1) | 338 |
| Overseas | 93 | 40 | 133 |
| Total | 432 | 39 | 471 |
| Non Lending Interest Earning Assets |  |  |  |
| Australia | (21) | 31 | 10 |
| Overseas | (11) | 44 | 33 |
| Total | (32) | 75 | 43 |
| Total Interest Bearing Deposits |  |  |  |
| Australia | 42 | 48 | 90 |
| Overseas | 50 | 49 | 99 |
| Total | 80 | 109 | 189 |
| Other Interest Bearing Liabilities |  |  |  |
| Australia | 124 | (12) | 112 |
| Overseas | 23 | 90 | 113 |
| Total | 140 | 85 | 225 |


|  |  |  |
| ---: | ---: | ---: |
| 727 | 112 | 839 |
| 248 | 92 | 340 |
| 974 | $\mathbf{2 0 5}$ | $\mathbf{1 , 1 7 9}$ |
|  |  |  |
| $(72)$ | 112 | 40 |
| $(3)$ | 92 | 89 |
| $(70)$ | 199 | 129 |
|  |  |  |
| 36 | 101 | 137 |
| 116 | 94 | 210 |
| 120 | 227 | 347 |
|  |  |  |
| 394 | 45 | 439 |
| 58 | 170 | 228 |
| 414 | 253 | 667 |

## 5. Other Banking Operating Income

|  | Full Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | 30/06/05 \$M | 30/06/04 \$M | $\begin{array}{r} \text { Jun } 05 \\ \text { vs Jun } 04 \\ \% \end{array}$ |
| Lending fees | 753 | 724 | 4 |
| Commission and other fees | 1,595 | 1,503 | 6 |
| Trading income | 440 | 499 | (12) |
| Dividends | 3 | 6 | (50) |
| Net (loss)/gain on investments and loans | (13) | 80 | large |
| Net gain/(loss) on sale of property, plant and equipment | 4 | (11) | large |
| Other | 133 | 45 | large |
| Total other banking operating income | 2,915 | 2,846 | 2 |

Half Year Ended

| $\mathbf{3 0 / 0 6 / 0 5}$ | $\mathbf{3 1 / 1 2 / 0 4}$ | Jun 05 <br> vs Dec 04 |
| ---: | ---: | ---: |
| $\mathbf{\$ M}$ | $\mathbf{\$ M}$ | $\%$ |$|$| $\mathbf{3 9 5}$ | 358 | 10 |
| ---: | ---: | ---: |
| $\mathbf{7 9 8}$ | 797 | - |
| $\mathbf{2 2 1}$ | 219 | 1 |
| $\mathbf{2}$ | 1 | large |
| $\mathbf{1 4 )}$ | 1 | large |
|  |  |  |
| $\mathbf{3}$ | 1 | large |
| $\mathbf{9 8}$ | 35 | large |
| $\mathbf{1 , 5 0 3}$ | 1,412 | 6 |

## 6. Operating Expenses

| Full Year Ended |  |  |  |
| :--- | ---: | ---: | ---: |
|  |  |  | Jun 05 |
|  | $\mathbf{3 0 / 0 6 / 0 5}$ | $\mathbf{3 0 / 0 6 / 0 4}$ | vs Jun 04 |
| $\mathbf{\$ M}$ | $\mathbf{\$ M}$ | $\%$ |  |
| Operating expenses | $\mathbf{5 , 6 9 7}$ | 5,500 | 4 |
| Which new Bank | $\mathbf{1 5 0}$ | 749 | large |
| Total | $\mathbf{5 , 8 4 7}$ | 6,249 | $\mathbf{( 6 )}$ |
|  |  |  |  |

Half Year Ended

|  |  | Jun 05 |
| ---: | ---: | ---: |
| $\mathbf{3 0 / 0 6 / 0 5}$ | $\mathbf{3 1 / 1 2 / 0 4}$ | vs Dec 04 |
| $\mathbf{\$ M}$ | $\$ M$ | $\%$ |
| $\mathbf{2 , 8 6 9}$ | 2,828 | 1 |
| 122 | 28 | large |
| 2,991 | 2,856 | 5 |


|  | Full Year Ended |  |  |
| :--- | ---: | ---: | ---: |
|  |  |  | Jun 05 <br>  <br>  <br> Expenses by Segment |
| $\mathbf{3 0 / 0 6 / 0 5}$ | $\mathbf{3 0 / 0 6 / 0 4}$ | vs Jun 04 |  |
| Banking | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ | $\mathbf{\%}$ |
| Funds management | $\mathbf{4 , 3 4 4}$ | 4,191 | 4 |
| Insurance | $\mathbf{8 1 2}$ | 806 | 1 |
| Operating expenses | $\mathbf{5 4 1}$ | 503 | 8 |
|  | $\mathbf{5 , 6 9 7}$ | 5,500 | 4 |
| Banking |  |  |  |
| Funds management | $\mathbf{1 1 2}$ | 698 | large |
| Insurance | $\mathbf{3 6}$ | 37 | $(3)$ |
| Which new Bank | $\mathbf{2}$ | 14 | large |
| Total | $\mathbf{1 5 0}$ | $\mathbf{7 4 9}$ | large |


| Half Year Ended |  |  |
| :---: | :---: | :---: |
| 30/06/05 | 31/12/04 | $\begin{array}{r} \text { Jun } 05 \\ \text { vs Dec } 04 \end{array}$ |
| 2,184 | 2,160 | 1 |
| 406 | 406 | - |
| 279 | 262 | 6 |
| 2,869 | 2,828 | 1 |
| 97 | 15 | large |
| 24 | 12 | large |
| 1 | 1 | - |
| 122 | 28 | large |
| 2,991 | 2,856 | 5 |


|  | Full Year Ended |  |  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Expenses by Category | 30/06/05 \$M | 30/06/04 \$M | $\begin{array}{r} \text { Jun } 05 \\ \text { vs Jun } 04 \\ \% \end{array}$ | 30/06/05 \$M | $\begin{array}{r} 31 / 12 / 04 \\ \$ M \end{array}$ | $\begin{array}{r} \text { Jun } 05 \\ \text { vs Dec } 04 \\ \% \end{array}$ |
| Staff | 2,599 | 2,448 | 6 | 1,302 | 1,297 | - |
| Share based compensation | 44 | 105 | large | 22 | 22 | - |
| Total staff expenses | 2,643 | 2,553 | 4 | 1,324 | 1,319 |  |
| Occupancy and equipment | 613 | 581 | 6 | 308 | 305 | 1 |
| Information technology services | 956 | 895 | 7 | 476 | 480 | (1) |
| Other expenses | 1,485 | 1,471 | 1 | 761 | 724 | 5 |
| Operating expenses | 5,697 | 5,500 | 4 | 2,869 | 2,828 | 1 |
| Which new Bank | 150 | 749 | large | 122 | 28 | large |
| Total | 5,847 | 6,249 | (6) | 2,991 | 2,856 | 5 |

## 6. Operating Expenses (Cont'd)

|  | Full Year Ended |  | Half Year Ended |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \end{array}$ | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 31 / 12 / 04 \\ \$ M \end{array}$ |
| Staff Expenses |  |  |  |  |
| Salaries and wages ${ }^{(1)}$ | 2,274 | 2,152 | 1,132 | 1,142 |
| Superannuation contributions | 7 | 8 | 6 | 1 |
| Provisions for employee entitlements | 67 | 41 | 40 | 27 |
| Payroll tax | 115 | 115 | 56 | 59 |
| Fringe benefits tax | 32 | 32 | 16 | 16 |
| Other staff expenses | 104 | 100 | 52 | 52 |
| Comparable business | 2,599 | 2,448 | 1,302 | 1,297 |
| Which new Bank | 50 | 273 | 43 | 7 |
| Total staff expenses (excluding share based compensation) | 2,649 | 2,721 | 1,345 | 1,304 |
| Share Based Compensation ${ }^{(1)}$ | 44 | 105 | 22 | 22 |
| Total staff expenses | 2,693 | 2,826 | 1,367 | 1,326 |
| Occupancy and Equipment Expenses |  |  |  |  |
| Operating lease rentals | 331 | 340 | 163 | 168 |
| Depreciation |  |  |  |  |
| Buildings | 21 | 21 | 11 | 10 |
| Leasehold improvements | 58 | 55 | 29 | 29 |
| Equipment | 63 | 50 | 36 | 27 |
| Operating Lease Fixed Assets | 8 | - | 8 | - |
| Repairs and maintenance | 71 | 68 | 36 | 35 |
| Other | 61 | 47 | 25 | 36 |
| Comparable business | 613 | 581 | 308 | 305 |
| Which new Bank | 13 | 20 | 10 | 3 |
| Total occupancy and equipment expenses | 626 | 601 | 318 | 308 |
| Information Technology Services |  |  |  |  |
| Projects and development | 322 | 281 | 157 | 165 |
| Data processing | 248 | 238 | 120 | 128 |
| Desktop | 150 | 159 | 71 | 79 |
| Communications | 204 | 205 | 103 | 101 |
| Software amortisation | 26 | 11 | 21 | 5 |
| IT Equipment Depreciation | 6 | 1 | 4 | 2 |
| Comparable business | 956 | 895 | 476 | 480 |
| Which new Bank | 52 | 292 | 39 | 13 |
| Total information technology services | 1,008 | 1,187 | 515 | 493 |
| Other Expenses |  |  |  |  |
| Postage | 112 | 112 | 56 | 56 |
| Stationery | 108 | 114 | 52 | 56 |
| Fees and commissions | 628 | 598 | 303 | 325 |
| Advertising, marketing and loyalty rewards | 288 | 311 | 152 | 136 |
| Other | 349 | 336 | 198 | 151 |
| Comparable business | 1,485 | 1,471 | 761 | 724 |
| Which new Bank | 35 | 164 | 30 | 5 |
| Total other expenses | 1,520 | 1,635 | 791 | 729 |
| Comparable business | 5,697 | 5,500 | 2,869 | 2,828 |
| Which new Bank | 150 | 749 | 122 | 28 |
| Total | 5,847 | 6,249 | 2,991 | 2,856 |

${ }^{(1)}$ Reduction in share based compensation reflects the cessation of the mandatory component of the equity participation plan in February 2005, which is now paid in cash and included within salaries and wages. As a consequence, the December 2004 half year comparatives have been restated.

## Which new Bank

On 19 September 2003, the Bank launched the Which new Bank customer service vision. This is a three year transformation program and results in the Bank incurring additional expenditure in the key areas of staff training and skilling, systems and process simplification, and technology. In the year to 30 June 2005 transformation expenses totalled $\$ 150$ million.

Total Full Time Equivalent (FTE) numbers have reduced to 35,313 at 30 June 2005 (includes domestic and offshore staff, as well as staff employed on Which new Bank projects). This compares with 36,296 FTEs at 30 June 2004. Total FTEs (excluding those working on Which new Bank projects and offshore) have reduced by 2,407 since the commencement of Which new Bank. This includes 3,115 redundancies.

## 7. Income Tax Expense

Income tax expense shown in the financial statements differs from the prima facie tax charge calculated at current taxation rates on net profit.

| Profit from Ordinary Activities before Income Tax | Full Year Ended |  | Half Year Ended |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ M \end{array}$ | 30/06/04 | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 31 / 12 / 04 \\ \$ M \end{array}$ |
|  | \$M | 3,091 | \$19 | \$M |
| Banking | 4,103 | 3,091 | 2,079 | 2,024 |
| Funds management | 560 | 504 | 282 | 278 |
| Insurance | 522 | 371 | 250 | 272 |
| Appraisal value uplift | 778 | 201 | 513 | 265 |
| Goodwill amortisation | (325) | (324) | (163) | (162) |
|  | 5,638 | 3,843 | 2,961 | 2,677 |
| Prima Facie Income Tax at 30\% |  |  |  |  |
| Banking | 1,231 | 927 | 624 | 607 |
| Funds management | 168 | 151 | 85 | 83 |
| Insurance | 157 | 111 | 75 | 82 |
| Appraisal value uplift | 233 | 60 | 153 | 80 |
| Goodwill amortisation | (98) | (97) | (49) | (49) |
|  | 1,691 | 1,152 | 888 | 803 |
| Add (or Deduct) Permanent Differences Expressed on a Tax Effect Basis |  |  |  |  |
| Current period |  |  |  |  |
| Specific provisions for offshore bad and doubtful debts not tax effected | 4 | 3 | 2 | 2 |
| Taxation offsets (net of accruals) | (48) | (47) | (22) | (26) |
| Tax adjustment referable to policyholder income | 160 | 142 | 82 | 78 |
| Non-assessable income - life insurance surplus | (30) | (30) | (14) | (16) |
| Change in excess of net market value over net assets of life insurance controlled entities | (233) | (60) | (153) | (80) |
| Non-deductible goodwill amortisation | 98 | 97 | 49 | 49 |
| Tax losses recognised | (9) | - | (7) | (2) |
| Other items | 4 | 17 | (8) | 12 |
|  | (54) | 122 | (71) | 17 |
| Prior periods |  |  |  |  |
| Other | - | (12) | 7 | (7) |
| Total income tax expense | 1,637 | 1,262 | 824 | 813 |
| Income Tax Attributable to Profit from Ordinary Activities |  |  |  |  |
| Banking | 1,220 | 914 | 615 | 605 |
| Funds management | 100 | 79 | 56 | 44 |
| Insurance | 89 | 66 | 36 | 53 |
| Corporate tax | 1,409 | 1,059 | 707 | 702 |
| Policyholder tax | 228 | 203 | 117 | 111 |
| Total income tax expense | 1,637 | 1,262 | 824 | 813 |
|  | Full Year Ended |  | Half Year Ended |  |
|  | 30/06/05 | 30/06/04 | 30/06/05 | 31/12/04 |
| Income Tax Expense by business | \% | \% | \% | \% |
| Effective Tax Rate |  |  |  |  |
| Total - corporate | 28.4 | 28.1 | 28.3 | 28.5 |
| Banking - corporate | 29.7 | 29.6 | 29.6 | 29.9 |
| Funds management - corporate | 21.9 | 22.3 | 24.3 | 19.5 |
| Insurance - corporate | 22.4 | 20.8 | 19.5 | 24.9 |

## Tax Consolidation

Legislation has been enacted to allow Australian resident entities to elect to consolidate and be treated as a single entity for Australian tax purposes. The Commonwealth Bank of Australia has elected to be taxed as a single entity with effect from 1 July 2002.

## 8. Loans Advances and other Receivables



## 9. Asset Quality

|  | As at |  |  |
| :---: | :---: | :---: | :---: |
| Balances of Impaired Assets | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} 31 / 12 / 04 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} 30 / 06 / 04 \\ \$ M \\ \hline \end{array}$ |
| Total Impaired Assets |  |  |  |
| Gross non-accruals | 395 | 445 | 363 |
| Total gross impaired assets | 395 | 445 | 363 |
| Less Interest reserved | (19) | (27) | (23) |
|  | 376 | 418 | 340 |
| Less Specific provisions for impairment | (157) | (180) | (143) |
| Total net impaired assets | 219 | 238 | 197 |
| Net Impaired Assets by Geographical Segment |  |  |  |
| Australia | 218 | 238 | 194 |
| Overseas | 1 | - | 3 |
| Total | 219 | 238 | 197 |

## 9. Asset Quality (Cont'd)



Includes specific provisions on indemnified loans (Colonial portfolio)

| Provision Ratios | \% | \% | \% | \% |
| :---: | :---: | :---: | :---: | :---: |
| Specific provisions for impairment as a \% of gross impaired assets net of interest reserved | 41.8 | 42.1 | 41.8 | 43.1 |
| Total provisions for impairment as a \% of gross impaired assets net of interest reserved | 411.4 | 451.8 | 411.4 | 373.0 |
| General provisions as a \% of risk weighted assets | 0.73 | 0.82 | 0.73 | 0.76 |
| Impaired Asset Ratios |  |  |  |  |
| Gross impaired assets net of interest reserved as \% of risk weighted assets | 0.20 | 0.20 | 0.20 | 0.23 |
| Net impaired assets as \% of: |  |  |  |  |
| Risk weighted assets | 0.12 | 0.12 | 0.12 | 0.13 |
| Total shareholders' equity | 0.84 | 0.79 | 0.84 | 0.95 |

## Accounting Policy

Provisions for impairment are maintained at an amount adequate to cover anticipated credit related losses. Specific provisions are established where full recovery of principal is considered doubtful. Specific provisions are made against:

- Individual facilities in the credit risk rated managed segment where exposure aggregates to $\$ 250,000$ or more.
- Each statistically managed portfolio to cover facilities that are not well secured and past due 180 days or more.
- Credit risk rated managed segment for exposures aggregating to less than $\$ 250,000$ and 90 days past due or more.
- Provisions against segments are determined primarily by reference to historical ratios of write offs to balances in default.
- Emerging credit risks identified in specific segments in the credit risk rated managed portfolio.
General provisions for bad and doubtful debts are maintained to cover non identified probable losses and latent risks inherent in the overall portfolio of advances and other credit transactions.

The provisions are determined having regard to the general risk profile of the credit portfolio, historical loss experience, economic conditions and a range of other criteria.

The amounts required to bring the provisions for impairment to their assessed levels are charged to profit. Provisions for impairment and movements therein are set out above.

## 9. Asset Quality (Cont'd)

Income Received and Forgone on Impaired Assets
Interest is only taken to profit on non-accrual loans when received in cash. Interest entitlement on non-accrual loans that is not received represents income forgone.

|  | Full Year Ended |  | Half Year Ended |  |
| :---: | :---: | :---: | :---: | :---: |
| Impaired Assets | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \end{array}$ | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 31 / 12 / 04 \\ \$ M \end{array}$ |
| Income received: |  |  |  |  |
| Current period | 5 | 8 | 2 | 3 |
| Prior period | 4 | 6 | 2 | 2 |
| Total income received | 9 | 14 | 4 | 5 |
| Interest income forgone | 13 | 10 | 7 | 6 |
| Movement in Impaired Asset Balances |  |  |  |  |
| Gross impaired assets at period beginning | 363 | 665 | 445 | 363 |
| New and increased | 769 | 532 | 383 | 386 |
| Balances written off | (350) | (278) | (216) | (134) |
| Returned to performing or repaid | (387) | (556) | (217) | (170) |
| Gross impaired assets at period end | 395 | 363 | 395 | 445 |


| Loans Accruing but Past Due 90 Days or More | As at |  |  |
| :---: | :---: | :---: | :---: |
|  | 30/06/05 | 31/12/04 | 30/06/04 |
|  | \$M | \$M | \$M |
| Housing loans | 183 | 176 | 168 |
| Other loans | 119 | 94 | 78 |
|  | 302 | 270 | 246 |

## 10. Deposits and Other Public Borrowings

| Australia | As at |  |  |
| :---: | :---: | :---: | :---: |
|  | 30/06/05 | 31/12/04 | 30/06/04 |
|  | \$M | \$M | \$M |
| Certificates of deposit | 16,041 | 18,594 | 20,516 |
| Term deposits | 41,582 | 40,738 | 38,530 |
| On demand and short term deposits | 75,410 | 72,855 | 71,115 |
| Deposits not bearing interest | 5,823 | 5,855 | 5,407 |
| Securities sold under agreements to repurchase and short sales | 2,258 | 2,766 | 3,585 |
| Total Australia | 141,114 | 140,808 | 139,153 |
| Overseas |  |  |  |
| Certificates of deposit | 3,105 | 3,213 | 3,716 |
| Term deposits | 13,617 | 13,719 | 11,724 |
| On demand and short term deposits | 8,633 | 7,662 | 6,852 |
| Deposits not bearing interest | 1,155 | 1,158 | 1,174 |
| Securities sold under agreements to repurchase and short sales | 405 | 865 | 558 |
| Total overseas | 26,915 | 26,617 | 24,024 |
| Total deposits and other public borrowings | 168,029 | 167,425 | 163,177 |

## 11. Financial Reporting by Segments

This note sets out segment reporting in accordance with statutory reporting requirements. Refer to the business analysis at the front of this report for detailed profit and loss accounts by segment.

| Primary Segment | Full Year Ended 30 June 2005 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Funds |  |  |  |
| Business Segments | Banking | Management | Insurance | Total |
| Financial Performance | \$M | \$M | \$M | \$M |
| Interest income | 16,194 |  |  | 16,194 |
| Premium and related revenue |  |  | 1,132 | 1,132 |
| Other income | 3,519 | 3,269 | 1,186 | 7,974 |
| Appraisal value uplift |  | 301 | 477 | 778 |
| Total revenue | 19,713 | 3,570 | 2,795 | 26,078 |
| Interest expense | 10,228 | - | - | 10,228 |
| Segment result before income tax, goodwill amortisation and appraisal value uplift Income tax expense | $\begin{array}{r} 4,103 \\ (1,220) \\ \hline \end{array}$ | $\begin{array}{r} 560 \\ (204) \\ \hline \end{array}$ | $\begin{array}{r} 522 \\ (213) \\ \hline \end{array}$ | $\begin{array}{r} 5,185 \\ (1,637) \\ \hline \end{array}$ |
| Segment result after income tax and before goodwill amortisation and appraisal value uplift Outside equity interest | $\begin{array}{r} 2,883 \\ (3) \end{array}$ | 356 <br> (7) | 309 | $\begin{array}{r} 3,548 \\ (10) \end{array}$ |
| Segment result after income tax and outside equity interest before goodwill amortisation and appraisal value uplift | 2,880 | 349 | 309 | 3,538 |
| Goodwill amortisation | (303) | (17) | (5) | (325) |
| Appraisal value uplift | - | 301 | 477 | 778 |
| Net profit attributable to shareholders of the Bank | 2,577 | 633 | 781 | 3,991 |
| Non-Cash Expenses |  |  |  |  |
| Goodwill amortisation | 303 | 17 | 5 | 325 |
| Charge for bad and doubtful debts | 322 | - | - | 322 |
| Depreciation | 129 | 8 | 13 | 150 |
| Other | 84 | 27 | - | 111 |
| Financial Position |  |  |  |  |
| Total assets | 292,026 | 19,306 | 17,703 | 329,035 |
| Acquisition of property, plant \& equipment, intangibles and other non-current assets | 303 | 8 | 39 | 350 |
| Associate investments | 19 | 1 | 32 | 52 |
| Total liabilities | 275,751 | 16,844 | 10,380 | 302,975 |

## 11. Financial Reporting by Segments (Cont'd)

| Primary Segment <br> Business Segments <br> Financial Performance | Full Year Ended 30 June 2004 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Banking \$M | Funds Management $\$ M$ | Insurance \$M | Total \$M |
| Interest income | 13,287 | - |  | 13,287 |
| Premium and related revenue |  | - | 1,012 | 1,012 |
| Other income | 3,720 | 3,142 | 840 | 7,702 |
| Appraisal value uplift / (reduction) | - | (95) | 296 | 201 |
| Total revenue | 17,007 | 3,047 | 2,148 | 22,202 |
| Interest expense | 7,877 | - | - | 7,877 |
| Segment result before income tax, goodwill amortisation and appraisal value uplift/ (reduction) <br> Income tax (expense)/credit | $\begin{array}{r} 3,091 \\ (914) \\ \hline \end{array}$ | $\begin{array}{r} 504 \\ (228) \\ \hline \end{array}$ | $\begin{array}{r} 371 \\ (120) \\ \hline \end{array}$ | $\begin{array}{r} 3,966 \\ (1,262) \\ \hline \end{array}$ |
| Segment result after income tax and before goodwill amortisation and appraisal value uplift / (reduction) Outside equity interest | $2,177$ <br> (1) | $276$ (8) | 251 | $2,704$ (9) |
| Segment result after income tax and outside equity interest before goodwill amortisation and appraisal value uplift/ (reduction) | 2,176 | 268 | 251 | 2,695 |
| Goodwill amortisation ${ }^{(1)}$ | (302) | (17) | (5) | (324) |
| Appraisal value uplift/ (reduction) |  | (95) | 296 | 201 |
| Net profit attributable to shareholders of the Bank | 1,874 | 156 | 542 | 2,572 |
| Non-Cash Expenses |  |  |  |  |
| Goodwill amortisation | 302 | 17 | 5 | 324 |
| Charge for bad and doubtful debts | 276 | - | - | 276 |
| Depreciation | 110 | 8 | 9 | 127 |
| Which new Bank initiatives | 427 | - | - | 427 |
| Other | 30 | 50 | 14 | 94 |
| Financial Position |  |  |  |  |
| Total assets | 269,066 | 19,878 | $17,051^{(1)}$ | 305,995 |
| Acquisition of property, plant \& equipment and intangibles and other non-current assets | 518 | 6 | 9 | 533 |
| Associate investments | 194 | 1 | 44 | 239 |
| Total liabilities | 254,284 | 17,439 | 9,387 | 281,110 |

[^6]
## 11. Financial Reporting by Segments (Cont'd)

| Secondary Segment Geographical Segments Financial Performance | Full Year Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $30 / 06 / 05$ $\$ \mathrm{M}$ | 30/06/05 \% | 30/06/04 \$M | 30/06/04 \% |
| Revenue |  |  |  |  |
| Australia | 20,790 | 79.7 | 17,911 | 80.7 |
| New Zealand | 3,507 | 13.5 | 2,728 | 12.3 |
| Other Countries ${ }^{(1)}$ | 1,781 | 6.8 | 1,563 | 7.0 |
|  | 26,078 | 100.0 | 22,202 | 100.0 |
| Net Profit Attributable to Shareholders of the Bank |  |  |  |  |
| Australia | 3,223 | 80.7 | 2,091 | 81.3 |
| New Zealand | 509 | 12.8 | 309 | 12.0 |
| Other Countries ${ }^{(1)}$ | 259 | 6.5 | 172 | 6.7 |
|  | 3,991 | 100.0 | 2,572 | 100.0 |
| Assets |  |  |  |  |
| Australia | 271,596 | 82.5 | 252,652 | 82.6 |
| New Zealand | 41,650 | 12.7 | 35,059 | 11.4 |
| Other Countries ${ }^{(1)}$ | 15,789 | 4.8 | 18,284 | 6.0 |
|  | 329,035 | 100.0 | 305,995 | 100.0 |
|  |  |  |  |  |
| Acquisition of Property, Plant \& Equipment and Intangibles and Other Non-current Assets |  |  |  |  |
| Australia | 303 | 86.6 | 495 | 92.9 |
| New Zealand | 37 | 10.6 | 29 | 5.4 |
| Other Countries ${ }^{(1)}$ | 10 | 2.8 | 9 | 1.7 |
|  | 350 | 100.0 | 533 | 100.0 |

${ }^{(1)}$ Other Countries were: United Kingdom, United States of America, Japan, Singapore, Hong Kong, Grand Cayman, Malta, the Philippines, Fiji, Indonesia, China and Vietnam

The geographical segment represents the location in which the transaction was originated.

## 12. Integrated Risk Management

The major categories of risk actively managed by the Bank include credit risk, liquidity and funding risk, market risk and operational risks. The 2004 Annual Report pages 27 to 29, Integrated Risk Management, detail the major risks managed by a diversified financial institution.

## Credit Risk

The Bank uses a portfolio approach for the management of its credit risk. A key element is a well diversified portfolio, and the Bank uses various portfolio management tools to assist in diversifying the credit portfolio. The $8.4 \%$ exposure to 'Property and Business Services' in the table below includes $0.7 \%$ of commercial property exposure for which risk has effectively been transferred to third party investors by way of a synthetic securitisation transaction.

The commercial portfolio remains well rated and we experienced low actual bad debts during the year.

| Industry | As at |  |  |
| :---: | :---: | :---: | :---: |
|  | 30/06/05 | 31/12/04 | 30/06/04 |
|  | \% | \% | \% |
| Accommodation, Cafes and Restaurants | 1.2 | 1.1 | 1.3 |
| Agriculture, Forestry and Fishing | 3.2 | 3.2 | 3.6 |
| Communication Services | 0.3 | 0.3 | 0.4 |
| Construction | 1.4 | 1.4 | 1.7 |
| Cultural and Recreational Services | 0.7 | 0.8 | 0.9 |
| Electricity, Gas and Water Supply | 1.7 | 1.4 | 1.4 |
| Finance and Insurance | 11.6 | 10.7 | 11.1 |
| Government Administration and Defence | 1.6 | 2.5 | 4.0 |
| Health and Community Services | 1.8 | 1.7 | 1.5 |
| Manufacturing | 3.2 | 3.1 | 3.8 |
| Mining | 0.7 | 0.6 | 0.7 |
| Personal and Other Services | 0.5 | 0.4 | 0.5 |
| Property and Business Services | 8.4 | 8.1 | 8.6 |
| Retail Trade | 2.0 | 2.0 | 2.1 |
| Transport and Storage | 2.1 | 2.0 | 2.4 |
| Wholesale Trade | 1.3 | 1.1 | 1.1 |
| Consumer | 58.3 | 59.6 | 54.9 |
|  | 100.0 | 100.0 | 100.0 |

The bank is traditionally a large home loan provider in both Australia and New Zealand (see "Consumer" above), where historically losses have been less than $0.03 \%$ of the portfolio in most years.


The bank has the bulk of committed exposures concentrated in Australia and New Zealand.

| Commercial Portfolio Quality | As at |  |  |
| :---: | :---: | :---: | :---: |
|  | 30/06/05 | 31/12/04 | 30/06/04 |
|  | \% | \% | \% |
| AAA/AA | 32 | 32 | 35 |
| A | 18 | 18 | 17 |
| BBB | 16 | 16 | 15 |
| Other | 34 | 34 | 33 |
|  | 100 | 100 | 100 |

Within the Bank's commercial portfolio which has been individually risk rated (including finance and insurances) 66\% of commercial exposures are of investment grade quality.

|  | As at |  |  |
| :--- | ---: | ---: | ---: |
| Consumer Portfolio Quality | $\mathbf{3 0 / 0 6 / 0 5}$ | $\mathbf{3 1 / 1 2 / 0 4}$ | $\mathbf{3 0 / 0 6 / 0 4}$ |
| Housing loans accruing but past 90 days or more $\$ M$ | $\mathbf{1 8 3}$ | 168 |  |
| Housing loan balances $(\$ m)(1)$ | 139,859 | 134,258 | 121,850 |
| Arrears rate $(\%)$ | $\mathbf{0 . 1 3}$ | 0.13 | 0.14 |

[^7]
## 12. Integrated Risk Management (Cont'd)

## Market Risk

The Bank in its daily operations is exposed to a number of market risks (which are detailed in the 2004 Annual Report under Integrated Risk Management (pages 27 to 29) and Note 39 Market Risk).

## Interest Rate Risk

Interest rate risk in the balance sheet is discussed within Note 39 of the 2004 Annual Report

## Next 12 months' Earnings

The potential impact on net interest earnings of a $1 \%$ parallel rate shock and the expected change in price of assets and liabilities held for purposes other than trading is as follows:

|  |  |  |  |
| :--- | ---: | ---: | ---: |
| (expressed as a \% of expected next 12 months' earnings) | $\mathbf{3 0 / 0 6 / 0 5}$ | $\mathbf{3 1 / 1 2 / 0 4}$ | $\mathbf{3 0 / 0 6 / 0 4}$ |
| Average monthly exposure | $\%$ | 1.0 | 0.9 |
| High month exposure | $\mathbf{1 . 1}$ | 1.5 | 1.3 |
| Low month exposure | $\mathbf{1 . 5}$ | 0.5 | 0.5 |

## Value at Risk (VaR)

VaR within Financial Markets Trading is discussed in the 2004 Annual Report.

| VaR Expressed based on 97.5\% confidence | Average VaR During June 2005 Half Year \$M | Average VaR During December 2004 Half Year $\$ M$ | Average VaR During June 2004 Half Year \$M |
| :---: | :---: | :---: | :---: |
| Interest rate risk | 3.44 | 3.68 | 2.88 |
| Exchange rate risk | 0.26 | 0.58 | 1.09 |
| Implied volatility risk | 0.49 | 0.53 | 0.84 |
| Equities risk | 0.04 | 0.22 | 0.70 |
| Commodities risk | 0.18 | 0.34 | 0.37 |
| Prepayment risk | 0.38 | 0.54 | 0.58 |
| ASB Bank | 0.22 | 0.26 | 0.14 |
| Diversification benefit | (0.98) | (1.64) | (2.49) |
|  | 4.03 | 4.51 | 4.11 |
| Credit Spread ${ }^{(1)}$ | 4.85 | 4.67 | 4.92 |
| Total | 8.88 | 9.18 | 9.03 |


| VaR Expressed based on 99.0\% confidence | Average VaR During <br> June 2005 <br> Half Year <br> \$M | Average VaR During December 2004 Half Year $\$ M$ | Average VaR During June 2004 Half Year \$M |
| :---: | :---: | :---: | :---: |
| Group |  |  |  |
| Interest rate risk | 4.78 | 4.72 | 3.69 |
| Exchange rate risk | 0.31 | 0.70 | 1.28 |
| Implied volatility risk | 0.73 | 0.70 | 1.04 |
| Equities risk | 0.05 | 0.30 | 0.98 |
| Commodities risk | 0.21 | 0.41 | 0.45 |
| Prepayment risk | 0.38 | 0.54 | 0.58 |
| ASB Bank | 0.32 | 0.34 | 0.19 |
| Diversification benefit | (1.28) | (2.01) | (3.21) |
|  | 5.50 | 5.70 | 5.00 |
| Credit Spread ${ }^{(1)}$ | 5.75 | 5.54 | 5.84 |
| Total | 11.25 | 11.24 | 10.84 |

${ }^{(1)}$ In the half year ending 30 June 2004 a new risk type covering credit spreads was added to the VaR model. Previously that risk has been captured by way of a "Specific Risk" capital allocation charge. The change reflects growth in this particular market segment and the increasing availability of data for credit spreads on which to model.

## 13. Capital Adequacy

| Risk Weighted Capital Ratios \% | 30/06/05 | 31/12/04 | 30/06/04 |
| :---: | :---: | :---: | :---: |
| Tier One | 7.46 | 7.46 | 7.43 |
| Tier Two | 3.21 | 3.13 | 3.93 |
| Less deductions | (0.92) | (0.99) | (1.11) |
| Total | 9.75 | 9.60 | 10.25 |
|  |  |  |  |
| Adjusted Common Equity ${ }^{(1)}$ | 4.91 | 4.76 | 4.75 |
|  |  | As at |  |
|  | 30/06/05 | 31/12/04 | 30/06/04 |
| Regulatory Capital | \$M | \$M | \$M |
| Tier One capital |  |  |  |
| Shareholders' equity | 26,060 | 25,067 | 24,885 |
| Eligible loan capital | 304 | 298 | 338 |
| Estimated reinvestment under Dividend Reinvestment Plan ${ }^{(2)}$ | 272 | 206 | 250 |
| Foreign currency translation reserve related to non-consolidated subsidiaries | 211 | 216 | 179 |
| Deduct: |  |  |  |
| Asset revaluation reserve | (92) | (61) | (61) |
| Goodwill | $(4,394)$ | $(4,555)$ | $(4,705)$ |
| Expected dividend | $(1,434)$ | $(1,083)$ | $(1,315)$ |
| Intangible component of investment in non-consolidated subsidiaries ${ }^{(3)}$ | $(5,397)$ | $(4,964)$ | $(4,674)$ |
| Outside equity interest in entities controlled by non-consolidated subsidiaries | (111) | (111) | (114) |
| Outside equity interest in insurance statutory funds and other funds | $(1,158)$ | $(1,413)$ | $(2,176)$ |
| Capitalised expenses ${ }^{(4)}$ | (107) | (98) |  |
| Other | (13) | (15) | (19) |
| Total Tier One capital | 14,141 | 13,487 | 12,588 |
| Tier Two capital |  |  |  |
| Asset revaluation reserve | 92 | 61 | 61 |
| General provision for bad and doubtful debts ${ }^{(5)}$ | 1,389 | 1,379 | 1,390 |
| FITB related to general provision | (414) | (411) | (398) |
| Upper Tier Two note and bond issues | 237 | 250 | 267 |
| Lower Tier Two note and bond issues ${ }^{(6), ~(7)}$ | 4,783 | 4,374 | 5,338 |
| Total Tier Two capital | 6,087 | 5,653 | 6,658 |
| Total Capital | 20,228 | 19,140 | 19,246 |
| Deduct: |  |  |  |
| Investment in non-consolidated subsidiaries (net of intangible component deducted from Tier One capital) ${ }^{(3)}$ | $(1,721)$ | $(1,776)$ | $(1,886)$ |
| Other deductions | (28) | (27) | (5) |
| Capital Base | 18,479 | 17,337 | 17,355 |
| Adjusted Common Equity ${ }^{(1)}$ |  |  |  |
| Tier One capital | 14,141 | 13,487 | 12,588 |
| Deduct: |  |  |  |
| Eligible loan capital | (304) | (298) | (338) |
| Preference share capital | (687) | (687) | (687) |
| Other equity instruments | $(1,573)$ | $(1,573)$ | $(1,573)$ |
| Outside equity interest (net of outside equity interest component deducted from Tier One capital) | (520) | (518) | (190) |
| Investment in non consolidated subsidiaries (net of intangible component deducted from Tier One capital) ${ }^{(3)}$ | $(1,721)$ | $(1,776)$ | $(1,886)$ |
| Other deductions | (28) | (27) | (5) |
| Other |  | - | 139 |
| Total Adjusted Common Equity | 9,308 | 8,608 | 8,048 |

(1) Adjusted Common Equity ("ACE") is one measure considered by Standard \& Poor's in evaluating the Bank's credit rating. The ACE ratio has been calculated in accordance with the Standard \& Poor's methodology.
${ }^{(2)}$ Based on reinvestment experience related to the Bank's Dividend Reinvestment Plan
(3) See page 51 for a reconciliation of the components of the carrying value of the life insurance and funds management business to the value of investments in non-consolidated subsidiaries.
(4) Effective 1 July 2004, APRA requires banks to deduct certain capitalised expenses from Tier One capital.
(5) Excludes general provision for bad and doubtful debts in non-consolidated subsidiaries.
${ }^{(6)}$ APRA requires the value of Lower Tier Two note and bond issues to be included as if they were un-hedged.
(7) For regulatory capital purposes, Lower Tier Two note and bond issues are amortised by $20 \%$ of the original amount during each of the last five years to maturity.

## 13. Capital Adequacy (Cont'd)

| Risk-Weighted Assets | Face Value |  |  | Risk Weights \% | Risk - Weighted Balance |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 31 / 12 / 04 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \end{array}$ |  | $\begin{array}{r} 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 31 / 12 / 04 \\ \$ M \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ M \end{array}$ |
| On balance sheet assets |  |  |  |  |  |  |  |
| Cash, claims on Reserve Bank, short term claims on Australian Commonwealth and |  |  |  |  |  |  |  |
| State Government and Territories, and other zero-weighted assets | 27,447 | 27,741 | 27,554 | 0 | - | - | - |
| Claims on OECD banks and local governments | 14,754 | 14,718 | 15,020 | 20 | 2,951 | 2,944 | 3,004 |
| Advances secured by residential property | 143,746 | 137,589 | 125,026 | 50 | 71,873 | 68,795 | 62,513 |
| All other assets | 92,510 | 87,961 | 83,256 | 100 | 92,510 | 87,961 | 83,256 |
| Total on balance sheet assets - credit risk | 278,457 | 268,009 | 250,856 |  | 167,334 | 159,700 | 148,773 |
| Total off balance sheet exposures credit risk ${ }^{(1)}$ |  |  |  |  | 19,371 | 18,300 | 18,141 |
| Risk - weighted assets - market risk |  |  |  |  | 2,854 | 2,674 | 2,407 |
| Total risk - weighted assets |  |  |  |  | 189,559 | 180,674 | 169,321 |

${ }^{(1)}$ Off balance sheet exposures secured by residential property account for $\$ 6.2$ billion of off balance sheet credit equivalent assets ( $\$ 3.1$ billion of off balance sheet risk-weighted assets).

## Active Capital Management

The Bank maintains a strong capital position. The Tier One capital ratio increased from $7.43 \%$ to $7.46 \%$ and the Total Capital ratio decreased from 10.25\% to 9.75\% during the year to 30 June 2005. The Bank's credit ratings remained unchanged.

During the year, the Bank's risk-weighted assets grew from $\$ 169$ billion to $\$ 190$ billion.

The change in the regulatory capital ratios is attributed to the following movements and significant initiatives undertaken to actively manage the Bank's capital:

## Tier One capital

- Issue of NZ\$350 million (A\$323 million) of Perpetual Preference Shares in December 2004;
- Issue of $\$ 200$ million of shares in March 2005 to satisfy the DRP in respect of the interim dividend for 2004/05; and
- In accordance with APRA guidelines, the estimated issue of $\$ 272$ million of shares to satisfy the DRP in respect of the final dividend for 2004/05.
Further details of these transactions are provided in Appendix 14.
- From 1 July 2004, APRA requires banks to deduct certain capitalised expenses from Tier One capital. The change in regulatory requirements resulted in a $\$ 107$ million decrease in Tier One capital.


## Tier Two capital

- Issue of the equivalent of $\mathbf{A} \$ 1,554$ million Lower Tier Two capital;
- Call of the equivalent of $A \$ 1,866$ million notes. However, as some of the notes had been amortised in accordance with APRA requirements, the impact was to reduce Tier Two capital in the year to 30 June 2005 by A\$1,592 million; and
- Reduction in Tier Two note and bond issues of A\$319 million resulting from changes in foreign exchange rates (whilst these notes are hedged, the unhedged value is included in the calculation of regulatory capital in accordance with APRA regulations).


## Deductions from Total Capital

- Dividends paid to the Bank from the life insurance and funds management businesses in excess of the dividend paid in respect of the after-tax profits of these businesses (refer to Appendix 15).

As required by APRA, the Bank's investment in its life insurance and funds management companies is deducted from regulatory capital to arrive at the Bank's Capital Ratios. The Bank's life and funds management companies held an estimated A $\$ 580$ million excess over regulatory capital requirements at 30 June 2005 in aggregate.

## 14. Share Capital

## Full Year Ended

|  | Full Year Ended |  |
| :---: | :---: | :---: |
|  |  | 0/06/05 |
|  | Shares Issued | \$M |
| Ordinary Share Capital |  |  |
| Opening balance 1 July 2004 | 1,264,006,062 | 13,359 |
| Exercise of executive options | 2,516,200 | 67 |
| DRP 2003/2004 final dividend fully paid shares at \$30.14 | 8,172,546 | 246 |
| DRP 2004/2005 interim dividend fully paid shares at \$35.90 | 5,581,364 | 200 |
| Issue costs | - | (1) |
| Closing balance 30 June 2005 | 1,280,276,172 | 13,871 |
| Preference Share Capital (PERLS) |  |  |
| Opening balance 1 July 2004 | 3,500,000 | 687 |
| Closing balance 30 June 2005 | 3,500,000 | 687 |
| Other Equity Instruments |  |  |
| Issues during the year (net of issue costs) | 4,300,000 | 1,573 |
| Closing balance 30 June 2005 | 4,300,000 | 1,573 |
| Retained Profits |  |  |
| Opening balance 1 July 2004 |  | 2,840 |
| Net profit for the year |  | 3,991 |
| Payment of final dividend |  | $(1,315)$ |
| Payment of interim dividend |  | $(1,083)$ |
| Appropriations to reserves (net) |  | (786) |
| Payment of other dividends |  | (131) |
| Closing balance 30 June 2005 |  | 3,516 |
| Reserves |  |  |
| Opening balance 1 July 2004 |  | 3,946 |
| Appropriation from retained profits (net) |  | 786 |
| Movement in foreign currency translation reserve ${ }^{(1)}$ |  | (141) |
| Movement in asset revaluation reserve |  | 33 |
| Closing balance 30 June 2005 |  | 4,624 |
| Outside Equity Interests: Controlled Entities |  |  |
| Opening balance 1 July 2004 |  | 304 |
| Issue of Perpetual Preference Shares ${ }^{(2)}$ |  | 323 |
| Movement in retained profits and reserves |  | 4 |
| Closing balance 30 June 2005 |  | 631 |

[^8]
## 14. Share Capital (Cont'd)

## Outside Equity Interests

On 22 December 2004, ASB Capital No. 2 Limited, a New Zealand subsidiary, issued NZ $\$ 350$ million (A $\$ 323$ million) of perpetual preference shares. These shares are non-redeemable and carry limited voting rights. Dividends are payable quarterly and are non-cumulative.

## Dividend Franking Account

After fully franking the final dividend to be paid for the year ending 30 June 2005 the amount of credits available as at 30 June 2005 to frank dividends for subsequent financial years is $\$ 194$ million (2004: $\$ 75$ million). This figure is based on the combined franking accounts of the Bank at 30 June 2005, which have been adjusted for franking credits that will arise from the payment of income tax payable on profits for the year ended 30 June 2005, franking debits that will arise from the payment of dividends proposed for the year and franking credits that the Bank may be prevented from distributing in subsequent financial periods. The Bank expects that future tax payments will generate sufficient franking credits for the Bank to be able to continue fully frank future dividend payments. Dividend payments on or after 1 July 2005 will be franked at the $30 \%$ tax rate. These calculations have been based on the taxation laws as at 30 June 2005.

## Dividends

The Directors have declared a fully franked final dividend of 112 cents per share amounting to \$1,434 million. The dividend will be payable on 23 September 2005 to shareholders on the register at 5 pm on 19 August 2005.

Dividends per share are based on net profit after tax ("cash basis") per share, having regard to a range of factors including:

- Current and expected rates of business growth and the mix of business;
- Capital needs to support economic, regulatory and credit ratings requirements;
- The rate of return on assets; and
- Investments and/or divestments to support business development.

Dividends paid since the end of the previous financial year:

- As declared in last year's Annual Report, a fully franked final dividend of 104 cents per share amounting to $\$ 1,315$ million was paid on 24 September 2004. The payment comprised cash disbursements of $\$ 1,069$ million with $\$ 246$ million being reinvested by participants through the Dividend Reinvestment Plan;
- In respect of the current year, a fully franked interim dividend of 85 cents per share amounting to $\$ 1,083$ million was paid on 31 March 2005. The payment comprised cash disbursements of $\$ 883$ million with $\$ 200$ million being reinvested by participants through the Dividend Reinvestment Plan; and
- Additionally, quarterly dividends totalling $\$ 39$ million for the year were paid on the PERLS, $\$ 34$ million on the PERLS II; $\$ 42$ million on the Trust Preferred Securities; \$9 million on the ASB Capital preference shares; and $\$ 7$ million on the ASB Capital No. 2 preference shares.


## Dividend Reinvestment Plan

The Bank expects to issue around $\$ 272$ million of shares in respect of the Dividend Reinvestment Plan for the final dividend for 2004/05.

The Dividend Reinvestment Plan continues to be capped at 10,000 shares per shareholder.

## Record Date

The register closes for determination of dividend entitlement and for participation in the DRP at 5:00pm on 19 August 2005 at ASX Perpetual Registrars Limited, Locked Bag A14, Sydney South, 1235.

## Ex Dividend Date

The ex-dividend date is 15 August 2005.

## 15. Life Company Valuations and Policy Liabilities

## Carrying Values of Insurance and Funds Management Businesses

The following table sets out the components of the carrying values of the Bank's life insurance and funds management businesses, together with the key actuarial assumptions that have been used. These are Directors' valuations based on appraisal values using a range of
economic and business assumptions determined by management which were reviewed by independent actuaries Trowbridge Deloitte.

| Analysis of Movement since 30 June 2004 | Funds Management \$M | Life Insurance |  |  | Total \$M |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Australia \$M | New Zealand \$M | $\begin{gathered} \text { Asia }^{(1)} \\ \text { SM } \end{gathered}$ |  |
| Profits | 349 | 176 | 71 | 50 | 646 |
| Net capital movements ${ }^{(2)}$ | (121) | 195 | (79) | 1 | (4) |
| Dividends paid | (213) | (485) | - | (4) | (702) |
| Acquisitions ${ }^{(3)}$ | (30) | - |  | - | (30) |
| Foreign exchange movements | - | - | 2 | (60) | (58) |
| Change in shareholders net tangible assets | (15) | (114) | (6) | (13) | (148) |
| Acquired excess ${ }^{(3)}$ | 30 | - | - | - | 30 |
| Net appraisal value uplift/(reduction) | 301 | 333 | 146 | (2) | 778 |
| Increase/(Decrease) to 30 June 2005 | 316 | 219 | 140 | (15) | 660 |


| Shareholders' Net Tangible Assets | Funds Management \$M | Life Insurance |  |  | Total\$M |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Australia \$M | New Zealand \$M | $\begin{gathered} \text { Asia }^{(1)} \\ \text { \$M } \end{gathered}$ |  |
| 30 June 2004 balance | 515 | 1,131 | 415 | 600 | 2,661 |
| Profits | 349 | 176 | 71 | 50 | 646 |
| Net capital movements ${ }^{(2)}$ | (121) | 195 | (79) | 1 | (4) |
| Dividends paid | (213) | (485) | - | (4) | (702) |
| Acquisitions ${ }^{(3)}$ | (30) | - |  | - | (30) |
| Foreign exchange movements | - | - | 2 | (60) | (58) |
| 30 June 2005 balance | 500 | 1,017 | 409 | 587 | 2,513 |


| Value in Force Business | Funds Management \$M | Life Insurance |  |  | Total$\$ \mathrm{M}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Australia \$M | New Zealand \$M | $\begin{gathered} \text { Asia }{ }^{(1)} \\ \text { \$M } \end{gathered}$ |  |
| 30 June 2004 balance | 1,850 | 295 | 286 | - | 2,431 |
| Uplift | 9 | 238 | 73 | - | 320 |
| 30 June 2005 balance | 1,859 | 533 | 359 | - | 2,751 |


| Value Future New Business | Funds Management \$M | Life Insurance |  |  | Total \$M |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Australia \$M | New Zealand \$M | Asia ${ }^{(1)}$ \$M |  |
| 30 June 2004 balance | 2,774 | 235 | 277 | 24 | 3,310 |
| Acquisitions ${ }^{(3)}$ | 30 | - | - | - | 30 |
| Uplift/(reduction) | 292 | 95 | 73 | (2) | 458 |
| 30 June 2005 balance | 3,096 | 330 | 350 | 22 | 3,798 |

[^9]
## 15. Life Company Valuations and Policy Liabilities (Cont'd)

| Carrying Value at 30 June 2005 | Funds Management \$M | Life Insurance |  |  | Total \$M |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Australia \$M | New Zealand \$M | $\begin{array}{r} \text { Asia }^{(1)} \\ \text { \$M } \end{array}$ |  |
| Shareholders' net tangible assets | 500 | 1,017 | 409 | 587 | 2,513 |
| Value in force business | 1,859 | 533 | 359 | - | 2,751 |
| Embedded value | 2,359 | 1,550 | 768 | 587 | 5,264 |
| Value future new business | 3,096 | 330 | 350 | 22 | 3,798 |
| Carrying value | 5,455 | 1,880 | 1,118 | 609 | 9,062 |

${ }^{(1)}$ The Asian life insurance businesses are not held in a market value environment and are carried at net assets plus any excess representing the difference between appraisal value and net assets at the time of acquisition. This excess which effectively represents goodwill is being amortised on a straight line basis over 20 years, subject to impairment. Subject to regulatory approval, the disposal of the Hong Kong life insurance operations will occur subsequent to 30 June 2005. Refer note 16 on page 54 for further information.

## Change in Valuations

The valuations adopted have resulted in a total positive change in value of $\$ 660$ million since 30 June 2004. The main components comprised:

- An appraisal value uplift of $\$ 778$ million, reflecting growth in Funds under Administration and improved fund flows, while persistency levels and claims ratios improved across each of the insurance businesses.

The uplift also includes the negative impact of continued uncertainty of investment markets and industry funds flows.

- Decrease due to dividends in excess of profits of $\$ 56$ million; and
- A $\$ 62$ million decrease in net tangible assets due to net capital and foreign exchange movements.

Reconciliation of the Components of the Carrying Value to the Value of Investments in Non-Consolidated Subsidiaries
The following table reconciles the carrying values of the life insurance and funds management businesses to the value of investments in non-consolidated subsidiaries
as shown in the capital adequacy calculation in Appendix 13.

|  | $\begin{array}{r} \hline 30 / 06 / 05 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \hline 31 / 12 / 04 \\ \$ \mathrm{M} \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \$ \mathrm{M} \end{array}$ |
| :---: | :---: | :---: | :---: |
| Intangible component of investment in non-consolidated subsidiaries deducted from Tier One capital comprises: |  |  |  |
| Value future new business | 3,798 | 3,352 | 3,310 |
| Value of self-generated in force business Other | 1,599 | 1,532 80 | 1,279 85 |
|  | 5,397 | 4,964 | 4,674 |
| Investment in non-consolidated subsidiaries deducted from Total Capital comprises: |  |  |  |
| Shareholders' net tangible assets in life and funds management businesses | 2,513 | 2,460 | 2,661 |
| Capital in other non-consolidated subsidiaries | 348 | 404 | 351 |
| Value of acquired in force business | 1,152 | 1,152 | 1,152 |
| Less non-recourse debt | $(2,292)$ | $(2,240)$ | $(2,278)$ |
|  | 1,721 | 1,776 | 1,886 |

## Key Assumptions Used in Appraisal Values

The following key assumptions have been used in determining the appraisal values. Other actuarial assumptions used in the valuation were described in the section Actuarial Methods and Assumptions.

|  | 30 June 2005 |  |  |
| :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \text { New } \\ \text { Business } \\ \text { Multiplier } \\ \hline \end{array}$ | Risk Discount Rate \% | Value of Franking Credits \% |
| Life insurance entities |  |  |  |
| Australia | 8 | 10.1 | 70 |
| New Zealand | 9 | 9.8 | - |
| Asia |  |  |  |
| - Hong Kong ${ }^{(1)}$ | n/a | n/a | - |
| - Other | Various | Various | - |
| Funds management entities |  |  |  |
| Australia | n/a | 11.7 | 70 |

${ }^{(1)}$ Refer appendix 16 on page 54 for comments relating to the sale of the Hong Kong life insurance entities.

## 15. Life Company Valuations and Policy Liabilities (Cont'd)

|  | 30 June 2004 |  |  |
| :---: | :---: | :---: | :---: |
|  | New <br> Business Multiplier | Risk Discount Rate \% | Value of Franking Credits \% |
| Life insurance entities |  |  |  |
| Australia | 8 | 10.9 | 70 |
| New Zealand | 9 | 10.3 | - |
| Asia |  |  |  |
| - Hong Kong | 8 | 12 | - |
| - Other | various | various | - |
| Funds management entities |  |  |  |
| Australia | n/a | 12.5 | 70 |

The movement in the risk discount rate is based on the change in the underlying risk free rate using a capital asset pricing model framework. This framework utilises the local 10 -year government bond yield as the proxy for the risk free rate.

The movement in risk discount rates have been accompanied by broadly equivalent movements in assumed future investment returns on the Australian funds management business.

The assumptions for future new business are set after considering current levels of new business and the expected growth in business. A review of current experience has resulted in an increase in the future sales
volume assumption for Australian funds management and life insurance businesses.

## Policy Liabilities

Appropriately qualified actuaries have been appointed in respect of each life insurance business and they have reviewed and satisfied themselves as to the accuracy of the policy liabilities included in this financial report, including compliance with the regulations of the Life Insurance Act (Life Act) 1995 where appropriate. Details were set out in the various statutory returns of these life insurance businesses.

| Components of Policy Liabilities | $\begin{array}{r} 30 / 06 / 05 \\ \$ \mathrm{M} \end{array}$ | $\begin{array}{r} \hline 31 / 12 / 04 \\ \$ M \end{array}$ | $30 / 06 / 04$ \$M |
| :---: | :---: | :---: | :---: |
| Future policy benefits ${ }^{(1)}$ | 27,790 | 27,701 | 27,779 |
| Future bonuses | 1,385 | 1,362 | 1,346 |
| Future expenses | 1,829 | 1,757 | 1,762 |
| Future profit margins | 1,795 | 1,596 | 1,472 |
| Future charges for acquisition expenses | (540) | (542) | (527) |
| Balance of future premiums | $(7,660)$ | $(6,966)$ | $(7,266)$ |
| Provisions for bonuses not allocated to participating policyholders | 95 | 59 | 72 |
| Total policy liabilities | 24,694 | 24,967 | 24,638 |

(1) Including bonuses credited to policyholders in prior years.

## Taxation

Taxation has been allowed for in the determination of policy liabilities in accordance with the relevant legislation applicable in each territory.

## Actuarial Methods and Assumptions

Policy liabilities have been calculated in accordance with the Margin on Services (MoS) methodology as set out in Actuarial Standard 1.03 - Valuation Standard ('AS1.03') issued by the Insurance Actuarial Standards Board ('LIASB'). The principal methods and profit carriers used for particular product groups were as follows:

| Product Type | Method | Profit Carrier |
| :--- | :--- | :--- |
| Individual | Projection |  |
| Conventional | Projection | Bonuses or expected claim payments |
| Investment account | Accumulation | Bonuses or funds under management |
| Investment linked | Projection | Not applicable |
| Lump sum risk | Projection | Premiums/expected claim payments |
| Income stream risk | Projection | Expected claim payments |
| Immediate annuities |  | Annuity payments |
| Group | Projection | Bonuses or funds under management |
| Investment account | Accumulation | Not applicable |
| Investment linked | Accumulation | Not applicable |
| Lump sum risk | Projection | Expected claim payments |
| Income stream risk |  |  |

The 'Projection Method' measures the present values of estimated future policy cash flows to calculate policy liabilities. The policy cash flows incorporate investment income, premiums, expenses, redemptions and benefit payments.

The 'Accumulation Method' for investment linked measures the accumulation of amounts invested by policyholders plus investment earnings less fees specified
in the policy to calculate policy liabilities. Deferred acquisition costs were offset against this liability.

Bonuses were amounts added, at the discretion of the life insurer, to the benefits currently payable under Participating Business. Under the Life Act, bonuses are a distribution to policyholders of profits and may take a number of forms including reversionary bonuses, interest
credits and capital growth bonuses (payable on the termination of the policy).

## Actuarial assumptions

Set out below is a summary of the material assumptions used in the calculation of policy liabilities. These assumptions were also used in the determination of the appraisal values.

| Class of Business |
| :--- |
| Traditional - ordinary business (after tax) |
| Traditional - superannuation business (after tax) |
| Annuity business (after tax) |
| Term insurance - ordinary business (after tax) |
| Term insurance - superannuation business (after tax) |
| Disability business (before tax) |
| Investment linked - ordinary business (after tax) |
| Investment linked - superannuation business (after tax) |
| Investment linked - exempt (after tax) |
| Investment account - ordinary business (after tax) |
| Investment account - superannuation business (after tax) |
| Investment account - exempt (after tax) |

## Bonuses

The valuation assumes that the long-term supportable bonuses will be paid, which is in line with company bonus philosophy. There have been no significant changes to these assumptions.

## Maintenance expenses

The maintenance expenses are based on an internal analysis of experience and are assumed to increase in line with inflation each year and to be sufficient to cover the cost of servicing the business in the coming year after adjusting for one off expenses. For participating business, expenses continue on the previous charging basis with adjustments for actual experience, and are assumed to increase in line with inflation each year.

## Investment management expenses

Investment management expense assumptions now vary by asset classes and are based on the recently renegotiated investment fees as set out in the Fund Management Agreements. There has been no significant change to overall investment fees.

## Inflation

The inflation assumption is consistent with the investment earning assumptions.

## Benefit indexation

The indexation rates were based on an analysis of past experience and estimated long term inflation and vary by business and product type. There have been no significant changes to these assumptions.

## Taxation

The taxation basis and rates assumed vary by territory and product type.

## Voluntary discontinuance

Discontinuance rates were based on recent company and industry experience and vary by territory, product, age and duration in force. The experience has been broadly in line with assumptions. There have been no significant changes to these assumptions.

## Surrender values

Current surrender value bases were assumed to apply in the future. There have been no significant changes to these assumptions.

## Unit price growth

Unit prices were assumed to grow in line with assumed investment earnings assumptions, net of asset

## Discount rates

These were the rates used to discount future cash flows to determine their net present value in the policy liabilities. The discount rates were determined with reference to the expected earnings rate of the assets that support the policy liabilities adjusted for taxation where relevant. The following table shows the applicable rates for the major classes of business in Australia and New Zealand. The changes relate to changes in long term earnings rates and asset mix.

| June 2005 <br> Rate Range \% | June 2004 <br> Rate Range \% |  |
| :--- | :--- | :--- |
| $5.52-6.26$ | $6.11-6.86$ |  |
| $6.74-7.67$ | $7.46-8.40$ |  |
| $4.37-6.49$ | $6.17-6.98$ |  |
| $3.58-4.36$ | $3.45-4.15$ |  |
| $3.58-3.85$ | $3.45-4.15$ |  |
| $5.11-5.70$ | 5.93 |  |
| $4.98-6.10$ | $5.61-6.04$ |  |
| $\mathbf{6 . 5 0 - 6 . 7 1}$ | $7.37-7.42$ |  |
| $\mathbf{7 . 3 8 - 7 . 6 1}$ | $8.41-8.80$ |  |
|  | $\mathbf{3 . 7 4}$ | 4.32 |
| $\mathbf{4 . 5 5}$ | 5.25 |  |
| $\mathbf{5 . 3 1}$ | 6.13 |  |

charges as per current company practice. There have been no significant changes to these assumptions.

## Mortality and morbidity

Rates vary by sex, age, product type and smoker status. Rates were based on standard mortality tables applicable to each territory e.g. IA95-97 in Australia for risk, IM/IF80 for annuities, adjusted for recent company and industry experience where appropriate. Mortality and morbidity assumptions have been reduced on some products.

## Solvency

Australian life insurers
Australian life insurers are required to hold prudential reserves in excess of the amount of policy liabilities. These reserves are required to support capital adequacy requirements and provide protection against adverse experience. Actuarial Standard AS2.03 'Solvency Standard' ('AS2.03') prescribes a minimum capital requirement and the minimum level of assets required to be held in each insurance fund. All controlled Australian insurance entities complied with the solvency requirements of AS2.03. Further information is available from the individual statutory returns of subsidiary life insurers.
Overseas life insurers
Overseas insurance subsidiaries were required to hold reserves in excess of policy liabilities in accordance with local Acts and prudential rules. Each of the overseas subsidiaries complied with local requirements. Further information is available from the individual statutory returns of subsidiary life insurers.

## Managed assets and fiduciary activities

Arrangements were in place to ensure that asset management and other fiduciary activities of controlled entities were independent of the insurance funds and other activities of the Bank.

## Disaggregated information

Life Insurance business is conducted through a number of life insurance entities in Australia and overseas. Under the Australian Life Insurance Act 1995, life insurance business is conducted within one or more separate statutory funds that are distinguished from each other and from the shareholders' funds. The financial statements of Australian life insurers prepared in accordance with AASB 1038, (and which will be lodged with the relevant Australian regulators) show all major components of the financial statements disaggregated between the various insurance statutory funds and their shareholder funds.

## 16. Post Balance Date Event

On 7 July 2005 the Bank entered into an agreement to sell its life insurance and financial planning business in Hong Kong for approximately $\$ 600$ million to Sun Life Financial. The business consisted of CMG Asia Limited, CommServe Financial Limited and Financial Solutions Limited, with a combined carrying value of $\$ 527$ million under current Australian GAAP. The carrying value is expected to reduce under AIFRS, principally due to differences in discount rates used in the actuarial valuation of policyholder liabilities and differences in treatment of historic foreign exchange losses under AIFRS. The impact of conversion to AIFRS is included in appendix 20.

The transaction, targeted for completion within three months, and together with the determination of the final profit is subject to conditions precedent.

## 17. Intangible Assets

Purchased goodwill - Colonial
Purchased goodwill - other
Accumulated amortisation
Total intangible assets

| As at |  |  |
| ---: | ---: | ---: |
| $\mathbf{3 0 / 0 6 / 0 5}$ | $\mathbf{3 1 / 1 2 / 0 4}$ | $\mathbf{3 0 / 0 6 / 0 4}$ |
| $\mathbf{\$ M}$ | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ |
| $\mathbf{5 , 5 9 1}$ | 5,591 | 5,591 |
| $\mathbf{1 , 1 6 9}$ | 1,167 | 1,155 |
| $(2,366)$ | $(2,203)$ | $(2,041)$ |
| $\mathbf{4 , 3 9 4}$ | 4,555 | 4,705 |

## 18. Amortisation Schedule

## Goodwill

Opening balance
Purchased goodwill
Amortisation for the year
Closing balance

| Full Year Ended |  |
| ---: | ---: |
| 30/06/05 | $\mathbf{3 0 / 0 6 / 0 4}$ |
| $\mathbf{\$ M}$ | $\mathbf{\$ M}$ |
| $\mathbf{4 , 7 0 5}$ | 5,029 |
| $\mathbf{1 4}$ | - |
| $\mathbf{( 3 2 5 )}$ | $(324)$ |
| $\mathbf{4 , 3 9 4}$ | 4,705 |


| Half Year Ended |  |
| ---: | ---: |
| $\mathbf{3 0 / 0 6 / 0 5}$ | $\mathbf{3 1 / 1 2 / 0 4}$ |
| $\mathbf{\$ M}$ | $\mathbf{\$ M}$ |
| 4,555 | 4,705 |
| 2 | 12 |
| $(163)$ | $(162)$ |
| 4,394 | 4,555 |

## 19. Performance Summaries

|  | $\begin{array}{r} \text { Full Year } \\ 30 / 06 / 05 \\ \$ \mathrm{M} \\ \hline \end{array}$ | $\begin{array}{r} \hline \text { Half Year } \\ 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline \text { Half Year } \\ 31 / 12 / 04 \\ \$ M \end{array}$ | Full Year 30/06/04 \$M | $\begin{array}{r} \hline \text { Half Year } \\ 30 / 06 / 04 \\ \$ M \end{array}$ | Half Year 31/12/03 \$M |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Profit from ordinary activities after income tax ("statutory basis") | 3,991 | 2,132 | 1,859 | 2,572 | 1,329 | 1,243 |
| Profit from ordinary activities after income tax ("cash basis") | 3,538 | 1,782 | 1,756 | 2,695 | 1,455 | 1,240 |

## Income

Interest income
Interest expense
Net interest income
Other banking operating income
Total banking income
Funds management income
Life insurance income
Total Operating Income
Shareholder investment returns
Policyholder tax benefit
Total Income
Expenses
Operating expenses - comparable business
Which new Bank
Total expenses
Charge for bad and doubtful debts
Profit from ordinary activities before goodwill amortisation, appraisal value uplift and income tax
Income tax expense
Profit from ordinary activities after income tax
Outside equity interests
Profit from ordinary activities after income tax and before goodwill amortisation and appraisal value uplift
Appraisal value uplift
Goodwill amortisation
Net profit after income tax attributable to shareholders of the Bank

## Contributions to profit (after income tax)

Banking
Funds management
Life insurance
Profit from ordinary activities after income tax
("underlying basis")
Shareholder Investment Returns (after tax)
Which new Bank (after tax)
Profit after income tax from ordinary activities ("cash basis")
Goodwill amortisation
Appraisal value uplift
Net profit after income tax attributable to shareholders of the Bank

| 16,194 | 8,354 | 7,840 | 13,287 | 7,046 | 6,241 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 10,228 | 5.321 | 4,907 | 7,877 | 4,307 | 3,570 |
| 5,966 | 3,033 | 2,933 | 5,410 | 2,739 | 2,671 |
| 2,915 | 1,503 | 1,412 | 2,846 | 1,471 | 1,375 |
| 8,881 | 4,536 | 4,345 | 8,256 | 4,210 | 4,046 |
| 1,261 | 646 | 615 | 1,158 | 576 | 582 |
| 747 | 387 | 360 | 678 | 356 | 322 |
| 10,889 | 5,569 | 5,320 | 10,092 | 5,142 | 4,950 |
| 237 | 92 | 145 | 196 | 55 | 141 |
| 228 | 117 | 111 | 203 | 83 | 120 |
| 11,354 | 5,778 | 5,576 | 10,491 | 5,280 | 5,211 |
| 5,697 | 2,869 | 2,828 | 5,500 | 2,791 | 2,709 |
| 150 | 122 | 28 | 749 | 255 | 494 |
| 5,847 | 2,991 | 2,856 | 6,249 | 3,046 | 3,203 |
| 322 | 176 | 146 | 276 | 126 | 150 |
| 5,185 | 2,611 | 2,574 | 3,966 | 2,108 | 1,858 |
| 1,637 | 824 | 813 | 1,262 | 648 | 614 |
| $\begin{array}{r} 3,548 \\ (10) \end{array}$ | $\begin{array}{r} 1,787 \\ (5) \end{array}$ | $\begin{array}{r} 1,761 \\ (5) \end{array}$ | $\begin{array}{r} \hline 2,704 \\ (9) \end{array}$ | $\begin{array}{r} 1,460 \\ (5) \end{array}$ | $1,244$ (4) |
| 3,538 | 1,782 | 1,756 | 2,695 | 1,455 | 1,240 |
| 778 | 513 | 265 | 201 | 36 | 165 |
| (325) | (163) | (162) | (324) | (162) | (162) |
| 3,991 | 2,132 | 1,859 | 2,572 | 1,329 | 1,243 |
| 2,959 | 1,532 | 1,427 | 2,675 | 1,381 | 1,294 |
| 351 | 181 | 170 | 274 | 148 | 126 |
| 156 | 89 | 67 | 129 | 62 | 67 |
| 3,466 | 1,802 | 1,664 | 3,078 | 1,591 | 1,487 |
| $\begin{array}{r} 177 \\ (105) \\ \hline \end{array}$ | $\begin{array}{r} 66 \\ (86) \\ \hline \end{array}$ | $\begin{aligned} & 111 \\ & \text { (19) } \end{aligned}$ | $\begin{array}{r} 152 \\ (535) \\ \hline \end{array}$ | $\begin{array}{r} 53 \\ (189) \\ \hline \end{array}$ | $\begin{array}{r} 99 \\ (346) \\ \hline \end{array}$ |
| 3,538 | 1,782 | 1,756 | 2,695 | 1,455 | 1,240 |
| (325) | (163) | (162) | (324) | (162) | (162) |
| 778 | 513 | 265 | 201 | 36 | 165 |
| 3,991 | 2,132 | 1,859 | 2,572 | 1,329 | 1,243 |

## 19. Performance Summaries (Cont'd)

| Banking Profit Summary | Full Year 30/06/05 \$M | Half Year 30/06/05 \$M | Half Year 31/12/04 \$M | Full Year 30/06/04 \$M | Half Year 30/06/04 \$M | Half Year 31/12/03 \$M |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Interest income | 16,194 | 8,354 | 7,840 | 13,287 | 7,046 | 6,241 |
| Interest expense | 10,228 | 5,321 | 4,907 | 7,877 | 4,307 | 3,570 |
| Net interest income | 5,966 | 3,033 | 2,933 | 5,410 | 2,739 | 2,671 |
| Other operating income | 2,915 | 1,503 | 1,412 | 2,846 | 1,471 | 1,375 |
| Total Operating Income | 8,881 | 4,536 | 4,345 | 8,256 | 4,210 | 4,046 |
| Expenses |  |  |  |  |  |  |
| Operating expenses - comparable business | 4,344 | 2,184 | 2,160 | 4,191 | 2,140 | 2,051 |
| Which new Bank | 112 | 97 | 15 | 698 | 235 | 463 |
| Charge for bad and doubtful debts | 322 | 176 | 146 | 276 | 126 | 150 |
| Net profit before income tax | 4,103 | 2,079 | 2,024 | 3,091 | 1,709 | 1,382 |
| Income tax expense | 1,220 | 615 | 605 | 914 | 502 | 412 |
| Net profit after income tax | 2,883 | 1,464 | 1,419 | 2,177 | 1,207 | 970 |
| Outside equity interests | 3 | 1 |  | 1 | 1 | - |
| Net profit after income tax ("cash basis") | 2,880 | 1,463 | 1,417 | 2,176 | 1,206 | 970 |
| Net profit after income tax ("underlying basis") | 2,959 | 1,532 | 1,427 | 2,675 | 1,381 | 1,294 |


| Net Interest Income | $\begin{array}{r} \text { Full Year } \\ 30 / 06 / 05 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \text { Half Year } \\ 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \text { Half Year } \\ 31 / 12 / 04 \\ \$ M \end{array}$ | $\begin{array}{r} \text { Full Year } \\ 30 / 06 / 04 \\ \$ M \end{array}$ | Half Year 30/06/04 \$M | Half Year 31/12/03 \$M |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Interest Income |  |  |  |  |  |  |
| Loans | 14,244 | 7,358 | 6,886 | 11,675 | 6,179 | 5,496 |
| Other financial institutions | 229 | 128 | 101 | 182 | 85 | 97 |
| Liquid assets | 198 | 91 | 107 | 198 | 106 | 92 |
| Trading securities | 785 | 391 | 394 | 600 | 331 | 269 |
| Investment securities | 723 | 379 | 344 | 607 | 337 | 270 |
| Dividends on redeemable preference shares | 15 | 7 | 8 | 25 | 8 | 17 |
| Total interest income | 16,194 | 8,354 | 7,840 | 13,287 | 7,046 | 6,241 |
| Interest Expense |  |  |  |  |  |  |
| Deposits | 7,063 | 3,626 | 3,437 | 5,949 | 3,279 | 2,670 |
| Other Financial institutions | 257 | 131 | 126 | 160 | 84 | 76 |
| Debt issues | 2,557 | 1,378 | 1,179 | 1,505 | 805 | 700 |
| Loan capital | 351 | 186 | 165 | 263 | 139 | 124 |
| Total interest expense | 10,228 | 5,321 | 4,907 | 7,877 | 4,307 | 3,570 |
| Net interest income | 5,966 | 3,033 | 2,933 | 5,410 | 2,739 | 2,671 |


|  | Full Year | Half Year | Half Year | Full Year |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Half Year |  |  |  |  |
| Half Year |  |  |  |  |

## 19. Performance Summaries (Cont'd)

| Funds Management <br> Profit Summary | Full Year 30/06/05 \$M | Half Year 30/06/05 \$M | $\begin{array}{r} \hline \text { Half Year } \\ 31 / 12 / 04 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \text { Full Year } \\ 30 / 06 / 04 \\ \$ M \\ \hline \end{array}$ | Half Year 30/06/04 \$M | $\begin{array}{r} \text { Half Year } \\ 31 / 12 / 03 \\ \$ M \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Funds Management Profit after tax |  |  |  |  |  |  |
| Total operating income | 1,271 | 651 | 620 | 1,172 | 583 | 589 |
| Shareholder investment returns | 33 | 9 | 24 | 26 | 12 | 14 |
| Policyholder tax expense | 104 | 52 | 52 | 149 | 67 | 82 |
| Operating expenses - comparable business | 812 | 406 | 406 | 806 | 390 | 416 |
| Which new Bank | 36 | 24 | 12 | 37 | 10 | 27 |
| Profit before income tax | 560 | 282 | 278 | 504 | 262 | 242 |
| Income tax expense attributable to: |  |  |  |  |  |  |
| Policyholder | 104 | 52 | 52 | 149 | 67 | 82 |
| Corporate | 100 | 56 | 44 | 79 | 40 | 39 |
| Outside equity interests | 7 | 4 | 3 | 8 | 4 | 4 |
| Net profit after income tax ("cash basis") | 349 | 170 | 179 | 268 | 151 | 117 |
| Net profit after income tax ("underlying basis") | 351 | 181 | 170 | 274 | 148 | 126 |


| Insurance Profit Summary | $\begin{array}{r} \text { Full Year } \\ 30 / 06 / 05 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \hline \text { Half Year } \\ 30 / 06 / 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline \text { Half Year } \\ 31 / 12 / 04 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \hline \text { Full Year } \\ 30 / 06 / 04 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \hline \text { Half Year } \\ 30 / 06 / 04 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \hline \text { Half Year } \\ 31 / 12 / 03 \\ \$ M \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total operating income | 747 | 387 | 360 | 678 | 356 | 322 |
| Shareholder investment returns | 204 | 83 | 121 | 170 | 43 | 127 |
| Policyholder tax expense | 124 | 65 | 59 | 54 | 16 | 38 |
| Operating expenses - comparable business | 551 | 284 | 267 | 517 | 268 | 249 |
| Which new Bank | 2 | 1 | 1 | 14 | 10 | 4 |
| Profit before income tax | 522 | 250 | 272 | 371 | 137 | 234 |
| Income tax expense attributable to: |  |  |  |  |  |  |
| Policyholder | 124 | 65 | 59 | 54 | 16 | 38 |
| Corporate | 89 | 36 | 53 | 66 | 23 | 43 |
| Net profit after income tax ("cash basis") | 309 | 149 | 160 | 251 | 98 | 153 |
| Net profit after income tax ("underlying basis") | 156 | 89 | 67 | 129 | 62 | 67 |

## 20. International Financial Reporting Standards

## Transition Management

On 1 July 2005 the Bank commenced application of the Australian equivalent of International Financial Reporting Standards ("AIFRS") to the maintenance of all financial records. This is in line with the conversion deadline set out by the Financial Reporting Council of Australia.

The Bank completed its review of the AIFRS and their impact during the planning stage of the project. Conversion issues were then identified and methodologies designed to resolve those issues.

Implementation of these changes was completed during the financial year ended 30 June 2005, including the maintenance of a shadow set of AIFRS-compliant financial records for that year.

Although all AIFRSs are applied by the Bank from 1 July 2005 some standards are not applicable to the comparative financial year (the financial year beginning 1 July 2004). As such, on release of AIFRS-compliant financial statements for the financial year beginning 1 July 2005, the financial results for the comparative financial year will only be restated to a limited extent. Descriptions of the key AIFRS issues are set out below and segregated between those issues which have an effective impact from 1 July 2004 and those which have an effective impact from 1 July 2005. Where the financial impact of conversion can be reasonably estimated, and where it is material, details are provided below, both within the narrative disclosures and in summary tabular form. It should be noted that the Bank cannot reliably estimate the prospective financial impact beyond 1 July 2005 of AIFRS issues, as the eventual impact of these issues depend upon uncertain future events and transactions.

All amounts set out below are audited estimates based upon prevailing world-wide accounting interpretations and existing financial instrument valuation methodologies. To the extent that those interpretations or valuation methodologies change, the amounts quoted below may be subject to alteration prior to the release of the Bank's AIFRS-compliant financial statements for the financial year ending 30 June 2006. All amounts are stated on an 'after-tax' basis.

## Key Accounting Issues

Whilst the implementation of AIFRS has no impact on the Bank's cash flows, underlying economic strength, nor risk management practices, the following key areas of difference between current accounting practice and the treatment under AIFRS have been identified:

## Issues with effective impact from 1 July 2004

## (i) Employee Benefits - Defined Benefit Superannuation

 PlansWith the introduction of AIFRS, the surpluses and/or deficits that arise within individual defined benefit superannuation plans must be recognised in the statement of financial position. There is a choice of three options for the recognition of actuarial gains and losses related to defined benefit superannuation plans within Profit or Retained Earnings. The options available include direct recognition in Profit of all of the actuarial gain or loss, direct recognition in Retained Earnings of all of the actuarial gain or loss, or the 'corridor' approach which progressively recognises a certain portion of the gain or loss within Profit over the expected average remaining working lives of employees within the plan. Under each of these options, the net surpluses or deficits of the defined benefit superannuation plans must be recognised within the Statement of Financial Position. The Bank has selected direct recognition in Retained Earnings as the method of accounting for the defined benefit superannuation plans from 1 July 2004.

The Bank currently sponsors two defined benefit plans. Actuarial valuations of these plans are carried out periodically, and a large surplus currently exists on a net basis. On transition to AIFRS, the comparative period
beginning 1 July 2004 has recorded an opening Retained Earnings adjustment reflecting the value of this surplus. It should be noted that the value of the net surplus for financial reporting purposes does not reflect the actuarial valuation used when assessing funding requirements of the plans. The actuarial valuation is higher than the value used for financial reporting purposes principally due to the use of prescribed discount rates in the latter. This opening adjustment to Retained Earnings as at 1 July 2004 is a net increase of $\$ 389$ million. This is comprised of both an increase in Retained Earnings of $\$ 443$ million due to the recognition of the defined benefit plan currently in surplus, and a decrease in Retained Earnings of $\$ 54$ million due to the recognition of the defined benefit plan currently in deficit.

For the AIFRS comparative financial year ended 30 June 2005, the restatement of the statement of financial performance includes an additional, non-cash, expense item of $\$ 52$ million, reflecting the accrual accounting charge to profit and loss associated with accounting for defined benefit plans.

For the AIFRS comparative financial year ended 30 June 2005 there was an actuarial gain of $\$ 102$ million and other movements totalling $\$ 8$ million (principally foreign exchange movements) resulting in a total increase of $\$ 110$ million to net assets and Retained Earnings. The total movement of $\$ 110$ million comprised a $\$ 108$ million increase in respect of the defined benefit plan currently in surplus, and a $\$ 2$ million increase in respect of the defined benefit plan currently in deficit. The balance of the net accounting surplus remaining as at 1 July 2005 is $\$ 447$ million after tax, being a plan surplus of $\$ 502$ million less a plan deficit of $\$ 55$ million. The above adjustments are summarised in the table below:

Group \$M
1 July 2004 net plan surplus
Accounting expense
Net actuarial gains and other movements - to
Retained Earnings
30 June 2005 net plan surplus

## (ii) Employee Benefits - Employee Share Schemes

The Bank currently accrues all share based compensation on a cost basis and amortises it to expense over the vesting period where there are performance hurdles to be met. Shares in the Bank are purchased by a Trust when the shares are granted and held until they vest to the employee.

Under AIFRS the fair value of the share based compensation is calculated at grant date and amortised to expense over the vesting period, subject to service and performance conditions being met. Transitional arrangements are in place under AIFRS such that only those shares granted after 7 November 2002 and vesting after 1 January 2005 are accounted for in this manner. Shares in the Bank held by the Trust have been consolidated, reclassified as 'Treasury Shares' and accounted for as a deduction from Share Capital.

The opening adjustment as at 1 July 2004 includes a decrease of $\$ 126$ million in Share Capital being the recognition of Treasury Shares at cost, an increase of \$47 million in Equity Compensation Reserve reflecting the cumulative expense amortisation related to the purchase of Treasury Shares, and an increase of $\$ 141$ million in Retained Earnings, comprising an adjustment to recognise the unamortised expense of $\$ 79$ million together with the reversal of the accrued payable previously recorded under Australian GAAP of $\$ 62$ million.

For the AIFRS comparative financial year ended 30 June 2005, there is an additional expense of $\$ 30$ million being the difference in the amortisation expense for the year between Australian GAAP and AIFRS (which includes a one-off increase in expense of $\$ 32$ million due to the discontinuance of the mandatory component of the Equity

Participation Plan and the resulting recognition of cash incentives on an accruals basis). Within Shareholders Equity there has been a decrease in Share Capital of \$6 million being the net movement in Treasury Shares for the year reflecting both purchases and vesting of shares, and a net decrease in Equity Compensation Reserve of \$24 million reflecting both the vesting of Treasury Shares in the half year period prior to 1 January 2005 transition date and the amortisation during the year.

The only share based compensation which remains after 1 July 2005 is in relation to the Long Term Incentive program.

The Bank does not expect that the application of AIFRS to share based compensation from 1 July 2005 will have a material impact on net profit relative to current Australian GAAP.

## (iii) Consolidation of Special Purpose Vehicles

AIFRS requires the consolidation of certain special purpose vehicles that are not consolidated under the current accounting standards.

Vehicles related to the securitisation of Bank assets, and certain other customer asset securitisation vehicles, will be consolidated under AIFRS. This has resulted in a gross up of the assets and liabilities recorded within the statement of financial position of $\$ 8,795$ million as at 1 July 2004. A small number of special purpose vehicles in respect of structured transactions will also be consolidated, but this only results in reclassification between categories of assets within the statement of financial position.

During the comparative AIFRS financial year ended 30 June 2005 there was a net increase in the carrying value of the assets and liabilities held by the securitisation vehicles of $\$ 3,435$ million. This reflects the net impact of repayment and securitisation of new assets during the year. As these adjustments simply involve a grossing up of assets and liabilities on the Bank's balance sheet, with no material impact on shareholders' equity, they do not form part of the tabular presentation of summary financial impacts below.

There is no net profit impact arising from the consolidation of these vehicles.

## (iv) Accounting for Life Insurance and Funds Management Business

## Appraisal Value Accounting

On transition to AIFRS, the asset representing the excess of the net market value over net assets of the Bank's life insurance controlled entities can no longer be recognised in full. As a result, the Bank will on the adoption of AIFRS, cease to recognise any movement in this asset in the statement of financial performance. The write off of the internally generated component will principally be reflected against the General Reserve and the acquired component will be reclassified as Goodwill within the statement of financial position and subject to an annual impairment test. The opening adjustments as at 1 July 2004 was a decrease to General Reserve of $\$ 2,836$ million, being the reversal of internally generated appraisal value increases of $\$ 3,123$ million less a $\$ 287$ million transfer of historic writedowns of acquired goodwill to Retained Earnings. There is also a reversal of the asset representing the excess of the net market value over the net assets of the Bank's life insurance controlled entities of $\$ 5,852$ million and a net increase in goodwill of $\$ 2,729$ million. During the AIFRS comparative financial year ended 30 June 2005, a further uplift in the appraisal value of $\$ 778$ million was recognised under Australian GAAP. This amount has been reversed in the AIFRS comparative statement of financial performance.

## Treasury Shares

Under current Australian GAAP direct investments in Commonwealth Bank shares by the Bank's life insurance statutory funds are recognised in the statement of financial position at net market value. On transition to AIFRS these assets will be reclassified as 'Treasury Shares' and accounted for as a deduction from Share Capital. These adjustments only occur at the consolidated Group level, and do not affect the financial statements of the underlying
life insurance entities. The opening adjustment as at 1 July 2004 was a decrease of $\$ 300$ million in Insurance Investment Assets; a decrease in Deferred Income Tax Liability of $\$ 9$ million; a decrease of $\$ 245$ million in Share Capital, being the cost of the investments; and a decrease of $\$ 46$ million in Retained Earnings, being the reversal of the cumulative opening market value appreciation. During the AIFRS comparative financial year ended 30 June 2005, all realised and unrealised gains and dividend income on these shares of $\$ 39$ million was recognised under current Australian GAAP. This amount has been reversed in the AIFRS comparative statement of financial performance, although an amount of $\$ 19$ million representing realised gains and dividend income earned during the year has been transferred directly to Retained Earnings. As at 1 July 2005 a net decrease in Share Capital of $\$ 8$ million has been recorded under AIFRS, being the net movement in the cost of Treasury Shares held during the AIFRS comparative financial year ended 30 June 2005. As the calculation of life insurance policyholder liabilities continues to include the fair values of policyholders' interest in these Treasury Shares, the removal of movements in Treasury Share assets attributable to policyholders result in a mismatch within the consolidated financial statements.

## Income and Expense Recognition

Initial entry fee income on investment style products issued by entities other than life insurers is currently immediately recognised as income in the statement of financial performance. The application of AIFRS to such investment contracts is currently being considered internationally with one possible interpretation requiring the deferral of all upfront fees over the life of the underlying investment contract. The Bank's approach under AIFRS is to recognise upfront fees immediately as income where the Bank has provided financial advice. However, assuming the entire amount of this fee income was deferred, the adjustment to opening Retained Earnings as at 1 July 2004 would be a decrease of $\$ 69$ million, and statutory profit for the year ended 30 June 2005 would be decreased by $\$ 9$ million. Given the uncertainty around the eventual accounting interpretation this adjustment has been omitted from the tables below.

## (v) Accounting for Goodwill

On transition to AIFRS Goodwill is no longer amortised but continues to be subject to an annual assessment for impairment to ensure that the carrying value of Goodwill is not greater than the recoverable amount. As a result, the statement of financial performance will no longer include an expense item reflecting the annual Goodwill amortisation. No impairment adjustment to opening Retained Earnings arises as at 1 July 2004 in respect of this issue. During the AIFRS comparative financial year ended 30 June 2005, goodwill amortisation of $\$ 325$ million was recognised under Australian GAAP. This amount has been reversed in the AIFRS comparative statement of financial performance, net of amortisation totalling $\$ 4$ million in respect of separately identifiable intangible assets.

## (vi) Foreign Currency Translation Reserve

On transition to AIFRS, an option exists to deem any amounts recorded with Foreign Currency Translation Reserve ('FCTR') as zero. The Bank has adopted this transition option, resulting in a reduction of Retained Earnings of \$205 million from FCTR as at 1 July 2004.

## (vii) Taxation

A "balance sheet" approach to tax-effect accounting is followed under AIFRS replacing the current "statement of financial performance" approach. This approach recognises deferred tax balances when there is a difference between the carrying value of an asset or liability and its tax base. As at 1 July 2004 this change in approach did not result in any material adjustment to Shareholders' Equity.

## Issues with effective impact from 1 July 2005

## (viii) Derivative Financial Instruments including Hedge

 Accounting and Embedded DerivativesUnder AIFRS all derivative financial instruments, including embedded derivatives and those used for balance sheet hedging purposes, are to be recognised onbalance sheet and measured at fair value. These amounts in particular, are audited estimates based upon prevailing world-wide accounting interpretations and existing financial instrument valuation methodologies. To the extent that those interpretations or valuation methodologies change, the amounts quoted below may be subject to alteration prior to the release of the Bank's AIFRS-compliant financial statements for the financial year ending 30 June 2006.

Hedge accounting can be applied, subject to certain rules, for fair value hedges, cash flow hedges, and hedges of investments in foreign operations. Cash flow hedges are the predominant form of hedging applied by the Bank. Embedded derivatives relate to certain structured transactions and potential changes in the future ownership structures of certain entities within the Bank.

It is expected that these new rules on accounting for hedge instruments and embedded derivatives will introduce significant volatility within equity reserves, and the potential for some volatility within the statement of financial performance.

As at 1 July 2005, the Bank recognised the following two amounts within Shareholders' Equity in relation to the hedge accounting and embedded derivatives, being:

- an adjustment to Retained Earnings of \$313 million to reflect both the initial recognition of embedded derivatives and non-hedged derivatives at fair value, and also the cumulative cash flow and fair value hedge ineffectiveness inherent within the entire 1 July 2005 hedge accounting portfolio; and
- the recognition of a Cash Flow Hedge Reserve of $\$ 40$ million representing the cumulative hedge effectiveness of all 1 July 2005 cash flow hedge relationships.


## (ix) Provisions for Loan Impairment

In line with market practice, the Bank's current general provisioning for impairment covers non-identifiable probable losses and latent risks inherent in the overall portfolio of loans, advances and other credit transactions. Under AIFRS the Bank will at each reporting date first assess whether any objective evidence of impairment exists individually for financial assets that are individually significant, and individually or collectively for financial assets that are not individually significant. The Bank uses judgement to estimate the amount of any impairment loss.

As a result of this change, there may be a reduction in the amount of the Bank's general/collective provisioning for impairment. Due to current uncertainty around AIFRS accounting interpretations and the development of Australian industry practice in this area, a loan impairment provision in accordance with AIFRS cannot be reliably estimated.

The practice of recording specific provisions for loan impairment will continue under AIFRS, however, such provisions - termed provisions for individually significant impaired loans - must be based on the discounted values of estimated future cash flows. The discount unwinds during the period between the initial recognition of the provision and the eventual recovery of the written down amount, resulting in the recording of interest in the statement of financial performance, within interest income. At 1 July 2005 there was no material change in the specific/individually significant impaired loan provision.

## (x) Classification of Hybrid Financial Instruments

The Bank currently has on issue three types of hybrid financial instruments: Preferred Exchangeable Resettable Listed Shares ("PERLS"); Perpetual Exchangeable Resettable Listed Securities ("PERLS II") and Trust Preferred Securities ("TPS"). These instruments are currently classified as equity instruments.

Under AIFRS these instruments were reclassified as debt within the statement of financial position on 1 July 2005. Those instruments denominated in a foreign currency were re-translated at exchange rates prevailing on 30 June 2005, rather than the exchange rate prevailing at the date of issue. This resulted in a decrease to Shareholders' Equity of $\$ 2,159$ million. This adjustment is comprised of a decrease in Preference Share Capital and Other Equity Instruments of $\$ 2,260$ million; an increase in Retained Earnings of $\$ 22$ million; and an increase in the Foreign Currency Translation Reserve of $\$ 79$ million.

From 1 July 2005 onwards, distributions to the holders of these hybrid financial instruments will be treated as interest expense in the statement of financial performance.

## (xi) Revenue and Expense Recognition

Under AIFRS, the Bank has changed the timing of the recognition of certain revenue and expense items. Any fee income integral to the yield of an originated financial instrument, net of any direct incremental costs, must be capitalised and deferred over the expected life of the instrument. This is not expected to have a material impact on net profit within the statement of financial performance, however, some re-classifications of revenue between fee income and interest income will occur.

As at 1 July 2005, a decrease in Retained Earnings of $\$ 61$ million has been recognised, reflecting the deferral of previously recognised revenue and expense items. This adjustment comprises a net deferral of expense in relation to the retail banking portfolios and a larger, net deferral of income in relation to the corporate banking portfolios.

## (xii) Accounting for Life Insurance Business

Measurement differences
Under AIFRS, measurement differences arise within the insurance products and investment-style products of the life insurance and funds management businesses. Specifically, the actuarial calculation of policyholder liabilities is affected by a change in the discount rates applied, and certain acquisition costs related to investmentstyle products which were deferred under current Australian GAAP can no longer be deferred under AIFRS. On transition to AIFRS, this will have the effect of increasing the amount of Insurance Policyholder Liabilities and decreasing Retained Earnings by a total of $\$ 248$ million.

Income and Expense Recognition
A similar issue in respect of initial entry fee income on investment style products as described in section (iv) above for entities other than life insurers, will apply to life insurance entities from 1 July 2005. Given the uncertainty around the eventual accounting interpretation this adjustment has been omitted from the tables below. However, assuming the entire amount of this fee income was deferred, as at 1 July 2005, this would result in a reduction to Retained Earnings of $\$ 17$ million.

The Bank's approach under AIFRS is to recognise upfront fees immediately where the Bank has provided financial advice. Where initial entry fee income has been deferred under AIFRS and to the extent that there is an excess of the initial fee over the initial commission, this has resulted in a decrease to Retained Earnings of $\$ 75$ million on 1 July 2005.

Outside Equity interests
On transition to AIFRS, the outside equity interests in controlled unit trusts of the life companies no longer qualify as equity. As a result, the Bank has, on adoption of AIFRS, reclassified outside equity interests in life insurance statutory funds and other funds to liabilities. As at 1 July 2005, this will result in a reduction to Total Shareholders' Equity of $\$ 1,158$ million.

## (xiii) Financial Instruments Classification for Banking Business

Certain of the Bank's financial assets currently carried at amortised cost will be reclassified as Available-for-sale investments (measured at fair value with unrealised gains and losses carried in a reserve) and
financial assets held at fair value with changes in value recognised in profit and loss.

On transition to AIFRS, the reclassification of financial instruments, principally being investment securities, as Available-for-sale investments resulted in an increase in Total Assets and an Available-for-sale Asset Revaluation Reserve of $\$ 68$ million. Additionally, those financial instruments designated as fair value through profit and loss resulted in a decrease in Total Assets and Retained Earnings of $\$ 3$ million.

## Regulatory Capital Treatment

Several of the above accounting issues affect the assets and equity items currently included in the calculation of the Bank's regulatory capital. Current accounting definitions for asset and equity measurement are central to the capital adequacy requirements set by prudential regulators. The Australian Prudential Regulation Authority (APRA) has released a discussion paper setting out some of its proposed prudential responses to the adoption of AIFRS by APRA regulated institutions.

However, there are a number of specific AIFRS related changes where it is unclear whether the Bank's current capital measurement methodologies will be maintained. APRA are consulting with regulated entities, including the Bank, prior to their finalisation of any amendments to the prudential regulations.

## Summary of Financial Impacts

A summary of the material after-tax financial impacts of conversion to AIFRS is set out in the following three tables:

Table 1 represents the reconciliation of Australian GAAP Shareholders' Equity to AIFRS Shareholders' Equity as at 1 July 2004, for those standards with an effective date of 1 July 2004.

Table 2 sets out the expected adjustments to the result for the year ended 30 June 2005, for those standards with an effective impact from 1 July 2004.

Table 3 sets out the additional adjustments to Shareholders Equity as at 1 July 2005 for those standards with an effective date of 1 July 2005, which deal with Financial Instruments and Insurance.

References are provided within the tables to the detailed narrative disclosures in the section above.

Table 1: Shareholders' Equity Reconciliation as at 1 July 2004

| Shareholders' Equity Reconciliation | Reference | Consolidated Group TOTAL SHAREHOLDERS' EQUITY |
| :---: | :---: | :---: |
|  |  | \$m |
| Australian GAAP Total as at 1 July 2004 |  | 24,885 |
| AIFRS 1 July 2004 After Tax Adjustments to Shareholders' Equity |  |  |
| Retained Earnings Impacts: |  |  |
| Initial recognition of defined benefit superannuation plan in surplus | (i) | 443 |
| Initial recognition of defined benefit superannuation plan in deficit | (i) | (54) |
| Net adjustment in respect of share based payment compensation | (ii) | 141 |
| Reversal of market value appreciation on treasury shares held within the Bank's life insurance statutory funds | (iv) | (46) |
| Transfer of historic write-downs of acquired goodwill within the appraisal value of the life insurance and funds management businesses | (iv) | (287) |
| Transfer from Foreign Currency Translation Reserve | (vi) | (205) |
| Change in the revenue recognition pattern for 'net of tax' leveraged leases |  | 17 |
| Share Capital Impacts: |  |  |
| Initial recognition of treasury shares held within employee share scheme trust | (ii) | (126) |
| Initial recognition of treasury shares held within the Bank's life insurance statutory funds | (iv) | (245) |
| General Reserve: |  |  |
| Net write down of internally generated appraisal value of the life insurance and funds management businesses | (iv) | $(2,836)$ |
| Other Reserves: |  |  |
| Transfer from the Foreign Currency Translation Reserve to Retained Earnings | (vi) | 205 |
| Increase in Asset Revaluation Reserve following change in valuation methodology for owner-occupied property |  | 32 |
| Initial recognition of Equity Compensation Reserve | (ii) | 47 |
| AIFRS restated Shareholders' Equity as at 1 July 2004 |  | 21,971 |

Table 2: Restatement of After Tax Profit \& Loss for year ended 30 June 2005

|  | Reference | Group \$m | Group \$m | Bank \$m | Bank \$m |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Australian GAAP Statutory Profit After Tax for year ended 30 June 2005 |  |  | 3,991 |  | 2,921 |
| Recognition of non-cash pension expense related to defined benefit superannuation plans | (i) | (52) |  | (52) |  |
| Recognition of amortisation expense related to treasury shares held within the employee share scheme trust | (ii) | (30) |  | (31) |  |
| Reversal of realised and unrealised gains and dividend income accrued on treasury shares held within the Bank's life insurance statutory funds | (iv) | (39) |  | - |  |
| Reversal of goodwill expense net of separately identifiable intangible asset amortisation | (v) | 321 |  | 186 |  |
| Change in the revenue recognition pattern for 'net of tax' leveraged leases |  | (9) |  | (9) |  |
| Total AIFRS after tax adjustment to distributable earnings for the year ended 30 June 2005 |  | 191 |  | 94 |  |
| Reversal of internally generated appraisal value uplift in the life insurance and funds management businesses | (iv) | (778) |  | - |  |
| Total AIFRS after tax adjustment to Statutory Profit for the year ended 30 June 2005 |  |  | (587) |  | 94 |
| Restated AIFRS after tax Statutory Profit for the year ended 30 June 2005 |  |  | 3,404 |  | 3,015 |

Table 3: Shareholders' Equity Reconciliation as at 1 July 2005

|  |  | Consolidated Group TOTAL SHAREHOLDERS' EQUITY |
| :---: | :---: | :---: |
|  | Reference | \$m |
| AIFRS restated Shareholders' Equity as at 1 July 2004 |  | 21,971 |
| Australian GAAP after tax Statutory Profit for the year ended 30 June 2005 |  | 3,991 |
| Total AIFRS after tax adjustment to Statutory Profit for the year ended 30 June 2005 per Table 2 |  | (587) |
| Other current Australian GAAP Reserve Movements for the year ended 30 June 2005 |  | $(2,816)^{(1)}$ |
| IFRS 1 July 2005 After Tax Adjustments to Shareholders' Equity |  |  |
| Retained Earnings Impacts: |  |  |
| Actuarial and other movements within the defined benefit superannuation plan in surplus | (i) | 108 |
| Actuarial and other movements within the defined benefit superannuation plan in deficit | (i) | 2 |
| Net movement in the calculation of life insurance policyholder liabilities due to actuarial methodology changes and the write off of deferred acquisition cost asset on products reclassified from insurance contracts to investment contracts | (xii) | (248) |
| Adjustment in respect of realised gains and dividend income on treasury shares held within the Bank's life insurance statutory funds | (iv) | 19 |
| Deferral of initial entry fee income in excess of initial commission costs earned by life insurance entities | (xii) | (75) |
| Adjustment to fair value calculation for assets and liabilities held by life insurance and funds management business |  | (14) |
| Adjustment in respect of derivative financial instruments on initial application of hedge accounting and recognition of embedded derivatives | (viii) | (313) |
| Deferral of previously recognised net income and expenses within banking business | (xi) | (61) |
| Foreign exchange adjustment on the reclassification of hybrid financial instruments from equity to liabilities | (x) | 22 |
| Adjustment to fair value calculation for trading assets within the banking portfolios and for other financial instruments designated as fair value through profit and loss | (xiii) | (3) |
| Share Capital Impacts: |  |  |
| Net movement in treasury shares held within employee share scheme trust | (ii) | (6) |
| Net movement in treasury shares held within the Bank's life insurance statutory funds | (iv) | (8) |
| Other Reserves and Capital Movements: |  |  |
| Asset Revaluation Reserve adjustment for change in valuation methodology for owneroccupied property |  | (4) |
| Reclassification of outside equity interest in the life insurance statutory funds and other funds as liabilities | (xii) | $(1,158)$ |
| Initial recognition of Cash Flow Hedge Reserve on initial application of hedge accounting | (viii) | 40 |
| Reclassification of hybrid financial instruments from equity to liabilities | (x) | $(2,260)$ |
| Foreign currency translation reserve adjustment due to reclassification of hybrid financial instruments from equity to liabilities at exchange rates at 30 June 2005 | (x) | 79 |
| Reclassification and revaluation of Australian GAAP investment securities at cost to available-for-sale financial assets at fair value | (xiii) | 68 |
| Net movement in Equity Compensation Reserve | (ii) | (24) |
| AIFRS Restated Shareholders' Equity as at 1 July 2005 |  | 18,723 |

AIFRS Restated Shareholders' Equity as at 1 July 2005

| ${ }^{(1)}$ Represents movements in Shareholders' Equity other than profit for the year: |  |
| :--- | :---: |
| Change in Ordinary Shareholders' Equity | 512 |
| Change in Reserves | 676 |
| Change in Outside Equity Interests |  |
| Controlled entities | 327 |
| Insurance statutory funds | $(1,018)$ |
| Change in Retained Earnings | 678 |
| Less: Net profit after tax ("statutory basis") | $\underline{(3,991)}$ |
| Net adjustment | $\underline{(2,816)}$ |

## 21. ASB Bank Limited (and its subsidiaries)

Refer to the General Disclosure Statement of ASB Bank Limited for the full financial results. Note that the tables below contain both New Zealand Dollars (NZ\$) and Australian Dollars (A\$), and relate to the consolidated entity.

|  | Full Year Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Statement of Financial Performance | 30/06/05 <br> NZ\$M | $\begin{array}{r} 30 / 06 / 04 \\ \text { NZ\$M } \end{array}$ | 30/06/05 A\$M | $\begin{array}{r} 30 / 06 / 04 \\ \text { A\$M } \end{array}$ |
| Interest Income | 2,686 | 2,099 | 2,480 | 1,852 |
| Interest Expense | 1,905 | 1,411 | 1,759 | 1,245 |
| Net Interest Earnings | 781 | 688 | 721 | 607 |
| Other Income | 268 | 249 | 247 | 220 |
| Total Operating Income | 1,049 | 937 | 968 | 827 |
| Debt Provisions Expense | 16 | 21 | 15 | 19 |
| Total Operating Income after Debt Provisions Expense | 1,033 | 916 | 953 | 808 |
| Total Operating Expenses | 470 | 446 | 434 | 394 |
| Salaries and Other Staff Expenses | 258 | 228 | 238 | 201 |
| Building Occupancy and Equipment Expenses | 80 | 77 | 74 | 68 |
| Information Technology Expenses | 52 | 61 | 48 | 54 |
| Other Expenses | 80 | 80 | 74 | 71 |
| Net Surplus before Taxation | 563 | 470 | 519 | 414 |
| Taxation | 180 | 153 | 166 | 135 |
| Net Surplus after Taxation | 383 | 317 | 353 | 279 |


| Statement of Financial Position | As at |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} 30 / 06 / 05 \\ \text { NZ\$M } \end{array}$ | $\begin{array}{r} \hline 30 / 06 / 04 \\ \text { NZ\$M } \end{array}$ | $\begin{array}{r} 30 / 06 / 05 \\ \text { A\$M } \end{array}$ | $\begin{array}{r} 30 / 06 / 04 \\ \text { A\$M } \end{array}$ |
| Assets |  |  |  |  |
| Cash and Liquid Assets | 53 | 75 | 48 | 68 |
| Due from Other Banks | 521 | 1,355 | 478 | 1,235 |
| Investment Securities | 399 | 440 | 366 | 401 |
| Other Securities | 2,497 | 2,128 | 2,291 | 1,941 |
| Advances | 34,978 | 28,789 | 32,089 | 26,250 |
|  | 38,448 | 32,787 | 35,272 | 29,895 |
| Less: General Provision for Bad and Doubtful Debts | 123 | 108 | 112 | 98 |
|  | 38,325 | 32,679 | 35,160 | 29,797 |
| Property, Plant and Equipment | 164 | 154 | 150 | 140 |
| Other Assets | 293 | 200 | 269 | 182 |
| Deferred Taxation Benefit | 17 | 15 | 16 | 14 |
| Total Assets | 38,799 | 33,048 | 35,595 | 30,133 |
| Total Interest Earning and Discount Bearing Assets | 38,395 | 32,713 | 35,224 | 29,828 |
| Liabilities |  |  |  |  |
| Deposits and Other Borrowings |  |  |  |  |
| Deposits | 31,959 | 26,395 | 29,320 | 24,067 |
| Due to Other Banks | 4,091 | 4,437 | 3,753 | 4,046 |
| Other Liabilities |  |  |  |  |
| Other Current Liabilities | 478 | 369 | 438 | 336 |
|  | 36,528 | 31,201 | 33,511 | 28,449 |
| Subordinated Debt | - | 251 |  | 229 |
| Total Liabilities | 36,528 | 31,452 | 33,511 | 28,678 |
| Shareholder's Equity |  |  |  |  |
| Contributed Capital - Ordinary Shareholder | 323 | 323 | 280 | 280 |
| Asset Revaluation Reserves | 19 | 17 | 16 | 14 |
| Accumulated Surplus | 1,379 | 1,056 | 1,202 | 903 |
| Ordinary Shareholder's Equity | 1,721 | 1,396 | 1,498 | 1,197 |
| Contributed Capital - Perpetual Preference Shareholder | 550 | 200 | 500 | 177 |
| Total Shareholder's Equity | 2,271 | 1,596 | 1,998 | 1,374 |
| Total Liabilities and Shareholder's Equity | 38,799 | 33,048 | 35,509 | 30,052 |
| Total Interest and Discount Bearing Liabilities | 34,802 | 29,807 |  |  |


| Exchange rates | $\mathbf{3 0 / 0 6 / 0 5}$ | $\mathbf{3 0 / 0 6 / 0 4}$ |
| :--- | ---: | ---: |
| Closing rate | 1.090 | 1.097 |
| Average rate | 1.083 | 1.133 |

Note: The Australian dollar equivalent Statement of Financial Position does not balance due to the impact of using historical and closing exchange rates. At a consolidated CBA level, the difference would effectively be represented by the foreign currency translation reserve.

## 22. Summary

|  | Full Year Ended |  |  |  |  |  | Half Year Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Page |  | 30/06/05 | 30/06/04 | 2005 vs2004 |  | 30/06/05 | 31/12/04 | Jun vs Dec |  |
|  |  |  |  |  | \% |  |  |  | \% |
| Net profit after tax - underlying | \$M | 3 |  | 3,466 | 3,078 | 388 | 13 | 1,802 | 1,664 | 138 | 7 |
| Net profit after tax - cash basis | \$M | 3 | 3,538 | 2,695 | 843 | 31 | 1,782 | 1,756 | 26 | 1 |
| Appraisal value uplift | \$M | 3 | 778 | 201 | 577 | Large | 513 | 265 | 248 | large |
| Goodwill Amortisation | \$M | 3 | (325) | (324) | (1) |  | (163) | (162) | (1) | - |
| Net profit after tax - statutory | \$M | 3 | 3,991 | 2,572 | 1,419 | 55 | 2,132 | 1,859 | 273 | 15 |
| Earnings per share cash basis - basic (cents) | Cents | 3 | 267.6 | 206.6 | 61 | 30 | 134.1 | 133.5 | 0.6 | - |
| Dividend per share | Cents | 3 | 197 | 183 | 14 | 8 | 112 | 85 | 27 | 32 |
| Dividend pay-out ratio cash basis | \% | 3 | 73.9 | 73.9 | - | - | 83.8 | 63.9 | - | - |
| Tier 1 capital | \% | 4 | 7.46 | 7.43 | - | 3bpts | 7.46 | 7.46 |  | - |
| Total capital | \% | 4 | 9.75 | 10.25 | - | (50)bpts | 9.75 | 9.60 |  | (15)bpts |
| Adjusted Common Equity | \% | 4 | 4.91 | 4.75 | - | 16bpts | 4.91 | 4.76 | - | (15)bpts |
| Number of full time equivalent staff | No. |  | 35,313 | 36,296 | (983) | (3) | 35,313 | 35,442 | (129) |  |
| Return on equity - cash | \% | 3 | 16.0 | 12.7 | - | 330bpts | 15.9 | 16.0 |  | (10)bpts |
| Return on equity - underlying | \% | 3 | 15.6 | 14.6 |  | 100bpts | 16.1 | 15.1 |  | 100bpts |
| Weighted average number of shares - basic | No. |  | 1,273 | 1,256 | 17 | 1 | 1,277 | 1,269 | 8 | 1 |
| Net tangible assets per share | \$ | 68 | 13.76 | 12.22 | 1.54 | 13 | 13.76 | 12.72 | 1.04 | 8 |
| Banking |  |  |  |  |  |  |  |  |  |  |
| Net profit after tax - underlying | \$M | 9 | 2,959 | 2,675 | 284 | 11 | 1,532 | 1,427 | 105 | 7 |
| Net profit after tax - cash basis | \$M | 9 | 2,880 | 2,176 | 704 | 32 | 1,463 | 1,417 | 46 | 3 |
| Net Interest Income | \$M | 9 | 5,966 | 5,410 | 556 | 10 | 3,033 | 2,933 | 100 | 3 |
| Net Interest Margin | \% | 4 | 2.45 | 2.53 | - | (8)bpts | 2.45 | 2.44 | - | 1 bpt |
| Other banking income | \$M | 9 | 2,915 | 2,846 | 69 | 2 | 1,503 | 1,412 | 91 | 6 |
| Other bank income/total bank income | \% |  | 32.8 | 34.5 |  | 170)bpts | 33.1 | 32.5 |  | 60bpts |
| Expense to income ratio - underlying | \% | 9 | 48.9 | 50.8 |  | 190)bpts | 48.1 | 49.7 |  | 60)bpts |
| Average interest earning assets | \$M | 9 | 243,948 | 214,187 | 29,761 | 14 | 249,586 | 238,402 | 11,184 | 5 |
| Average interest earning liabilities | \$M | 9 | 225,592 | 197,532 | 28,060 | 14 | 230,354 | 220,908 | 9,446 | 4 |
| Bad debts charge | \$M | 9 | 322 | 276 | 46 | 17 | 176 | 146 | 30 | 21 |
| Bad debts to risk-weighted assets (annual) | \% | 9 | 0.17 | 0.16 | - | 1 bpt | 0.19 | 0.16 |  | 3 bpts |
| General provision to risk-weighted assets | \% | 9 | 0.73 | 0.82 |  | (9)bpts | 0.73 | 0.76 |  | (3)bpts |
| Total provision to gross impaired assets | \% | 9 | 411.4 | 451.8 | - | large | 411.4 | 373.0 |  | large |
| Specific Provision to Impaired Assets | \% | 15 | 41.8 | 42.1 | - | (30)bpts | 41.8 | 43.1 |  | (30)bpts |
| Risk weighted assets | \$M | 9 | 189,559 | 169,321 | 20,238 | 12 | 189,559 | 180,673 | 8,886 | 5 |
| Funds Management |  |  |  |  |  |  |  |  |  |  |
| Net profit after tax - underlying | \$M | 17 | 351 | 274 | 77 | 28 | 181 | 170 | 11 | 6 |
| Net profit after tax - cash basis | \$M | 17 | 349 | 268 | 81 | 30 | 170 | 179 | (9) | (5) |
| Shareholder investment returns | \$M | 17 | 33 | 26 | 7 | 27 | 9 | 24 | (15) | (63) |
| Average funds under administration | \$M | 17 | 116,262 | 105,458 | 10,804 | 10 | 120,507 | 112,185 | 8,322 | 7 |
| Net inflows/(outflows) | \$M | 17 | 456 | 846 | (390) | large | (394) | 850 | $(1,244)$ | large |
| Income to average funds under administration | \% | 17 | 1.09 | 1.11 |  | (2)bpts | 1.09 | 1.10 |  | (1)bpt |
| Expenses to average funds under administration -underlying | \% | 17 | 0.70 | 0.76 |  | (6)bpts | 0.68 | 0.72 | - | (4)bpts |
| Insurance |  |  |  |  |  |  |  |  |  |  |
| Net profit after tax - underlying | \$M | 21 | 156 | 129 | 27 | 21 | 89 | 67 | 22 | 33 |
| Net profit after tax - cash basis | \$M | 21 | 309 | 251 | 58 | 23 | 149 | 160 | (11) | (7) |
| Shareholder investment returns | \$M | 21 | 204 | 170 | 34 | 20 | 83 | 121 | (38) | (31) |
| Inforce premiums | \$M | 22 | 1,265 | 1,167 | 98 | 8 | 1,265 | 1,199 | 66 | 6 |
| Expenses to Average Inforce premiums underlying | \% | 21 | 45.3 | 46.1 |  | (80)bpts | 46.5 | 44.8 | - | 170bpts |
| Funds Management and Life Insurance Company Valuations |  |  |  |  |  |  |  |  |  |  |
| Profits | \$M | 24 | 646 | 519 | 127 | - | 314 | 332 | (18) | - |
| Capital Movements | \$M | 24 | (4) | 52 | (56) | - |  | (4) | 4 | - |
| Dividends | \$M | 24 | (702) | (900) | 198 | - | (269) | (433) | 164 | - |
| Disposals and Acquisitions | \$M | 24 | (30) | - | (30) | - | - | (30) | 30 |  |
| Acquired Excess | \$M | 24 | 30 | - | 30 | - | - | 30 | (30) | - |
| Foreign exchange movements | \$M | 24 | (58) | (16) | (42) | - | 8 | (66) | 74 |  |
| Net appraisal value uplift | \$M | 24 | 778 | 201 | 577 | - | 513 | 265 | 248 | - |
| Total movement in carrying value | \$M | 24 | 660 | (144) | 804 | - | 566 | 94 | 472 | - |

23. Analysis Template

| Profit Summary - Input schedule | Full Year |  | Half Year |  | June 2005 Profit Announcement |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \text { Jun } 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline \text { Jun } 04 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \text { Jun } 05 \\ \$ M \\ \hline \end{array}$ | $\begin{array}{r} \hline \text { Dec } 04 \\ \$ M \\ \hline \end{array}$ |  |
| Income |  |  |  |  |  |
| Net Interest Income | 5,966 | 5,410 | 3,033 | 2,933 | page 4 |
| Other banking operating income | 2,915 | 2,846 | 1,503 | 1,412 | page 4 |
| Total Banking Income | 8,881 | 8,256 | 4,536 | 4,345 |  |
| Operating Income | 1,261 | 1,158 | 646 | 615 | page 17, excl internal income |
| Shareholder investment returns | 33 | 26 | 9 | 24 | page 17 |
| Policyholder tax benefits | 104 | 149 | 52 | 52 | page 17 |
| Funds Management income | 1,398 | 1,333 | 707 | 691 |  |
| Operating Income - Life insurance | 693 | 618 | 363 | 330 | page 21 |
| Operating Income - General insurance | 54 | 60 | 24 | 30 | page 21 |
| Operating Income Insurance | 747 | 678 | 387 | 360 |  |
| Shareholder investment returns | 204 | 170 | 83 | 121 | page 21 |
| Policyholder tax | 124 | 54 | 65 | 59 | page 21 |
| Insurance Income | 1,075 | 902 | 535 | 540 |  |
| Total Income | 11,354 | 10,491 | 5,778 | 5,576 |  |
| Expenses |  |  |  |  |  |
| Banking | 4,344 | 4,191 | 2,184 | 2,160 | page 9 |
| Funds Management | 812 | 806 | 406 | 406 | page 17 |
| Insurance | 541 | 503 | 279 | 262 | page 21, excl internal expense |
| Operating Expenses | 5,697 | 5,500 | 2,869 | 2,828 |  |
| Banking | 112 | 698 | 97 | 15 | page 9 |
| Funds Management | 36 | 37 | 24 | 12 | page 17 |
| Insurance | 2 | 14 | 1 | 1 | page 21 |
| Which new Bank expenses | 150 | 749 | 122 | 28 |  |
| Total Expenses | 5,847 | 6,249 | 2,991 | 2,856 |  |
| Profit before bad debt expense | 5,507 | 4,242 | 2,787 | 2,720 |  |
| Charge for Bad and Doubtful Debts | 322 | 276 | 176 | 146 | page 4 |
| Profit before tax expense | 5,185 | 3,966 | 2,611 | 2,574 |  |
| Income Tax - Policyholder | 228 | 203 | 117 | 111 | page 4 |
| Income Tax - Corporate | 1,409 | 1,059 | 707 | 702 | page 4 |
| Income Tax | 1,637 | 1,262 | 824 | 813 |  |
| Operating Profit after Tax | 3,548 | 2,704 | 1,787 | 1,761 |  |
| Outside Equity Interest (OEI) | 10 | 9 | 5 | 5 | page 4 |
| Net Profit After Tax \& OEI - Cash Basis | 3,538 | 2,695 | 1,782 | 1,756 |  |
| Appraisal Value Uplift | 778 | 201 | 513 | 265 | page 4 |
| Goodwill Amortisation | (325) | (324) | (163) | (162) | page 4 |
| Net Profit after Tax \& OEI - Statutory | 3,991 | 2,572 | 2,132 | 1,859 |  |
| Investment Return on Shareholder Funds | 237 | 196 | 92 | 145 |  |
| Tax Expense on Shareholder Investment Returns | 60 | 44 | 26 | 34 | page 23 |
| Shareholder Investment Returns - after tax | 177 | 152 | 66 | 111 |  |
| Which new Bank Transformation expenses | 150 | 749 | 122 | 28 |  |
| Tax Expense on Which new Bank Transformation expenses | (45) | (214) | (36) | (9) | page 7 |
| Which new Bank expenses - after tax | 105 | 535 | 86 | 19 |  |
| Net Profit After Tax - Cash - underlying | 3,466 | 3,078 | 1,802 | 1,664 |  |
| Other Data |  |  |  |  |  |
| Average Interest Earning Assets | 243,948 | 214,187 | 249,586 | 238,402 | page 4 |
| Average Net Assets | 25,473 | 23,519 | 25,564 | 24,976 | page 27 -ave of opening \& closing bal |
| Average Outside Equity Interest | 2,135 | 2,304 | 1,916 | 2,261 | page 27 -ave of opening \& closing bal |
| Average preference shares \& other equity instruments | 2,260 | 1,474 | 2,260 | 2,260 | page 27 -ave of opening \& closing bal |
| Accumulated AV uplift and goodwill | (262) | (711) | (262) | (608) |  |
| Preference dividends | 131 | 101 | 70 | 61 | page 3 |
| Average number of shares | 1,273 | 1,256 | 1,277 | 1,269 | page 3 |
| Average number of shares - fully diluted | 1,274 | 1,257 | 1,278 | 1,270 | page 3 |
| Dividends per share | 197 | 183 | 112 | 85 | page 3 |
| No of shares at end of period | 1,280 | 1,264 | 1,280 | 1,274 | page 48 |
| Average Funds under Administration | 116,262 | 105,458 | 120,507 | 112,185 | page 17 |
| Operating expenses - Internal | 10 | 14 | 5 | 5 |  |
| Avg Inforce Premiums | 1,216 | 1,122 | 1,232 | 1,183 | page 22 -ave of opening \& closing bal |
| Net Assets | 26,060 | 24,885 | 26,060 | 25,067 | page 27 |
| Goodwill | 4,394 | 4,705 | 4,394 | 4,555 | page 27 |
| Outside Equity Interests | 1,789 | 2,480 | 1,789 | 2,042 | page 27 |
| Preference Share Capital | 687 | 687 | 687 | 687 | page 27 |
| Other equity instruments | 1,573 | 1,573 | 1,573 | 1,573 | page 27 |
| Tier One capital | 14,141 | 12,588 | 14,141 | 13,487 | page 46 |
| Eligible Loan Capital | 304 | 338 | 304 | 298 | page 46 |
| Preference Share capital | 687 | 687 | 687 | 687 | page 46 |
| Other equity interests | 1,573 | 1,573 | 1,573 | 1,573 | page 46 |
| Outside Equity Interest (net of OEI deducted from Tier 1 capital) | 520 | 190 | 520 | 518 | page 46 |
| Investment in non consolidated subsidiaries (net of |  |  |  |  |  |
| Intangible component deducted from Tier 1 capital) | 1,721 | 1,886 | 1,721 | 1,776 | page 46 |
| Other deductions | 28 | 5 | 28 | 27 | page 46 |
| Other | - | 139 | - | - | page 46 |
| Risk-Weighted Assets | 189,559 | 169,321 | 189,559 | 180,673 | page 47 |


| Ratio's - Output summary | Full Year |  | Half Year |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \text { Jun } 05 \\ \text { \$M } \end{array}$ | $\begin{array}{r} \hline \text { Jun } 04 \\ \$ M \end{array}$ | $\begin{array}{r} \hline \text { Jun } 05 \\ \$ M \end{array}$ | $\begin{array}{r} \hline \text { Dec } 04 \\ \$ M \end{array}$ |
| EPS |  |  |  |  |
| Earnings per Share - cash basis | 267.6 | 206.6 | 134.1 | 133.5 |
| Net profit after tax - cash basis | 3,538 | 2,695 | 1,782 | 1,756 |
| less preference dividends | (131) | (101) | (70) | (61) |
| Adjusted profit for EPS calculation | 3,407 | 2,594 | 1,712 | 1,695 |
| Average number of shares | 1,273 | 1,256 | 1,277 | 1,269 |
| Diluted average number of shares | 1,274 | 1,257 | 1,278 | 1,270 |
| EPS diluted - Cash basis | 267.5 | 206.5 | 134.0 | 133.5 |
| Earnings per Share - underlying basis | 261.9 | 237.1 | 135.5 | 126.3 |
| Net profit after tax - underlying | 3,466 | 3,078 | 1,802 | 1,664 |
| less preference dividends | (131) | (101) | (70) | (61) |
| Adjusted profit for EPS calculation | 3,335 | 2,977 | 1,732 | 1,603 |
| Average number of shares | 1,273 | 1,256 | 1,277 | 1,269 |
| DPS |  |  |  |  |
| Dividends |  |  |  |  |
| Dividends per share | 197 | 183 | 112 | 85 |
| No of shares at end of period | 1,280 | 1,264 | 1,280 | 1,274 |
| Total Dividend | 2,517 | 2,311 | 1,434 | 1,083 |
| Dividend payout ratio - Cash basis |  |  |  |  |
| Net profit after tax - cash basis | 3,538 | 2,695 | 1,782 | 1,756 |
| less preference dividends | (131) | (101) | (70) | (61) |
| Add back: Which new Bank after tax ${ }^{(1)}$ | - | 535 | - | - |
| NPAT - ordinary shareholders | 3,407 | 3,129 | 1,712 | 1,695 |
| Total Dividend | 2,517 | 2,311 | 1,434 | 1,083 |
| Payout ratio - cash basis | 73.9 | 73.9 | 83.8 | 63.9 |
| Dividend Cover |  |  |  |  |
| NPAT - ordinary shareholders | 3,407 | 2,594 | 1,712 | 1,695 |
| Total Dividend | 2,517 | 2,311 | 1,434 | 1,083 |
| Dividend Cover - cash | 1.4 | 1.1 | 1.2 | 1.6 |
| ROE |  |  |  |  |
| Return on Equity - cash |  |  |  |  |
| Avg Net Assets | 25,473 | 23,519 | 25,564 | 24,976 |
| Less: |  |  |  |  |
| OEI | $(2,135)$ | $(2,304)$ | $(1,916)$ | $(2,261)$ |
| Pref shares | $(2,260)$ | $(1,474)$ | $(2,260)$ | $(2,259)$ |
| Av. Equity | 21,078 | 19,741 | 21,388 | 20,456 |
| Less Accum AV uplift and goodwill | (262) | (715) | (262) | (608) |
| Net | 21,340 | 20,456 | 21,650 | 21,064 |
| NPAT (Cash) | 3,538 | 2,695 | 1,782 | 1,756 |
| less preference dividends | (131) | (101) | (70) | (61) |
| Adjusted profit for ROE calculation | 3,407 | 2,594 | 1,712 | 1,695 |
| Return on Equity - cash | 16.0\% | 12.7\% | 15.9\% | 16.0\% |
| Return on Equity - underlying |  |  |  |  |
| Avg Net Assets | 25,473 | 23,519 | 25,564 | 24,976 |
| OEI | $(2,135)$ | $(2,304)$ | $(1,916)$ | $(2,261)$ |
| Pref shares | $(2,260)$ | $(1,474)$ | $(2,260)$ | $(2,259)$ |
| Av. Equity | 21,078 | 19,741 | 21,388 | 20,456 |
| Accum AV uplift and goodwill | (262) | (715) | (262) | (608) |
| Net | 21,340 | 20,456 | 21,650 | 21,064 |
| Underlying NPAT (Cash) | 3,466 | 3,078 | 1,802 | 1,664 |
| less preference dividends | (131) | (101) | (70) | (61) |
| Adjusted profit for ROE calculation | 3,335 | 2,977 | 1,732 | 1,603 |
| Return on Equity - Underlying | 15.6\% | 14.6\% | 16.1\% | 15.1\% |
| NIM |  |  |  |  |
| Net Interest Income | 5,966 | 5,410 | 3,033 | 2,933 |
| Average Interest Earning assets | 243,948 | 214,187 | 249,586 | 238,402 |
| NIM \%pa | 2.45\% | 2.53\% | 2.45\% | 2.44\% |

${ }^{(1)}$ Adjusted for Which new Bank in 2004 only

| Ratio's - Output summary | Full Year |  | Half Year |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \text { Jun } 05 \\ \$ M \end{array}$ | $\begin{array}{r} \text { Jun } 04 \\ \$ M \end{array}$ | $\begin{array}{r} \text { Jun } 05 \\ \$ M \end{array}$ | $\begin{array}{r} \text { Dec } 04 \\ \$ M \end{array}$ |
| Productivity <br> Banking expense to income ratio |  |  |  |  |
|  |  |  |  |  |
| Expenses including Which new Bank expenses | 4,456 | 4,889 | 2,281 | 2,175 |
| Banking Income | 8,881 | 8,256 | 4,536 | 4,345 |
| Expense to Income - cash | 50.2\% | 59.2\% | 50.3\% | 50.1\% |
| Operating Expenses | 4,344 | 4,191 | 2,184 | 2,160 |
| Banking Income | 8,881 | 8,256 | 4,536 | 4,345 |
| Expense to Income - underlying | 48.9\% | 50.8\% | 48.1\% | 49.7\% |
| Funds Management expenses to average FUA ratio |  |  |  |  |
| Expenses | 848 | 843 | 430 | 418 |
| Average Funds under Administration | 116,262 | 105,848 | 120,507 | 112,185 |
| Expenses to average FUA - cash | 0.73\% | 0.80\% | 0.72\% | 0.74\% |
| Expenses | 812 | 806 | 406 | 406 |
| Average Funds under Administration | 116,262 | 105,848 | 120,507 | 112,185 |
| Expenses to average FUA - underlying | 0.70\% | 0.76\% | 0.68\% | 0.72\% |
| Insurance expenses to average in-force premiums ratio |  |  |  |  |
| Operating expenses - External | 543 | 517 | 280 | 263 |
| Operating expenses - Internal | 10 | 14 | 5 | 5 |
| Total Expenses | 553 | 531 | 285 | 268 |
| Average inforce premiums | 1,216 | 1,122 | 1,232 | 1,183 |
| Expenses to average in-force premiums - cash | 45.5\% | 47.3\% | 46.6\% | 44.9\% |
| Operating expenses - External | 541 | 503 | 279 | 262 |
| Operating expenses - Internal | 10 | 14 | 5 | 5 |
| Total Expenses | 551 | 517 | 284 | 267 |
| Average inforce premiums | 1,216 | 1,122 | 1,232 | 1,183 |
| Expenses to average in-force premiums - underlying | 45.3\% | 46.1\% | 46.5\% | 44.8\% |
| Net Tangible Assets (NTA) per share |  |  |  |  |
| Net Assets | 26,060 | 24,885 | 26,060 | 25,067 |
| Less: |  |  |  |  |
| Goodwill | $(4,394)$ | $(4,705)$ | $(4,394)$ | $(4,555)$ |
| Outside Equity Interests | $(1,789)$ | $(2,480)$ | $(1,789)$ | $(2,042)$ |
| Preference Share Capital | (687) | (687) | (687) | (687) |
| Other equity instruments | $(1,573)$ | $(1,573)$ | $(1,573)$ | $(1,573)$ |
| Total Net Tangible Assets | 17,617 | 15,440 | 17,617 | 16,210 |
| No of shares at end of period | 1,280 | 1,264 | 1,280 | 1,274 |
| Net Tangible Assets (NTA) per share | \$ 13.76 | \$ 12.22 | \$ 13.76 | \$ 12.72 |
| ACE Ratio |  |  |  |  |
| Tier One capital | 14,141 | 12,588 | 14,141 | 13,487 |
| Deduct: |  |  |  |  |
| Eligible loan capital | (304) | (338) | (304) | (298) |
| Preference Share capital | (687) | (687) | (687) | (687) |
| Other equity instruments | $(1,573)$ | $(1,573)$ | $(1,573)$ | $(1,573)$ |
| Outside Equity Interest (net of OEI deducted from Tier 1 capital) | (520) | (190) | (520) | (518) |
| Investment in non-consolidated subsidiaries (net of intangible component deducted from Tier 1 capital) | $(1,721)$ | $(1,886)$ | $(1,721)$ | $(1,776)$ |
| Other deductions | (28) | (5) | (28) | (27) |
| Add Other | - | 139 | - | 0 |
| Total Adjusted Common Equity | 9,308 | 8,048 | 9,308 | 8,608 |
| Risk Weighted Assets | 189,559 | 169,321 | 189,559 | 180,673 |
| ACE Ratio | 4.91\% | 4.75\% | 4.91\% | 4.76\% |

## 24. Definitions

| Term | Description |
| :---: | :---: |
| Appraisal Value | The embedded value plus estimated value of profits from future business. |
| Banking | Banking operations includes retail; business, corporate and institutional; Asia Pacific banking; treasury and centre support functions. Retail banking operations include banking services which were distributed through the Premium and Retail distribution divisions. Business, Corporate and Institutional banking includes banking services which were distributed to all business customers through the Premium Business Services division and the small business customers which were serviced through the Premium and Retail divisions and funding operations. Asia Pacific banking includes offshore banking subsidiaries, primarily ASB Bank operations in New Zealand. |
| Dividend Payout Ratio | Dividends paid on ordinary shares divided by earnings (earnings are net of dividends on preference shares). |
| DRP | Dividend reinvestment plan. |
| DRP Participation Rate | The percentage of total issued capital participating in the dividend reinvestment plan. |
| Earnings Per Share | Calculated in accordance with the revised AASB 1027: Earnings per Share Dividends paid on preference shares and other equity instruments are deducted from earnings to arrive at earnings per share (30 June 2005: $\$ 131$ million). |
| Embedded Value | The estimated value of future profits from existing business together with net tangible assets. |
| Funds Management | Funds management business includes funds management within the Wealth Management division and International Financial Services division. |
| Insurance | Insurance business includes the life risk business within the Wealth Management division and the International Financial Services division and general insurance. |
| Net Profit after Tax ("Cash Basis") | Represents profit after tax and outside equity interest before appraisal value uplift /(reduction) and goodwill amortisation. |
| Net Profit after Tax ("Statutory") | Represents profit after tax and outside equity interests and after goodwill amortisation and appraisal value uplift/(reduction). This is equivalent to the statutory item "Net Profit attributable to Members of the Bank". |
| Net Tangible Assets per Share | Net assets excluding goodwill, outside equity interests, preference shares and other equity instruments divided by ordinary shares on issue at the end of the period. |
| Return on Average Shareholders' Equity | Based on net profit after tax and outside equity interests applied to average shareholders equity, excluding outside equity interests. |
| Return on Average Shareholders Equity Cash Basis | As per the return on average shareholder equity, excluding the effect of goodwill amortisation and appraisal value uplift/(reduction) from profit and equity. |
| Return on Average Total Assets | Based on profit after tax and outside equity interests. Averages were based on beginning and end of period balances. |
| Staff Numbers | Staff numbers include all permanent full time staff, part time staff equivalents and external contractors employed by $3^{\text {rd }}$ party agencies. Prior year staff numbers have been restated to reflect this. |
| Underlying Expense to Income Ratio | Represents operating expenses (excluding strategic initiative expenses) as a percentage of total operating revenue. |
| Underlying Profit | Represents net profit after tax ("cash basis") excluding Which new Bank initiatives and shareholder investment returns. |

Market Share Calculations
RETAIL

| Home Loans: | $\frac{\text { Total Household Loans(APRA) - MISA (Pre Sep 04) + Securitised Assets (APRA) + Homepath }}{\text { Total Housing Loans (incl securitisations) (from RBA which includes NBFI's unlike APRA)*}}$ |
| :--- | :--- |
| Credit Cards: | $\frac{\text { CBA Total Credit Card Lending (APRA) }}{\text { Total Credit Cards with Interest Free + Total Credit Cards without Interest Free (from RBA which includes NBFI's unlike APRA)* }}$ |
| Retail Deposits: | $\frac{\text { CBA Current Deposits with banks + Term (excl CD's) + Other (All as reported to RBA) }}{\text { Total Current Deposits with banks + Term(excl CD's) + Other (from RBA Monetary Aggregates which includes NBFI's unlike APRA)* }}$ |

## BUSINESS

Business Lending** CBA Business Credit (as reported to RBA)
Total Business Credit (per RBA Table Lending \& Credit Aggregates) (Includes Debt securities \& bills unlike APRA)*

* The RBA restates numbers retrospectively when required. This may be due to a change in definition, the inclusion of a new participant or correction of errors in prior returns. The Bank will restate its market shares where the RBA denominator has changed.
** In the 2004 Annual Report the Bank's Business Lending market share was reported as 14.2\% at 30 June 2004. In July 2004 the RBA made the decision to include securitised balances from discrete independent entities and retrospectively adjusted the numbers. Using the RBA restated balances the Bank's 30 June 2004 revised market share is $13.8 \%$.


## 25. Abbreviations

| ACE: | Adjusted common equity |
| :--- | :--- |
| ave: | average |
| CAGR: | Compound average growth rate |
| FUA: | Funds under administration |
| MoS: | Margin on services |
| NPAT: | Net Profit after Income Tax. Refer to definition on page 69. |
| PERLS: | Perpetual Exchangeable Resettable Listed Securities |
| ROA: | Return on average Total Assets. Refer to definition on page 69. |
| ROE: | Return on average Shareholders Equity. Refer to definition on page 69. |
| RWA: | Risk Weighted Assets. |
| WnB: | Which new Bank. |


[^0]:    ${ }^{(1)}$ Comparatives for 30 June 2004 have been restated to reflect a restructure and subsequent realignment in business segments.
    ${ }^{(2)}$ Lending assets comprise Loans, Advances, and Other Receivables (gross of provisions for impairment) and Bank acceptances of customers.

[^1]:    ${ }^{(1)}$ During the period a wholesale version of FirstChoice was introduced targeted at retail customers. FUA flows to this product are categorised as retail FUA. To ensure consistency, $\$ 3.1$ billion of existing wholesale business was reclassified from Wholesale to FirstChoice in the opening balance of the current year. During the half year ended 30 June 2005, an amount of $\$ 271$ million was transferred from FirstChoice to wholesale business.
    ${ }^{(2)}$ Includes foreign exchange gains and losses from translation of internationally sourced business.
    ${ }^{(3)}$ Aligns classification to source of funds rather than product grouping.
    ${ }^{(4)}$ Scheduled withdrawal of Winterthur funds.

[^2]:    ${ }^{(1)}$ As reported in the June 2004 Profit Announcement
    ${ }^{(2)}$ As reported in the December 2004 Profit Announcement

[^3]:    ${ }^{(4)}$ Source: Plan for Life
    (5) Source: ISI Statistics
    ${ }^{(6)}$ Source: HK Insurance Assoc

[^4]:    ${ }^{(1)}$ These were gross premiums and policy payments before splitting between policyholder liabilities and premium revenue / claims expense.

[^5]:    (1) Difference between the average interest rate earned and the average interest rate paid on funds.
    ${ }^{(2)}$ A portion of the Bank's interest earning assets is funded by interest free liabilities and shareholders' equity. The benefit to the Bank of these interest free funds is the amount it would cost to replace them at the average cost of funds.
    (3) Net interest income divided by average interest earning assets for the year.

[^6]:    ${ }^{(1)}$ Restated to reflect a restructure and subsequent realignment in business segments.

[^7]:    ${ }^{(1)}$ Housing loan balances are net of securitisation and include home equity and similar facilities.

[^8]:    ${ }^{(1)}$ The movement in the foreign exchange translation reserve adjustment relates primarily to the revaluation of subsidiaries in Hong Kong, New Zealand, United Kingdom and United States of America as a result of foreign exchange rate movements. Issue of NZ\$350 million (A\$323 million) by ASB Capital No. 2 Limited.

[^9]:    ${ }^{(1)}$ The Asian life insurance businesses are not held in a market value environment and are carried at net assets plus any excess representing the difference between appraisal value and net assets at the time of acquisition. This excess which effectively represents goodwill is being amortised on a straight line basis over 20 years, subject to impairment. Subject to regulatory approval, the disposal of the Hong Kong life insurance operations will occur subsequent to 30 June 2005. Refer appendix 16 on page 54 for further information.
    ${ }^{(2)}$ Includes capital injections, transfers and movements in intergroup loans.
    (3) Represents the purchase of Symmetry Limited. The goodwill on acquisition is reclassified as acquired excess, representing the difference between appraisal value and net assets at the time of acquisition.

